

Keeping You Safe at Mountain America Expo Center

Safety and security is our number one concern at the facility. We ask each patron to be aware of his or her surroundings and use common sense before, during and after an event. Please do not leave valuables unattended -- even for a short period of time. Backpacks, purses, cameras, computers, cell phones and other valuables need to be monitored, kept with you or locked away.

Valuables should not be in plain sight in a vehicle. Lock them in the trunk or keep them covered, with the doors locked. Use caution going to and from the parking lots. A member of our Security department is always happy to accompany you to a vehicle parked on property. If you see something suspicious, say something. (See below for a list of phone numbers.)

Event Text Alert System

Your Event Manager will speak with you about being part of our event text alert system. It's easy! Just provide phone numbers and names of the carriers. You and your staff will be notified if any first responders have been called during your event.

Inside the Facility

We make every effort to maintain a safe and secure environment within our facility. The Security Department **operates 24/7** and can always be reached by calling 385-468-2266. Staff continually monitors activity inside and outside the facility by tapping into any of the more than **40 surveillance cameras**. Other safety features include:

- EMT services are available
- Emergency text alert system (for all facility employees)
- Satellite phone system
- Electronic check-points for security patrols
- 2 full-time security personnel on duty at all times

Partnerships continue to be forged to develop a complete crisis communication strategy, including:

- Meeting with FEMA to discuss emergency response protocols
- Key staff have taken online FEMA classes in incident command systems
- Homeland Security has prepared a safety analysis for the facility
- Staff briefed by the State Office of Emergency Management on earthquake preparedness
- Facility has been used for EMT training exercises
- Select staff have attended various venue safety training sessions to learn best practices

Dock Phones

If there is an emergency (medical, fire, etc.) pick up any dock phone or use your **cell phone** to notify Security. We ask that you and your attendees do this in lieu of calling 911 directly. Security can direct first responders to the nearest entrance, saving valuable time. Plus, on-site EMTs can manage a medical situation until additional help arrives.

Types of Emergencies & How to Respond

Power Outages

- Emergency lighting will be activated
- Text alert system will provide updates on situation
- Remain calm; panic could cause injuries
- In the event an evacuation is necessary, facility personnel will assist

Earthquake

- Remain calm. Do not run outside
- Take cover in a doorway, if possible, to protect yourself from falling objects
- Stay away from windows, glass and outside walls
- Remain in place until the earthquake has stopped
- Be prepared for aftershocks
- Follow the Emergency Evacuation Procedures (see below)

Fire

- Notify Security in the event of any size fire
- Locate alarm pull stations and fire extinguishers
- Smoke and heat sensors will automatically activate the fire alarm system
- An audible alarm and strobe flashers will be activated
- Follow the Emergency Evacuation Procedures (see below)

Active Shooter ([Watch Video](#))

We recommend a “Run, Hide, Fight” protocol for an active shooter situation. When an active shooter is in your vicinity:

- **RUN:** Have an escape route and plan in mind. Leave your belongings behind. Keep your hands visible.
- **HIDE:** Hide in an area out of the active shooter’s view. Block entry to your hiding place and lock the doors. Mute cell phones. Do not post your location on social media.
- **FIGHT:** As a last resort and only when your life is in imminent danger. Attempt to incapacitate the active shooter. Act with physical aggression and throw items at the active shooter.

How to respond when law enforcement arrives at the scene:

- Remain calm and follow officer’s instructions
- Immediately raise hands and spread fingers
- Keep hands visible at all times
- Avoid pointing, screaming and/or yelling
- Avoid making quick movement toward officers, such as attempting to hold on to them for safety.
- Do not stop to ask officers for help or directions when evacuating; just proceed in the direction from which officers are entering the premises.

Information you should provide to law enforcement or 911 operators:

- Location of the active shooter
- Number of shooters, if more than one
- Physical description of shooter(s)
- Number and type of weapons held by the shooter(s)
- Number of potential victims and the location.

Medical Emergencies

- Notify Security immediately. Give your name, location and brief description of the emergency
- Stay with the individual until help arrives
- Do not attempt to move the person unless their position is life-threatening
- Do not attempt to render first aid or medical assistance unless you are qualified to do so

Hazardous Materials

- Stay clear of the area
- Avoid inhaling near the substance, if possible
- Attempt to keep others from the area
- Notify Security

Bomb Threat

- Treat all threats seriously
- Remain calm
- Notify Security
- Keep the caller on the line

Civil Disturbance in the Facility

- Do not become involved
- Separate yourself from the conflict and leave the area
- Notify Security

Civil Disturbance Outside the Facility

- Keep away from the area

Weather Situation – High Winds, Tornado, Blizzard

- Remain calm and do not go outside
- If the building is threatened, remain in place, away from all windows and glass doors
- Facility Management will announce status updates

Recognize the 8 Signs of Terrorism ([Watch Video](#))

Emergency Evacuation Procedure

If facility management decides to evacuate the building, it will be announced over the public address system. The announcement will be repeated every 30 to 60 seconds. Calmly exit the building at the nearest marked exit. This may be different from how you entered the space. Look around; the nearest exit should be fewer than 200 feet away. Facility staff will assist with the evacuation. Do not re-enter the building until the “all clear” signal has been given.

Remember:



Call Security @ 385-468-2286
Pick up any Dock phone (connects to Security)
911
Sandy City Police @ 801-568-7200

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In the event of an emergency, follow us at #MAECEmergency