*Instructors: Paste your course PIN for the correct term where indicated. You can find your course PIN in the* [*upper right-hand corner*](https://res.cloudinary.com/shadowhealth/image/upload/v1589296243/Screenshots%20for%20helping/Course_Pin_Location.jpg) *of the Course Overview page.*

Hi Students,

I am excited to announce that this semester we will be using Shadow Health’s Digital Clinical Experiences in this course!

Shadow Health provides a clinical simulation designed to improve your assessment and clinical reasoning skills in a safe learning environment. Here are a few things you will need to complete on your first day to ensure you have the smoothest experience possible. Please follow the steps below:

1. **Register for the course:** Navigate to [app.shadowhealth.com](https://app.shadowhealth.com/) and click Register for Student Account (or login if you already have a Shadow Health account) and enter this unique course PIN for your first course:**[INSTRUCTOR - Insert your unique course PIN and course title]**
2. **Add Additional Courses**
To add another course, after registering for the first DCE, click the “Add a Course” button and enter your new course PIN(s):
	* 1. **[INSTRUCTOR - Insert your unique course PIN and course title]**
3. **Watch our student orientation video:** <http://link.shadowhealth.com/Student-Orientation-Video>
4. **Make sure you use a supported browser:** Shadow Health recommends using Chrome to access your work. However, [there are many browsers that you can use](https://support.shadowhealth.com/hc/en-us/articles/360004558353-DCE-Minimum-System-Specifications) to access your assignments in Shadow Health.
5. **Review your Student Handbook:** Many of our courses offer the access to a Student Handbook. This handbook can be found in the [top right corner](https://frc.shadowhealth.com/wp-content/uploads/2017/07/handbook.png) of your Course Overview page.

If you have any technical or functional questions about Shadow Health throughout the semester, please contact Shadow Health’s Help Desk They’re there to help!

**Shadow Health Help Desk**

(800) 860-3241

support@shadowhealth.com

Monday-Friday 9am-9pm Eastern Time

Saturday-Sunday 12pm-9pm Eastern Time