

## **Marketing Committee Updates**





## **MCCVB UPDATES**

- MCC & Group Sales
- International
- Sustainable Moments
- Big Sur Recovery
- Winter Promotions
- Highlights

## **MCC & Group Sales**



### MCC & GROUP SALES Monterey Conference Center Grand Opening Celebration January 31, 2018

- Official ribbon cutting ceremony for the newly renovated Monterey Conference Center
- Celebration brought together hundreds of people from the community and hospitality industry
- Resulted in regional and national press coverage including Prevue Meetings, Biz Bash, Smart Meetings, Silicon Valley Business Journal, and California Meetings + Events





## **MCC & GROUP SALES**

**Earned Media Coverage** 

- Meetings Today
- Smart Meetings
- California Meetings + Events
- BizBash
- Corporate Event News
- Meetings + Incentive Travel
- PCMA
- Meetings & Conventions
- The Meeting Magazines
- Prevue Meetings
- Silicon Valley Business Journal
- The Monterey Herald
- Press Release on PR Newswire in December 2017

# Smartmeetings



Destination experiences for meetings + incentives

#### NEWLY RENOVATED MONTEREY CONFERENCE CENTER NOW OPEN FOR MEETINGS

February 1, 2018 Danslynne Wheeler-Menegus

L ocated in the heart of the historic city of Monterey, the new \$60 million Monterey Conference Center is open for business after two years of renovations. The official ribbon cutting ceremony took place on Jan. 31, followed by a celebration which included live music, hors d'oouvres, and guided tours of the property.

The Conference Center is a modern, LEED-certified meeting facility that features more than 40,000 sq. ft of flexible meeting space. The venue can fit groups of up to 3,200 attendees.

The exterior of the building presents a striking first impression, featuring natural stone, a large oval skylight, and a sculptural fountain. Prior to the renovations, many people assumed the Conference Center and Portola Hotel & Spa were the same property. The new façade helps differentiate the two venues.

"We wanted the Conference Center to stand alone, have its own identity, and be a draw for groups and attendees," said Nancy Whitman, director of sales and events for the city of Monterey.



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CORPORATE

**EVENT NEWS** 

Brought to you by **TSNN** 



## **MCC & Group Sales**

### **Monterey Meetings Blog**

#### MONTEREY MEETINGS BLOG

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### SELECT THE BEST CATERING OPTIONS FOR YOUR EVENT

Friday, February 16, 2018 8:00 AM by Amy Gibson, CMP



You've selected your dates, location, hotel, and now you are ready to start planning the specifics of your event including the food and beverage details. Where do you begin? With over 30 years of experience in Catering...

Comments | Continue Reading »

### 5 THINGS YOU CAN DO AT A MONTEREY CONFERENCE YOU CAN'T DO ANYWHERE ELSE

Friday, February 9, 2018 12:00 PM by Allyson Ryan



Have you ever been to a conference and felt absolutely stranded? Like you've only seen the inside of your hotel room and meeting venue without experiencing its surroundings? When attending a meeting in Monterey this is...

Comments | Continue Reading »

### www.MeetInMonterey.com/Blog

### **MCC & GROUP SALES**

### **New Marketing Materials**



Inspired moments in meetings:



### **Digital Brochures** Found Here

#### A few steps from the conference center:

. Meet the locals. You'll spot sea otters, harbor seals and sea lions as you walk through Old Fisherman's Wharf. While there, stick around for happy hour and enjoy a seafood dinner fresh from the bay.

· Make new friends. Hop on a whale watching tour and catch a rare glimpse of one of the largest mammals on earth.

Rent a paddleboat at Lake El Estero and paddle with the geese.

 On Tuesdays, check out the Farmers Market on Alvarado Street. where dozens of vendors bring in locally grown produce, handmade crafts and more.

· Create your own Path of History tour and peruse some of the area's oldest landmarks, like California's First Theatre, Custom House and Royal Presidio Chapel.



