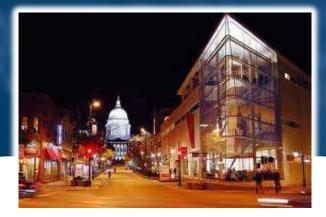


The Economic Impact of Tourism in:



Dane County & Madison, Wisconsin

April 2018





# Key themes for 2017

- Visitor spending continued growing in Dane County, Wisconsin in 2017, growing 2.7% to reach \$1.25 billion.
- Visitor spending of \$1.25 billion supported another \$890 million in business sales in Dane County for a total economic impact of \$2.1 billion in business sales in 2017.
- 21,915 jobs, with income of \$654 million, were sustained by visitors to Dane County last year.
- Including indirect and induced impacts, tourism in Dane County generated \$159.4 million in state and local taxes and \$136.2 million in Federal taxes last year.



#### How important is tourism

- The \$2.1 billion in total business sales supported by visitor activity is similar in size to what Americans spend monthly on streaming services.
- In the absence of the state and local taxes generated by tourism, each Dane County household would need to pay \$730 to maintain the current level of government services.
- Tourism in Downtown Madison supports 4,261 jobs nearly enough to fill the Overture Hall at the Overture Center for the Arts twice over.
- The local revenue generated by visitor activity in downtown Madison nearly matches the city budget for the city library system (\$16.3 million in FY 2016).



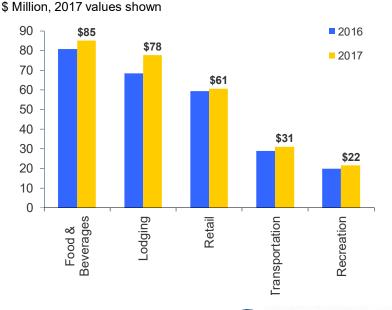
#### Visitor Spending – Downtown Madison



## **Visitor spending**

- Visitor spending grew 7.3% in downtown Madison in 2017, reaching \$276 million.
- Hotel performance in the downtown area surpassed the county by a significant margin, bolstering visitor spending compared to county results.

Visitor Spending and Impacts											
Downtown Madison											
	Millions Pch										
Spending Category	2014	2015	2016	2017	Change						
Lodging	\$64.4	\$65.5	\$68.4	\$77.7	13.64%						
Food & Beverages	\$71.2	\$76.0	\$80.8	\$85.1	5.31%						
Retail	\$54.1	\$57.6	\$59.3	\$60.6	2.14%						
Recreation & Entmt.	\$18.0	\$19.1	\$19.9	\$21.5	8.31%						
Local Transportation	\$29.5	\$29.3	\$29.0	\$31.1	7.50%						
Total	\$237.2	\$247.5	\$257.3	\$276.1	7.27%						
Growth Rate		4.34%	3.99%	7.27%							



TOURISM ECONOMICS

# **Total impacts of visitor spending**

	Total Tourism Impacts											
Downtown Madison and Wisconsin												
	Business Sales				Employment			Labor Income				
		Total		Percent	Total Percent			Millions - Total		Percent		
County	2015	2016	2017	Change	2015	2016	2017	Change	2015	2016	2017	Change
Downtown Madison	\$247.5	\$257.3	\$276.1	7.27%	4,056	4,152	4,285	3.20%	\$113.0	\$119.2	\$128.5	7.77%
Wisconsin	\$19,291.7	\$19,967.7	\$20,607.4	3.20%	190,717	193,454	195,255	0.93%	\$5,065.7	\$5,273.5	\$5,368.1	1.79%
Share of State	1.28%	1.29%	1.34%		2.13%	2.15%	2.19%		2.23%	2.26%	2.39%	

- 4,285 Downtown Madison jobs were supported by visitor spending in 2017.
- Those employees earned \$128.5 million in wages and benefits.
- Tourism related employment increased 3.2% in Downtown Madison
   more than two percentage points higher than the state.



#### Tax impacts of visitor spending

- State and local governments benefitted by collecting \$33.7 million in tax revenue coming from visitor activity in Downtown Madison.
- Local governmental revenue supported by tourism reached \$15.7 million – an increase of nearly \$900,000.

