



# Talend Group Privacy Notice

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Prior Version

PDF Copy

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## **Introduction.**

The Talend group of companies (“we”, “our” or “Talend”) respect your right to privacy. This Privacy Notice explains how we collect, store, process, share, and use personal information relating to you, and how you can exercise your privacy rights.

This Privacy Notice applies to personal data collected by Talend websites (“Sites”), or other activities where we collect and process personal information, including:

- Individuals who are our business contacts or otherwise receive communications from us (including electronic communications, phone calls, or texts);
- Individuals who express an interest in our services, attend or express an interest in events or webinars hosted, sponsored, or attended by Talend, participate in Talend hosted forum, communities, or open-source development related to Talend services;



- Individuals who visit our websites, our premises, facilities, or offices;
- Individual who are our contacts at our service providers; our business partners with whom we collaborate; and other third parties with whom we interact in the ordinary course of business;
- Individuals that participate in Talend Community;
- Individuals that participate in surveys, research or other similar data collection facilitated by Talend.

For privacy information relating to Talend’s products and services, please see the [Talend Product Privacy Notice](#). If your organization has an agreement with Talend governing the Personal Data processing by Talend products and services, such as the [Qlik/Talend Data Processing Addendum](#), then that agreement applies with regard to its subject matter.

In this Privacy Notice, personal information means any data describing or relating to an identified or identifiable individual. An identifiable individual is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, online identifier, or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that individual.

Please note that this Notice does not cover the handling of Personal Information when Talend or our Affiliates are processing Personal Information on behalf of our customers e.g., Customer Content Data. Furthermore, this Privacy Notice does not apply to the personal information collected and processed by Talend about its employees, which is governed by a separate privacy notice. It also does not apply to personal information collected and processed by Talend for recruitment purposes, or about applicants to our job offers, which is covered by our [Talend Recruitment Privacy Notice](#).

## What Personal Information does Talend collect?

### Information You Provide.

You voluntarily submit information directly to us when you use our Sites or interact with us, including information you provide when you register for an account, fill in a form on our Sites, create or edit your user profile, correspond with us by phone, e-mail or otherwise, subscribe to our mailing lists, newsletters or other forms of marketing communications, , respond to a survey, enter a promotion or use some other feature of our Sites. If you choose not to provide personal information, we may not be able to provide you with our Sites or respond to your requests.

We collect the following categories of information:

- **Personal Identification**, including your full name, signature, account name, unique identifier, or government issued identification.
- **Account Credentials**, including your account login details, account authentication and recovery information.
- **Contact Data**, including personal and professional email address, personal and professional postal address, and personal and professional telephone number.



- **Employment and Education Data**, including company name, occupation, job title or area of expertise, professional interests, country of location, and whether you registered or passed a Talend exam.
- **Preferences**, including your interests, inferences including customer sentiment, your preferences for marketing purposes, and whether you opted out of our marketing communications.
- **Billing, Payment, and Transaction Data**, including your payment information and instrument number (such as a credit or debit card number) submitted directly to our payment card processor, service level purchased, and date and time of your transaction.
- **Communication Content**, including content you publicly post to a public part of the Sites, or any content within any messages you send to us when you are communicating with a Talend staff member, for example by email, phone, or by completing an online form or participating in online chat or forum, for an inquiry, or to register to a Talend event or webinar. We will record the content of the communication, including your comments and opinions, as well as the date and time of the communication, and the medium used to send it. Our Sites host Talend Community, a forum dedicated for questions and discussion around our services. Any personal information that you choose to submit via this forum may be read by us, or by others who visit this forum. Please consult [Talend Community Terms of Services](#) and [Talend Community Guidelines](#) for more information.
- **Audio visual information**, including your photo, video, and voice recordings.
- **Health information**, if you visit our offices or one of our events, we may collect your temperature, symptoms, exposure to individuals who tested positive for sickness, vaccination status, testing results, and recent travel history.
- **Information you voluntarily submit**, such as when filling out a survey, responding to a questionnaire or participating in other forms of research, such information may include Personal Information and special categories of Personal Information, to the extent you voluntarily choose to provide it. If you choose to voluntarily provide other information to us that we do not request, and, in such instances, you are solely responsible for such information.

If we ask you to provide any other personal information not described in this notice, then the personal information we will ask you to provide, and the reasons why we ask you to provide it, will be made clear to you at the point we collect your personal information.

