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Welcome to Irving, Texas!

Centrally located between Dallas and Fort Worth, and right next door to DFW International Airport, our 75+ hotels make it easy to call Irving home. We're a little like the hub on a wagon wheel: no matter which way you turn, you'll find every resource you need to make your meeting or event a success, including Texas-sized shopping, first-class dining, and a wide variety of unique attractions, sporting events, festivals and museums.

Lots of Room

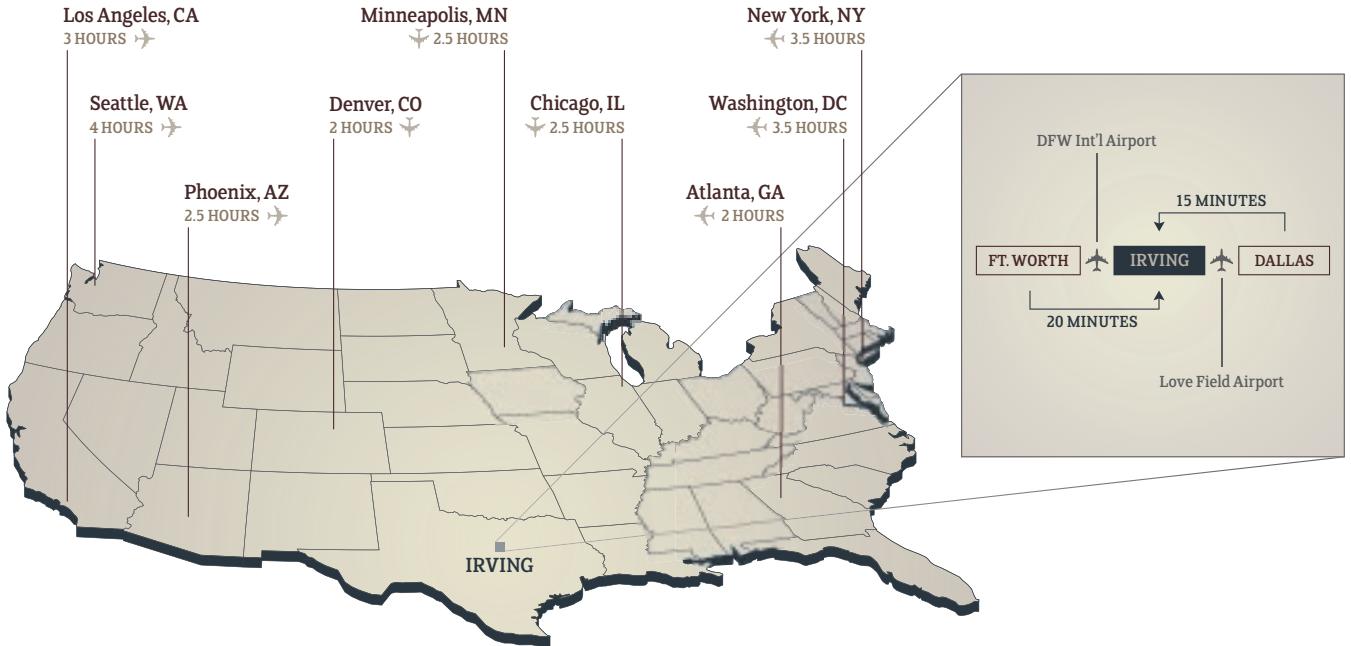
Irving is home to multiple Fortune 500 companies, 75+ hotels, 11,000+ guest rooms, 200,000 square feet of hotel meeting space and the Irving Convention Center at Las Colinas. So whether you need a site for 10 executives or 1,000 salespeople, Irving is the perfectly situated, mid-sized city with big ideas on how to make your next business meeting a success – with hometown service in a big-city atmosphere.

