San Antonio RoadRunners Volunteer Guidelines

Help SARR Run! Volunteers are the heart of our club and SARR could not put on so many great races, training programs and events without your help. We appreciate all that our amazing team of volunteers do for the club and we want to recognize those efforts. The below guidelines outline our volunteer reward system.

VOLUNTEER BENEFITS & POINTS GUIDE

Reward Schedule

- 25% off a SARR Race or Training Program – 10 points
- 50% off a SARR Race or Training Program – 20 points
- Free SARR Race or Training Program – 40 points

Training Team volunteer benefits

- Participate for free in the training program that you volunteer for
- Free Training Team Shirt
- Earn points towards reduced race or training registration (requires 75% attendance at training)
    - *Head Coach* – 40 points per season
    - *Assistant Coach, Pace Leader/Mentor, Signs & Water Team* – 20 points per season
    - *Social Events, Equipment Mgr, Shirt Mgr, Bike Support, etc.* – 10 points per season

Race volunteer benefits

- Participate in the race after-party
- Free Race Shirt (when available)
- Earn points towards reduced race or training registration (requires completing volunteer task)
    - *Race Director* – 40 points per race
    - *Assistant Race Director* – 20 points per race
    - *Packet Pickup, Water Stop, Course Support, etc.* – 10 points per race

Club and Community Outreach volunteer benefits

- Earn points towards reduced race or training registration
    - *Board Member, Club Director, Club Officer, Webmaster* – 20 points per month
    - *Marketing, Meetup Lead, Community Outreach Lead* – 10 points per month
    - *Adopt a Trail* – 10 points per event

FAQs

- ***How do I earn points***? [sign-up to volunteer](#), sign-in when you volunteer, complete your volunteer job! A SARR volunteer coordinator will record the points you earned within 2 weeks of a race, event, training season end, or month end. Points are managed and maintained by the volunteer coordinator but we strongly recommend that individuals also keep a record of their volunteer time

- ***How many points will I earn?*** see the above points guide by volunteer role. Remember, points will be rewarded based on volunteer attendance and completing your volunteer job

- ***Where are SARR volunteer opportunities posted?***
  - For races, click on the runsignup race registration links on our **calendar;** each registration site should have a volunteer tab. For questions, contact **racing@saroadrunners.com**
  - For training, click on the runsignup training registration links on our **calendar;** each registration site should have a volunteer tab. For questions, contact **training@saroadrunners.com**
  - For additional info, contact **volunteers@saroadrunners.com**

- ***How many points do I have?***
  - **Click here to check your point balance, request a discount coupon, or ask a question.**

- ***How do I use points to register for a SARR race or training program?***
  - identify a SARR race or training program that you would like to register for
  - **Click here to check your point balance, request a discount coupon, or ask a question.**
  - we will email you back a discount code for online registration
  - *NOTE* - request for a coupon code should be made at least 2 weeks before registration closes

- ***Do points expire?*** points can carry over from year to year but will expire after 2 years of non-activity

- ***Can I combine volunteer coupon codes with other coupon codes?*** No

- **I already paid for registration - are discounts retroactive?** No

- ***I have some points, but not quite enough for the next level of % discount. Can I prorate my discount?*** No, but we will let you know of upcoming volunteer opportunities!

- ***Can I volunteer early on race day and use points same day?*** No, points are for a future race or training

- ***How do I use the old volunteer cards?*** we retired the system of using paper volunteer cards Dec 2017. Older volunteer cards were honored through June 30, 2018.