# DOWNTOWN SALISBURY

Marketing Overview

#### DOWNTOWN SALISBURY THE PLACE

**Mission Statement:** Downtown Salisbury, Inc. (DSI) will promote, enhance, and manage the development of the central business district in a manner which will make the district the economic, governmental, social, and cultural center of Rowan County. We will address the needs of impacting neighborhoods and businesses within and adjacent to the Municipal Service District (MSD). We will accomplish the above by promoting activity in historic preservation, economic restructuring, design, promotions, and building partnerships.



## Did you know DSI has a Strategic Action Plan, which is a requirement for State and National Accreditation?

#### Downtown Salisbury, Inc.-2014-2015

Implementation Strategy: Salisbury is a designated N.C. Main Street community that uses the National Main Street Center's Four-Point Approach<sup>®</sup> which includes: organization, promotion, design and economic restructuring to implement a downtown revitalization initiative.



### ORGANIZATION

#### Goal

What: Attract, engage, expand, and extend public/private partnerships so that resources, leadership, diversity and investment in the human and financial resources of the downtown area and DSI are vibrant and secure.

#### **Objective**

To remain relative to the community while sustaining the organization and its capacities so that we encourage a sense of community while promoting activity, involvement and investments in the downtown area.



### DESIGN

#### Goal

**What:** Make the downtown area more functional, multimodal transportation friendly, aesthetically pleasing and cohesive.

#### **Objective**

To enhance the functionality, multimodal transportation accessibility, economic development and livability of the downtown while promoting the unique and historical characteristics of the community.



## **ECONOMIC VITALITY**

#### Goal

What: Create an environment to facilitate and support both existing and new economic growth that utilizes the economic drivers of quality of life, entrepreneurialism, arts and culture and history

#### **Objective**

Capture and sustain the market and history of the downtown while expanding the market base so that the wealth and prosperity of the downtown strongly exists.



### PROMOTION

#### Goal

What: Research, measure, define and expand the reach of the downtown market, creating a brand and expanding a sense of place for our downtown.

#### **Objective**

To engage stakeholders, provide additional activities and expand the desirability of Downtown Salisbury as a destination.



## **DOWNTOWN SALISBURY**

4<sup>th</sup> Quarter Regional Destination Marketing

### 4<sup>th</sup> QTR Stakeholder Survey Results

31 Total Stakeholder Responses

- Attractions 3
- Lodging 2
- Restaurants 6
- Professional Service 1
- Shops 17
- Other 2

**Desired Target Demographics:** 

- Ages: 26-64
- Couples
- Families
- Groups

**Desired Target Regions:** 

- Piedmont Triad
- Charlotte Area

### 4<sup>th</sup> QTR Stakeholder Survey Results

Ranked in Order of Importance

#### **Desired Mediums of Advertising**

- 1. Television Commercials
- Social Media/Digital (Sponsored Ads – Online Ads)
- 3. Radio

