

Cracking the Code: Understanding Google's "My Business"

2018
TOURISM
SUMMIT
and
GHCVB
ANNUAL MEETING
HOUSTON • TEXAS





C.A. Clark
Vice President of Digital Marketing
Miles Partnership

Learn how to **maximize** your exposure in Google's products because it benefits you, the consumer and your market.



Hamilton Princess & Beach Club ★

4.5 ★★★★★ 168 Google reviews
4-star hotel

[Website](#) [Directions](#)

Address: 76 Pitts Bay Rd, HM08, Bermuda
Phone: +1 441-295-3000

[Check availability](#)

Check in Check out

- Expedia.com \$269 >
 - Hotels.com \$269 >
 - Fairmont.com Official site \$269 >
 - Booking.com \$269 >
- [View more rates](#)

Know this place? Answer quick questions

Hotel details

Set on Hamilton Harbour, this refined hotel surrounded by lush greenery is 14 minutes' walk from the Bermuda National Gallery and 6 km from lively Elbow Beach. ... [MORE](#)

[Send to your phone](#) [Send](#)

Review summary

[Write a review](#) [Add a photo](#)

Rooms - 3.0 ★★★★★
Rooms had views · Some guests commented the rooms were small &

Service & facilities - 4.0 ★★★★★
Guests appreciated the friendly, professional staff · Guests enjoyed the pool · Guests took highly of management

Google My Business

Home How it Works Resources

Sign In [Start Now](#)

Show you're open for business.

Your listing appears right when people are searching for your business or businesses like yours on Google Search and Maps. Google My Business makes it easy to create and update your listing—so you can stand out, and bring customers in.

[START NOW](#)

Call to get started: 1-844-491-9665*

Google My Business

The Knowledge Panel

Google

63,218

/Sec

3,793,080

/Min

170,688,600

Google

40%

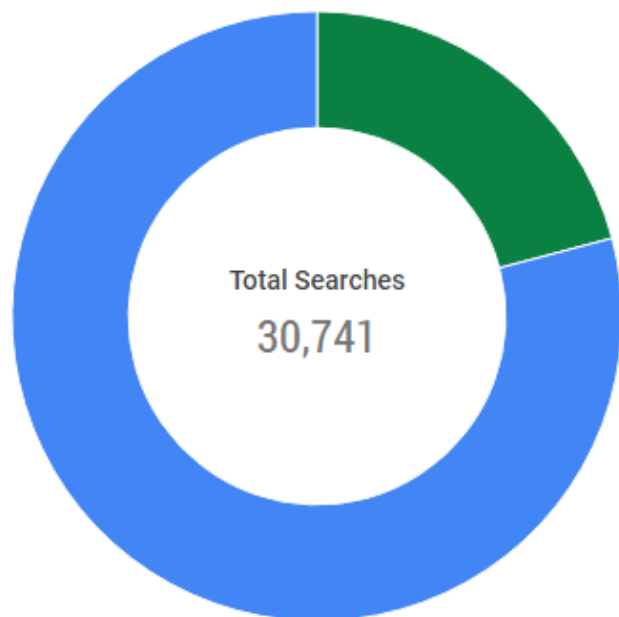
Meet the : g home

Don't result in an external click

How customers search for your business



1 quarter ▼



Direct

Customers who find your listing searching for your business name or address.



Discovery

Customers who find your listing searching for a category, product, or service.

vs. about 15,000 pageviews on the site itself during that timeframe.



Businesses with recent photos typically receive more clicks to their websites. [Post photos](#)

Where customers view your business on Google

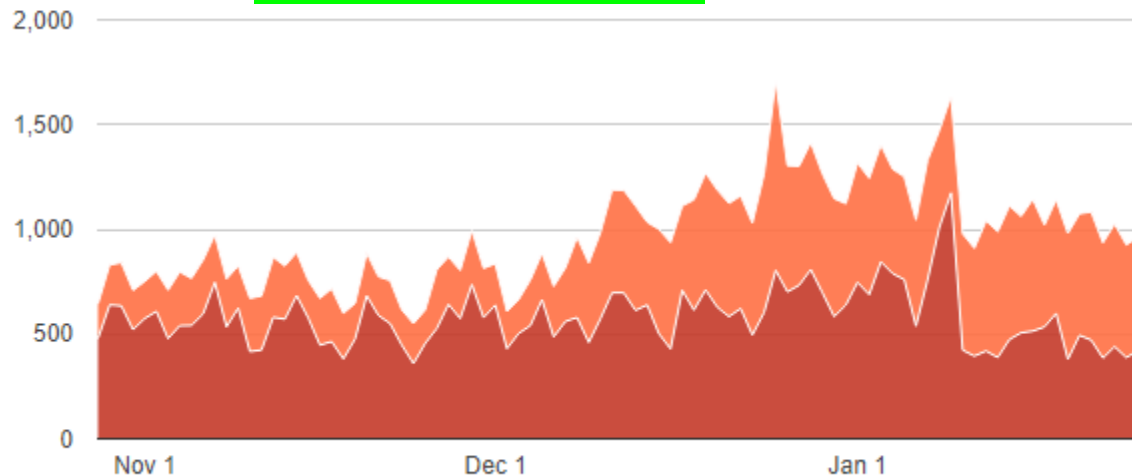
The Google services that customers use to find your business



1 quarter ▾

Total views 87.5K

87,500



- Listing on Search
35.4K
- Listing on Maps
52.2K

The Knowledge Panel

About 219,000 results (0.72 seconds)

The Hamilton Princess Hotel & Beach Club, Hotel in Bermuda

<https://www.thehamiltonprincess.com/> ▼

Historic splendor. Modern luxury. For over a century, the iconic "Pink Palace" has embraced Bermuda's elite travelers. Today it's your turn.

[Resort Pools](#) - [The Hamilton ...](#) - [Accommodation](#) - [Marina](#) - [Offers](#)

Hamilton Princess & Beach Club, a Fairmont Managed Hotel ...

<https://www.tripadvisor.com> › ... › [Pembroke Parish](#) › [Hamilton](#) › [Hamilton Hotels](#) ▼

★ ★ ★ ★ ★ Rating: 4 - 706 reviews - Price range: \$329 - \$740 (Based on Average Rates for a Standard Room)

See 700 traveler reviews, 693 candid photos, and great deals for [Hamilton Princess & Beach Club](#), a Fairmont Managed Hotel, ranked #3 of 3 hotels in [Bermuda](#) ...

Bermuda Luxury Hotel & Resort - Fairmont Hamilton Princess

www.fairmont.com/hamilton-bermuda/ ▼

Overlooking the stunning blue waters of the Hamilton Harbour sits the Grand Dame of luxury Bermuda resorts, [Hamilton Princess & Beach Club](#). With Panoramic ...

Hamilton Princess & Beach Club A Fairmont Managed ... - Booking.com

<https://www.booking.com> › [Bermuda](#) › [Hamilton Hotels](#) ▼

★ ★ ★ ★ ★ Rating: 8.6/10 - 124 reviews - Price range: Prices for upcoming dates start at \$305 per night (We Price Match)

[Hamilton Princess & Beach Club](#) A Fairmont Managed Hotel ([Bermuda](#)) Rooms ... 76 Pitts Bay Road, Hamilton City, HM08 Hamilton, [Bermuda](#) – Excellent ...

Hamilton Princess & Beach Club - a Fairmont Managed Hotel: 2017 ...

<https://www.expedia.com> › ... › [Pembroke Hotels](#) › [Photos](#) › [Rooms](#) › [Amenities](#) ▼

★ ★ ★ ★ ★ Rating: 4.4 - 738 reviews - Price range: \$359

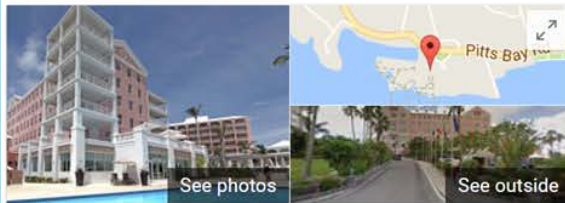
Results 1 - 10 of 738 - Book the [Hamilton Princess & Beach Club](#) - a Fairmont Managed Hotel ... just steps from [Bermuda's](#) finest restaurants, shops and attractions.

