# BRAND STORY REPORT



### BRANDING BACKGROUND

#### Why community branding matters?

We need to put our best foot forward! A community's reputation will be defined by its' government, businesses and residents or it will be defined by others.

#### Research Recap:

Over 1,800 people (community stakeholders & outlying markets) participated in interviews, focus groups, community surveys.

#### **Brand Truths Summary**

- 1. The community has a critical self-image, but outsiders are complimentary
- 2. Picturesque country setting and agricultural lifestyles
- 3. Location allows you access to all you want or to get away from it all
- 4. The communities of Rowan County give it a variety of quaint main street experiences
- 5. Salisbury is the primary cultural hub of Rowan County
- 6. Heritage is highly valued

#### **Brand Strategy:**

Position Rowan County as both culturally cool, home to local main streets and a relief from larger metros. A place full of art, history, and social scene and values space, heritage and connections.

#### **Brand Platform:**

Target: People seeking a country setting with a dynamic cultural heart

Landscape: Conveniently located in the N.C. Piedmont

Promise: Where life includes a historic cultural center and flavorful charm of quaint local

communities

Benefit: You always have choice on the experiences you want and the pace of the day

### BRANDING BACKGROUND

#### **Rowan County Brand Story:**

Rowan County's dichotomy of engaging countryside and urban vibe speaks to its' unique character. But what defines our county is its compelling spirit of individualism that connects residents and visitors alike. Here, people do as they believe, because for them, that's the right way. Businesses, weather a one-person operation or one that employs thousands, do it their best way. This shared spirit is strong and perseveres here. Each community of Rowan County sees things slightly their own way. Opportunity to be who you want can be found here. Our residents capitalize on this potential to make the area a better place every day. We're a tight-knit community, but we welcome those seeking a network where you can be yourself. There's a lot to celebrate and rally around in Rowan County. Because this is the place where you can truly, "be an original."

#### 5 Pillars of the Brand Story:

- 1. Education
- 2. Small Business
- 3. Economic Development
- 4. Community
- 5. Visitors





### **STORYBOARDS**





















## ROWAN COUNTY CONVENTION & VISITORS BUREAU UPDATES

Logo: Internal & External Logos Developed





#### **Social Media Integration:**

#### Facebook:



#### Twitter:



#### Instagram:



#### Website Integration:



## ROWAN COUNTY CONVENTION & VISITORS BUREAU UPDATES

#### **Email Communication Integration:**



Tara Furr
Director of Public Relations & Communications
Rowan County Convention & Visitors Bureau
204 E. Innes St., Suite 120 | Salisbury, NC 28144
[p] 704.638.3100 [c] 704.433.8468
www.visitsalisburync.com

#### eNews:





#### **External Market Advertisement:**





#### **Banners:**











## ROWAN COUNTY CONVENTION & VISITORS BUREAU UPDATES

#### Video:

Be an Original
Be an Original - Business
2: 15 Fibrant TV Spots



#### **Rotary:**

James Meacham and Tara Furr attended Rotary on January 10, 2017. Approximately, 30 leaders, business professionals and stakeholders. James Meacham presented a PowerPoint presentation that brought general awareness to the Rowan County brand story.

#### **Rowan Chamber Annual Gala:**

The Rowan County Convention & Visitors Bureau partnered with the Rowan County Chamber to incorporate the new brand into their Annual Gala Event. The event was filled with representation of the look and feel of the branding, including new story boards, banners and logos. The "Be an Original" video was played along with a video pertaining to business in Rowan County and a teaser for a 2018 RoCo Awards event. The Rowan County Convention & Visitors Bureau also led effort in securing audio visual, set-up and table décor to reflect brand consistency. James Meacham spoke on the importance of not only "being a Rowan County original," but "looking for Rowan County originals."



#### Civitan:

James Meacham and Tara Furr attended Civitan on February 16th . They presented the general awareness presentation of the brand story to approximately 45 people.

#### **Rowan Chamber:**

The RCCVB and Miller Davis Agency met with the Rowan Chamber to discuss next steps in implementation. The Chamber requested assistance in changing out old printed materials to reflect the brand, guidance in brand consistency though their digital and social media channels, and incorporating the brand into their organizational events

#### **Education:**

The RCCVB met with leaders from RCCC, Catawba College and Hood Theological Semenary to review the brand story and brainstorm ideas of implementing. RCCVB suggested each institution search for their own original stories to highlight.