## Information Collected Automatically.

In addition, we automatically collect information, including:

- **Usage Data** relating to the access and use of our Sites, including your IP address, data about Site interactions, pages you visit, emails and advertisements you view, services you view and purchase, and your referring and exiting pages.
- **Location Data** including imprecise location data (such as location derived from an IP address or data that indicates a country, city, or postal code level) and, with your consent where applicable, precise location data (such as latitude/longitude data).



- **Device Data**, including information about the device you use to connect to our Sites. This information can include details about the type of device, browser type, screen resolution, language, unique device identifying numbers such as your MAC address, operating systems and applications connected to our Sites.

We use various tracking technologies to automatically collect information when you use the Sites or interact with us, including:

- **Information collected through cookies**, which are small data files stored on your device that act as a unique tag to identify your browser. We use various cookies to ensure the functioning of our Sites, and to help us understand how our Sites are being used or how effective our marketing campaigns are. We use two types of cookies: session cookies and persistent cookies. Session cookies make it easier for you to navigate our website and expire when you close your browser. Persistent cookies help with personalizing your experience, remembering your preferences, and supporting security features. Additionally, persistent cookies allow us to bring you advertising both on and off the Sites. Persistent cookies may remain on your device for extended periods of time. For more information about cookies, and how to disable them, please see our [Cookie Policy](#).
- **Other Tracking Technologies**, including pixels and web beacons, which are embedded in a website, video, email, or advertisement that sends information about your use. When you access a piece of content contains a pixel, the pixel may permit us or a separate entity to drop or read cookies on your browser. Pixels are used with cookies to track activity by a particular browser on a particular device. We may incorporate pixels from separate entities that allow us to track our conversions, bring you advertising both on and off the Sites, and provide you with additional functionality.

## Information on Behalf of Our Customer.

We provide services for our customers and collect and process information about individuals at the direction of our customers (“Content Data”). Talend customers are typically data controllers for any Personal Information they upload or make available to our services. Talend will typically act as a data processor in accordance with applicable services and/or data processing agreements (“Agreement/s”). Further information, including specific obligations of the data controller and processor, can be found in the [Talend Product Privacy Notice](#) or the Agreements held with each customer. We are not responsible for how our customers treat the information we collect on their behalf, and we recommend you review their own privacy policies.

## Information from Other Sources.

We also collect information from other sources. The categories of sources we collect includes:

- Your employer or the company you are affiliated with.
- Data brokers or resellers from which we purchase data to supplement the data we collect.
- Third party suppliers and partners, including partners of our Technology Alliance Program, Value Added Resellers, and co-organizers and sponsors to Talend events and webinars.
- Publicly available sources, including data collected through social media platforms, such as Facebook, LinkedIn, or Twitter.



- Talend may also acquire your personal information in the course of mergers and acquisitions of another company or business.

We may combine the information we received from third-party sources with personal information provided by you, or that we automatically collect about you. This helps us update, expand, and analyze our records, identify new customers, and create more tailored advertising that may be of interest to you. If you believe that your personal information has been provided to us by a third party improperly or want to exercise your rights relating to your personal information, please see the [“Exercising your rights”](#) section of this Notice.

## How does Talend use Personal Information?

We collect and use information for business and commercial purposes in accordance with the practices described in this Privacy Notice. Our business purposes for collecting and using information includes to:

- Manage, operate, and maintain the Sites we provide to you (or your employer), including to facilitate transactions, authenticate you, schedule meetings and calls, send technical notes and documentation, prepare and distribute statements and invoices, address inquiries and complaints, provide information about available updates of our products, send security alerts when necessary, and determine eligibility to use our services.
- To measure our service and relationship quality to better meet your expectations, as well as to obtain, evaluate, and follow-up on feedback you provide.
- Establish and manage our relationship with our customers, service providers, distributors and other partners, including to address requests, comments, issues, questions, or concerns.
- Prevent and address fraud and phishing attacks by assessing whether we are communicating with genuine contacts and not malicious parties.
- Inform you of our services, offers, events and webinars that we believe may be of interest to you, through means of communication such as e-mails, marketing newsletters, telemarketing calls, and SMS, as necessary for our legitimate interest in conducting direct marketing or to the extent you have provided your prior consent, when required by law. Notably, if you purchase our services, we may communicate with you to inform you about similar services.
- Manage your preferences in terms of communications you receive from Talend, and to provide you with content adapted to your preferences.
- Understand, assess, and improve the usage, performance, and enjoyment of our Sites, as well as to identify trends and activity patterns, track engagement with our Sites, analyze capacity requirements, determine the Sites that may be of interest to you for marketing purposes, and understand marketing campaign effectiveness.
- Development and enhancement of our Sites, notably to identify future opportunities for development of our Sites, apply collective learnings to develop or provide new features or functionalities, to identify customers and user opportunities, and to provide users with more pertinent advertisements, content, or features. In certain instances, we compile and apply collected learnings across our Sites to improve and develop similar features or provide you with insights based on how others use our Sites.