Hamilton Princess & Beach Club, a Fairmont Managed Hotel | Oyster ...

<https://www.oyster.com/bermuda/.../hamilton-princess-and-beach-club-a-fairmont-ma...> ▼

★ ★ ★ ★ ★ Rating: 4 - Review by Oyster.com Investigators - Price range: \$356 (Based on average rates) [Hamilton Princess & Beach Club](#), a Fairmont Managed Hotel, [Bermuda](#): See 195 candid photos, pros

THE KNOWLEDGE PANEL



[See photos](#)

[See outside](#)

Hamilton Princess & Beach Club

4.5 ★ ★ ★ ★ ★ 168 Google reviews

4-star hotel

[Website](#)

[Directions](#)

Address: 76 Pitts Bay Rd, HM08, Bermuda

Phone: +1 441-295-3000

[Ads](#) [Check availability](#)

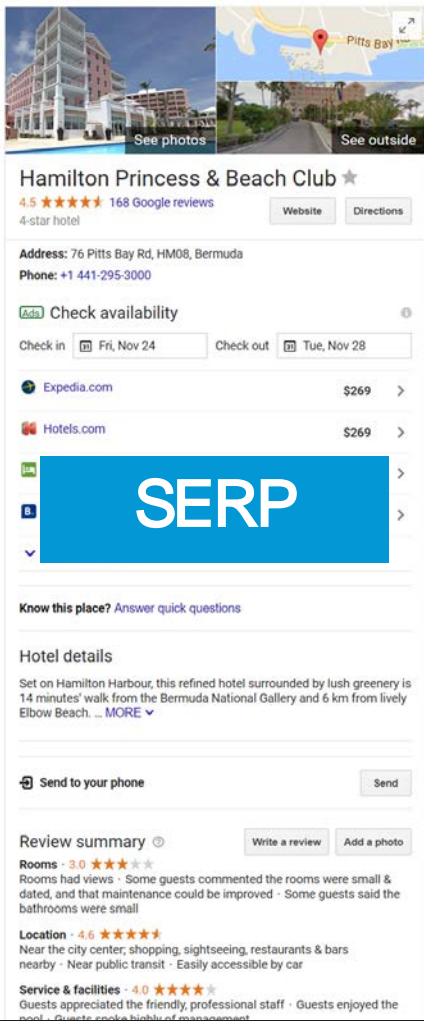
Check in

Check out

- [Expedia.com](#) \$305 >
Read Real Guest Reviews · Get Instant Confirmation
- [Hotels.com](#) \$305 >
- [Travelocity.com](#) \$305 >
- [Fairmont.com](#) Official site \$305 >

▼ [View more rates](#)

Hotel details



Hamilton Princess & Beach Club ★
4.5 ★★★★★ 168 Google reviews
4-star hotel

Address: 76 Pitts Bay Rd, HM08, Bermuda
Phone: +1 441-295-3000

Check availability

Check in Check out

- Expedia.com \$269 >
- Hotels.com \$269 >

Know this place? Answer quick questions

Hotel details
Set on Hamilton Harbour, this refined hotel surrounded by lush greenery is 14 minutes' walk from the Bermuda National Gallery and 6 km from lively Elbow Beach. ... MORE >

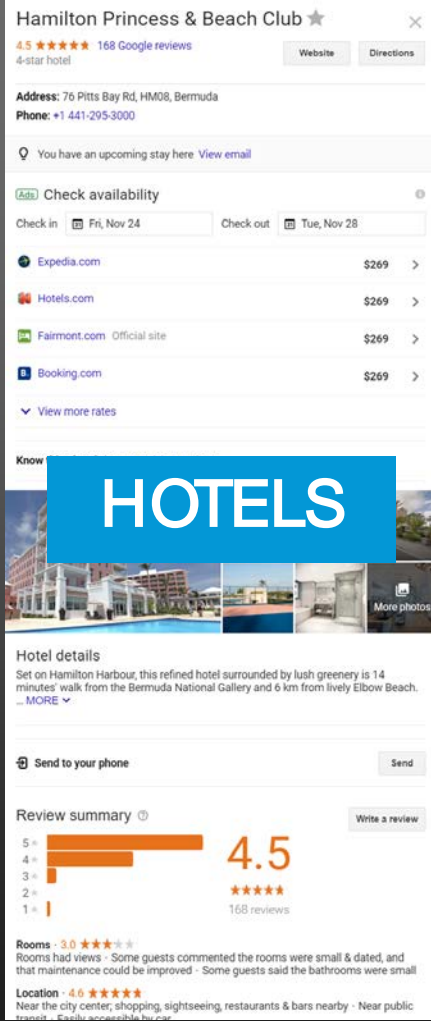
Send to your phone

Review summary Write a review Add a photo

Rooms - 3.0 ★★★★★
Rooms had views - Some guests commented the rooms were small & dated, and that maintenance could be improved - Some guests said the bathrooms were small

Location - 4.6 ★★★★★
Near the city center; shopping, sightseeing, restaurants & bars nearby - Near public transit - Easily accessible by car

Service & facilities - 4.0 ★★★★★
Guests appreciated the friendly, professional staff - Guests enjoyed the pool. Guests really highly of management



Hamilton Princess & Beach Club ★
4.5 ★★★★★ 168 Google reviews
4-star hotel

Address: 76 Pitts Bay Rd, HM08, Bermuda
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Check availability

Check in Check out

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- Fairmont.com Official site \$269 >
- Booking.com \$269 >

View more rates

Know this place? Answer quick questions

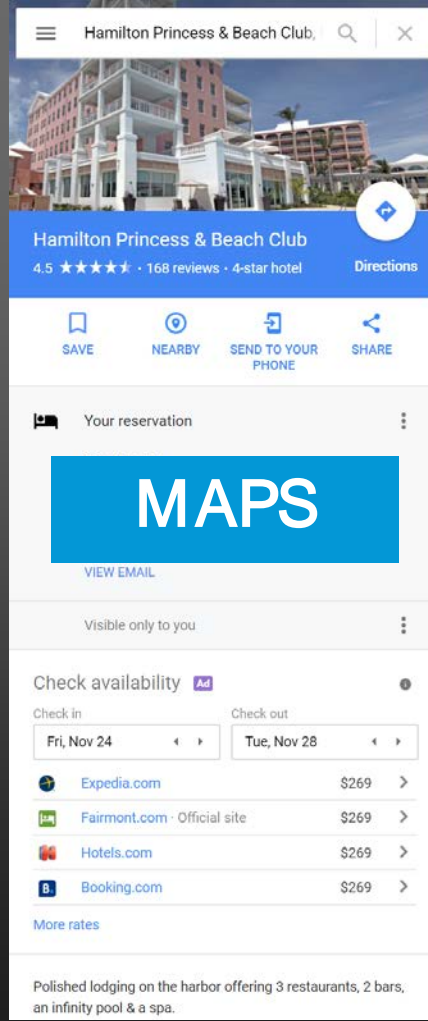
Hotel details
Set on Hamilton Harbour, this refined hotel surrounded by lush greenery is 14 minutes' walk from the Bermuda National Gallery and 6 km from lively Elbow Beach. ... MORE >

Send to your phone

Review summary Write a review

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Hamilton Princess & Beach Club
4.5 ★★★★★ · 168 reviews · 4-star hotel

SAVE NEARBY SEND TO YOUR PHONE SHARE

Your reservation

Visible only to you

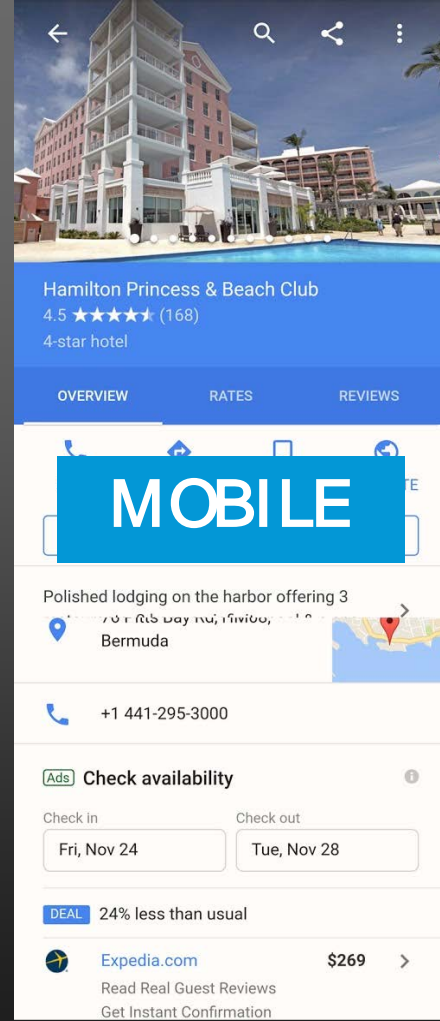
Check availability Ad

Check in Check out

- Expedia.com \$269 >
- Fairmont.com Official site \$269 >
- Hotels.com \$269 >
- Booking.com \$269 >

More rates

Polished lodging on the harbor offering 3 restaurants, 2 bars, an infinity pool & a spa.



