

GENERAL CONDITIONS OF SALE

1. VALIDITY OF PROVISIONS

1.1 The General Terms and Conditions of Sale herein apply to any contract entered into by REVO S.P.A. (hereinafter referred to as the "Seller") for the supply of its products to a customer (hereinafter referred to as "the Buyer"), and supersede any previous agreements in written and/or oral form between the Seller and the Buyer.

1.2 These General Terms and Conditions of Sale prevail over any conditions submitted by the Buyer to the Seller, except for conditions previously submitted by the Buyer to the Seller that have been expressly validated and approved in writing by the Seller.

1.3 The current General Terms and Conditions of Sale can be downloaded in PDF format from the company website www.revospa.com (under 'COMPANY' - 'CERTIFICATIONS'), and are therefore deemed known and fully accepted by the Buyer at the time of ordering.

2. ORDER AND ACCEPTANCE OF ORDER

2.1 The contract is perfected in all its aspects with the Buyer's order to the Seller, which is considered accepted in writing by the Seller through a confirmation email of the order receipt.

2.2 All modifications to orders, whether oral or written, must be confirmed in writing by the Seller via email; if such confirmation of the modification receipt is not received by the Buyer, the Seller shall be relieved of any liability for errors or related misunderstandings.

3. DELIVERY AND TRANSPORTATION

3.1 Material delivery is carried out as per the Buyer's instructions and as recorded in our Customer Registry.

3.2 Commercial terms must follow the guidelines dictated by the applicable INCOTERMS at the time of contract conclusion.

3.3 Delivery terms are non-binding, and any delays in material delivery shall not entitle the Buyer to claim reductions or discounts on the agreed price, nor direct or indirect damages compensation.

3.4 Failure to meet delivery deadlines due to force majeure events (wars, insurrections, strikes) or reasons beyond the Seller's control (fire, floods, lack of raw materials) will result in an adjustment of the deadlines for a period equal to the duration of the events causing the delay.

4. OWNERSHIP AND PAYMENT

4.1 Products supplied by the Seller to the Buyer remain the property of the Seller until the agreed amount is fully paid.

4.2 Payment for Products must be made within the terms specified in the invoice, unless otherwise agreed upon between the Parties.

4.3 The Seller has the full authority to suspend and/or postpone deliveries to the Buyer until the latter:

a) has fully settled the credit owed to the Seller

b) has provided suitable guarantees to ensure the proper fulfillment of obligations arising from existing Contracts.

5. CLAIMS

5.1 The Buyer is responsible for inspecting the general condition of the Products and their packaging upon delivery. Any claims regarding packaging, quantity, number, or external characteristics of the Product must be notified to the Seller within 7 working days from the delivery of the Products. After 7 working days, the Buyer's right to claim shall be deemed waived.

5.2 Claims related to defects/flaws not identifiable through inspection of the Products upon delivery must be notified to the Seller within 7 working days from their discovery during production use. After 7 working days, the Buyer's right to claim shall be deemed waived.

5.3 The Seller reserves the right to inspect returns upon receipt, which must be in the same condition of aesthetic and functional integrity as they were at the time of shipment. Returns will be accepted only upon agreement with the Buyer. If the return is attributable to the Buyer, the Seller may charge the Buyer for the costs of handling the return (inspection, restocking, handling of entry procedures).

6. JURISDICTION

6.1 These General Terms and Conditions of Sale are governed by Italian law.

6.2 Any disputes arising between the Parties shall be exclusively referred to the Court of Verona, whose jurisdiction is fully accepted by the Buyer.

7. DATA PROTECTION

7.1 The Seller informs that the data and information provided in connection with contractual relationships with the Buyer (referable to the Buyer and legitimately collected also from third-party sources) will be processed in accordance with the Directives of the European Regulation EU 2016/679 (GDPR).

7.2 The Buyer declares to be aware of the information referred to in Articles 13 and 14 of the GDPR and of the rights regarding the purposes pursued, the legal bases of the processing, the methods and tools used, as well as the rights and methods of exercising them in relation to the personal data provided in the execution of the Contract.

Cognola ai Colli, 01/03/2024

The Management