### **Inspired Moments in Meetings**

**Be Inspired** 

#### Why Monterey?

WARETN With over 200 lodging facilities and TLBOD rooms you will a wonderfur variety of variable for a

ATTRACTIONS VALUE AT A DESIGNATION

**FOOD & WINE Enjoy form-to-table** 

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SUSTAINABILITY

MCCV0 TEAM Whatever your need



MONTEREY





## International





### MONTEREY COUNTY The Road Trip of a Lifetime

Experience one of the top coastal road trips in the United States as you wind along the breakthaking Big Sur coastline on Highway One. Drive past pretty seaside towns filled with plenty of places to sate an epicure's delight of fine food and wine. Marvel at the Bixby Bridge in Big Sur, pulling over to hike a trail and gaze over the

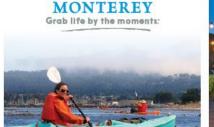
rocky Pacific Ocean coastline. Along halibut and abalone. More than 80 the way, stop to absorb the artist vintners and growers tend over colony vibe in Carmel-by-the-Sea vineyards, producing fine wines; be and the maritime history of Cannery sure to taste a few of them on the Row on Monterey Bay. Watch whales River Road Wine Trail. Work off those and go surfing or scuba diving in the indulgences with a round at the National Marine Sanctuary. Savor legendary Pebble Beach Golf Links or at 468 holes on more than 20 the fresh flavors of local artichokes, mushrooms, strawberries, calamari, other courses.

Start planning your dream trip at SeeMonterey.com/Canada

## INTERNATIONAL

## **Brand USA Partnership**

- Brand USA multi-channel campaign running in:
  - Western Canada
  - Mexico
  - United Kingdom
- 28,000+ referrals since January 2018 launch







#### DiscoverAmerica.com



MONTEREY Grab life by the moments:

SeeMonterey.com

PLAN NOW >



BOOK AN UNFORGETTABLE TRIP TO MONTEREY COUNTY

MONTEREY Grab life by the moments

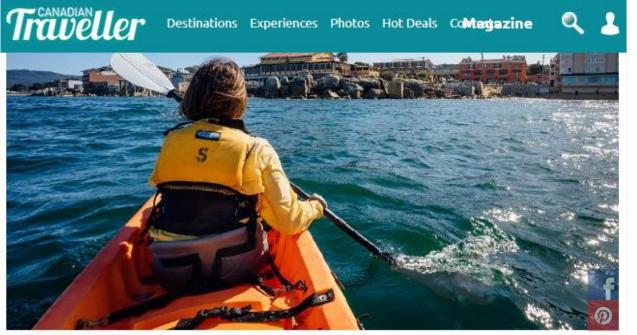
SeeMonterey.com

PLAN NOW >

Grab life by the moments

## **INTERNATIONAL**

### **Central Coast Tourism Council Co-Op Campaign**



Flickr/<u>Mitchel Jones</u> (CCbySA2.0)

Find fresh seafood at <u>Old Fisherman's Wharf</u> in Monterey, then sign up for a <u>whale</u> <u>watching tour</u>. Schedule a kayak or bicycle tour along the waterfront with <u>Adventures</u> <u>by the Sea</u>, or set out for a day of adventure on the <u>Monterey Bay Coastal Recreation</u> <u>Trail</u>. Canadian Traveller:

- 100,000+ digital impressions
- America Yours to Discover 45,000+ print circulation
- <u>http://www.canadiantraveller.com/30-</u>
   <u>Awesome-Things-to-Do--See-on-a-Central-</u>
   <u>California-Road-Trip</u>



Grab life by



## INTERNATIONAL

### WeChat Pay Monterey Bay Mini Program



- Hosted WeChat Pay Workshop on Wednesday, March 7
- WeChat Pay Mini Programs are destination microsites within the
   WeChat App, 600 million+ users