Hamilton Princess & Beach Club
4.5 ★★★★★ (168)
4-star hotel

OVERVIEW RATES REVIEWS

MOBILE

Polished lodging on the harbor offering 3 restaurants, 2 bars, an infinity pool & a spa.
Bermuda

+1 441-295-3000

Check availability

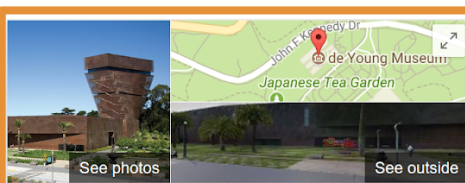
Check in Check out

DEAL 24% less than usual

Expedia.com \$269 >

Read Real Guest Reviews
Get Instant Confirmation

Photos



Description

De Young ★
4.5 ★★★★★ 1,037 Google reviews
Museum in San Francisco, California

The de Young, a fine arts museum located in San Francisco's Golden Gate Park, is one of the Fine Arts Museums of San Francisco along with the Legion of Honor. The de Young is named for its founder, early San Francisco newspaperman M. H. de Young. [Wikipedia](#)

Info

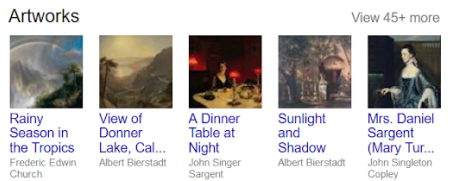
Address: 3501 Magnolia Ave, Golden Gate Park, San Francisco, CA 94118
Hours: Open today · 9:30AM–5:15PM
Phone: (415) 750-3600
Founded: March 24, 1895
Parent organization: [Fine Arts Museums of San Francisco](#)

Posts

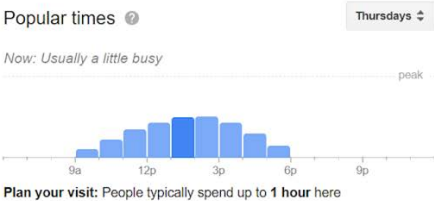
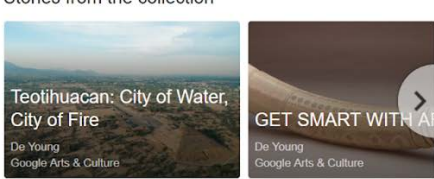
de Young Museum on Google

Sabías que nuestro #TeotihuacanNow Historia Digital está disponible en español? Léelo aquí: ... [more](#)
5 hours ago [Share](#)

"Teotihuacan: City of Water, City of Fire" is now open! Learn about the latest discoveries and what we can... [more](#)
2 days ago [Share](#)



Stories from the collection



Times

Reviews [Write a review](#) [Add a photo](#)

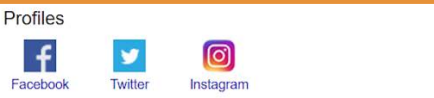
A diverse collection of fine arts in a building with a dramatic copper facade in Golden Gate Park. - Google

- "Great collection of American Art, fantastic location and fun place to visit."
- "Not to mention **Friday night free music** and museum parties"
- "Stroll the outdoor grounds and breathe in the bay area."

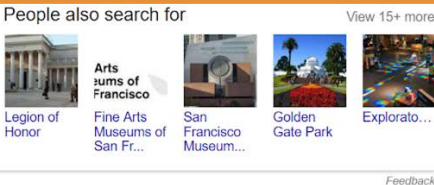
[View all Google reviews](#)

Reviews

[Send to your phone](#) [Send](#)



Social Icons



[Feedback](#)



Atlanta City in Georgia

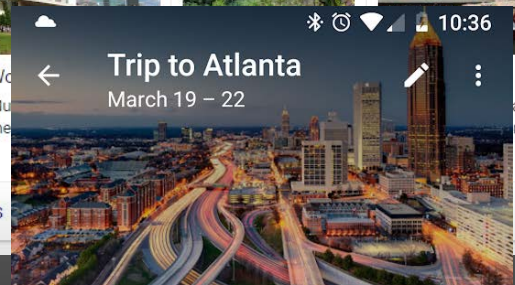
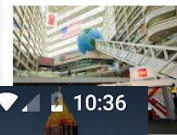
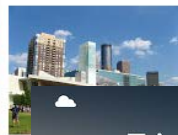


Atlanta / Top sights

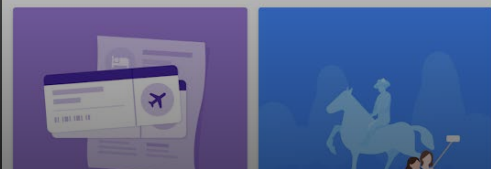


Georgia Aquarium Marine world with over 120,000 animals

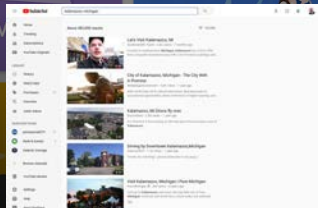
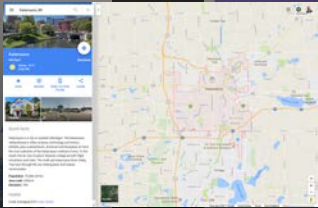
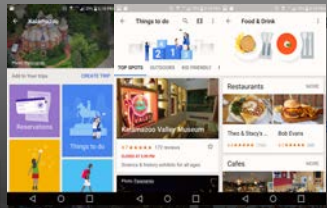
More Atlanta sights



Atlanta available offline



Atlanta is the capital of the U.S. state of Georgia. It played an important part in both the Civil War and the 1960s Civil Rights Movement. Atlanta History Center chronicles the city's past, and the Martin Luther King Jr. National Historic Site is dedicated to the African-American leader's life and times. Downtown Atlanta is home to the massive Georgia State College of Art and Design.



SEARCH


TRAVEL GUIDES

TRIPS APP

MAPS

YOUTUBE

- Georgia Aquarium 4.3 (17,873)
- World of Coca-Cola 4.4 (4,389)
- Atlanta Botanical Garden 4.7 (7,220)
- CNN Center 4.0 (12,503)
- Centennial Olympic Park 4.0
- Six Flags Over Georgia 4.2 (6,300)



Google My Business Management Tool

About 244,000 results (0.79 seconds)

Davenport House

www.davenportmuseum.org/

Event: Best is yet to Come: Celebrating the Future with the Davenport House Museum. Location: Brockington Hall, 213 E. Hall Street, Savannah, GA. Date: Sunday, February 25, 2018. Time: 3 to 6 p.m.. Tickets: \$95 each with sponsorship and patron options. Featuring performances by Savannah's own baritone Roger Moss.

[To Tour](#) · [Admission](#) · [Garden Rental](#) · [FAQ's](#)

To Tour < Davenport House

www.davenportmuseum.org/tour/

Davenport House Museum 324 E. State Street Savannah, GA 31401 912/236-8097 912/233-7938 FAX info@davenportmuseum.org. Museum location: The Museum is at the corner of East State and Habersham Streets in Savannah, GA. It is located on Columbia Square in Savannah's Historic Landmark District.

