



EXCLUSIVE SERVICES & PROVIDERS

The following event services are provided exclusively by HCC and/or its designated service provider:

❖ **Fire Watch**

A Fire Marshal must be present at all times when special effects such as hazers/fog machines, candles, open flames, or pyrotechnics are in use. Please contact your Event Manager for assistance in scheduling a Fire Marshal from the Honolulu Fire Department. Cost: \$80.00/hour (minimum 2 hours)

❖ **First Aid**

Groups with 500 or more attendees are required to contract medical personnel from the Center's exclusive qualified healthcare provider, Straub Clinic & Hospital, to staff the convention center's on-site First Aid Center during event hours. For more information, please contact Michael Kaleikini at (808) 741-0122 or via email at michael.kaleikini@straub.net.

Fees: \$51.65/hour for RN; \$25.00/hour for MICT; \$15.00/hour for Medical Translator

❖ **Food & Beverage**

The Hawaii Convention Center is the exclusive provider of in-house food and beverage services. A complete range of services is available to you including catered meals and banquets, coffee and refreshment services, theme parties, crew/staff and green room catering, concessions and exhibit booth services. For more information, please contact your Food & Beverage Manager.

❖ **House Sound**

The Center's in-house audio and video distribution and reinforcement system as well as the sound system on the rooftop are exclusive services of Projection Presentation. For more information, please contact the Director of Audio Visual Services at (808) 943-3041 or by email at Honolulu@projection.com.

❖ **Internet**

Smart City is the exclusive provider of internet services at the Hawai'i Convention Center. For more information, please contact David Bachler at 808-943-3091 or via email at dbachler@smartcity.com.

❖ **Rigging**

Hawaii Stage & Lighting Rentals, Inc. is the exclusive provider of rigging services at the Hawai'i Convention Center. For more information, please contact Kalani Rodrigues at (808) 831-0332 or by email at kalani@hslr.com.

❖ **Telecommunications**

Telecommunications is an exclusive service of the Center. We offer standard analog and digital telephone lines for incoming/outgoing telephone calls, faxes, credit cards, and modem use. We are also equipped to manage digital multi-line telephones and special features such as voicemail and voice messaging. For more information, please contact our Information Technology Manager at (808) 943-3593 or by email at btakenaka@hccaeg.com.

❖ **Trash Removal**

Trash removal is an exclusive service provided by HCC. Please contact your Event Manager if you wish to rent open-top trash receptacles, portable dumpsters, push bins or wastebaskets for your show.