Kure Beach 2015-16 End of Year Fiscal Analysis

VISITOR INQUIRIES

		<u>14-15</u>	<u>15-16</u>	
Walk-ins *		557	249	-55%
Telephone *	(VIC)	948	365	-61%
Website Sessions:	Website visits VG requests Page views**	197,324 1,512 615,394	202,769 1,571 534,647	3% 4% -13%
TOTAL VISITOR INC	QUIRIES	198,829	203,383	2%

(Walk-ins, Telephone, Web Visits)

ADVERTISING INQUIRIES

Written *	2,266	-	-100%
800 Trackable	29	25	-14%
Trackable Web	89,144	105,061	18%
TOTAL ADVERTISING INQUIRIES	91,439	105,086	15%

^{*}Eliminated print placement offering BRCs which provided written inquiries in favor of more cost-efficient digital placements

PPC Web Search

	FY '14-'15	FY '15-'16
Impressions	1,034,967	854,615
Clicks	8,185	8,341
Click rate	0.79%	1.11%
Average cost per click	\$0.91	\$1.03
PPC Web Content		
Impressions	847,926	1,775,330
Clicks	9,136	21,607
Click rate	0.96%	1.22%
Average cost per click	\$0.35	\$0.59

^{*}CVB Only at PIVIC on weekends starting April 2015; PI Chamber operating weekday PIVIC.

^{**}Users are finding what they are looking for faster, or being directly linked deeper into the content for which they were searching

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Facebook:	6/30/2015	6/30/2016	Increase/Decrease
# of fans	27,059	30,491	13%
Twitter:	6/30/2015	6/30/2016	Increase/Decrease
followers (as of June 30)	4,024	5,238	30%
Pinterest:			
followers (as of June 30)	640	723	13%
*YouTube/Website:			
Video Views (FY15/16)		1,648	
additional video views reported in W	Vilmington EOY Report		

*Instagram:

followers (as of June 30)

723

Public Relations: (FY '15-'16)

	IMPRESSIONS	PR VALUE	AD VALUE
Fiscal Year to Date	310,078,459	\$1,585,596	\$528,530

eSpecials

6 eBlasts were sent in FY 2015-16

	Total for FY
Sent	46,908
Opens	9,265
Clicks	2,007
% of click thrus	22%
Bounced	516
Unsubscribed	161
Opens	19.90%
Unsubscribed	0.31%

Especial subscribers	6/30/2015	6/30/2016	Increase/Decrease
	6,647	8,175	23.0%

^{*}No comparison available to FY14/15 as channels have altered definitions