- **Desired Focus Areas:**
- 1. Shopping
- 2. Events
- 3. Historic Attractions

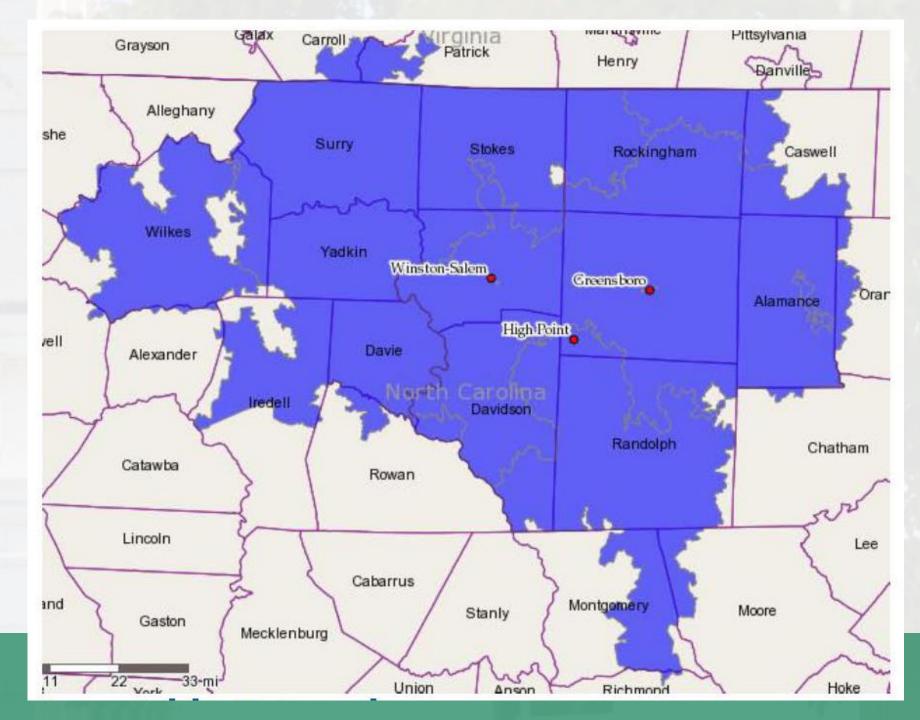
## 4<sup>th</sup> Quarter Budget: TV & Radio

Category	Description
TV-Triad Market (Forsyth, Guilford, Alamance, Randolph, Iredell, Wilkes, Davie, Davidson, Montgomery, Yadkin, Surry, Stokes, Rockingham and Caswell)	400, :30 TV spots on HGTV, FOOD, Lifetime, Bravo, Discovery, 25 Days of Christmas on Free Form (formerly ABC Family) and extra spots on Spectrum News Channel
Spectrum News (same spots as in Triad, Cabarrus, Stanly and Rowan)	561, :30 TV spots a week on Spectrum News Channel
Weather on the Ones, (Cabarrus, Stanley and Rowan)	287, :10 TV spots a week on Weather on the Ones

4<sup>th</sup> Quarter Spots TV Reach & Frequency Total Spots - 400 Potential House Holds: 467,780 Reach – 60.8% or 284,410 HH Frequency – 4.0

### Greensboro Interconnect

Networks HGTV, Food, Lifetime, Bravo, Discovery, Holiday Baking Championship on Food and 25 Days of Christmas on FreeForm



4<sup>th</sup> Quarter Spectrum News & Weather On The Ones Reach & Frequency Total Spots - 848 Potential House Holds: 169,928 Reach – 32.1% or 54,546 HH Frequency – 21.1

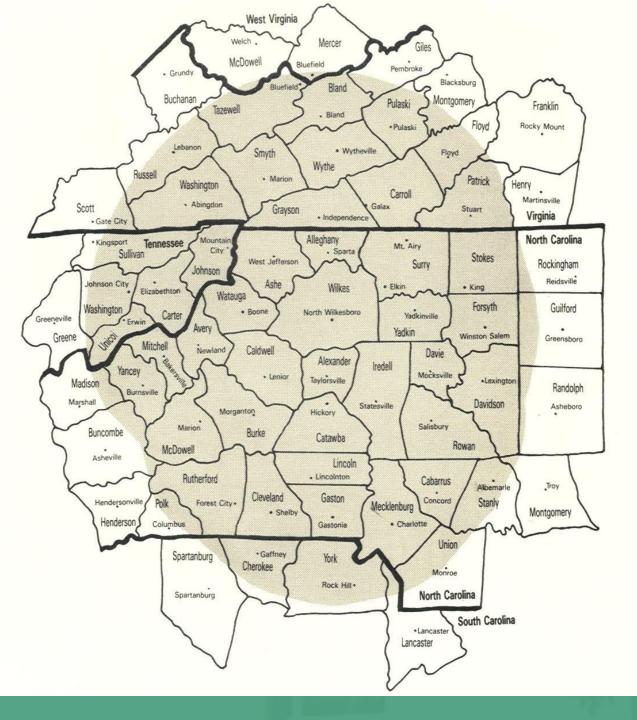
## 4<sup>th</sup> Quarter Budget: Radio

Category	Description
Radio	340, :30 second spots, plus 140
(WKBC 97.3 FM)	additional bonus spots

