

# VLN's "Making Waves" Hotel Award Program

Join VLN in nominating the Cornelius, Davidson and Huntersville hoteliers who truly make Lake Norman stand out as a destination. Your endorsements will determine the winners of three awards recognizing the best in Lake Norman hospitality. Don't miss the chance to cast your nomination for the peers and co-workers that exemplify the most outstanding performance in their chosen role.

Nomination forms must be received by December 31, 2015. Self nominations will not be accepted. Award winners will be determined based on a combination of the number of nominations received and the descriptions on why he/she is deserving of the award. The winners will be announced at VLN's annual awards dinner in March 2016.

## **Outshines from the Front Lines Award (GSR's & Back of the House Employees):**

Recognizes a guest service representative or housekeeping employee that is an extraordinary ambassador of Lake Norman and consistently provides exemplary customer service to guests. Examples include: guest service representatives, event coordinators, housekeepers, maintenance, food & beverage, etc.

## **Stellar Seller Award (Sales):**

Recognizes an individual with an outstanding sales performance. The nominee should display successful and ethical practices, have a record of generating new revenue and/or producing new leads, and should demonstrate that a top sales achiever is also a team player.

## **Lead to Succeed Award (Management):**

Recognizes an individual that demonstrates superior professional management and leadership skills within the hospitality community. They are viewed as highly successful in the eyes of their fellow employees and business associates. This individual is involved in the community, seen as a leader and contributes to the overall positive image of the hospitality industry.





# Outshines from the Front Lines Award

(GSR's & Housekeeping Employees)

Recognizes a guest service representative or housekeeping employee that is an extraordinary ambassador of Lake Norman and consistently provides exemplary customer service to guests. Examples include: guest service representatives, event coordinators, housekeepers, maintenance, food & beverage, etc.

Nominee Name: \_\_\_\_\_

Hotel: \_\_\_\_\_

Title: \_\_\_\_\_

Years of Service:

Please describe why he/she is deserving of the award:

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## Stellar Seller Award

(Sales)

Recognizes an individual with an outstanding sales performance. The nominee should display successful and ethical practices, have a record of generating new revenue and/or producing new leads, and should demonstrate that a top sales achiever is also a team player.

Nominee Name: \_\_\_\_\_

Hotel: \_\_\_\_\_

Title: \_\_\_\_\_

Years of Service:

Please describe why he/she is deserving of the award:

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## Lead to Succeed Award

(Management)

Recognizes an individual that demonstrates superior professional management and leadership within the hospitality community. They are viewed as highly successful in the eyes of their fellow employees and business associated. They are involved in the community, seen as a leader and contribute to the overall positive image of the hospitality industry.

Nominee Name: \_\_\_\_\_

Hotel: \_\_\_\_\_

Title: \_\_\_\_\_

Years of Service:

Please describe why he/she is deserving of the award:

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