

BM-BUPR

BUSINESS PROBLEM SOLVING



DURATION	LEVEL	TECHNOLOGY	DELIVERY METHOD	TRAINING CREDITS
1 Day	Business Introduction	Management & Soft Skills	VILT & ILT	NA

INTRODUCTION

Making decisions and solving problems are two key areas in life, whether you are at home or at work. Whatever you're doing, and wherever you are, you are faced with countless decisions and problems, both small and large, every day. Many decisions and problems are so small that we may not even notice them. Even small decisions, however, can be overwhelming to some people. They may come to a halt as they consider their dilemma and try to decide what to do.

AUDIENCE PROFILE

Business problem solving is an essential skill not only for owners and CEOs, but anyone with entrepreneurial desires or career-climbing dreams.

PREREQUISITES

There are no prerequisites for this course.

COURSE OBJECTIVES

After completing the course, you will know how to:

- Define the basic problem-solving approaches to effectively identify, manage, and solve problems.
- Identify problem-solving techniques in the corporate world by identifying the necessary skills of a problem solver and knowing about different corporate cultures.
- Work through the problem-solving process of identifying the problem, generating, and implementing a solution, and confirming the elimination of the problem.
- Use different critical thinking and information analysis skills such as reasoning, logic, quantitative analysis, and qualitative analysis.
- Create and manage problem-solving teams by knowing how to conduct effective meetings and motivate team members.

COURSE CONTENT

Lesson 1: Problem Solving Basics

- Topic A: Fundamentals of Problem Solving
- Topic B: Effective Problem-Solving Approaches

Lesson 2: Problem-solving in the Corporate World

- Topic A: Problem Solvers
- Topic B: The Corporate Problem-solving Culture

Lesson 3: Problem-solving process

- Topic A: Identifying Problems
- Topic B: Committing to a Solution
- Topic C: Confirming Problem Elimination

Lesson 4: Critical Thinking and Information Analysis

- Topic A: Critical Thinking

- Topic B: Quantitative Analysis
- Topic C: Qualitative Analysis

Lesson 5: Problem-solving teams

- Topic A: Managing Problem-solving Teams
- Topic B: Driving a Successful Team

ASSOCIATED CERTIFICATIONS & EXAM

There is no exam associated with this course.