## **Budgeting Basics**



# Ontario County Four Seasons Local Development Corporation, d.b.a. A Finger Lakes Visitors Connection

- ▶ Private, not-for-profit, 501c3 and Local Development Corporation
  - Private
    - ▶ Not County Government
  - Not for Profit
    - ► Tax Exempt Status if purposes of spending match purposes of tax exempt status
  - ▶ 501c3
    - ▶ No members vs. a 501c6 like a chamber
  - ► Local Development Corporation
    - Subject to LDC laws, Reporting through the Public Authority Accountability Act

### A Contractor with Ontario County

- ► To perform services of Tourism Promotion
  - Expertise in marketing and maintain stability in tourism promotion for Ontario County
- Serve as the Official Tourism Promotion Agency to access New York State Funding programs, matching funds in particular.
- To participate in economic development with Ontario County
  - Tax Revenue Enhancement (Sales and Occupancy)
  - ▶ Jobs and Payroll Growth

### Revenue - The Basics

- Ontario County via a contract
  - ▶ 2018 Amount \$1,010,000
- NYS Matching Funds
  - ▶ 2018 Amount \$66,000
- Cooperative Programming (program service fees)
  - ► Partner Programming Marketing Programs
  - ► A la carte buy-in Tablet Maps
  - In-Kind Donated Services and merchandise
- Other
  - Occasional additional grant or opportunity. Examples include cooperation with the Canandaigua Wine Trail or the REDC grant
  - 2018 Amount Anticipated \$0

### Expenses – The Basics

- Program Services (See Ontario County Contract)
  - ► Salaries, Taxes and Benefits
  - 9 Categories of Marketing: (from Advertising to Public Relations to Research)
  - Professional Development, Dues and Subscriptions and Professional Services
- Reserves and Long Range Planning
  - ► Emergency Operating Reserves
  - ► Technology, Building, Other
- Administrative and General
  - Professional Services and Office Operational Costs
  - Salaries, Taxes and Benefits