Admission < Davenport House

www.davenportmuseum.org > [To Tour](#)

Friends of the Davenport House: Free. Friends of Historic Savannah Foundation: Free. Coastal Museums Association Reciprocal Admission Partners: Free. Pioneers in Preservation multi-site pass: \$21 [Available on August 1, 2015.] Includes admission to Andrew Low House, Davenport House Museum and Ships of the Sea ...

Isaiah Davenport House - Wikipedia

https://en.wikipedia.org/wiki/Isaiah_Davenport_House

The Isaiah Davenport house is a historic home in Savannah, Georgia, United States, built in 1820. It has been operated as a historic house museum by the Historic Savannah Foundation since 1963. The house is located at 324 East State Street, on the northwest corner of Columbia Square.

Davenport House Museum (Savannah) - All You Need to Know Before ...

<https://www.tripadvisor.com> > ... > Savannah > Things to Do in Savannah

★★★★★ Rating: 4.5 - 587 reviews

Book your tickets online for Davenport House Museum, Savannah: See 587 reviews, articles, and 162 photos of Davenport House Museum, ranked No.21 on TripAdvisor among ... 324 E State St, Savannah, GA 31401-3411 ... Federal-style home of master builder Isaiah Davenport restored to its early 19th century beauty.



Isaiah Davenport House ★

4.5 ★★★★★ 131 Google reviews

Museum in Savannah, Georgia

[Website](#)
[Directions](#)

Ad Save up to 44% at Davenport House Museum with Groupon

Deal \$10 | Originally \$18

[VIEW DEAL](#) · groupon.com



The Isaiah Davenport house is a historic home in Savannah, Georgia, United States, built in 1820. It has been operated as a historic house museum by the Historic Savannah Foundation since 1963. Wikipedia

Address: 324 E State St, Savannah, GA 31401

Opened: 1820

Hours: **Closes soon:** 4PM · Opens 10AM Fri

Phone: (912) 236-8097

Architectural styles: Georgian architecture, Federal architecture

Did you know: Threatened with demolition in 1955, a group of community-spirited citizens joined forces to purchase the Davenport House. davenportmuseum.org

Suggest an edit [Own this business?](#)

Know this place? Answer quick questions

Not Verified

About 189,000 results (0.91 seconds)

B Your business on Google
21,619 views
Past 28 days

Edit info

Create post

Add photo

Reviews

Top things to do

Are you open on Veterans Day (Observed)?

Save your customers the trouble of checking your holiday hours

YES
NO

Are you open on Veterans Day?

Save your customers the trouble of checking your holiday hours

YES
NO

New review

David Jackson in the last week

★★★★☆ Great views of the Branson area, prices are pretty high for

READ AND REPLY

Visible only to you Feedback

The Branson Ferris Wheel Is A Top Branson Missouri Attraction

<https://www.bransontracks.com/rides/ferris-wheel/>

Looking for the best view in Branson? Take a spin of a different kind on the Branson Ferris Wheel at The Track in Branson, Missouri! Plan your visit now.

The Branson Ferris Wheel - Branson, MO

<https://www.branson.com/attractions/the-branson-ferris-wheel/>

From your seat 150 feet in the air, witness the beauty of the Ozarks on "The Branson Ferris Wheel," what was once Chicago's iconic Navy Pier Ferris Wheel.

Navy Pier Ferris Wheel Moving to Branson 2016 | ExploreBranson.com

www.explorebranson.com/blog/iconic-navy-pier-ferris-wheel-moving-branson-2016

The iconic Navy Pier Ferris wheel is making its new home in Branson in 2016. The Track Family Fun Parks will add a new, yet familiar, attraction to Branson's Highway 76 in 2016—the iconic, 15-story-high Ferris wheel which stood on Chicago's Navy Pier for the past two decades.



Branson Ferris Wheel ★

3.7 ★★★★★ 80 Google reviews

Amusement park ride in Branson, Missouri

[Website](#) [Directions](#)

Address: 3335 W 76 Country Blvd, Branson, MO 65616

Hours: Open today · 10AM–10:30PM

Veterans Day (Observed) might affect these hours

Phone: (417) 334-1612

[Edit your business information](#)

Verified

Know this place? Answer quick questions

Reviews from the web

4.5/5 Facebook · 342 votes

Popular times

Fridays



Plan your visit

People typically spend 20 min here

Ravish Honolulu

1775 Ala Moana Blvd
Al THE MODERN HONOLULU
Honolulu, HI 96815

- Home
- Posts
- Info
- Insights
- Reviews
- Messaging
- Photos
- Bookings
- Website
- Users
- Create an ad
- Add new location
- Manage locations
- Settings
- Support

POST
 ADD PHOTO
 CREATE AD

Have news to share with your customers?
 Tell customers about events, promotions, or products. [Learn more](#)
[CREATE POST](#)

LATEST REVIEWS

高木博人
4 days ago

★★★★★ *The user didn't write a review, and has left just a rating.*

REPLY

Ashley Biehl
2 weeks ago

★★★★★ Great service, great cocktails, delicious food. Have the pork belly bao if you want your life to be complete. Mom had..... [More](#)

REPLY

[MANAGE REVIEWS](#)

Your business is on Google

| | |
|----------------|------------------|
| View on Search | 16k views (-3%) |
| View on Maps | 16k views (+22%) |

Published (1 update)

This location has updated information from Google users or other sources. Review these published updates to make sure that they're accurate.

[REVIEW UPDATES](#)

LATEST CUSTOMER PHOTOS

396
 406
 222

[Review Updates](#)

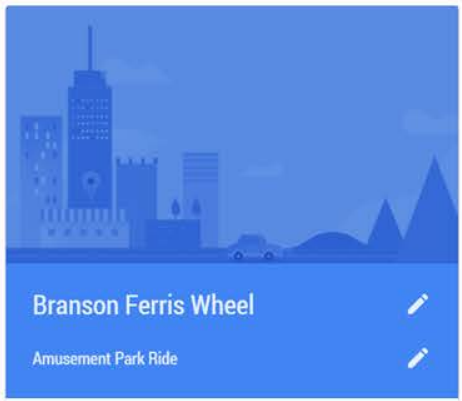
Let customers message you

Get leads, appointment requests and queries about your products via messaging from customers who view your business on Google Search.

Branson Ferris Wheel

3335 West 76 Country Boulevard
Branson, MO 65616-3552

- Home
- Posts **NEW**
- Info**
- Insights
- Reviews
- Messaging
- Photos
- Website
- Users
- Create an ad
- Add new location
- All locations
- Settings
- Support



3335 West 76 Country Boulevard Branson, MO 65616-3552

| | |
|-----------|-------------------|
| Sunday | 10:00 am–10:30 pm |
| Monday | 10:00 am–10:30 pm |
| Tuesday | 10:00 am–10:30 pm |
| Wednesday | 10:00 am–10:30 pm |
| Thursday | 10:00 am–10:30 pm |
| Friday | 10:00 am–10:30 pm |
| Saturday | 10:00 am–10:30 pm |

(417) 334-1612

http://www.bransontracks.com/rides/ferris-wheel

Accessibility

Updates from Google

This location has updated information from Google users or other sources. Review these published updates to make sure that they're accurate. [Learn more](#)

ACCEPT ALL FOR THIS LOCATION

Your business is live on Google

- View on Search
- View on Maps

Close or remove this listing

Suggested Changes

Labels *Enter labels*

AdWords location extensions phone *Enter phone*

Branson Ferris Wheel

3335 West 76 Country Boulevard
Branson, MO 65616-3552

- Home
- Posts **NEW**
- Info**
- Insights
- Reviews
- Messaging
- Photos
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- Users
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- Settings
- Support

Attributes

Search these attributes

Accessibility

- + Mobility scooter rental
- + Wheelchair accessible
- Wheelchair accessible entrance
- + Wheelchair accessible parking lot
- + Wheelchair accessible restroom

Wheelchair rental

- + Motorized
- + Non-motorized

Amenities

- Good for kids
- Restaurant
- + Restroom
- + Unisex restroom

CANCEL APPLY

Please note: Edits may be reviewed for quality and can take up to 3 days to be published. [Learn more](#)

