



## GETTING TO & AROUND AUSTIN

[Austin-Bergstrom International Airport \(AUS\)](#) (ABIA) is a state-of-the-art airport with 25 gates, full customs facilities ready for the international traveler, and two parallel runways including a 12,250-foot runway. Easy to get to (only 7.5 miles from downtown Austin and the Austin Convention Center), the airport saw an all-time passenger record of nearly 13.8 million passengers in 2017, up 11.5% from 2016.

In operation since 1999, the airport has roughly [350 daily flights with nonstop service to more than 80 destinations](#) including international flights to London, Cancun, Mexico City, Guadalajara, San Jose Del Cabo, Toronto, Punta Cana, Amsterdam (SXSW 2018 only), Stockholm (SXSW 2018 only), and seasonal summer flights to Frankfurt, Germany.

Austin is one of only seven airports with year-round service to all United Airlines hubs. Live music has been a distinguishing feature of the airport since its Music in the Air program launched in June 1999, just one month after the airport opened. What started as two performances per week has grown to 23 shows per week in six different venues throughout the airport: Ray Benson's Roadhouse, the Saxon Pub, Annie's Café & Bar, Earl Campbell's Sports Bar, Austin City Limits/Waterloo Records & Video, and Ruta Maya.

- ABIA participates in the Transportation Security Administration's (TSA) Pre-Check and Customs and Border Protection's Global Entry program.
- The expansion of gate 2 is estimated to be completed by 2019 and will increase the number contact gates with boarding bridges from 24 to 33.
- ABIA reported 1,500 live music performances, 61.5 tons of brisket and 684,199 breakfast tacos were enjoyed by its passengers in 2017.
- Travel + Leisure places ABIA #4 on list of "[The Best Domestic Airports](#)" (July 2016)
- ABIA ranked third among airports in North America for [Airport Service Quality \(ASQ\)](#) in 2015.
- The Austin airport made the list for the "World's Best Airports for Customer Service" in 2015, according to the Airports Council International, or ACI, which conducted the survey.
- The latest online flight guide can be found on the [ABIA website](#) featuring all connecting, direct, nonstop and international service to (AUS) as loaded by the Official Airline Guide (OAG).
- ABIA recently joined the Airports Council International - North America (ACI-NA) Airport Carbon Accreditation program for its efforts to manage and reduce carbon (CO2) emissions, by achieving Level 1 Mapping status.

### [Austin Amtrak Station](#)

The Austin Amtrak station is located on North Lamar Boulevard. Servicing the Texas Eagle route, trains run daily between Chicago and San Antonio and three times per week between Chicago and Los Angeles.

The station is open Monday through Sunday from 7:00 a.m. to 8:00 p.m.

### [Capital Metro Bus Line](#)

Austin's public bus system is part of a 535 square-mile Central Texas system and has an estimated 2,700 bus stops and 82 routes. The fleet of approximately 400 buses services 98,000 riders each weekday. The Austin-Bergstrom International Airport is serviced by the Route 100 Airport Flyer route, which connects the downtown area to the airport lower level for only \$1.25 each way. The Austin Convention Center is serviced by the 17 Cesar Chavez Route, which stops just a few blocks away from the center. All express buses offer free wireless internet service, while the entire bus fleet is widely known for being clean and efficient. In June 2014, Capital Metro was selected to receive the Best Mobile/Wireless Project award by the Center for Digital Government's 2014 Best in Texas.

### [Capital MetroRail](#)

Austin's Capital MetroRail service runs on 32 miles of existing freight tracks between Leander and downtown Austin. The Red Line services nine stations, including a stop in front of the Austin Convention Center. Each of the six vehicles holds 200 passengers and offers free wireless internet service. MetroRail runs weekdays every 30 minutes during morning and evening rush hours, with expanded service times on weekends. MetroRail fares are \$3.50 for a single ride and \$7.00 for a day pass.