Tourism Tax Impacts											
Downtown Madison and Wisconsin											
	Taxes										
		State a	nd Local	Federal							
		Millions		Percent	Millions						
County	2015	2016	2017	Change	2015	2016	2017				
Downtown Madison	\$30.6	\$31.6	\$33.7	6.72%	\$24.0	\$25.3	\$28.9				
Wisconsin	\$1,469.5	\$1,503.8	\$1,536.8	2.20%	\$1,102.6	\$1,146.4	\$1,191.9				
Share of State	2.08%	2.10%	2.19%		2.18%	2.21%	2.43%				



#### **Visitor Spending - County**

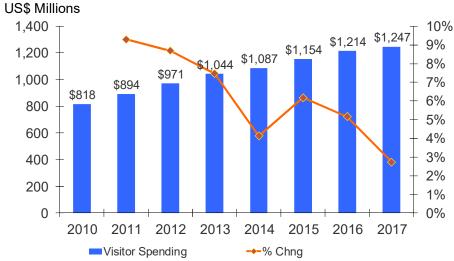


# **Visitor spending**

- Visitor spending grew 2.7% in 2017, reaching \$1.25 billion.
- Visitor spending growth has averaged 5.1% per annum since 2012.
- Food & beverage sales have grown by more than \$65 million since 2013.

Visitor Spending and Impacts											
Dane County											
	Millions Pch										
Spending Category	2014	2015	2016	2017	Change						
Lodging	\$280.6	\$304.6	\$327.1	\$329.9	0.85%						
Food & Beverages	\$298.9	\$318.4	\$339.5	\$354.0	4.26%						
Retail	\$232.5	\$248.7	\$258.9	\$258.0	-0.32%						
Recreation & Entmt.	\$124.4	\$132.2	\$141.3	\$149.4	5.76%						
Local Transportation	\$150.5	\$150.2	\$146.9	\$155.5	5.86%						
Total	\$1,086.9	\$1,154.1	\$1,213.7	\$1,246.8	2.73%						
Growth Rate		6.18%	5.16%	2.73%							

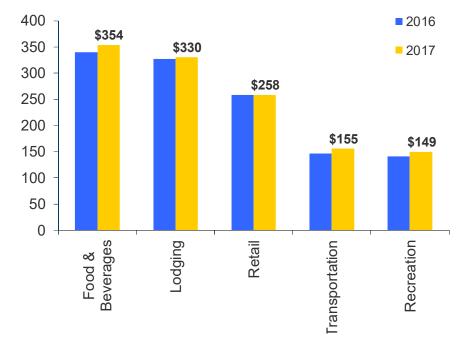
#### **Tourism Industry Sales**



Source: Tourism Economics



#### Visitor spending by sector

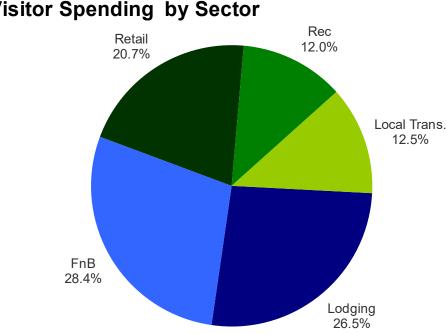


\$ Million, 2017 values shown

- Travelers spent \$354
  million on food & beverages
  and \$330 million in the
  lodging sector in 2017. The
  retail sector in Dane County
  received nearly \$260
  million from visitors.
- Spending growth in lodging, recreational activities, and food & beverages supported overall visitor spending growth.



### Visitor spending by sector

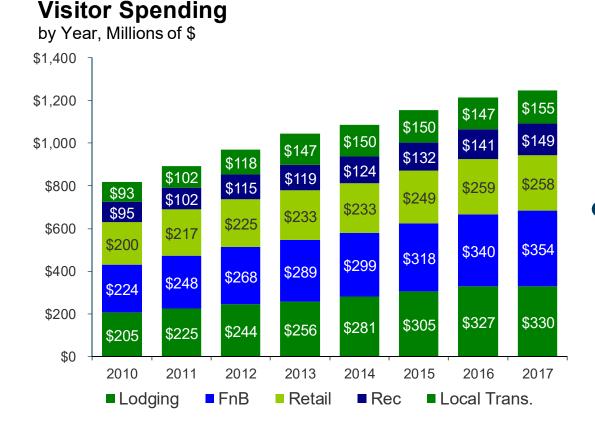


Visitor Spending by Sector

- Food & beverage purchases comprise 28% of the visitor dollar in Dane County with lodging spending following at 26.5%.
- Twenty-one cents of every visitor dollar is spent on retail purchases in Dane County in 2017.