Ravish Honolulu

1775 Ala Moana Blvd
At THE MODERN HONOLULU
Honolulu, HI 96815

- Home
- Posts
- Info**
- Insights
- Reviews
- Messaging
- Photos
- Bookings
- Website
- Users
- Create an ad
- Add new location
- Manage locations
- Settings
- Support

Add special hours

extensions phone

(808) 943-5900

Website
www.RavishHonolulu.com

Menu URL
http://www.ravishhonolulu.com/dinr
sushi-menu.html

Order ahead URL
Add URL

Reservations URL
Add URL

Menu
Add or edit items

Accessibility
Wheelchair accessible entrance

Amenities
Bar onsite
Not good for kids

Dining options
Dinner
No delivery
Dessert
Table service

← Back

We have updated your business information based on user reports and our data. [Learn more](#) [REVIEW UPDATES](#)

Add menu section

Section name
Examples: Lunch, Dinner, Appetizers, Beverages 0 / 140

Add menu item

Enter at least one item per section. You can add more later

Item name Item price (USD)
0 / 140

Item description
0 / 1,000

CANCEL ADD

Menu Builder

- Home
- Info
- Insights**
- Reviews
- Messaging
- Photos
- Website
- Users
- Create an ad
- Add new location
- Manage locations
- Settings
- Support

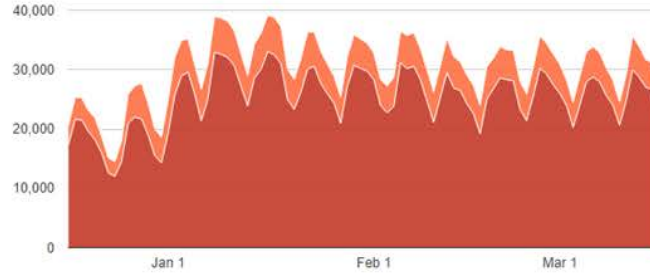
Where customers view your business on Google

The Google services that customers use to find your business



1 quarter

Total views 2.72M



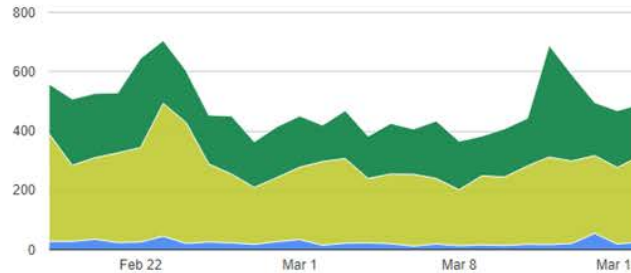
- Listing on Search 449K
- Listing on Maps 2.27M

Customer actions

The most common actions that customers take on your listing

1 month

Total actions 13.1K



- Visit your website 5.14K
- Request directions 7.3K
- Call you 645

Listing Views

- Home
- Info
- Insights**
- Reviews
- Messaging
- Photos
- Website
- Users

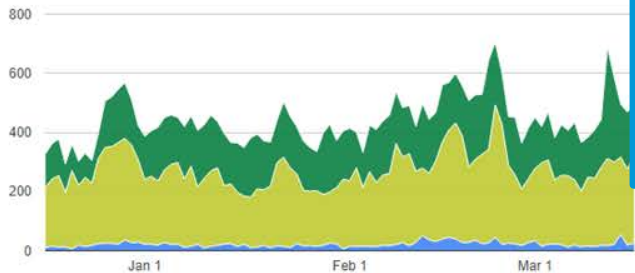
- Create an ad
- Add new location
- Manage locations
- Settings
- Support

Customer actions

The most common actions that customers take on your listing

1 quarter

Total actions 39.8K



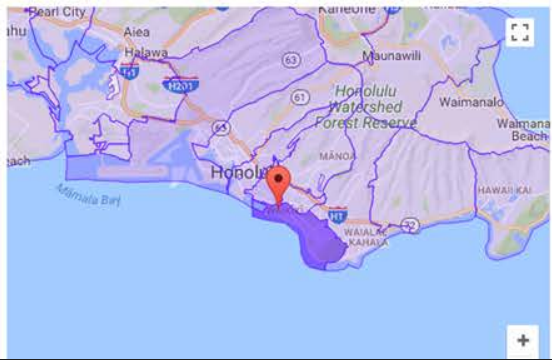
- Visit your website
15.1K
- Request directions
22.8K
- Call you
1.93K

Directions requests

The places where customers request directions to your business from

1 quarter

| | |
|-------|-------|
| 96815 | 6,211 |
| 96814 | 1,441 |
| 96819 | 1,141 |
| 96826 | 614 |
| 96813 | 595 |
| 96817 | 361 |
| 96816 | 357 |
| 96734 | 291 |
| 96825 | 246 |
| 96822 | 204 |
| 96797 | 170 |
| 96744 | 131 |



Customer Actions

Settings

Support

Email Notifications

Important updates

Google may send you important updates about your account



Customer reviews

Alerts when customers post reviews of your business



Questions and answers

Alerts about questions and answers posted to your business on Google



Photos

Tips and updates about photos on your Google listing



Listing health

Timely alerts to help you keep your business info accurate on Google



Insights

Personalized insights and tips about your customers and listing



Product updates

Occasional alerts about new features and offers to improve your listing's performance



Posts

Tips and updates about your posts on your Google listing



Feedback

Occasional opportunities to send product feedback to Google



Mobile Notifications

Google My Business mobile app

Use the [Google My Business mobile app](#) to access your notifications settings for your mobile device

Bermuda Tourism Authority

12 Church Street
Hamilton

- Home
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- Reviews
- Photos
- Create an ad
- Add new location
- Manage locations
- Settings
- Support

We have updated your business information based on user reports and our data. [Learn more](#) [Review updates](#)

Bermuda Tourism Authority

EDIT

Manage permissions

+03

You (Bermuda Tourism) Primary owner

Add new users

Allow others to help you manage business info, customer reviews, and YouTube videos. It's easy to assign different levels of access to each user. [Learn more](#)

+ Add names or email addresses

Choose a role

CANCEL INVITE

DONE

Non-Profit Organization

1 of 2

ADD HOURS

CREATE POST

VIEW POSTS

Insights for your business, last month



533

2.64K

624

VIEW INSIGHTS

Adding Users

Ravish Honolulu

1775 Ala Moana Blvd
At THE MODERN HONOLULU
Honolulu, HI 96815

- Home
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- Bookings
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- Create an ad
- Add new location
- Manage locations
- Settings
- Support**

ALL REPLIED HAVEN'T REPLIED

高木博人
4 days ago
★★★★★ *The user didn't write a review, and has left just a rating.*
REPLY

Ashley Biehl
2 weeks ago
★★★★★ Great service, great cocktails, delicious food. Have the pork belly bao if you want your life to be complete. Mom had...
... More
REPLY

Kevork Peltekian
3 weeks ago
★★★★★ *The user didn't write a review, and has left just a rating.*
REPLY

Lisa Bristlin
3 weeks ago
★★★★★ Bar is fant...
w..... More
REPLY

Katie Ledakis
4 weeks ago
★★★★★ Loved the grilled calamari and sweet Brussels sprouts. We ordered the catch fish of the day and Kampachi, both were L...
... More
REPLY

Contacting Support

Help

Search Help

practice to form his own, all reviews would be detached. Note that all reviews would be removed, not just the ones that refer to a particular practitioner

Name changes that don't reflect core changes to the business's services aren't eligible for review removal. For example, if Dasha's Dry Cleaner becomes Dasha's Super Dry Cleaner, or JFK Limo Service becomes Super JFK Limo, reviews will remain in place.

Out of business

If your business closes, reviews will remain attached to the closed business.

Need more help?

- Request callback
- Request chat
- Email support

Was this article helpful?