Friendly Staff

Our staff of hospitality industry professionals is ready to assist you at a moment's notice – by expediting the hotel selection process, providing qualified resource recommendations or creating itineraries that bring the best of Texas to your clients while working within your program budget. With our unique promotional support and incentive programs, you'll find working with Irving, Texas makes it easy to do business.

Irving Facts

Founded..... 1903
Incorporated..... 1914
Population..... 225,427
Area..... 69.3 square miles
Elevation..... 470 feet
Area Codes..... 214, 469, 972, 817
For more Irving statistics, please visit:
cityofirving.org/common/demographics.asp





Texas Facts

Population.....	26.06 million
Area.....	275,416 square miles
Capital.....	Austin
Nickname.....	Lone Star State
Origin of Name.....	Tejas (Friendly – Native American)
State Motto.....	Friendship
State Song.....	Texas, Our Texas
State Bird.....	Mockingbird
State Flower.....	Bluebonnet
State Tree.....	Pecan
State Dish.....	Chili
Highest Point.....	8,751 feet above sea level (Guadalupe Peak)
Lowest Point.....	Sea level (Gulf of Mexico)
Time Zone.....	CST (except El Paso area – MST)

General Information

Time Zone

Irving is on Central Standard Time.

Sales Tax

Sales tax is 8.25%. This tax is added to most goods and services, as well as dining. Hotel room tax in Irving is 15%.

Speed Limit

Texas' driving speed limit is 60 MPH on rural interstates and 70 MPH on freeways, unless specified lower in special zones.

Safety Belt

Texas seat belt laws state that all passengers must wear a safety belt or be subject to a \$153 fine.

Courtesy Roadside Service

Dallas: (214) 320-4444

Fort Worth: (817) 370-6656

An invaluable and free service of the Texas Department of Transportation, they will change a flat, provide gasoline, help start your car or call a tow truck.

AAA Auto Club

(214) 528-7481

Accessibility Resources

Contact the Irving CVB for a complete and detailed resource listing for all your accessibility resource needs.

DART Paratransit: (214) 515-7272, option 3

Emergency Medical Treatment

The following hospitals offer 24-hour emergency medical treatment:

Baylor Medical Center Irving

1901 N MacArthur Blvd at Highway 183
(972) 579-8100

Las Colinas Medical Center

6800 N MacArthur Blvd between
Highways 161 and 114
(972) 969-2000

24-Hour Pharmacy

CVS Pharmacy
2222 N Story Rd
(972) 255-4155

General Business Hours

Stores: Monday to Saturday 10 am to 9 pm and Sunday noon to 6 pm.

Offices: Monday to Friday 8 am to 5 pm.

Nightclubs: open until 2 am weekends and until midnight on weekdays.

Tipping Etiquette

It is customary to tip: taxi drivers – 10% to 15%, waiters – 15% to 20%, bellmen – a minimum of \$1.00 per bag.

Clothing

With an average temperature of 63 degrees Fahrenheit, Irving has mild winters and hot, dry summers. Styles of dress range from casual to elegant, with a variety seen throughout the Dallas/Fort Worth area. Air conditioning is a way of life during Texas summers, making all clothing comfortable indoors.

Religion

Almost every faith and denomination is represented in Irving. Most hotels or motels have complete information regarding locations and hours of services.

International Services

Currency Exchange

Currency can be exchanged at most hotels, airports and banks, as well as American Express and Thomas Cook offices. There are four Thomas Cook branches at DFW Airport. Please call (972) 574-4754 for specific locations.

Passport Information

If you have a problem with your passport (lost or stolen), please call (214) 653-7691.

Post Office

Mailboxes and postage stamp vending machines are accessible 24 hours a day in the lobby of Irving’s main Post Office, 2701 W Irving Blvd, 800-275-8777. Window hours are Monday through Friday, 8:30 am to 6 pm, and Saturday 10 am to 2 pm. The Story Road location, 2300 W Story Rd, 972-255-1637, has window hours Monday through Friday, 8:30 am to 5 pm.

