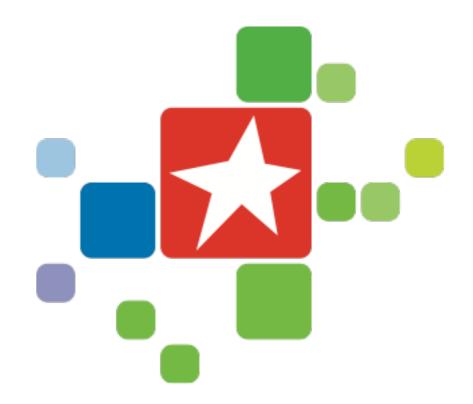


## WHAT IS GRCVB?

The Greater Raleigh Convention and Visitors Bureau (GRCVB) is the official and accredited destination marketing organization for all of Wake County.

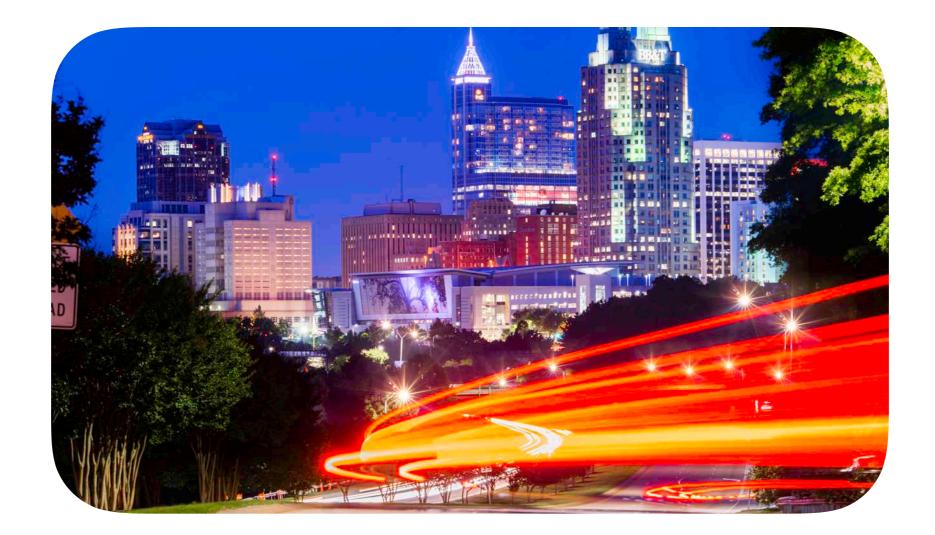
Our vision is to be the prime visitor advocate and regional leader of destination marketing and product development in Raleigh.

As our vibrant county continues to grow, strong alliances and seamless cooperation among local partners will be the hallmark of our future.



### DESTINATION POSITIONING STATEMENT

Raleigh is a thriving Southern capital city shaped by the passionate minds of its residents.



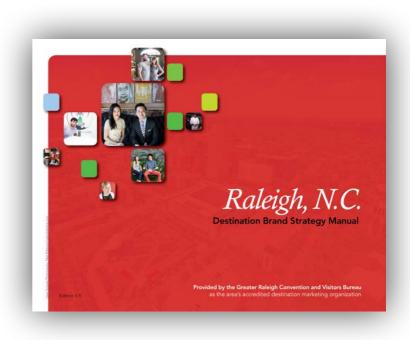
### DESTINATION POSITIONING STATEMENT, [CONTINUED]

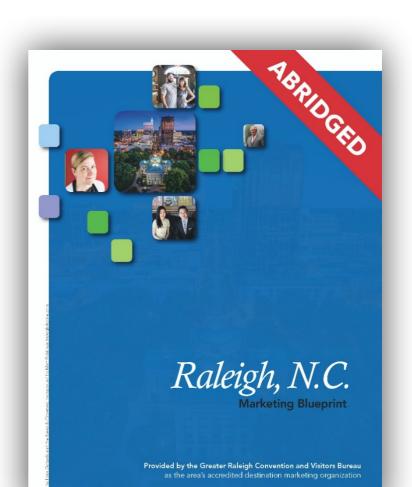
Smart and savvy locals are the lifeblood of the city, the brains behind its educational institutions, renowned research facilities, historic preservation efforts and enviable rankings for a quality of life that is physically represented through lush greenways and natural parklands.

Travelers intrigued by Raleigh's long list of superlatives will discover that its entrepreneurial locals are responsible for its emerging success and for the fostering of its cultural heartbeat, including museums, arts, live music, craft culinary and beverage scene, handcrafted goods and historic experiences.

