SONOMA VALLEY VISITORS BUREAU

2016 Annual Membership Report





SVVB funding partners and support

SVVB funding partners and supporters







BOARD OF DIRECTORS

EXECUTIVE COMMITTEE

Lesli John, Pangloss Cellars and Repris | Board President Gary Saperstein, Out in the Vineyard | Board Vice President Dan Parks, Inn at Sonoma | Treasurer Bill Blum, MacArthur Place Hotel & Spa | Secretary Paul Giusto, Highway 12 Winery | Immediate Past President

DIRECTORS

Amy Kantorczyk, Fairmont Sonoma Mission Inn & Spa Betsy Musick, Benziger Family Winery Emily Kendis, Williams-Sonoma Hunt Bailie, Sonoma Adventures Jerry Wheeler, Sonoma Raceway Manuel H. Azevedo, LaSalette, Cafe Lucia, Tasca Tasca, Shiso Melody Lanthorn-Gale, The Renaissance Lodge at Sonoma Valerie Patterson, Hidden Oak Inn Victoria Campbell, Ramekins Culinary School, Events & Inn

SVVB TEAM

STAFF

Jonny Westom, Executive Director **David Wells** Erin Abbott Jose Luciano Laurie Dry Michelle Lacy

Visitor Services Representatives Alexandria Morton Anne-Marie Nordquist **Carolyn Morton** Ginni Cullwell Heather McLintock Janice Shuck

VOLUNTEERS

Alan DiPirro Alice Day **Barbara** Jones Barbara Franke **Beverly Harris** Bill Young Carol White Carole Ciarolla Carole McLain **Christine Hansen** Cindi Clemence **Denise Silver** Dodi Middlebrook Ellen Murphy Gail Calabrese **Gail Miller**

Ginette Cary Grace Evans Gundy Feil Janice Stites Janis Orner Jeanette Barekman Renate Bialy Jeri Bessat Judith Kaye Karen Kelly Kathy Vanderheyden Lavawn Whiting Linda Arons Linda Tiefenthal Lois Lourie Lorie Wicklund

Margaret Bell Margo Kosta **Marilyn** Doss Marj Bower Merilee Unsworth **Rosemary Haver** Ruth Tjerandsen Sandra Coyle Sue Bartlett **Trish Rodimer Yvonne** Clearwaters

TRAVEL MATTERS TO SONOMA VALLEY NATIONAL TRAVEL& TOURISM WEEK MAY 1-7, 2016

www.ustravel.org/events/national-travel-and-tourism-week



WHO WE ARE, THE SVVB

MISSION

To serve visitors, members and our community by promoting Sonoma Valley as a premier travel destination with the purpose of enhancing its economic vitality.

VISION

To build awareness of Sonoma Valley and position it as an overnight, mid-week and year round destination while continuing to enhance the visitor experience.

ANNUAL REPORT 2015

TOURISM BY THE NUMBERS

	United States	Sonoma County
Tourism Jobs	15.1 million	19,710
Jobs from Tourism	1 in 9	1 in 10
Economic Impact (Annually)	\$2.1 trillion	\$1.82 billion
Small Businesses	84%	82%
U.S. TRAVEL	California dreamin	ECONOMIC DEVELOPMENT BOARD

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TOURISM - SONOMA COUNTY

On average, visitors spent <u>4 days</u> in Sonoma County, and had an average travel party size of 2; the average spending per travel party was \$379 per day.

Sonoma County visitors spending:

- Restaurants (87%)
- Lodging (68%)
- Retail (66%)
- Wine (50%)
- Tasting room fees (38%)





2015 SVVB PERFORMANCE





CITY OF SONOMA T.O.T & SALES TAX

2013-2014 T.O.T. \$3,371,846 SALES TAX \$2,717,216 **2014-2015** T.O.T. \$3,520,977 SALES TAX \$2,827,073

VISITORS CENTERS VISITORS GUIDES 65,000+ 125,000 WALK IN VISITORS printed copies

Distributed at Bay Area hotels, visitor centers, member locations and more!

DIGITAL & SOCIAL RESULTS

15,000+ Social Media Contest Entries



34,726 Reviews on TripAdvisor **741,976** Website page views in 2015

131.6 million digital & print impressions







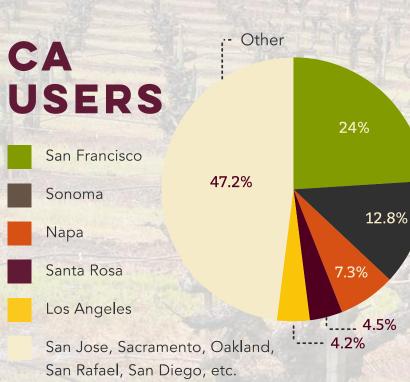
WEBSITE PERFORMANCE

VISITORS 281,947 PAGE VIEWS 741,976

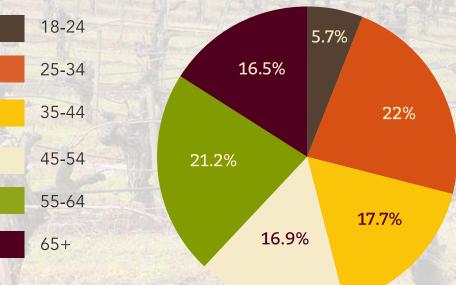
PAGES PER VISIT 2.65 TIME ON SITE 2:37



59% Desktop 41% Handheld



USER AGE



PUBLIC RELATIONS

SVVB Public Relations Firm of Record

GLODOW NEAD

PUBLIC RELATIONS

IMPRESSIONS

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75												-	Feb		25,041,721	
HWR911R						1							Ma	r	78,843,932	
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50													Ma	у	46,931,678	
<u>50</u>													Jun	1	318,724,536	
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25													Oct	t	35,869,937	
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															,385	
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec			, , , , , , , , , , , , , , , , , , , ,	, , , , ,

PUBLIC RELATIONS MEDIA VALUE

\$357,558.00 Jan Feb \$239,872.00 \$408,706.00 Mar \$4,673,965.71 Apr \$2,416,563.40 May Jun \$2,704,525.08 \$981,884.28 Jul \$297,423.69 Aug \$201,383.82 Sep \$636,084.88 Oct \$807,828.90 Nov \$1,731,032.35 Dec

TOTAL VALUE:

\$15,456,828

FOOD&WINE

The New York Eimes

VAHOO!