Area Codes & Directory Assistance

Irving and Dallas/Fort Worth require 10-digit dialing. Irving and the suburbs surrounding Dallas are located mostly within area code 972. Dallas is located in area codes 214 and 469. Calls between these three area codes are local calls. Calls made to Fort Worth, area code 817, usually are long distance. (Some numbers in the 817 area code are metro and only require 10-digit dialing.) Local directory assistance is available by dialing 1411. Directory assistance for telephone numbers outside the Irving calling area is available by dialing 1 + area code + 555-1212.

Smoking Policy

All the cities that make up the Dallas/Fort Worth Metroplex have smoking laws and policies in effect, some of which ban smoking in almost all public areas. Persons found to be in violation of local smoking laws can expect fines anywhere from \$50 to \$500. Policies vary from community to community; ask your ICVB representative for details regarding your group’s specific activities.

Alcohol Consumption Laws

Most major Texas cities and South Texas counties are “wet,” while the rest of the state is mixed. In some cases, alcoholic beverages are available only in package stores and private clubs (guests of most hotels and motels are automatically members). Closing hours for bars and clubs vary from city to city. On Sunday, liquor stores are closed, supermarkets and stores that sell beer and wine may not do so before noon, and restaurants may serve mixed drinks, beer and wine after 10 am.

Important Numbers

Emergency

Police, fire or ambulance: 911

Non-Emergency Service

Police Department: (972) 721-2661

Fire Department: (972) 721-2308

Weather

Time and Temperature: (972) 844-6611

Road and Weather Condition: (800) 452-9292

Weather Radio Access: KRLD 1080 AM

Texas Department of Transportation

P.O. Box 15426

Austin, Texas 78761

(512) 832-7000

txdot.gov

Texas Parks & Wildlife Department

4200 Smith School Rd

Austin, Texas 78744

(512) 389-4800 or (800) 792-1112

tpwd.state.tx.us

Texas Department of Economic Development – Tourism Division

221 E 11th St, 4th Floor

Austin, Texas 78701

(512) 936-0100

governor.state.tx.us



Climate

The climate in North Texas is moderate, with year-round temperatures averaging 63° Fahrenheit or 18° Celsius. Winters generally are mild, and snow and ice are rare. Summers are hot and dry, with temperatures usually below 100° Fahrenheit. The annual average rainfall is less than 30 inches.

	Average Rainfall	Average Temperature	
Jan	1.9"	36°-55° (F)	2°-13° (C)
Feb	2.3"	41°-61° (F)	5°-16° (C)
Mar	3.1"	49°-69° (F)	9°-21° (C)
Apr	3.5"	56°-77° (F)	13°-25° (C)
May	5.3"	65°-84° (F)	18°-29° (C)
Jun	3.9"	73°-92° (F)	23°-33° (C)
Jul	2.4"	77°-96° (F)	25°-36° (C)
Aug	2.2"	76°-96° (F)	24°-36° (C)
Sep	2.7"	69°-89° (F)	21°-32° (C)
Oct	4.7"	58°-79° (F)	14°-26° (C)
Nov	2.6"	47°-66° (F)	8°-19° (C)
Dec	2.3"	39°-57° (F)	4°-14° (C)



City of Irving – City Hall

825 W Irving Blvd
Irving, Texas 75060
(972) 721-2600
cityofirving.org

Hours: Monday to Friday 8 am to 5 pm

Greater Irving – Las Colinas Chamber of Commerce

5201 N O'Connor Blvd, Suite 100
Irving, Texas 75039
(214) 217-8484
Fax: (214) 389-2513
chamber@irvingchamber.com
irvingchamber.com

Hours: Monday to Friday 8:30 am to 5 pm

Irving Convention and Visitors Bureau

The Irving Convention and Visitors Bureau targets corporate, convention and leisure visitors to our hospitality industry partners – the city's hotels, restaurants, attractions and shops, as well as those throughout Dallas/Fort Worth. Our award-winning staff makes service a priority, whether your travel and meeting needs are big or small.