### DESTINATION BRAND PROMISE

Visitors to Raleigh will depart feeling enriched by what they have experienced in this Southern capital city, thanks to Raleigh's smart and passionate residents who are shaping the growth of the historic city's emerging creative businesses, innovative festivals and food establishments, passionate music and sports scenes and modern cultural experiences.





# **IT'S ABOUT THE PEOPLE**





"Creativity doesn't just live in the arts. Creativity lives in business. Creativity lives in science. That is what makes for a Smart City."

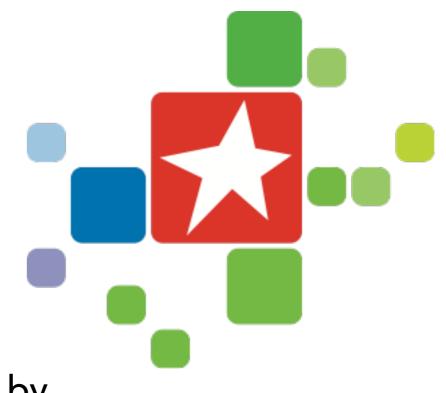
t and illustrator Linda Dallas draws inspiration from the kitchen, using color, texture and perspective to e art. Visitors to her Blount St. studio can feast their eyes on an array of large- and small-scale o interactive workshops and meet the artist at gallery events like First Friday.

ng together different points of view. If you have a conflict, one of the best ways to solve it is to sit Linda said. "That is what I want my artwork to do-bring people together."

ard University with a degree in mathematics, Linda designed displays for the Smithsonian Institution orth Carolina State University's College of Design graduate program. Here, she worked part-time at she carefully examined and arranged produce into neat stacks. She quickly became fascinated by the rtion of these organic shapes, a mathematical precision she continues to bring into her art.

professor of visual art at Saint Augustine's University, where she helps shape new talent. "If we nsibility to share that love and passion so the next generation can embrace it."

Read about these Passionate Minds and more at <a href="mailto:visitRaleigh.com/about-raleigh-nc/">visitRaleigh.com/about-raleigh-nc/</a>



To access the Raleigh, N.C., brand kit, provided by GRCVB, go to:

# **RALEIGHNCBRAND.COM**

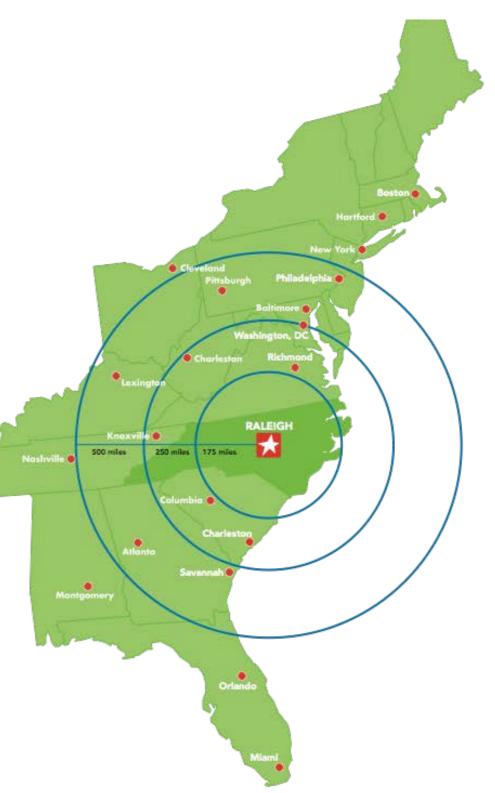
### DESTINATION VALUE PROPOSITION

Visitors to Raleigh will leave feeling enriched and energized by their experiences—whether dining/food, event/festival, music or sports experiences thanks to the investment made into this historic capital city by a smart, passionate, inventive local population.



### **IMPACT OF TOURISM**

- In 2016, Wake County had 15.6 million visitors who generated \$2.4 billion in direct spending.
- Tourism directly supports the employment 25,535 people (FTEs) in Wake County who earn a payroll of more than \$715.3 million.
- Read more about the impact of tourism at <u>visitRaleigh.com/</u> <u>partners/resources-research/</u>



### **BUSINESS PLAN**

GRCVB's annual Business Plan contains: recent and projected travel and tourism trends, a visitor profile for Raleigh/Wake County, new destination developments forthcoming in the year ahead and new and revised goals and talking points for the coming year.



#### 2017–2018 Business Plan

DRAFT AS OF MARCH 22, 2017

Greater Raleigh Convention and Visitors Bureau 421 Fayetteville St., Ste. 1505 Raleigh, N.C. 27601–2995 www.visitRaleigh.com \* #visitRaleigh



### BUSINESS PLAN, [CONTINUED]

Each CVB department's major goals, objectives and strategies are then summarized, and measurable performance objectives are both recapped for the previous year and forecasts for the new year.