YES NO

Reviews

Ravish Honolulu

1775 Ala Moana Blvd
At THE MODERN HONOLULU
Honolulu, HI 96815

- Home
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ALL REPLIED HAVEN'T REPLIED



 **高木博人**
4 days ago ⋮

★★★★★ *The user didn't write a review, and has left just a rating.*

← REPLY

 **Ashley Biehl**
2 weeks ago ⋮

★★★★★ Great service, great cocktails, delicious food. Have the pork belly bao if you want your life to be complete. Mom had...
[... More](#)

← REPLY

 **Kevork Peltekian**
3 weeks ago ⋮

★★★★☆ *The user didn't write a review, and has left just a rating.*

← REPLY

 **Lisa Bristlin**
3 weeks ago ⋮

★★★★☆ Bar is fantastic, mixed drinks are awesome. Table service could be improved, and the calamari was over cooked. Left w.....
[More](#)

← REPLY

 **Katie Ledakis**
4 weeks ago ⋮

★★★★★ Loved the grilled calamari and sweet Brussels sprouts. We ordered the catch fish of the day and Kampachi, both were i...
[... More](#)

About 315,000 results (0.76 seconds)



Rating Price Hours

3660 On the Rise

4.2 ★★★★★ (83) · \$\$\$ · Pacific Rim Restaurant
 Pacific Rim fare in contemporary setting
 3660 Waiʻalae Ave
 Great dessert · Upscale · Cozy



Top of Waikiki

3.7 ★★★★★ (223) · \$\$\$ · Pacific Rim Restaurant
 Rotating restaurant with island views
 2270 Kalakaua Avenue, 21st Floor
 Happy hour food · Late-night food · Great dessert



Ravish Honolulu

4.6 ★★★★★ (40) · \$\$ · Pacific Rim Restaurant
 1775 Ala Moana Blvd, At THE MODERN HONOLULU
 Happy hour drinks · Outdoor seating · Small plates

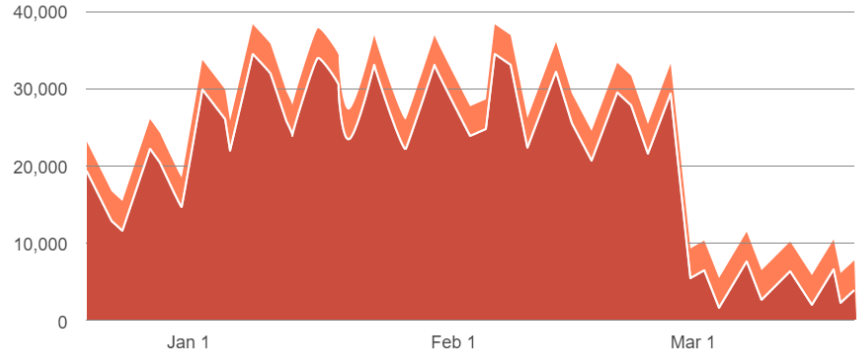


More places

Best Pacific rim restaurant in Honolulu, HI - Yelp

https://www.yelp.com/search?find_desc=Pacific+Rim+Restaurant...Honolulu%2C...

Reviews on Pacific rim restaurant in Honolulu, HI - Alan Wong's Restaurant, MW Restaurant, 3660 On the Rise, 53 By The Sea, Roy's Waikiki, The Myna Bird Tiki Bar, Waiʻalele Manoa, Vintage Cave Club, Chez Kenzo Bar & Grill, Chef Chai.



- Home
- Posts **NEW**
- Info
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- Messaging
- Photos
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- Users
- Create an ad
- Add new location
- All locations
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← Back

 **Andy Cagle**
13 weeks ago

★★★★☆ Awesome!! Wife and daughter loved it ..great views of 76...worth the price ...staff was great ..only down side was getting off and on the ride... as it does not stop for boarding or exiting....for sure a safety issue ...!! Cant recamend for small children or elderly .

 **(owner)**
Just now

[You reply](#)

Place a comment that your reply will be displayed **publicly** on Google and must comply with Google's local content policies. [Learn more](#)

POST REPLY

CANCEL

Responding to Positive Reviews:

- Say thanks
- Mention your **business name**
- Mention your **location/city**
- Mention a **product or service** that's not mentioned in the review, or that's new

The meal and service we're the best I've had in years. Try the steak and brussel sprouts and you will see what I mean. After dinner have a 1930 recipe for an Amaretto Sour that was off the chart good, not sweet but just perfect. Remarkable dinner near one of a kind.

Thanks so much for your review, so glad you had a good experience at The Chop Shop. We pride ourselves on delivering quality service to our customers in Kalamazoo. If you liked our steak, you should try our double cut smoked pork chop on your next visit! Hope to see you again soon!

Responding to Negative Reviews:

- Say you're sorry they had a bad experience
- **Don't mention your business name or location**
- Suggest they contact you offline
- Keep it short

This was a huge disappointment. My wife and I paid \$24 for what was supposed to be the ten o'clock showing. The lights never came on and you only get one rotation. Definitely never again.

So sorry you had a bad experience, we typically begin our light show promptly at 10. During your visit we experienced some technical difficulties with the ride. My name is Robert, I am the manager. Please call our office and ask for me and I will provide you with free passes for your next ride.

- Home
- Posts **NEW**
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Christopher Brant
Aug 15, 2016
★★★★★ *The user didn't write a review, and has left just a rating.*
REPLY

Andrew K.
Aug 11, 2016
★★★★★ Am from Chicago, so was glad to see that it was doing well in Branson. it's near the Andy's Frozen Custard. It was beautifully lit up at night and is now a gem for Branson to have and offer it's guests!
REPLY

Lizzy Louu
Aug 7, 2016
★☆☆☆☆ I bought a ticket for 2 people, with a total of 24\$. I stopped and turned around in the line to the ticket booth for a refund do to personal reasons. They ended up just charging be 24\$ twice and not even returning my money.
REPLY

Flag as inappropriate

e zhang
Aug 4, 2016
★★☆☆☆ It's fun to watch at night with all the lights, but so boring to ride. It's so slow and the view is not that great either. Not worth the \$12.
REPLY

Tori Evans
Aug 3, 2016
★★★★★ I will admit that at first I didn't think it would be worth the money but it definitely is. Maybe not for an every day thing but every once in a while it's very nice.
REPLY

Flagging Reviews as Inappropriate

- Spam and fake content
- Off-topic
- Restricted content
- Illegal content
- Sexually explicit content
- Offensive content
- Hate speech
- Harassment and bullying
- Impersonation
- Conflict of Interest

Maps user contributed content is most valuable when it is honest and unbiased. Examples of disallowed practices include, but are not limited to:

Reviewing your own business.

Posting content about a current or former employment experience.

Posting content about a competitor to manipulate their ratings.