4<sup>th</sup> Quarter Radio Reach & Frequency Total Spots - 480
Potential Audience: 204,920 Reach – 60.1% or 123,156 Audience Frequency – 7.1

## WKBC – FM 97.3

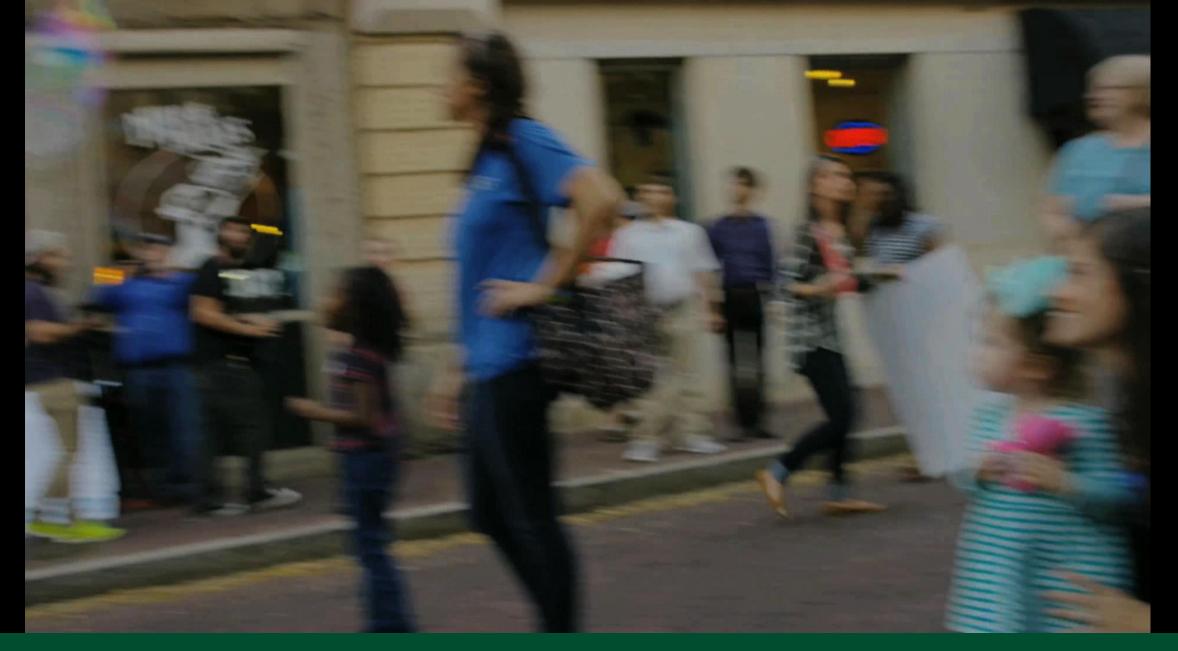
- 45 Counties
- 4 States
- North Carolina, Tennessee, Virginia & South Carolina
- Population: 3,424,000



### 4<sup>th</sup> Quarter Budget: Social Media, PPC & Retargeting

Category	Description
Social Media	Weekly Posts
(Facebook & Instagram)	DSI Holiday Events Wine About Winter Ticket & Package Promotion
Sponsored Ad Buys	Miscellaneous Downtown Partner Events General Downtown Holiday Promotion
Pay-Per-Click (PPC) & Retargeting	Holiday Marketing Campaign (beginning Nov. 13 through the holiday season)

\*A comprehensive plan has been implemented but allows adjustments for any immediate need for promotion or change that may be needed.