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

4

3

2

1

In Millions (\$)

P PRIMARY OF

RECENT FAM TRIPS

bayarea_buzz Following



Explore SF Bay Area & Beyond! Places, events, eats, giveaways, travel & all things local in and around the SF Bay Area! Snapchat 😰: bayarea_buzz. Email 🔤 sfbayarea.buzz@gmail.com sfbayareabuzz.com/2016/04/29/mothers-day-giftguide-2016/

25.2k followers 492 posts 624 following







Condé Nast network Conde Nast Nast Nast Nast Nast Nast Nast Nast

The New York Eimes

about .com

Forbes







ADVERTISING & MEDIA

SVVB Media Agency



1

media specialists

www.jnsmedia.com

and the state of t

ADVERTISING & MEDIA

SVVB Media Plan partners | focusing in primary feeder markets into Sonoma Valley





Alaska Airlines

Sunset

San Francisco Chronicle

where MAGAZINE SanFrancisco magazine



CBS San Francisco

sonoma

magazine

The Press Democrat The Sonoma & Index-Tribune

SFGATE

CURRENT EFFORTS 2016 & BEYOND

CURRENT EFFORTS

Website

CRM Database Destination Strategy

Member Benefits Co-op Marketing

Visitor Centers Partnerships Maintain a website aimed at attracting visitors and promotion of our members

Increase tracking of member accounts and ROI

Destination strategy to include audit of our brand equity, look and feel of the destination materials and destination personality

Expand member benefits to increase visitor experience

Offer cooperative marketing programs, allowing members to join SVVB on our marketing efforts

Enhance the Visitor Centers to enrich the visitor experience

Grow partnerships with destination enhancers such as Sonoma Valley Vintners and Growers, Sunset Magazine, Sonoma County Tourism, SF Travel and Visit California

CURRENT EFFORTS



STAY & PLAY



PLAN YOUR SONOMA VALLEY GETAWAY 866.996.1090 | SONOMAVALLEY.COM



HOME OF Sonoma Raceway

VISIT SONOMA VALLEY WINE COUNTRY, 🚜



100+ wineries | world-class resorts farm-to-table restaurants SONOMAVALLEY.COM



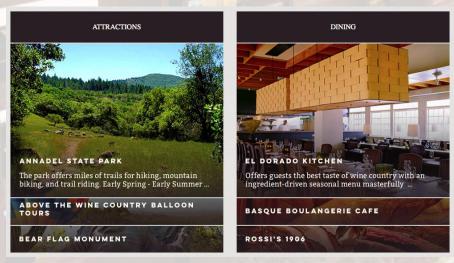
USA TODAY



ON THE HORIZON

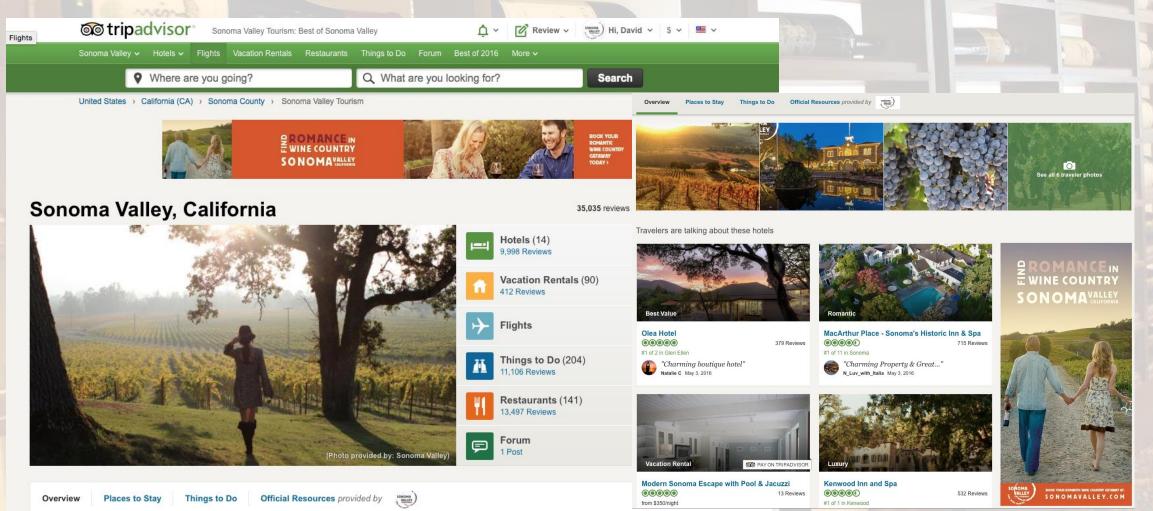






ON THE HORIZON

SVVB owns 'Sonoma Valley' on TripAdvisor – look at our page to find unique way to get involved!



PARTNERSHIPS ON THE HORIZON



at CornerStone Sonoma

cvent

Meeting Planners main resource for group and meeting business. Make sure your business takes advantage of the free listing opportunity.



DiscoverAmerica.com

Official international marketing agency for the USA.