### Visitor spending by sector



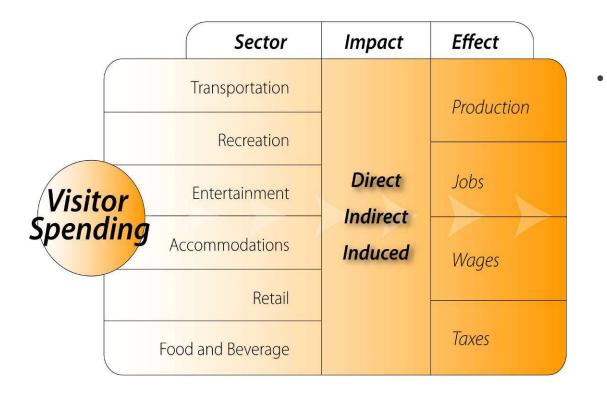
- Visitor spending has increased by more than \$200 million since 2013, with two-thirds of the increase coming from lodging and food & beverage spending.
- With gas prices falling from nearly \$4 a gallon in 2013 to closer to \$2 a gallon in 2016 and 17, transportation spending has plateaued.

# **Tourism Impacts**



## How visitor spending generates impact

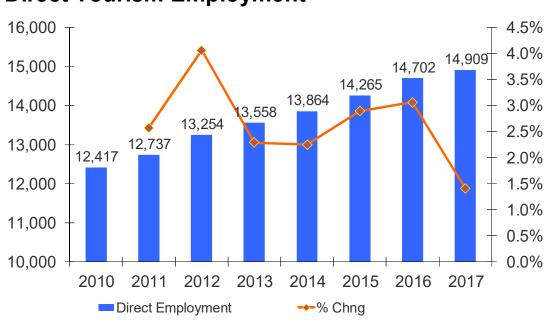
- Travelers create direct economic value within a discrete group of sectors (e.g. recreation, transportation). This supports a relative proportion of jobs, wages, taxes, and GDP within each sector.
- Each directly affected sector also purchases goods and services as inputs (e.g. food wholesalers, utilities) into production. These impacts are called indirect impacts.



Lastly, the induced impact is generated when employees whose incomes are generated either directly or indirectly by tourism, spend those incomes in the local economy.



### **Tourism employment**



**Direct Tourism Employment** 

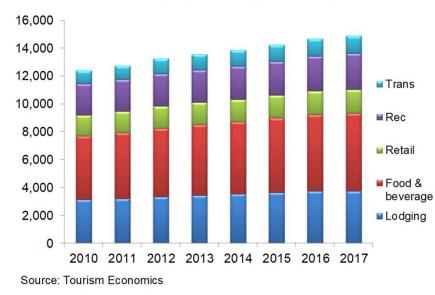
Source: Tourism Economics

- Direct tourism employment those jobs that directly interact with the visitor – grew 1.4% in 2017 to 14,909 jobs.
- Tourism employment growth in Dane County has outpaced the state tourism employment growth in each of the past four years.



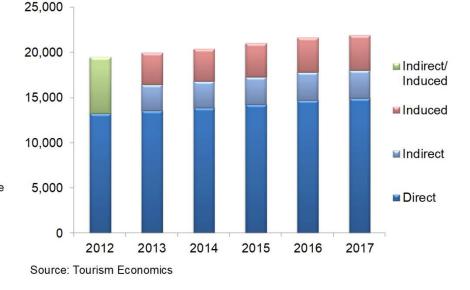
#### **Tourism employment**

- Businesses supplying food & beverages or lodging services support a majority of tourism-generated employment in Dane County.
- 21,915 Dane County jobs, in total, were supported by visitor activity.



#### **Direct Visitor Employment by Industry**

#### Total Visitor Employment





## **Direct impacts of visitor spending**

	Visitor Spending and Impacts											
Dane County and Wisconsin												
	Visitor Spending				Employment				Labor Income			
		Millions		Percent	Direct Percent			Millions - Direct			Percent	
County	2015	2016	2017	Change	2015	2016	2017	Change	2015	2016	2017	Change
Dane County	\$1,154.1	\$1,213.7	\$1,246.8	2.73%	14,265	14,702	14,909	1.41%	\$310.3	\$333.8	\$350.6	5.05%
Wisconsin	\$11,919.4	\$12,310.7	\$12,701.1	3.17%	135,095	137,193	138,773	1.15%	\$2,736.5	\$2,846.2	\$2,940.7	3.32%
Share of State	9.68%	9.86%	9.82%		10.56%	10.72%	10.74%					

- Visitor spending growth in Dane County grew 2.7% and accounted for nearly 10% of all visitor spending in Wisconsin.
- The \$1.25 billion in visitor spending directly supported 14,909 jobs in Dane County in 2017.
- The 14,909 jobs in Dane County provided \$350 million in wages and benefits to those employees.



