



Visitor Experience Specialist

Are you passionate about Kelowna and the Okanagan? Do you enjoy working in a high-energy environment? Are you looking for a position that is flexible with your school schedule? If so, this may be the position you've been looking for!

Tourism Kelowna is searching for a vibrant, customer-focused individual to join its Visitor Centre team in the position of part-time Visitor Experience Specialist. Shifts will vary and may include evenings, weekends, and weekdays. If the applicant is interested, the position can transition to full time in the summer season of May - September.

The successful applicant will have the following key responsibilities:

- Operate a mobile visitor information bicycle in City Park, Kerry Park, and the downtown waterfront areas.
- Provide visitor counselling and all associated functions and tasks in the downtown Visitor Centre, soon to be in a new location on Queensway Avenue.
- Populate the online events calendar, ensuring it is always up to date.

While experience delivering exceptional customer service is a must, specific industry experience is not required as Tourism Kelowna will provide training. The ideal candidate will be outgoing, personable, professional, presentable, and highly motivated. She or he will be a team player and physically capable of meeting the demands of this position (lifting 10-30 lb. boxes).

Applicants must have a valid class 5 driver's license with a clean driving record and be enthusiastic about operating a three-wheeled bicycle, equipped with a selection of digital and print resources.

This position offers competitive pay, ongoing training, and additional perks including familiarization tours to a variety of local activities and attractions.

To apply, send your cover letter and resume to: chris@tourismkelowna.com with the subject: Part-Time Visitor Experience Specialist Application.