

# Louise Balaguer | Runner

Edinburgh | tel. 07864356209 | email: [lou.balaguer@gmail.com](mailto:lou.balaguer@gmail.com)

I am a highly adaptable and determined individual, willing to take initiative and eager to expand my knowledge. With many years of customer service experience, I am a skilled communicator and handle stress effectively.

## SKILLS

- Full clean driving licence
- ScreenSkills Coronavirus Awareness on Production Training Certificate
- Working long hours/standing on feet
- Customer service experience
- Confident shooter using Nikon FM (analogue), Sony a6000
- Proficient in MS Word, Excel
- Editing (Premiere Pro, Photoshop)
- Language skills: French (fluent), Japanese (advanced), German (good)

## EMPLOYMENT HISTORY

**Front of House Assistant** *Centre for the Moving Image, Edinburgh* – JUNE 2021 – PRESENT

Box office member & usher, cleaning duties

**Festival Venue Operations Team Member** *Edinburgh University Students' Association* – AUGUST 2021

Directing visitors to performances, enforcing Covid protocols and ensuring the smooth running of the venue

**Barista/Waitress/Kitchen Member** *Books and Beans, Aberdeen* – NOVEMBER 2019 – MAY 2021

Welcoming customers, managing online book orders, preparing and serving food and coffee

**Passenger Service Representative** *American Airlines, Paris CDG Airport, France* – SUMMER 2019, 2018, 2017

Assisting passengers with their check-in in a fast-paced environment, guiding unaccompanied minors safely to boarding gates

**Freshers' Week Volunteer** *Aberdeen University Students' Association, Aberdeen* – SEPTEMBER 2019

Meeting freshers at the airport, acting as a welcoming point of contact for them

**Waitress** *Summerstage, Vienna, Austria* – JUNE & JULY 2019

Taking orders, cleaning and setting up heavy chairs and tables

## EDUCATION

**MA (Hons) English and Film & Visual Culture (1<sup>st</sup> Class)**

University of Aberdeen – SEPTEMBER 2017 – JULY 2021

Seafield Medal award in English, Erasmus Year at University of Vienna, Austria

**Art Foundation Year**

Lycée Camille Claudel, Vauréal, France – SEPTEMBER 2016 – JUNE 2017

Fashion design, graphic design, spatial design amongst others

## OTHER ACHIEVEMENTS

**Tech Coordinator (Member of Committee)** *Aberdeen University Centre Stage Theatre Society* – SEPTEMBER 2020 – MAY 2021

Advised play productions in their use of technical equipment, co-directed a show