# **Total impacts of visitor spending**

	Total Tourism Impacts											
Dane County and Wisconsin												
	Business Sales				Employment				Labor Income			
		Total		Percent	Total Percent		Millions - Total		tal	Percent		
County	2015	2016	2017	Change	2015	2016	2017	Change	2015	2016	2017	Change
Dane County	\$1,983.6	\$2,074.4	\$2,136.3	2.99%	21,013	21,655	21,915	1.20%	\$593.3	\$635.3	\$653.8	2.92%
Wisconsin	\$19,291.7	\$19,967.7	\$20,607.4	3.20%	190,717	193,454	195,255	0.93%	\$5,065.7	\$5,273.5	\$5,368.1	1.79%
Share of State	10.28%	10.39%	10.37%		11.02%	11.19%	11.22%		11.71%	12.05%	12.18%	

- Visitor spending supported more than \$2.1 billion in business sales in Dane County.
- 21,915 Dane County jobs were supported by visitor spending in 2017.
- Visitor supported income growth in Dane County outpaced the state in 2017, with overall income supported by visitor activity growing 3% to reach \$654 million.



#### Tax impacts of visitor spending

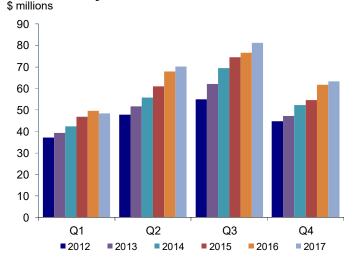
- State and local governments benefitted by collecting \$159 million in tax revenue coming from visitor activity in Dane County.
- \$74.4 million in local governmental revenue was supported by visitor activity in 2017.
- In the absence of the state and local taxes generated by tourism, each Dane County household would need to pay \$730 to maintain the current level of government services.

Tourism Tax Impacts											
Dane County and Wisconsin											
Taxes											
		State ar	nd Local	Federal							
		Millions		Percent	t Millions						
County	2015	2016	2017	Change	2015	2016	2017				
Dane County	\$149.2	\$155.5	\$159.4	2.53%	\$120.9	\$129.2	\$136.2				
Wisconsin	\$1,469.5	\$1,503.8	\$1,536.8	2.20%	\$1,102.6	\$1,146.4	\$1,191.9				
Share of State	10.15%	10.34%	10.37%								

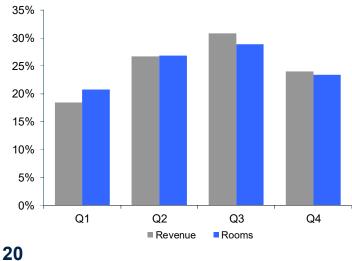


# **Seasonality of visitation**









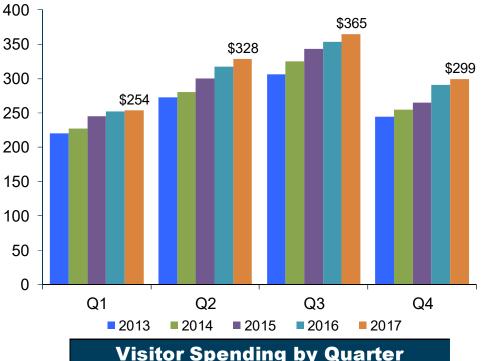
- As the seat of state
  government, hotel demand in
  Dane County is more
  consistent throughout the
  year but does peak in the
  summer with nearly 30% of
  room demand in Q3.
- Q2 had the largest growth in room demand with revenue growth peaking in Q3.
- Hotel room revenues surpassed \$81 million in Q3.



### **Seasonality of visitor spending**

- Visitor spending peaks in the 3<sup>rd</sup> quarter with \$365 million in visitor sales.
- The year's strongest growth was posted in Q2 as visitor spending grew 3.4%.
- Since 2013, visitor spending has grown between \$55 and \$58 million in each of the last three quarters of the year, remarkably consistent growth.