It is the Irving CVB's mission to market Irving as a premier travel destination, enhancing the community's economy and quality of life. The Irving Convention and Visitors Bureau focuses on building exceptional customer relationships with meeting planners, travel influencers, media, independent travelers, the hospitality industry and the community. Our efforts are focused on generating demand for the destination, thereby creating value for the industry and stakeholders. Innovation, partnership, research and accountability guide our approach. We utilize person-to-person and technology-based sales, marketing and customer-servicing activities to achieve results. Through positive positioning of both the organization and the destination, our leadership benefits the society, culture, environment and economy of Irving.

Irving Convention and Visitors Bureau

500 W Las Colinas Blvd
Irving, Texas 75039
(972) 252-7476 or (800) 247-8464
Fax: (972) 401-7729
info@irvingtexas.com or irvingtexas.com
Hours: Monday to Friday 8 am to 5 pm CST

Transportation

Taxi Services

Cabs are metered at \$2.25 minimum, plus \$1.80 per each additional mile. There is a fuel surcharge when gas exceeds \$2/gallon and each additional passenger costs \$2. Cabs can be hailed at the airports, hotels, in the Las Colinas Urban Center, in Dallas and in Fort Worth. In other areas, it's usually necessary to call one from your location.

- Executive Taxi Service
(972) 554-1212
goldencabonline.com
- Golden Cab Co.
(972) 484-4848
goldencabonline.com

- Yellow Cabs
(972) 222-2000
- Yellow & Checker Cab Co.
(214) 841-1900, (817) 267-5150
goyellowcheckershuttle.com

Other Car Services

- Uber – Download and use the app. For details go to: uber.com.
- Lyft – Download and use the app. For details go to: lyft.com.



Car Rentals

Most rentals are available at the airports, while others offer shuttle service to locations off airport property. National agencies include:

- Advantage (800) 777-5500 advantage.com
- Alamo (800) 327-9633 alamo.com
- Avis (800) 831-2847 avis.com
- Budget (800) 527-0700 budget.com
- Dollar Rent-A-Car (800) 800-4000 dollar.com
- Enterprise (972) 790-0985 enterprise.com
- Hertz (800) 654-3131 hertz.com
- National Car Rental (800) 227-7368 nationalcar.com

In addition, for your convenience, there is an Enterprise office located inside the Irving Convention Center: (972) 409-7073.

Shuttle Service

Go Yellow Checker Shuttle (214-841-1900) ExecuCar/SuperShuttle (817-329-2000 or 800-258-3826), offer a variety of services, including city tours, private charters, limousine service and airport shuttles.

Bus/Rail Service

Dallas Area Rapid Transit (214-749-DART) offers convenient service within the Metroplex including commuter rail service from these Irving Stations: **South** (201 Rock Island Road), **North** (5601 Riverside Drive), and **West** (4200 Jackson Street near Esters Road). The recently opened Orange Line added five new Irving stations to the rail system, including a stop at the Irving Convention Center at Las Colinas, the University of Dallas and the Las Colinas Urban Center. The Orange Line then continues to Dallas/Fort Worth International Airport.

DART provides meeting attendees with easy access straight to downtown Dallas as well as arts, education, entertainment

and businesses throughout the area. Bus Route 524 operates between Dallas Love Field and Inwood/Love Field Station, providing a link between DART Rail Green Line and Orange Line and Love Field Terminal. Frequency of service between the Inwood/Love Field Station and Love Field Airport is seven days a week, every 15 minutes during rush hours, 20 minutes mid-day and 30 minutes late evening.

DART also has special services for disabled visitors and for special concerts and events.

Amtrak Rail Service (214-653-1101 or 800-872-7245) offers limited passenger service via Dallas Union Station.

The Trinity Railway Express (817-215-8600) links downtown Fort Worth, downtown Dallas and DFW Airport through Irving. Scheduled train service is provided Monday through Saturday. No regularly scheduled service is available on Sunday, except for special events.