#### ONTARIO COUNTY FOUR SEASONS LOCAL DEVELOPMENT CORP.

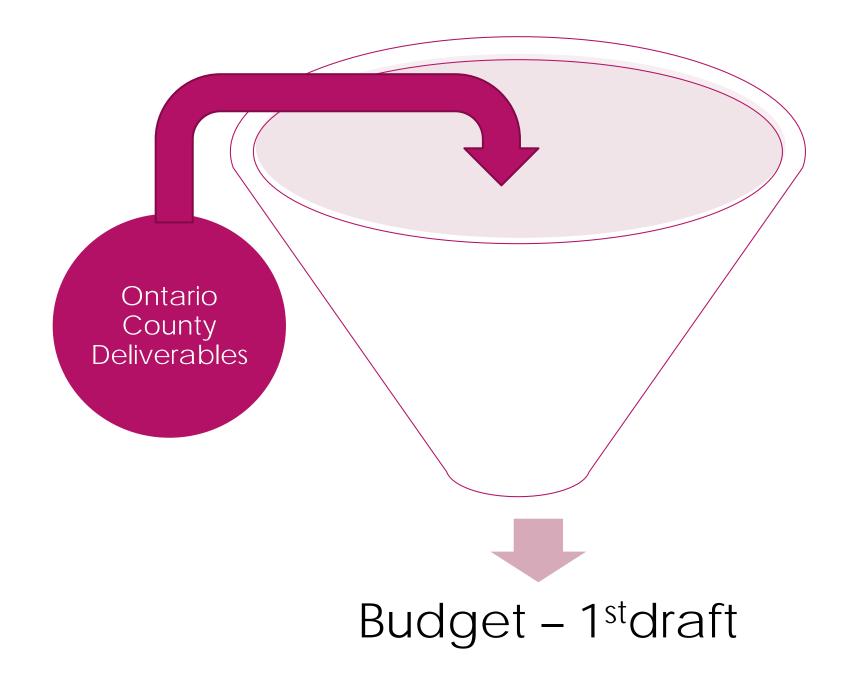
#### STATEMENTS OF FUNCTIONAL EXPENSES

	_	Year ended September 30, 2017						Year ended September 30, 2016						
	Program Services						Program Services		Administrative and General		_	Total		
Salaries and wages	\$	261,503	8	68,550	2	330,051	2	307,2 <b>65</b>	s	71.942	ż	379.23 <b>0</b>		
Taxes and benefits Marketing:		67,539		17,659		B5,198		72,903	-	16,439	-	89,342		
Advertising and branding		179,724				150 50 4								
Brochures		94,296		-		179,724		87,116		1,773		88,889		
Mailing		10,926		-		94,296		70,129		-		70,129		
Travel, trade show and information center		16,593		047		10,926		11,939				11,939		
Websites		39,342		943		17,536		25,528		1,347		26,875		
Audio/visual production		11,643		-		39,342		39,436		-		39,436		
Rescarch		4,080		-		11,643		11,903		-		11,903		
Public Relations		30,762		2 222		4,080		4,711				4,711		
Brand development/strategic plan		11		3,233		33,995		16,241		769		17,010		
Professional development		4,697		1 444		11		8,097				8,097		
Professional services				1,566		6,263		1,703		-		1,703		
Dues, fees and subscriptions		2,152		19,377		21,529		5,025		22,338		27,363		
Non-cash donation expense		3,046		1.015		4,061		5,555		-		5,555		
Insurance		5,652				5,652		5,245				5,245		
Office expenses		6,373		2,125		8,49x		6,058		2,019		8,077		
Telephone and internet		4,003		1,335		5,332		5,398		2,076		7,474		
Repairs and maintenance		8,605		2,868		11,473		6,303		2,101		8,404		
Real cetate taxes		30,831		10,278		41,109		19,939		6,646		26,585		
L'Alltries		5,434		1'811		7,245		4,680		1,560		ń,240		
Deprechation		5,225		1,741		6,966		4,171		[,390		5,561		
•		33,755	_	11,251	_	45,006		25,415	_	8,471		33,886		
TOTAL EXPENSES	\$	826,192	\$	143,752	\$	969,944	\$	744,783	5	L38,871	S	883,654		

The accompanying notes are an integral part of the financial statements.

### Legislated Budget

- The only budget in Ontario County that is performance based
  - ► The more occupancy tax we can generate, the more sales tax is also generated, therefore, more investment creating more people, spending more money
- Resolution (Legislation) on exactly what is to be received (based on one year prior occupancy tax collection minus the administrative fee)



Ontario County Deliverables Past successful practices Strategic Plan Action Items Trends Cooperative Partnerships Budget – 1<sup>st</sup> Draft

# Information Input into the Budgets

Strategic Plan Action Items

#### Destination 2020 - Annual Tactical Overview - 2018

Marketing	Tactical	2018 - Review and adjust travel distribution systems by
	Implementation	persona
Marketing	Leisure and Niche	2018 - Look for unique partnerships (I.e. dog food
		company for pet friendly)
Marketing	Travel Tour and	2018 – Reevaluate travel tour and trade/meetings
	Trade	strategy based on changes in product and results
Marketing	Regional Partnerships	2018 - Review goals and align partnerships for cost
		effectiveness and productivity
Public	Audiences and	2018 – Consider a speaker's bureau, expert panels
Relations	Content	
Visitor	Services	2018 – Online training program development
Services		
Visitor	Gateways and Hubs	2018 - Engage in Canandaigua Airport Branding
Services		
Visitor	Sustainability Bus.	2018 – Include a business retention and expansion
Services	Retention and	component in the product development plan
	Expansion	
Destination	Accountability/Future	2018 – Pursue DMAI certification
Management	Planning	