- Conducting promotions, including verifying your eligibility and delivering prizes in connection with your entries.
- If you visit our premises or one of our events, to facilitate travel and lodging, prevent unauthorized access to our premises, protect the health and safety of our staff and visitors, and to detect and prevent fraud, criminal behavior or misconduct on our premises.
- Fulfilling any other business or commercial purposes at your direction or with your notice and/or consent.
- Comply with laws and regulations.

Notwithstanding the above, we may use information that does not identify you (including information that has been aggregated, de-identified, or anonymized) for any purpose except as prohibited by applicable law.

## Who does Talend share my Personal Information with?

We share information we collect in accordance with the practices described in this Privacy Notice. The types of entities to whom we disclose and have shared information with includes the following:

- **Group Companies.** We share information with our international [Talend affiliate companies](#) and [Qlik affiliate companies](#) (see [Qlik Privacy & Cookie Notice](#)), and companies that we acquire or merge with in the future after they are made part of our corporate group, to operate our business and provide our Sites and services.
- **Service Providers.** We may share your information with our contracted service providers, who provide services such as IT and system administration and hosting, research and analytics, marketing, customer support and data enrichment for the purposes and pursuant to the legal basis described in this notice.
- **Vendors and Other Parties.** We share information with vendors for business and commercial purposes, including analytics and advertising technology companies. Vendors may act as our service providers, or in certain contexts, independently decide how to process your information. If you attend an event or webinar organized or co-organized by us or download or access an asset on our Sites, we may share your personal information with sponsors of the event or webinar, or to facilitate hotel or flight bookings for in-person events. If required by applicable law, you may consent to such sharing via the registration form or by allowing your attendee badge to be scanned. In these circumstances, the sponsors will also be a controller of your information, which will be subject to the sponsors' privacy statements.
- **Professional Advisers.** In some instances, we may share your personal information with professional advisers acting as service providers, processors, or controllers - including our lawyers, bankers, auditors, and insurers.
- **Partners.** We share information with our partners in connection with offering co-branded services, selling or distributing our products, or engaging in joint marketing activities. For example, we may share your information for the Talend Technology Alliance Program and with Value Added Resellers if you choose to interact with or use our partners or value-added resellers tools, services or technology, and they may contact you regarding their products or services.

- **Promotions.** When you voluntarily enter a contest, or other promotion, we share information as set out in the official rules that govern the promotion as well as for administrative purposes and as required by law (e.g., on a winners list). By entering a promotion, you agree to the official rules that govern that promotion, and may, except where prohibited by applicable law, allow the sponsor and/or other entities to use your name, voice and/or likeness in advertising or marketing materials.
- **Public Forums.** We share information you make public through the Sites, such as information in your Talend Community profile, how long you've been a member, or that you post on public boards or when you submit content (including a post, comment, chat message, likes). Please think carefully before making information public as you are solely responsible for any information you make public. Once you have posted information, you may not be able to edit or delete such information, subject to additional rights set out in the "[Your Privacy Rights](#)" section below.
- **Legal Rights and Compelled Disclosure.** Talend will disclose your personal information to competent law enforcement body, regulatory, government agency, court or other third party, including (i) as a matter of applicable law or regulation, including to meet national security or law enforcement requirements in response to lawful requests (ii) to exercise, establish or defend our legal rights, including to comply with legal obligations such as subpoenas, court orders or search warrants, and as otherwise authorized by law, and (iii) to protect to protect the rights, property, life, health, security and safety of us, the Sites or anyone else.
- **Merger or Acquisition.** Talend may transfer personal information to a potential buyer (and its agents and advisers) in connection with any proposed purchase, merger, or acquisition of any part of our business, provided that we inform the buyer it must use your personal information only for the purposes disclosed in this Privacy Notice.
- **Facilitating Requests.** We share information at your request or direction, such as when you choose to share information with a social network about your activities on the Sites.
- **Consent.** We share information with notice to you and your consent.