Photos, Video & Posts

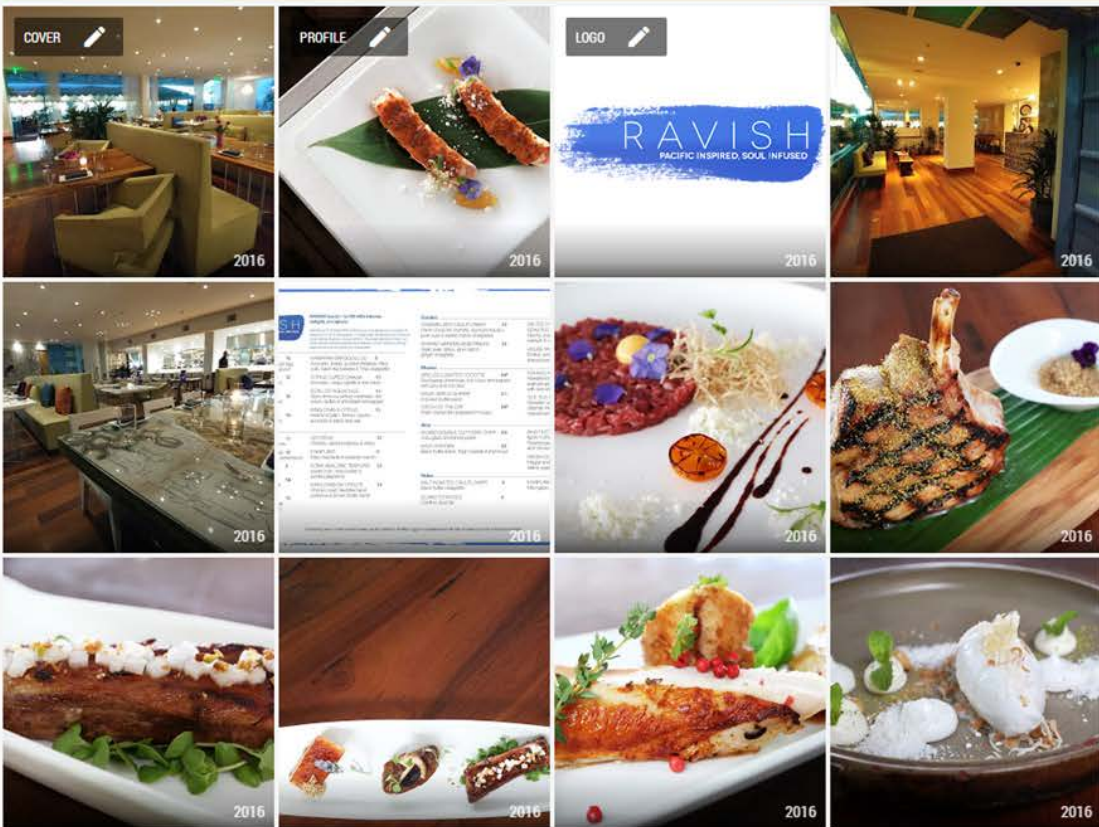
Ravish Honolulu

1775 Ala Moana Blvd
At THE MODERN HONOLULU
Honolulu, HI 96815

- Home
- Posts
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- Insights
- Reviews
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- Photos**
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OVERVIEW **BY OWNER** BY CUSTOMER 360 VIDEO INTERIOR EXTERIOR FOOD AND DRINK MENU > ≡

We have updated your business information based on user reports and our data. [Learn more](#) REVIEW UPDATES





Ravish Honolulu

OWNER



Information

 Dec 20, 2016

 5472 x 3648 pixels

Categories

Interior Exterior

Food And Drink

Menu Team

Ravish Honolulu

1775 Ala Moana Blvd
At THE MODERN HONOLULU
Honolulu, HI 96815

< ER **BY CUSTOMER** 360 VIDEO INTERIOR EXTERIOR FOOD AND DRINK MENU TEAM IDENTITY



- Home
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- Photos**
- Bookings
- Website
- Users
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- Settings
- Support

We have updated your business information based on user reports and our data. [Learn more](#) **REVIEW UPDATES**

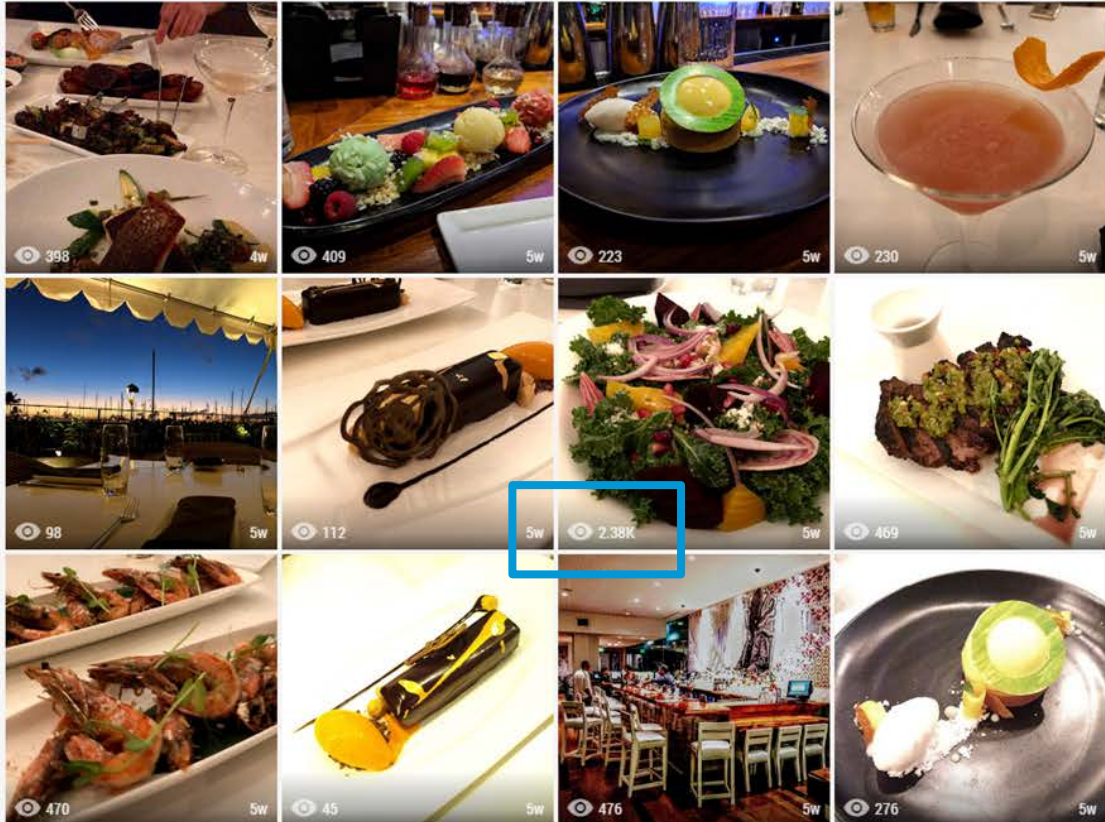




Photo Best practices

- Only photos you own the rights to
- Upload primarily horizontal images at high resolution 4k or higher (3,840 x 2,160 pixels or about 8.3 megapixels)
- Bright colors - high saturation
- High contrast - light lights, dark darks
- Use good lighting indoors
- You may add text overlay up to 10% constrained to one edge

CONTRIBUTE

REVIEWS

PHOTOS

EDITS

Q&A

Boulettes Larder



Photo Don'ts

- Photoshop images apart from color corrections (compositing images, collage, adding or removing elements)
- Upload blurry images, muddy colors or off-kilter/out of frame shots

10x!



Wes Davidson

Content may be subject to copyright

Thank you for helping Google by reporting content which may be in violation of our [Community Standards](#).



Images may be subject to copyright.

Why are you reporting this photo? (Required)

- Privacy concerns
- Content is not relevant to this location
- Poor quality photo
- Sexually explicit / strongly suggestive

Other policy violations

- Profane or obscene content
- Promotion of regulated goods
- Copyright or other legal issues
- Illegal activity
- Hate speech
- Harassment or bullying

Email address: (Required)