## Spectrum TV Spot: Fall



## Weather on the Ones TV Spot: Fall



#### Social Media: Fall



#### Downtown Salisbury, Inc. Published by Mike Miller (?) - October 24 at 8:08pm - @

This fall stroll into Downtown Salisbury, a Carolina original since 1753. Enjoy Broadway worthy theater and live concert melodies. Indulge in fine dining, farm-to-table or flavorful restaurant dives. Explore the local breweries where they're crafting up brews and good times. Don't forget to hop on board the historic trolleys at one of the exciting events or First Friday. Discover unique autumn gifts and apparel in original downtown shops. Set your destination to downtown Salisbury, a Carolina original since 1753. For more information go to www.visitsalisburync.com. #VisitRowanCounty





Downtown Salisbury, Inc. Published by Mike Miller 191 - October 20 at 9:44am -

Indulge in fine dining, farm-to-table or flavorful restaurant dives in historic downtown Salisbury. Explore the local breweries like Morgan Ridge Railwalk Brewery & Eatery or New Sarum Brewing Company where they're crafting up brews and good times. Where's your favorite place to dine downtown? #VisitRowanCounty #1753CarolinaOriginal



Downtown Salisbury, Inc. Published by Mike Miller [7] - October 24 at 3:12pm - 🛞

Save-the-date for our next 1st Friday Shop • Dine • Stroll event coming up on November 3 from 5-9 pm. Help us help others as we collect canned goods for those in need to donate to Second Harvest Food Bank of Metrolina. Donation boxes will be located throughout downtown at various merchants. Pick-up a walking map at the Visitors Center the night of which will list donation drop-off locations. Enjoy our Kids' Zone on E Fisher St with family-friendly activities like a bounce house, stilt walker, giant bubbles and

ay rides throughout downtown. Musical entertainment will be hout downtown on sidewalks from 6-8 pm by some of our favorite s. #1stFriday #VisitDowntownSalisbury #VisitRowanCounty Local



#### Social Media: Fall

**Downtown Salisbury** @downtownsalisnc · Oct 6 Don't forget #SalisburyBuskersBash is tonight from 5-9 pm. Over 40 performers will be competing for your vote on sidewalks from 6-8 pm.



12,5 0 6 11

Downtown Salisbury @downtownsalisnc · Nov 3 Bring your canned food and non perishable items downtown tonight month long for Second Harvest Metrolina. #thanksandgiving



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Friends Briends Briends Bible 20 Bible downtownsalisburyne Following

downtownsalisburync We couldn't agree morel Where's your favorite place to shop in our downtown? #shoplocal #visitdowntownsalisbury #visitrowancounty @bellajayde\_boutique theletteredlily We agree!! ruftysgardenshop We agree!! mommablack8 @3jemsboutique fineframegallery Love it

90 likes

Add a comment...

# VISIT R•WANC•UNTY

SALISBURY, NORTH CAROLINA

Be an original.

Spectrum TV Spot: Holiday



#### Weather on the Ones TV Spot: Holiday

### Radio: Holiday

1221



Spot 2 00:30

1914

## PPC & Retargeting Campaign: Holiday

#### **Events Ad Examples:**



#### **Experience Holiday Magic**

Ride antique fire trucks with Santa and the Grinch on December 16th from 11 am - 2 pm!

Visit Salisbury NC



Gingerbread House Workshop Build a gingerbread house, take photos with Santa and tour the museum!

Visit Salisbury NC

191

Visit Site

### PPC & Retargeting Campaign: Holiday

#### **Shopping & Dining Ad Examples:**

#### Small Business Saturday

Shop in Downtown Salisbury

Sat. Nov. 25th - Shop where your heart lives and the perfect gifts are waiting.

visitsalisburync.com/things-to-do/shopping

#### Original Gifts Since 1753

Shop in Downtown Salisbury

From Alex & Ani to Simply Southern & more, you're sure to find an original gift.

visitsalisburync.com/things-to-do/shopping

1914

#### Foodies Love Salisbury

20+ Dining Options

Farm-to-fork, BBQ, Ethnic, and more; we have all your taste buds are asking for!



visitsalisburync.com/restaurants

### PPC & Retargeting Campaign: Holiday



#### Salisbury's Wine Tasting

Court Court



Example of your responsive ad in an image format

#### Get Wine Crawl Tickets

Enjoy Salisbury's 6th annual wine tasting crawl on Friday, February 2, 2018!



Example of your responsive ad in a text format

1914



6th Annual Wine Crawl Tickets on Sale Now - Shop, Sip & Savor in Downtown Salisbury

Circlestation (10)

VISIT SITE

# **DOWNTOWN SALISBURY**

Thank You