Notwithstanding the above, we may share information that does not identify you (including information that has been aggregated, anonymized, or de-identified) except as prohibited by applicable law. For example, we may share information publicly to show trends about the general use of our services or share collective learnings regarding how users use our products. For information on your rights and choices regarding how we share information about you, please see the "[Your Privacy Rights](#)" section below.

## **Analytics and Advertising.**

We use analytics services, such as Google Analytics, to help us understand how users access and use the Sites. We work with agencies, advertisers, ad networks, and other technology services to place ads about our Sites on other websites. For example, we place ads through Google that you may view on their platforms as well as on other websites and services. We may incorporate tracking technologies into our Sites and emails, as well as into our ads displayed on other websites and services. Some of these tracking technologies may track your activities across time and services for purposes of associating the different devices you use and delivering relevant ads and/or other content to you. Vendors may act as our service providers, or in certain contexts, independently decide how to process your information.

## Automated Decision Making and Profiling.

Profiling is automated processing of personal information to evaluate certain personal aspects relating to a person and involves statistical deductions to make predictions. Automated Decision Making based on Profiling is a decision made solely based on automated processing of personal information without human involvement. For example, this means processing personal information using an algorithm which does not require human intervention. Not all profiling results in automated decision making.

- If you have been a visitor to our Sites, we may use Automated Decision-Making tools at the early stage of our communication process to qualify your request. This tool appears as a communication box on Talend Sites, which you can use to ask any questions or requests you may have about Talend services. The purpose of this tool is to identify the most appropriate person at Talend to respond to your specific questions or requests. This tool does not have any legal or other significant effect on you, and you can always interact directly with one of our representatives.
- If you communicate with Talend customer support via phone, email, or support tickets, we may use Profiling tools to analyze support conversations, including audio recording transcripts, to generate insights regarding your own and your organization's sentiment and commitment toward Talend. Profiling is carried out on Communication Content to label and classify interactions based on positive or negative keywords you use and identify your preferred communication style (visual, auditory, physical). Our support representatives may receive recommendations regarding whether to reach out to you, for instance, to understand issues you are having with your account, your adoption, or whether there is a need for other Talend services. While you can always interact directly with one of our representatives, these recommendations could be considered Automated Decision Making that influences our representative's prioritization of interactions with Customers.

You may have certain rights to object to Automated Decision Making where that decision has significant effects on you, including where it produces a legal effect on you, direct marketing, and profiling to the extent it is related to direct marketing. For more information on how to exercise these rights, please see the "[Exercising your rights](#)" section.

## Your rights relating to your Personal Information.

### Your rights.

In certain regions of the world, such as the European Economic Area, you may have some of the following rights:

- Know about how we process and share your personal information.
- Access, modify, correct, or delete the personal information.
- Receive an electronic copy of the personal information we have about you.
- Restrict, or object to, how we process personal information about you.
- Opt-out of certain disclosures and sharing of your personal information.





- Not be subject to a decision based solely on automated processing, including profiling, which produces legal effects.
- Not receive discriminatory treatment by us for the exercise of your privacy rights.
- If we have collected and process your personal information with your consent, you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.
- You have the right to complain to a data protection authority about our collection and use of your personal information. For more information, please contact your local data protection authority (contact details for data protection authorities in the European Economic Area, Switzerland and certain non-European countries (including the US and Canada) are available [here](#)).

Please note, you may have additional privacy rights depending on where you reside. For more information about additional privacy rights you may have, please see our [Additional Disclosures](#) sections below.

### ***Exercising your rights.***

You can exercise your rights by filling out this [request form](#). Please use the email address linked to that personal information; we only complete data subject requests on the information linked to your email address. We will email the email address you provide us to verify your identity and wait for you to respond. We may also ask for additional information in some cases to verify your identity further.

You can designate an authorized agent to make a request on your behalf. To designate an authorized agent, please provide the agent with written permission with your signature, authorizing the agent to submit the request on your behalf. We will contact you to verify your identity before we fulfill the request.

We may keep certain information for recordkeeping purposes, or to complete a transaction you began prior to requesting a change or deletion. Sometimes your request doesn't ensure complete removal of the content or information (e.g., if another user has reposted your content).