Airports

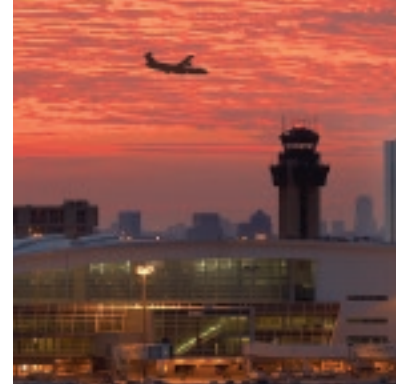
Dallas/Fort Worth International Airport is adjacent to Irving and easily accessible from any point in the Metroplex. Posted highway signs provide easy direction to the airport.

From Irving, State Highway 183 on the south side and State Highway 114 or Interstate 635 on the north side provide access to the airport; Highway 161 provides easy connections to either of these highways. Within the airport boundaries, one main road – International Parkway – runs the length of the airport, north to south. All terminal buildings and parking areas are accessible from the roadway. All exits from International Parkway are to the left. Terminal buildings provide easy lower-level drop-off for passengers and curbside baggage check. The upper-level roadway is designated for arriving passenger pickup.

A new way to travel to DFW Airport is coming on August 18, 2014! DFW Airport Station will be served by DART Rail Orange Line trains.

Airlines Serving DFW International Airport **dfwairport.com**

CARRIER	RESERVATIONS	CARRIER	RESERVATIONS
Air Canada	(888) 247-2262	Go! Hawaii Airline	(888) 435-9462
AirTran Airways	(800) 247-8726	Korean Air	(800) 438-5000
Alaska Airlines	(800) 252-7522	Lufthansa	(800) 645-3880
American Airlines	(800) 433-7300	Northwest Airlines and KLM	(800) 225-2525
American Eagle	(800) 433-7300	Spirit Airlines	(800) 772-7117
British Airways	(800) 247-9297	Sun Country Airlines	(800) 359-6786
Delta Air Lines	(800) 221-1212	TACA Airlines	(800) 400-8222
Frontier Airlines	(800) 432-1359	United Airlines	(800) 241-6522



DFW International Airport Telephone Numbers

- Police/Fire:
 Emergency.....911
 Non-Emergency.....(972) 574-4454
 Ambulance.....911
 Airport Main Number.....(972) 574-6000
 Airport Chaplain’s Office....(972) 973-2665
 Lost and Found.....(972) 973-4420
 Airport Operations.....(972) 973-3112
 For flight, gate and other airport information, please visit dfwairport.com

Dallas Love Field Airport is located just northwest of downtown Dallas and only minutes from Irving and the Las Colinas Urban Center.

Love Field, Dallas’ “intown airport,” gives you quick and easy access to Texas, Oklahoma, New Mexico, Louisiana and Arkansas as homebase to Southwest Airlines. Love Field handles more than 100 intrastate and regional flights daily, as well as serving a number of private and business charter terminals. Dallas Love Field airport is located at Cedar Springs Road and Mockingbird Lane, approximately 15 minutes from most Irving hotels.

DART Bus Route 524 operates between Inwood/Love Field Station and Dallas Love Field, providing a link between DART Rail Green Line and Orange Line and Love Field Terminal.

Airlines Serving Dallas Love Field Airport **dallas-lovefield.com**

CARRIER	RESERVATIONS
American Airlines/American Eagle	(800) 433-7300
United	(800) 525-0280
Southwest Airlines	(800) 435-9792

Dallas Love Field Airport Telephone Numbers

- Police/Fire Emergency.....911
 Ambulance.....911
 Airport Police.....(214) 670-6162
 Airport Admin Offices.....(214) 670-6073
 Fax.....(214) 670-6051
 Airport Operations.....(214) 670-6156
 Airport Parking Info.....(214) 670-PARK
 For flight, gate and other airport information, please visit dallas-lovefield.com



Located between Dallas and Fort Worth, the city of Irving provides visitors fast and easy access to the entire Metroplex. Irving is adjacent to Dallas/Fort Worth International Airport and just 15 minutes from Dallas’ Love Field Airport. Irving’s central location in the heart of the Metroplex is also easily accessible from any direction through six major highways – Interstate Highway 35E, Interstate Highway 635, State Highway 114, State Highway 161, State Highway 190 and State Highway 183.