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- Businesses can sign up to be in the mini-program and use WeChat Pay to accept payments
- Program will make it easier for businesses to work with Chinese travelers
- WeChat has mini-programs for a number of major international destinations. Monterey County will be the first destination in the USA with a mini-program

## **Sustainable Moments**



## **SUSTAINABLE MOMENTS** NEW: Sustainable Showcase

### www.SeeMonterey.com/Resources/Sustainable/Sustainable-Showcase

+

### SUSTAINABLE SHOWCASE

Sustainability isn't just a buzz word in Monterey County, it's a way of life. Our community takes pride in its collective efforts to put sustainability into practice every day. Whether it's a conservation program at the Monterey Bay Aquarium or a local restaurant that encourages employees to clean up the highway, many hotels, restaurants, attractions have their own sustainability programs and practices. We encourage our visitors to join us and to help keep our destination pristine for generations to come.

Below are some examples of Monterey County businesses and attractions whose Sustainability efforts help make our community a great place to live and visit.

Click here to add your sustainable practice.





• Website hub highlighting sustainable

### initiatives from our community and members

#### SUSTAINABLE PRACTICES IN MONTEREY COUNTY

host barbeques, events, parties and more ....

PLAN YOUR NEXT SUSTAINABLE EVENT



2/28/2018

2/28/2018

2/9/2018

SUSTAINABLE RESOURCES Do you want to be a more eco-friendly traveler? There is key information right at your fingertips. The Monterey County Convention and Visitors Bureau...

Monterey is home to over 30 diverse and beautiful parks and beaches, many of which are open to the public to

#### AVOID A #TRAVELFAIL

Enjoy our natural beauty and endless activities and be safe. Here's your handy cheat sheet to help avoid a #TravelFail on your next adventure....

#### Sustainability in the Hospitality Industry Article supplied by Asilomar Conference Grounds Sustainability in the Hospitality Industry Jill Heymsfield,

Environmental Sustainability Coordinator...

#### National Marine Sanctuary

Monterey Bay National Marine Sanctuary is the largest sanctuary out of 13 in the nation and is home to the largest submarine canyon off the coast of...

#### **Registered Tree Cities**

Two cities in Monterey County, Monterey and Carmel-by-the-Sea, are registered with Tree City USA

#### Green Initiatives at InterContinental the Clement Monterey

Cutouts were created in the boardwalk of InterContinental The Clement Monterey to allow natural sunlight to reach the inter-tidal zone of the...

## **Big Sur Recovery**

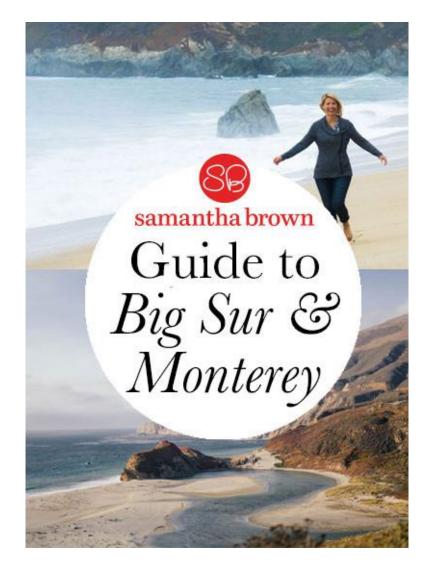


## **BIG SUR RECOVERY**

### **Earned Media Coverage**

- Samantha Brown's new show "Places to Love" on PBS
- Aired March 8, 2018 in Monterey County
- Watch here: <u>https://samantha-brown.com/episodes/monterey-big-sur/</u>





## **Winter Promotions**



## MARKETING COMMUNICATIONS Off-Season Promotions

### Paid

- Digital and print advertisements
- Social promoted posts
- Influencer campaign

### Owned

- Landing page
- Sweepstakes
- Visitor newsletter
- Social content

### Earned

b life by the mom

- Press releases
- Satellite media tour







It's ON! | Enter to Win a Trip to Monterey Enter to win a two night stay and free passes for Monterey whale watching and morel Find our form for your free entry into the Monterey Winter Sweepstakes! SEEMONTEREY COM