Review the 2017-2018 Business Plan here: <u>visitRaleigh.com/</u> <u>partners/business-plan/</u>



#### 2017–2018 Business Plan

DRAFT AS OF MARCH 22, 2017

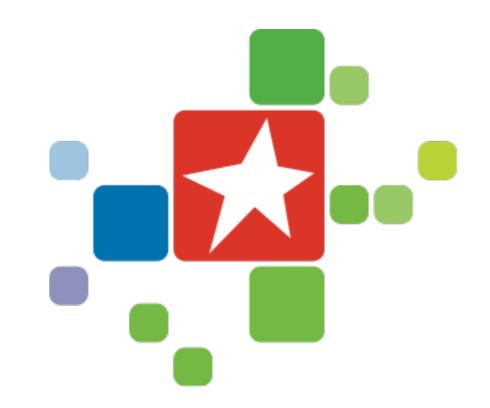
Greater Raleigh Convention and Visitors Bureau 421 Fayetteville St., Ste. 1505 Raleigh, N.C. 27601–2995 www.visitRaleigh.com \* #visitRaleigh



### **ANNUAL REPORT**

GRCVB's Annual Report updates you on the Bureau's progress toward increasing the area's visitor and convention business. Review progress reports for:

#### Sales Services Marketing Communications Sports Marketing Administration/Technology



### TOURISM ECONOMIC DEVELOPMENT REPORT (TEDR)

The monthly report can be found at:

visitRaleigh.com/tedr

#### **Tourism Economic Development Report**

The Tourism Economic Development Report is the Greater Raleigh Convention and Visitors Bureau's monthly update designed to demonstrate the Bureau's role in accelerating sustainable growth and development by increasing visitor and convention business.

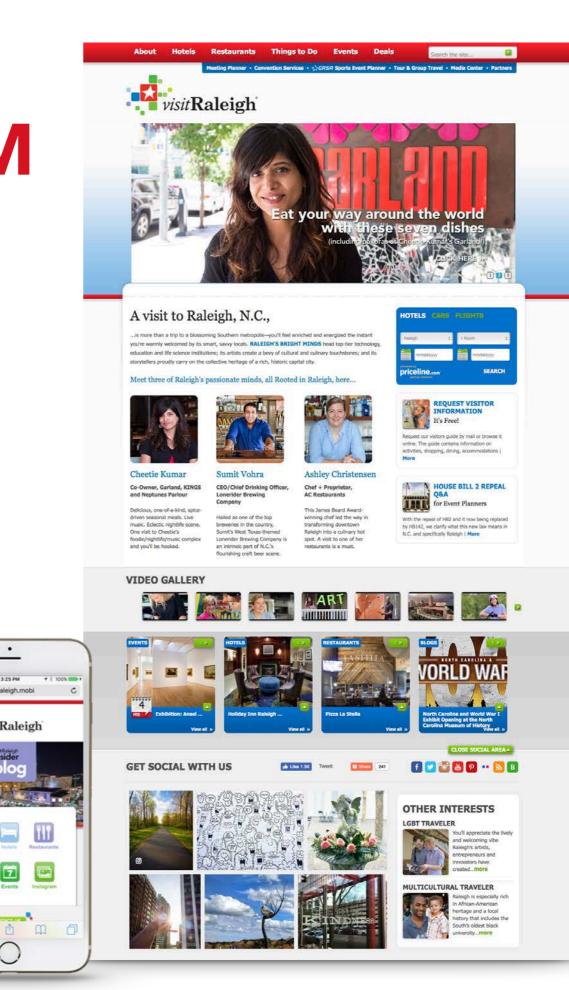
The report contains a Wake County capsule and visitor industry statistical report as well as narrative activity reports from each Bureau department. The report is emailed around the middle of each month to a list of 3,000+ subscribers, consisting mostly of local hospitality partners, civic and business leaders.



Here online, partners can also find <u>Tourism Economic Development Report charts</u> (Internet Explorer and Mozilla Firefox are the recommended browsers to use to view these charts as they may not function properly in new versions Google Chrome.) that interactively display current and historical trend information on a variety of visitor-related economic development topics, including visitor volume and spending, area hotel indicators and visitor-related tax revenue collections.

### **VISITRALEIGH.COM**

- ★ Always updated guide for visitors and official tourism website
- ★ 2.36 million sessions in 2016-2017



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Things To Do

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### CALENDAR OF EVENTS: HOT HAPPENINGS

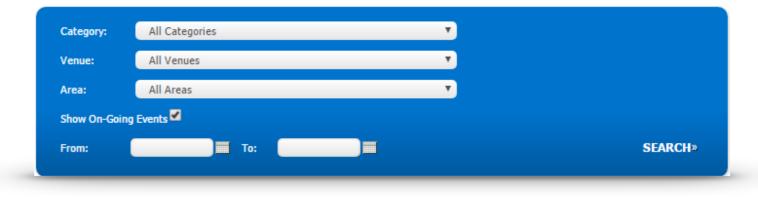
Use visitRaleigh.com's Hot Happenings page to print a list of events happening during specific dates.