### The Dollars and Cents of Partnerships

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	6.15				5 1	5 11: 5 1		- I/- I	/	Unique Expertise	
Partner Organization	SubPartners		\$	Integrated	Digital	Public Relations	Niche & New Markets	Travel/Trade	Ad./Publications	(Govt. relations)	Research/Data
New York State (I Love NY)		\$	(65,000)								
	Haunted History Trail	\$	5,000	X	x	X	X		X		_
	NY Wine and Grape Foundation		\$4,500				X			X	Х
	Finn and Partners	\$	-			Х					
	NYS Econ. Development	\$	-					X		X	Х
Finger Lakes Regional Tourism Council		\$	35,000								
(FLRTC)	Brand USA	\$	-								
	Simpleview	\$	-		х						х
	JLL and Young Strategies	\$	-		х						X
	Quinn and Co.	\$	-			Х				Х	
	Niche Market Coops within 14										
	counties, example, hiking/biking	\$	20,000	x		X	X	х	X	x	
New York State Tourism Industry Assoc.											
(NYSTIA)	Advertising Cooperative Offers	\$	10,000						Х		
	Travel/Trade Shows Program	\$	3,000					Х			
	Occupancy Tax and State Issues	\$	500							Х	Х
	<u> </u>	-							<u> </u>		

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	Niche Market Coops within 14									
	counties, example, hiking/biking	\$	20,000	X	Х	X	X	Х	X	
New York State Tourism Industry Assoc.										
(NYSTIA)	Advertising Cooperative Offers	\$	10,000					х		
	Travel/Trade Shows Program	\$	3,000				Х			
	Occupancy Tax and State Issues	\$	500						Х	Х
Ontario County										
	Ontario County	\$ (1	L,000,000)							
	Office of Economic Development	\$	5,000						x	X
	Department of Planning and Zoning	\$	-			Х	x		x	X

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	Simpleview	Ş	-		Х						Х	
	JLL and Young Strategies	\$	-		x						х	
	Quinn and Co.	\$	-			Х				х		
	Niche Market Coops within 14											
	counties, example, hiking/biking	\$	20,000	х		x	x	x	x	x		
New York State Tourism Industry Assoc.												
(NYSTIA)	Advertising Cooperative Offers	\$	10,000						X			
	Travel/Trade Shows Program	\$	3,000					х				
	Occupancy Tax and State Issues	\$	500							х	х	
Ontario County												
	Ontario County	\$ (1,	,000,000)									
	Office of Economic Development	\$	5,000							х	х	
	Department of Planning and Zoning	\$	-				Х	X		х	х	
	Cornell Cooperative Extension									x		
	Genesee Regional Planning	\$	-				х			x	х	
One Offe	ALON Marketing	Ċ	o 000				V	V				

	Quiiii ana coi	Ψ			^				^	
	Niche Market Coops within 14									
	counties, example, hiking/biking	\$	20,000	x	х	х	х	Х	х	
New York State Tourism Industry Assoc.										
(NYSTIA)	Advertising Cooperative Offers	\$	10,000					Х		
	Travel/Trade Shows Program	\$	3,000				х			
	Occupancy Tax and State Issues	\$	500						х	х
Ontario County										
	Ontario County	\$ (1	L,000,000)							
	Office of Economic Development	\$	5,000						х	х
	Department of Planning and Zoning	\$	-			х	х		х	х
	Cornell Cooperative Extension								х	
	Genesee Regional Planning	\$	-			Х			х	x
	_									
One-Offs	ALON Marketing	\$	8,000			Х	Х			

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4,500

40,000

5,000

\$1,000

500

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Destinations of NY

NY Bike Coalition

**Archer Communications** 

Finger Lakes Land Trust

FLTA

**PRIORITY FOCUS AREAS** 

### Trends - Market Tests and Adventurism

- NYS Cooperative Fund
- Opportunity Fund
- Visitor Services
- ► Local cooperatives

### Local Cooperatives & Partnerships

- Annual partner program buy-in
  - ► See <u>www.visitfingerlakes.com/partners</u>
  - ▶ DTN = website advertising
- Ex: Chamber Music Festival
- A la carte
  - Ex: Maps

### Top Deliverables?

- ▶ People Marketing, Writers, Visitor Services, PR, researchers
- Website and Digital Marketing the Megaphone
- Public Relations and Social Media
- ► FLRTC Media Program
  - ► Consumer e-news and programs
- Publications (Including Photo and Digital Assets)
  - Visitor Guides, Maps, Niche pieces (like Wedding)
- Cooperative Programs

### Vendor/Partner Selection

- ► FLVC Procurement Policy
- Request for Proposal or Partnership
- DMAI Accreditation and Best Practices for Destination Marketing Organization
- Ex: Simpleview
- Brand partner loyalty

# Questions?