## WINTER CAMPAIGN It's ON Season



Campaign Dates December 8-February 28
<u>www.SeeMonterey.com/Winter</u>

**Results:** 

- 207,935 total web visits
- 101,300 total sweeps entries
- **69%** more entries than previous winter sweeps





## WINTER CAMPAIGN

### **Satellite Media Tour**



- 614 total TV airings including airings in key markets including Los Angeles, San Diego, San Jose, Oakland, Sacramento, Modesto, Las Vegas, and Phoenix
- 969 total airings including TV, radio and web
- **558,116,423** total impressions



## Second Quarterly Forum Social Media Panel

### February 26, 2018



Allyson Ryan MCCVB



Daphne Karpel Monterey Bay Aquarium



Kevin Merfeld Pebble Beach Company



Eric Palmer City of Monterey

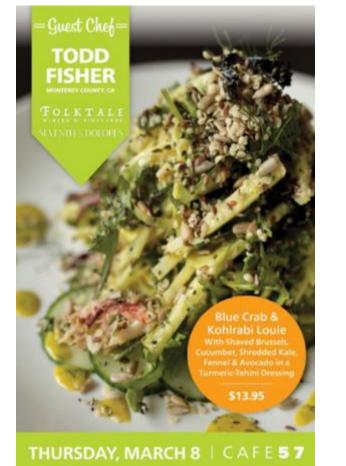
- Largest Quarterly Forum to date 100+ RSVPs
- Social Media Panel discussed best practices, case studies and tips for small businesses

### **Earned Media Coverage**

Monterey County's very own, Chef Todd Fisher, appeared as a celebrity guest chef at Café 57, Hearst Tower, New York City.

Chef Todd's dish, Blue Crab & Kohlrabi Louie, sold out before lunch was over!





### SeeMonterey.com

Web traffic up 54% compared to same time last year (2/1 - 3/15)

### Top webpages

- www.SeeMonterey.com/Winter
- www.SeeMonterey.com/Events
- <u>www.MeetInMonterey.com</u>

### Top blog posts

- 8 Epic Events in Monterey this Spring
- 5 Reasons to Visit this Spring
- Best Romantic Restaurants for any Budget

### Top Referral sources

- Facebook
- Visit CA
- SweepstakesToday.com
- Nepenthe

#### CATEGORIES Activities & Tours (253)

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There's no shortage of events in Monterey County this spring. If you're looking for a heartthumping auto race, a world-renowned music festival, or a delectable food and wine event we've got you covered.