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

### **Your Communication Preferences.**

If you have been a visitor to our websites or interacted with us, methods to exercise your private rights regarding communications include:

- You have the right to opt-out of marketing communications at any time. You can exercise this right by (i) visiting [https://pages.qlik.com/Unsubscribe\\_Page.html](https://pages.qlik.com/Unsubscribe_Page.html) to manage your preferences regarding communications you receive from Talend, (ii) following the "unsubscribe" or "opt-out" prompt within the footer of a marketing email, or (iii) you can fill out this [request form](#). Please note that you cannot opt-out of non-promotional emails, such as those about your account, transactions, servicing, or Company's ongoing business relations.

### **Managing Cookies.**

You can manage cookies and pixels in a couple of different ways. Most browsers accept cookies by default. Your browser settings may allow you to automatically transmit a "Do Not Track" signal to online services

you visit. We monitor “Do Not Track” signals from browsers, and in certain regions we respect “Do Not Track” requests. If you use multiple browsers on your device, you will need to instruct each browser separately.

You can also use the Cookie Settings Portal found in the bottom left of the applicable Site webpage. You can opt out of the aggregation and analysis of data collected about you on our Sites by Google Analytics by visiting <https://tools.google.com/dlpage/gaoptout> and downloading and installing the Google Analytics Opt-out Browser Add-on.

Please be aware that if you disable or remove tracking technologies some parts of the Sites may not function correctly.

## How does Talend keep my Personal Information secure?

We implement and maintain reasonable and appropriate technical, physical, and administrative security measures to protect the security of the personal information that we collect and process about you from unauthorized access, disclosure, alteration, and destruction. The measures we use are designed to provide a level of security appropriate to the risk of processing your personal information. Information transmitted via the internet is not completely secure, and we cannot guarantee the security of your information. Please consult our [Security Webpage](#) for more information about Talend security practices.

## Data Retention.

How long we retain your personal information will depend on the purpose and what is legally permitted. We retain personal information we collect from you for a period of time consistent with the purpose of collection. For example, if we collect your personal information for our legitimate business interest, we will retain your personal information for only as long as there is an ongoing legitimate business need to do so, (e.g., to receive services from you (or your employer), to provide services to our customers, or to collaborate with our partners), unless another legal basis to retain arises. Factors we consider when deciding how long to retain your information include: how long we’ve had a relationship with you or provided you Talend services, our legal obligations, or legal positions we’ve taken such as any applicable statutes of limitations.

When the purposes to process your information no longer exist, the applicable retention periods have expired, we will either delete, de-identify, or anonymize your personal information or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

## Additional Disclosures.

### Children.

The Sites and services are intended for a general audience and is not directed at children under (13) years of age.

We do not knowingly gather personal information (as defined by the U.S. Children’s Privacy Protection Act, or “COPPA”) in a manner not permitted by COPPA. If you believe we have collected information from

a child in a manner not permitted by law, contact us at [privacy@talend.com](mailto:privacy@talend.com). To the extent we control the information and are not processing on behalf of our Customers as a Data Processor, we will remove the data to the extent required by applicable laws.

We do not knowingly “sell,” as that term is defined under the CCPA, the personal information of minors under 16 years old who are California residents.

If you are a California resident under 18 years old and registered to use the Sites or services, you can ask us to remove any content or information you have posted. To make a request, you can fill out this [request form](#). We will make reasonable, good faith efforts to remove the post from prospective public view, although we cannot ensure the complete or comprehensive removal of the content and may retain the content as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

### **Disclosures for Nevada Data Subjects.**

Nevada law (NRS 603A.340) requires each business to establish a designated request address where Nevada consumers may submit requests directing the business not to sell certain kinds of personal information that the business has collected or will collect about the consumer. A sale under Nevada law is the exchange of personal information for monetary consideration by the business to a third party for the third party to license or sell the personal information to other third parties. We do not currently sell personal data as defined under Nevada law. If you are a Nevada consumer and wish to submit a request relating to our compliance with Nevada law, you can fill out this [request form](#).

### **Disclosures for California Data Subjects.**

These additional disclosures for California residents apply only to individuals who reside in California. The California Consumer Privacy Act of 2018 (“CCPA”), as amended by the California Privacy Rights Acts of 2020 (CPRA), provides additional rights to know, delete and opt out, and requires businesses collecting or disclosing personal information to provide notices and means to exercise rights.