Distance to Irving from Major Texas Cities

CITY	MILES	KILOMETERS	DRIVE (HRS)	FLIGHT (HRS)
Abilene	186	299	3.5	1
Amarillo	369	590	7	1
Austin	203	325	4	1
Beaumont	279	448	5	1
Brownsville	535	856	10	1.5
Corpus Christi	396	634	7.5	1.5
El Paso	636	1,018	11.5	1.5
Galveston	252	406	5	1
Houston	240	384	4.5	1
Laredo	436	698	8	2.5
Lubbock	325	520	6	1
Odessa	350	563	6.5	1
San Angelo	259	417	5	1
San Antonio	259	417	5	1
Texarkana	183	294	3.5	1
Tyler	99	159	2	1

Flight Distance to Irving from Major International Cities

CITY	FLIGHT (HOURS)	HOURS GAINED/LOST	CITY	FLIGHT (HOURS)	HOURS GAINED/LOST
Amsterdam	13.5	7	Manchester	12	6
Bangkok	33.5	-11	Manila	20	-10
Brussels	12.5	7	Merton	10	6
Caracas	10	2	Paris	14.5	7
Cairo	21	8	Rio de Janeiro	13.5	3
Frankfurt	15.5	7	Rome	17.5	7
Hong Kong	22.5	-10	Sydney	20	-8
Lima	10.5	1	Tokyo	14	-8
London	10	6			

Accessibility

Distance to Irving from Major North American Cities

CITY	MILES	KILOMETERS	DRIVE (HRS)	FLIGHT (HRS)
US				
Albuquerque	638	1,026	11.5	1.5
Atlanta	795	1,279	14.5	2
Austin	203	325	4	1
Baltimore	1,356	2,181	24.5	3
Birmingham	645	1,037	12	2
Boston	1,748	2,812	32	3.5
Chicago	917	1,475	17	2.5
Cleveland	1,159	1,864	21	2.5
Denver	781	1,256	14.5	2
Des Moines	684	1,100	12.5	2.5
Detroit	1,143	1,839	21	3
Houston	240	384	4.5	1
Kansas City	489	786	9	1.5
Las Vegas	1,221	1,964	22.5	2.5
Little Rock	314	505	6	1
Los Angeles	1,387	2,231	25.5	3
Louisville	819	1,317	15	2
Memphis	452	727	8.5	1.5
Miami	1,300	2,123	23.5	3
Milwaukee	991	1,594	18	2.5
Minneapolis	936	1,506	17	2.5
Nashville	660	1,061	12	2
New Orleans	496	796	9	1.5
New York	1,552	2,497	28.5	3.5
Oklahoma City	206	331	3.5	1
Phoenix	1,060	1,706	15.5	2.5
Philadelphia	1,452	2,336	26.5	2.5
Pittsburgh	1,204	1,937	22	2.5
Salt Lake City	1,242	1,998	22.5	2.5
San Antonio	259	417	5	1
San Francisco	1,753	2,820	32	3
Seattle	2,078	3,343	37.5	4
St. Louis	630	1,013	11.5	1.5
Washington	1,414	2,274	25.5	3.5
Wichita	365	587	6	1
CANADA				
Calgary	2,001	3,221	36.5	6.5
Montreal	1,749	2,815	32	5
Toronto	1,407	2,265	25.5	3
Vancouver	2,231	3,590	40.5	8
Winnipeg	1,335	2,149	24.5	5