**8 EPIC EVENTS IN MONTEREY** 

Posted on: Sunday, February 11, 2018 3:00 AM by Allyson Ryan

#### PEBBLE BEACH FOOD & WINE APRIL 5-8, 2018

Back to the Blog

BLOG MONTEREY

THIS SPRING

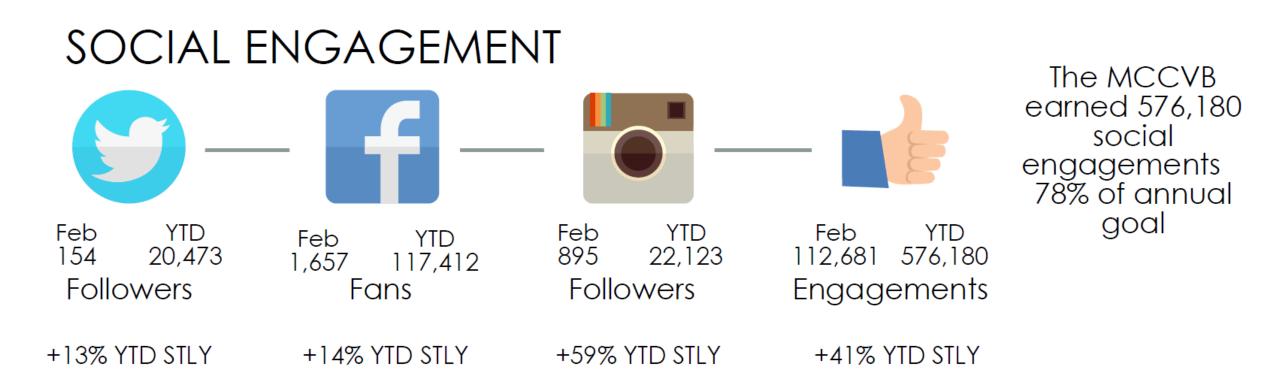
Enjoy four days of the best in food and wine with an amazing epicurean event, Peoble Beach Food and Wine. 60 celebrity chefs and 250 wineries assemble at Peoble Beach to bring you the cultinary experience of a lifetime. Enjoy lunches, dinners, wine tastings and cooking itemonatrations.







### **Social Media Stats YTD**





### **Top Social Posts**



4,600+ engagements



seemonterey

Check out link in bio for bi See Monterey 🥝 Monterey in bloom 🍖 Published by Allyson Ryan 171 - February 5 🛛 🥹

#inbloom #springiscoming 4coastalwildflowers 4calife Your daily dose of serenity.

#californiawildflowers #pa #montereybay #seemonte #wildflowerlover #colorful #colorfulwildflowers

View all 39 comments grammadrhc Beautiful fatimabicalho Vamos sim julijohnson2017 Next week





seemonterey. Point Lobos State Reserve

seemonterey Where's your favorite snapshot spot in Monterey County? 📷

See our fav #instagramworthy spots! Link in bio.

#pointlobos #snapshotspots #visitcalifornia #monterey #carmelbythesea #photoworthy #instagrammable #pointlobosstatepark #pointlobosstatereserve #seemonterey #epiclandscape #californiabeaches #beachesofcalifornia #landscapephotography #beautifulbeach Load more comments

rkatches Beautiful! chuck\_simon73 😋 🤤

33% engagement rate

1,000+ shares and 159,000 reached

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### **Earned Social & Rival IQ**



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### Audience Size total # of content impressions



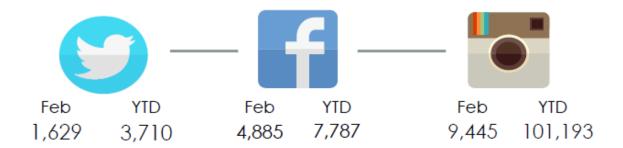
### Social Engagements

interactions with the content e.g. like or share



Average Monthly Engagements 14,086

### Social Influencer Engagements



### **Scorecard Results**

### MCCVB SCORECARD FY17-18 February

DEPARTMENT GOALS							
GROUP SALES	February	17-18 YTD Actual	FY17-18 Goal	% of Goal			
Group Room Nights Booked	4,711	43,842	65,000	67%			
New Business Room Nights Booked	3,843	29,279	48,750	60%			
Peak Room Nights 300+ Booked	3,606	18,318	37,500	49%			
Time Frame Room Nights Booked (18+ months)	155	20,401	52,000	39%			
MARKETING COMMUNCIATIONS	February	17-18 YTD Actual	FY17-18 Goal	% of Goal			
Intent to Visit	Bi-annual	45%	5 44%	102%			
Earned Impressions (Domestic)	232,459,245	2,067,623,142	2,966,478,991	70%			
Unique Website Visits	167,105	1,243,425	1,717,000	72%			
Social Engagements	112,681	576,180	740,000	78%			
VISITOR SERVICES	February	17-18 YTD Actual	FY17-18 Goal	% of Goal			
% of Visitors Influenced to stay longer	43%	63%	60%	105%			

## Thank You!