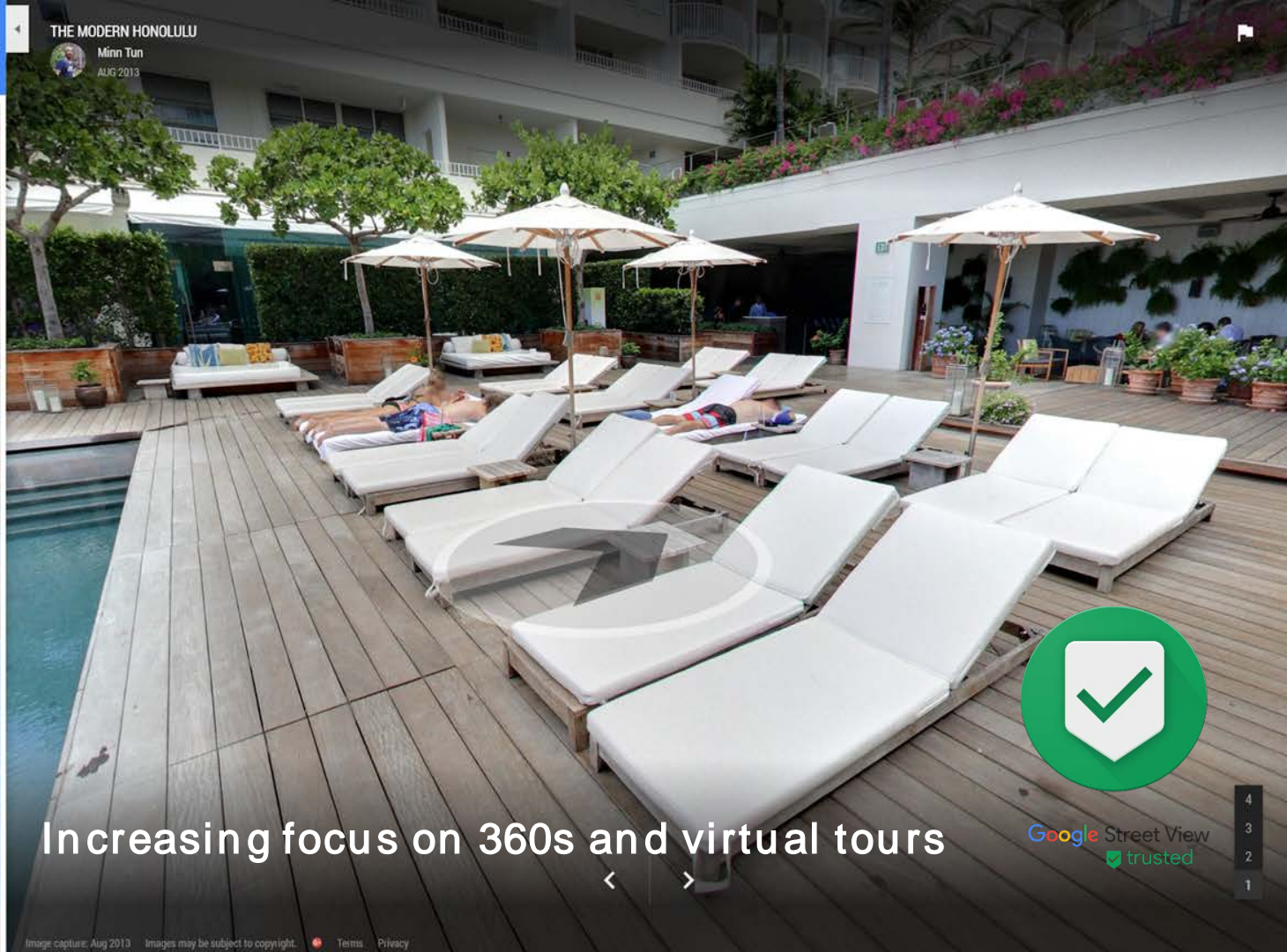
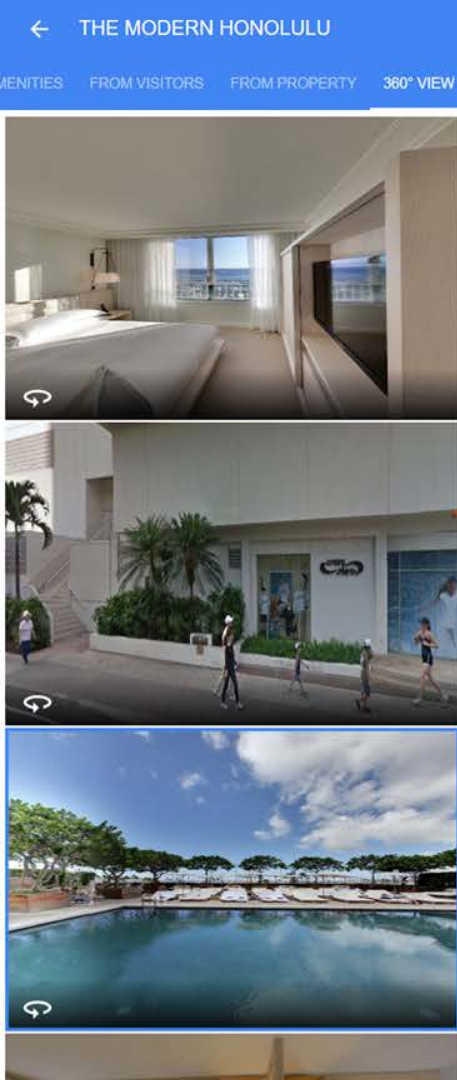
reCAPTCHA verification: (Required)

I'm not a robot



Photo Policy Violations

- Content is not relevant to this location
- Poor quality photo
- Privacy concerns
- Sexually explicit
- Profane
- Regulated goods
- Copyright
- Illegal
- Hate speech
- Harassment



THE MODERN HONOLULU
Minn Tun
AUG 2013

Increasing focus on 360s and virtual tours



Google Street View
trusted

- 4
- 3
- 2
- 1



NEW! Video

- Android devices only (for now)
- 10 seconds capture
- 30 seconds uploaded
- Can include audio
- Great way to feature your business
- (Local Guides Only)

Waterloo Convention & Visitors Bureau

500 Jefferson Street
Waterloo, IA 50701-5422

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Support

Need some ideas? Look at some sample posts.



Write your post i

100 - 300 words

Make this post an event

Add a button
Enter a website

- Learn more
example.com
- Reserve
- Sign up
- Buy
- Get offer

Write your post

Oct 6, 7:00 PM – Oct 14, 2:00 PM
Dig the Black Hawk Children's Theater's newest show.
[LEARN MORE](#)

Posted Oct 2, 2017 622

EVENT



Posted 1 day ago

Pop festival headliner announced!

Jul 31, 7:00 PM – Aug 1, 12:00 AM

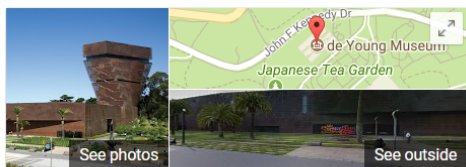
Synth pop megastar Jilly Louise will perform in our stunning amphitheater on at the end of the month. Tickets range from \$60-\$160, and are available for purchase from 12 PM EST today.

[BUY](#)

OFFER



Posted 1 day ago



De Young ★

4.5 ★★★★★ 1,071 Google reviews

Museum in San Francisco, California

Website

Directions

The de Young, a fine arts museum located in San Francisco's Golden Gate Park, is one of the Fine Arts Museums of San Francisco along with the Legion of Honor. The de Young is named for its founder, early San Francisco newspaperman M. H. de Young. [Wikipedia](#)

Address: 50 Hagiwara Tea Garden Dr, San Francisco, CA 94118

Hours: Closed today ▾

Phone: (415) 750-3600

Founded: March 24, 1895

Parent organization: [Fine Arts Museums of San Francisco](#)

[Suggest an edit](#)

Know this place? [Answer quick questions](#)

de Young Museum on Google

Jade and greenstone were extremely valuable materials in ancient Teotihuacan and were prized for their color, which symbolically represented maize and agricultural fertility. ... [more](#)

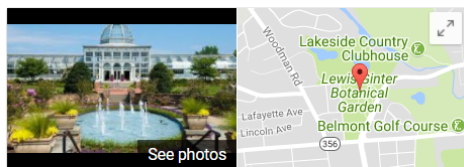


6 days ago

Share

Artworks

[View 45+ more](#)



Lewis Ginter Botanical Garden ★

4.6 ★★★★★ 164 Google reviews

\$\$ · Botanical Garden

Website

Directions

Year-round locale with 50 acres of themed gardens, dining options & a classical domed conservatory.

Address: 1800 Lakeside Ave, Henrico, VA 23228

Hours: Open today · 9AM–5PM ▾

Phone: (804) 262-9887

[Suggest an edit](#)

Lewis Ginter Botanical Garden on Google



Mother Nature has jeweled many of her plants in dew covered spiderwebs this morning. This abelia is one...

15 mins ago



Salvia leucantha or Mexican sage bush, features velvety, purple blooms that pollinators love. In fact, this plant is fil...

2 hours ago

Tell customers what's new with Posts. [Learn more](#)

Know this place? [Answer quick questions](#)

Reviews from the web

4.7/5 [Facebook](#) · 1,883 votes

Posts Best Practices:

- Post often - 7 day exposure
- Highlight new menu items or features of your business
- Image size 750x750 or larger
- Focus your message on the first 100 characters
- Include GA tracking codes on your CTA

Takeaway Steps:

- Set up a GMB account and **verify your business**
- Add **Insights** information to your monthly analytics reports
- **Respond** to positive & negative reviews
- Add **high quality photos/360s** of your business
- Take advantage of **new posts features**
- **Enable email notifications** for new content about your business

“Instant” Verification

If your business isn't verified, we will help you get verified today without a postcard or a phone call.

You'll need one or more of the following documents:

- Utility bill(s)
- Tax letter(s)
- Business registration certificate(s)

The documents must show the business name, address, and category (if possible).

Fact Sheet Booklets

How-to information about the things we've gone over today is available.

VISIT **HOUSTON**

QUESTIONS

miles
PARTNERSHIP