#### **Gold Hill:**

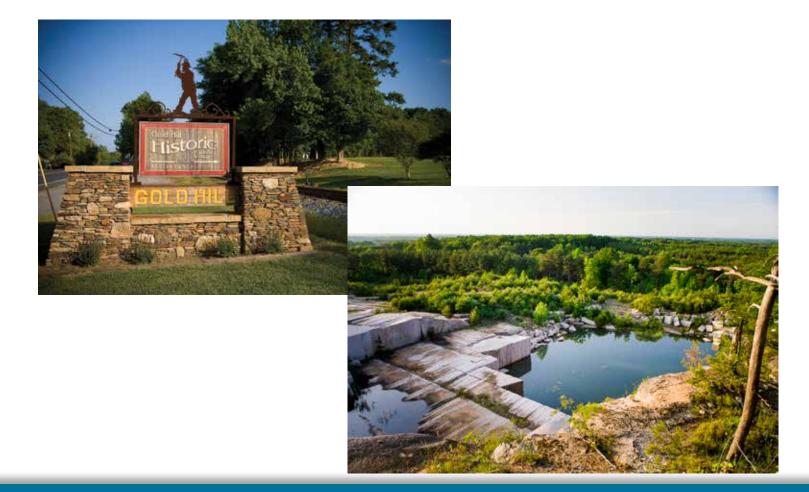
James Meacham presented a general awareness Rowan County brand story presentation to the Historic Gold Hill Foundation on February 6. 15 people were in attendance.

#### **Rowan Realtors:**

Tara Furr attended the February 7th Rowan Realtors meeting. Tara presented a general awareness Rowan County brand story presentation to 30 people.

#### **Granite Quarry:**

James Meacham, Tara Furr and Mike Miller (Miller Davis Agency) met with 7 members of the Granite Quarry Town Board. James Meacham presented a general awareness Rowan County brand story presentation and a discussion was also held on how Granite Quarry can become involved in the brand. A follow-up meeting between Granite Quarry and Miller Davis was held to further continue conversation on how Granite would like to integrate the brand specific to the town.



**Rowan County:** 

Logos:







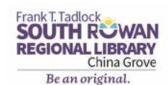


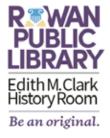


















#### Social Media Integration:

Facebook:



#### Twitter:





#### **Email Communication Integration:**

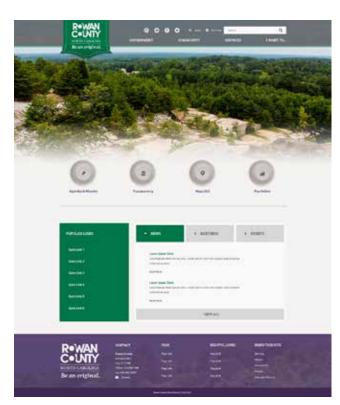


April Everett | Webmaster **Rowan County Information Systems** 130 W Innes St, Salisbury, NC 28144 NORTH CAROLINA [p] 704.216.8125 [f] 704.216.8126 Be an original. www.rowancountync.gov

#### eNews:



#### Website Redesign:



#### **Rowan Chamber:**

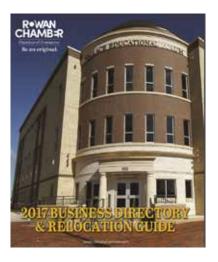
Logo:



#### Social Media Integration:



#### Collateral:



#### Outdoor:



#### **RowanWorks Economic Development:**

Logo:



#### Social Media Integration:



#### Website Integration:



#### **Additional Community Partner Integration:**

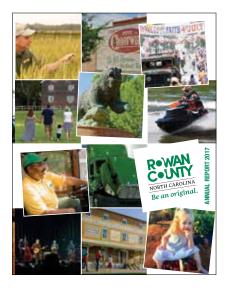




#### May 10, 2017 Update

### COMMUNITY ENGAGEMENT

#### **Rowan County Annual Report**



#### **Railwalk District Banners**







#### Salisbury Rowan County Convention & Visitors Bureau: New Website Updates







May 10, 2017 Update

#### Salisbury Rowan County Convention & Visitors Bureau: Printed Collateral







#### Logos







#### **Rowan County Chamber Trade Show**







June 14, 2017 Update

**Rowan County: New Website Launched** 





**New Logos Approved** 



Be an original.