### [Rental Cars](#)

Several rental car agencies, including ACE Car Rental of Austin, Advantage, Alamo, National, Avis, Budget, Dollar, Enterprise, Hertz, Silvercar and Thrifty, are represented at the Austin-Bergstrom International Airport. Agency counters are located outside of the baggage claim on the terminal ground floor. On October 1, 2015, CONRAC (Consolidated Rent-A-Car Facility) opened its doors, providing a single complex for 11 car rental agencies.

### [Shuttles](#)

[SuperShuttle](#) is one of the leading airport shuttle services in the U.S., serving over eight million passengers a year. For a VIP experience, try their private black car service [ExecuCar](#). Learn more about additional shuttle, limousine and charter services [here](#).

### [Taxis](#)

In the city, taxis can be hailed on the street throughout the downtown region or found at hotel taxi stands. Taxis are also readily available outside the Austin-Bergstrom International Airport's baggage claim area on the ground floor. Visitors should expect to pay about \$25-30 in taxi fare from the airport to downtown Austin.

- [Austin Cab](#)
- [ATX Coop Taxi](#)
- [LoneStar Cab Co.](#)
- [Yellow Cab](#)

### [Car2Go](#)

Car2go is another transportation rental option. Users pay a one-time membership fee and have access to 350 vehicles around town for ranging between \$0.41- \$0.47 per minute. Reserve a car ahead of time using the mobile app, or pick one up spontaneously at dozens of convenient locations all over Austin, then just drop it off at the nearest Car2Go parking spot when you're finished.

### [Pedicabs](#)

Austin is home to several pedicab companies. These bike chauffeurs can be seen cycling all over downtown, transporting visitors and locals alike to their next destinations. Most drivers work for tips only.

## [Bike Rentals](#)

With dozens of bike shops, rental companies and tour facilities to choose from, both Austinites and visitors can get from point A to B and while staying fit at the same time. The [Austin B-Cycle Program](#) set a North American bikeshare record during SXSW 2014, with 2,158 total checkouts and 7.8 checkouts per bike. Please see our [bike rental listings](#) for more information and availabilities:

- [Barton Springs Bike Rental](#)
- [Rocket Electrics](#)
- [Austin Bike Tours & Rentals](#)
- [Austin B-Cycle Program](#)

## [Chariot](#)

The Chariot is a San Francisco-based company that is revitalizing public transportation for businesses, tourists, and commuters by providing affordable charter services. For \$7 per person (which includes 2 rides), you can enjoy a comfortable journey through the city. Routes can be requested all throughout the city, however, regular public routes include many central destinations such as stops at the Capitol, South Congress district and the Austin Convention Center.

## **Transportation Network Companies (TNCs):**

### [Uber & Lyft](#)

Uber and Lyft are back to full operations in Austin as of May 29, 2017. Payment is automatic through the app and fares are evaluated based on local demand.

### [Get Me](#)

The app locates you via GPS as soon as you open it. Just tap to request a ride and a driver will accept your request. You also have the freedom to select the vehicle type that you need. At the end of your ride, you'll get an in-app receipt as well as an emailed receipt.

### [Ride Austin](#)

Ride Austin, is a community driven, nonprofit ride-hailing service app for IOS devices. Riders can elect to round up their fare to the nearest dollar and choose a local charity to receive. \$200,000+ has been raised for local charities using this system called "Round Up".

### [Tride](#)

Based out of Oklahoma, Tride Technology LLC, is a new ride sharing company that comes with no surge pricing, a user-friendly app and an expanding market across Texas.

### [Wingz](#)

Download the app to pre-book a ride to/from the airport – or around town (WingzAround) – to be sure your driver is waiting for you. Know the flat-rate cost before you book so there are no surprises. This low-cost private car service also tells you exactly who your driver will be in advance (and you can request a favorite driver on future rides).

### [zTrip](#)

zTrip is a smartphone app that lets you book a black car or taxi in seconds. You can book for now, for later today, or for later this week. The service is backed by over 25 years of trusted customer support and professionally-licensed and insured drivers. zTrip is owned and operated by Transdev, the leading provider of passenger ground transportation services in North America.