



# Recommendations for Property Owners and Managers

Sarasota County has developed a plan to allow <u>legal</u> vacation rentals in accordance with an Executive Order of the Governor. The recommendations below support implementation of the plan and will help to ensure the health and safety of employees and guests. All local and municipal ordinances for vacation rentals apply.

#### Reservations

- Reservations and stays in all legal vacation rentals will only be allowed from Florida and U.S. states with a COVID-19 case rate less than 700 cases/100,000 residents as of May 15. (https://www.cdc.gov/covid-data-tracker/index.html)
- Reservations from COVID-19 hot spots identified by the Governor in Executive Orders 20-80, 82, and 86, and continued in Executive Order 20-112, are to be avoided for the next 45 days.
- · Reservations from international travelers will not be accepted.

### **Health and Safety of Guests**

- Remote check-ins should be made available when possible to minimize face-to-face interactions.
- CDC resources must be provided to any guest while staying on property. These resources are available in multiple languages at the CDC website.
- CDC guidance must be provided to guests traveling with pets and service/assistance animals if the property is pet-friendly.
- All properties must provide local COVID-19 guidance for guests. Sarasota County has a dedicated webpage that includes local information at scgov.net/covid-19.
- Employees or contractors working in vacation rentals should be provided CDC-related safety guidance to alleviate the transmission of the virus and provide further protection for employees and guests.

### **Cleanliness of the Property**

- Follow all Department of Business and Professional Regulation (DBPR) sanitation guidelines: 61C-3.001 Sanitation and Safety Requirements of the transient lodging statutes.
- Follow CDC-related guidelines that are for public spaces, businesses, schools and homes that expand upon the State of Florida and DBPR requirements for safety and sanitation for all lodging. Existing cleaning programs may be augmented to include even more rigorous sanitation and disinfection protocols.
- Allow extra time for enhanced cleaning procedures to take place between stays based upon the use of CDC cleaning and sanitization procedures.
- To inform guests, place signage at each property highlighting the cleaning protocols between stays.
- Upon exit, ask guests to turn on all ceiling fans and/or HVAC fans to facilitate air circulation.
- If multiple members of the cleaning and/or rental staff are present at a property, they should remain at least 6 feet apart at all times, and wear masks and gloves.
- Frequently clean and sanitize elevators.
- Monitor pool decks and other common areas for cleanliness, and disinfect regularly.

## **Legal Vacation Rental Reopening**



CDC guidelines explain the need for all employees to engage in frequent hand washing for the duration of at least 20 seconds and use of hand sanitizer. Washing hands with soap and water is the preferable method. In situations where soap/water is not available, alcoholbased sanitizer is recommended. This should occur after any of the following activities: using the restroom, sneezing, touching the face, cleaning, smoking, eating, drinking, accepting items from a guest (ID, cash, credit card, key card), taking a break, and before a shift and as needed throughout the shift.

When possible, employees should wear gloves for added protection and sanitation efforts. Proper hand hygiene, in accordance with CDC guidelines, should be followed prior to and after removing the gloves.

Hand sanitizer dispensers should include no less than 60% alcohol content, where available, and touchless where possible. Place dispensers at key guest and employee entrances and contact areas. At a minimum, this should include lobby reception areas and employee entrances, but could also include any other reception areas, entire lobby areas, restaurant entrances, meeting spaces, elevator landings, pools, exercise areas and other public areas as applicable to the property.



Follow CDC recommendations along with federal and local government regulations for instructions about when and how to wear PPE.



Allow at least 6 feet of separation between groups of guests.



### **Guest Health Concerns**

Report any presumed cases of COVID-19 at the property to local health officials. Employees exhibiting symptoms of COVID-19 should remain or return home. While at work, employees who notice a coworker or quest exhibiting symptoms of COVID-19 should immediately contact a manager.

At a minimum, vacation rentals should follow CDC guidelines for employers and businesses, including instructing employees to self-isolate for the required amount of time, as defined by the CDC, from the onset of symptoms, and be symptom-free for at least three days without medication.



### **Case Notification**

Report confirmed cases of COVID-19 to local health authorities in accordance with appropriate actions recommended by the CDC.



### **Physical Distancing** and Queuing

As recommended by the CDC's social distancing guidelines, advise guests to practice physical distancing by standing at least 6 feet away from other groups of people not traveling with them, including any area where guests or employees queue.

Clearly mark these areas for appropriate physical distancing, and where possible, encourage one-way quest flow with marked entrances and exits. When applicable, configure lobby furniture and other public seating areas to promote social distancing.