#### Dane County Visitor Spending \$ Millions



#### Visitor Spending by Quarter Dane County

Q1	Q2	Q3	Q4
\$220.4	\$272.9	\$306.3	\$244.2
\$227.5	\$280.3	\$324.8	\$254.4
\$245.5	\$300.3	\$343.2	\$265.1
\$252.2	\$317.6	\$353.3	\$290.6
\$254.1	\$328.5	\$364.8	\$299.4
0.75%	3.43%	3.27%	3.04%
	\$220.4 \$227.5 \$245.5 \$252.2 \$254.1	\$220.4      \$272.9        \$227.5      \$280.3        \$245.5      \$300.3        \$252.2      \$317.6        \$254.1      \$328.5	\$220.4      \$272.9      \$306.3        \$227.5      \$280.3      \$324.8        \$245.5      \$300.3      \$343.2        \$252.2      \$317.6      \$353.3        \$254.1      \$328.5      \$364.8



#### Methodology and Background



### Why quantify the tourism economy?

- By monitoring tourism's economic impact, policy makers can make informed decisions regarding the funding and prioritization of tourism development.
- It can also carefully monitor its successes and future needs.
- In order to do this, tourism must be measured in the same categories as other economic sectors – i.e. tax generation, employment, wages, and gross domestic product.



### Why is this a challenge?

- Most economic sectors such as financial services, insurance, or construction are easily defined within a country's national accounts statistics.
- Tourism is not so easily measured because it is not a single industry. It is a demand-side activity which affects multiple sectors to various degrees.
- Tourism spans nearly a dozen sectors including lodging, recreation, retail, real estate, air passenger transport, food & beverage, car rental, taxi services, travel agents.



#### Methods and data sources

- Domestic visitor expenditure estimates are provided by Longwoods International's representative survey of US travelers. These are broken out by sectors (lodging, transport at destination, food & beverage, retail, and recreation), by purpose (business and leisure), and by length of stay (day and overnight).
- Tourism Economics then adjusts these levels of spending based on a range of known measures of tourism activity:
  - Overseas visitor spending (source: OTTI, TE)
  - Canada visitor spending (source: Statistics Canada, TE)
  - Sales tax collections by industry and county (source: WI DOR)
  - Spending on air travel which accrues to all airports and locally-based airlines
  - Gasoline purchases by visitors (source: TE calculation)
  - Smith Travel Research data on hotel revenues
  - Construction Value by McGraw-Hill Construction
  - Industry data on employment, wages, GDP, and sales (source: BEA, BLS, Census)



#### Methods and data sources

- An IMPLAN model was compiled for the State of Wisconsin. This traces the flow of visitor-related expenditures through the local economy and their effects on employment, wages, and taxes. IMPLAN also quantifies the indirect (supplier) and induced (income) impacts of tourism.
- All results are benchmarked and cross-checked and adjusted based on the following:
  - US Bureau of Labor Statistics and Bureau of Economic Analysis (employment and wages by industry)
  - US Census (business sales by industry)
- The source of the employment and wage data is the Regional Economic Information System (REIS), Bureau of Economic Analysis, U.S.
   Department of Commerce. All employment rankings are based on Bureau of Labor Statistics (ES202/QCEW) data.



#### Selected recent economic impact clients

#### **Associations / Companies**

Center for Exhibition Industry Research (Economic Impact of Visa Restrictions)

DMAI (Event Impact Calculator for 80 CVBs)

US Travel Association (Impact of travel promotion)

InterContinental Hotels

States California Georgia Maryland New York North Carolina Ohio Pennsylvania Wisconsin

#### Cities

Baltimore, MD Columbus, OH Kansas City, MO London, United Kingdom New York City Omaha, NE Orlando, FL Philadelphia, PA Pittsburgh, PA Rockford, IL

#### **Countries / Provinces**

Bahamas Bermuda Cayman Islands Dubai Ontario Canada St. Lucia United Kingdom





#### **About Tourism Economics**

- Tourism Economics, headquartered in Philadelphia, is an Oxford Economics company dedicated to providing high value, robust, and relevant analyses of the tourism sector that reflects the dynamics of local and global economies. By combining quantitative methods with industry knowledge, Tourism Economics designs custom market strategies, project feasibility analysis, tourism forecasting models, tourism policy analysis, and economic impact studies.
- Our staff have worked with over 100 destinations to quantify the economic value of tourism, forecast demand, guide strategy, or evaluate tourism policies.
- Oxford Economics is one of the world's leading providers of economic analysis, forecasts and consulting advice. Founded in 1981 as a joint venture with Oxford University's business college, Oxford Economics is founded on a reputation for high quality, quantitative analysis and evidence-based advice. For this, it draws on its own staff of 40 highly-experienced professional economists; a dedicated data analysis team; global modeling tools; close links with Oxford University, and a range of partner institutions in Europe, the US and in the United Nations Project Link.
- For more information: <u>info@tourismeconomics.com</u>.





#### AN OXFORD ECONOMICS COMPANY

For more information:

Adam Sacks, President

adam@tourismeconomics.com

Christopher Pike, Director cpike@tourismeconomics.com