#### Hot Happenings

Enter search criteria below to create a printable guide to the Hot Happenings in Raleigh, N.C., powered by the Greater Raleigh CVB's calendar of events. This tool is specially designed for hotel front desks and other information desks assisting visitors.

To create a basic printable calendar, simply select the date range (one week by default) and click Search. To minimize printing costs, we recommend selecting the smallest date range needed, e.g., one day or one weekend.

If a visitor is interested only in a specific venue or category for events, add the specific selection to the date search. (Not all search combinations will result in event listings.)



Find "Hot Happenings in Raleigh, N.C.," here: visitRaleigh.com/partners/printable-calendars/

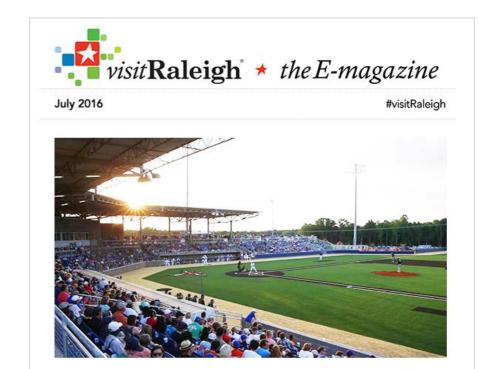
### COMMUNICATIONS

 visitRaleigh the E-magazine: (for consumers and GRCVB partners)
Features energizing, enriching travel tips and articles, events and more

• Official travel email of Raleigh, N.C.

Tourism Talk: (for GRCVB partners)
Weekly GRCVB partner

communication about visiting group arrivals and upcoming events, plus news, special promotional opportunities and other announcements from GRCVB



Sports in the Sun



visitRaleigh.com • July 17, 2017



Tourism Talk blog Annual Visitation Numbers to Celebrate

One of the most fulfilling times of year working at a destination marketing organization is when we stop to study the past year of visitation, measure the annual impacts and report on the area's progress in visitor-related economic development. Perhaps nothing is more crucial to fulfilling our mission than proving the **sustainable economic growth and development** that

accrues to Raleigh and Wake County by increasing visitor and convention business here.

With all of the third-party research from 2016 now in, the proven results are again record-breaking for Wake County...

Read more

Email <u>database@visitRaleigh.com</u> to request subscription.

### PARTNER MEETINGS AND TRAINING OPPORTUNITIES

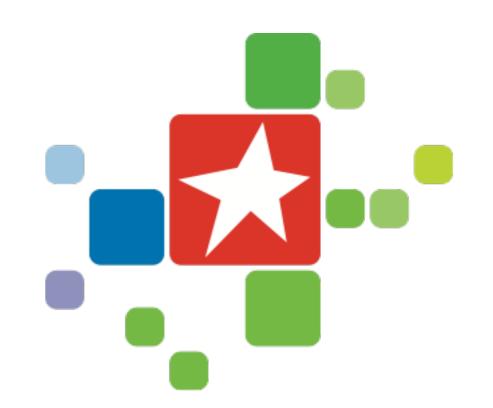


- Tourism Talk Live: Learn about ways your business can partner with GRCVB to attract new customers in current and upcoming marketing campaigns and promotions.
- ★ See For Yourself Fam Tours: Themed motor coach tours exploring the destination's attractions, restaurants and facilities.
- ★ Guest Service Gold<sup>®</sup> Classes: Customer service training program for hospitality industry partners.



### GRCVB STAFF RESPONSIBILITIES

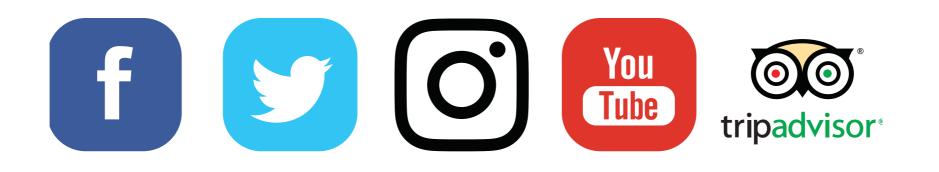
View staff listings by the topic of your inquiry or by staff responsibility here: <u>visitRaleigh.com/partners/about-</u> <u>grcvb/staff2/</u>





### **SOCIAL MEDIA**

Connect with us:



### **ADD TO YOUR ADDRESS BOOK:**

### visit@visitRaleigh.com