#### ***Right to Know***

California residents have the right to know certain information about our data practices in the preceding 12 months. Specifically, you have the right to request the following from us:

- The [categories of personal information](#) we have collected about you;
- The [categories of sources](#) from which the personal information was collected;
- The categories of personal information about you we [disclosed for a business purpose](#) or [sold](#);
- The categories of third parties to whom the personal information was [disclosed for a business purpose](#) or [sold](#);
- The [business or commercial purpose](#) for collecting or selling the personal information; and
- The specific pieces of personal information we have collected about you.

To exercise any of your remaining rights that have not been fulfilled via the disclosures within this privacy notice, please submit using this [request form](#). California residents can designate an authorized agent to submit requests on their behalf. For more information on how to exercise these rights, please see the [“Exercising your rights”](#) section.



### ***Purpose of Processing.***

To support your use of our Sites or manage your relationship with us, we may have collected and disclosed information within the past 12 months for the business and commercial purposes identified within the "[How does Talend use Personal Information?](#)" section of this notice.

In addition, for sensitive personal information specifically, we use it to:

- Manage access to our premises and events, and to retain their safety and security.
- For account authentication and recovery.
- To facilitate payment, billing, account management, and customer support.
- To respond to data subject rights requests.

### ***Categories of Collection.***

California residents have a right to know the categories of personal information listed in the CCPA we have collected and disclosed in the past 12 months:

- **Identifiers**, including name, email address, phone number, unique personal identifier, and IP address, User ID.
- **Customer records**, billing and shipping address, and credit or debit card information.
- **Commercial information**, including purchases and engagement with the Sites and services.
- **Internet activity**, including your interactions with our Sites.
- **Audio or visual data**, including audio or video we collect while communicating with you or CCTV when you visit a Talend office.
- **Geolocation data**, including your location inferred by your IP address.
- **Professional and employment data**, such as your name and job title as part of our outreach efforts and to identify the most relevant point of contact.
- **Inferences** and preferences, including information about your interests, marketing preferences, and favorites.

In certain cases, we collect sensitive data as defined by the CCPA, including:

- Your login credentials, including to provide you access to the Sites.
- Your government issued ID, including when we need to verify you to fulfill your data privacy requests, as allowed by applicable law.
- Your financial card information when you make a purchase on our Sites, we will share this information with our third-party card processors.
- Content of communications that you post publicly on our Sites.



- Information regarding your health status, including when you attend a Talend event or visit our offices.

We don't infer characteristics or about you based on your sensitive personal information.

For information regarding how long we retain your personal information, please see the [Data Retention](#) section of this notice. For more information on information we collect, including the sources we receive information from, review the "[What Personal Information does Talend Collect?](#)" section. We collect and use these categories of personal information for the business purposes described in the "[How does Talend use Personal Information?](#)" section.

#### ***Collection Sources and disclosure.***

We collect Personal Information from the sources detailed in the "[What Personal Information does Talend collect?](#)" section of this privacy notice, including directly from you, automatically from your interactions with our Sites or otherwise generated by us, from our partners, or from your employer.

We may disclose information about you with the parties detailed in the "[Who does Talend share my Personal Information with?](#)", section of this privacy notice, including our affiliates, vendors and, where appropriate, with selected partners to help us provide the services or to fulfill your requests.

#### ***Right to Correct Inaccurate Personal Information***

Subject to certain exceptions, you have the right to correct inaccurate Personal Information we maintain about you. To exercise your right to correct inaccurate personal information, please use this [request form](#).

#### ***Right to Delete***

Subject to certain exceptions, you have the right to request the deletion of personal information maintained by Talend. If applicable, we will explain the exception and the reasons we denied your request to delete. To exercise your right to delete, please use this [request form](#).

#### ***Sale and Share.***

Talend does not sell information as the term "sell" is traditionally used. However, to the extent "sale" under the CCPA is interpreted to include advertising technology activities, such as those disclosed in the [Analytics and Advertising](#) and [Managing Cookies](#) sections, as a "sale," we will comply with applicable law as to such activity. Within the last 12 months, we may have "sold" or "shared" information within each of the following categories:

Personal Information:

- Identifiers like email address, IP address, cookies, and other user tracking information.
- Internet or Other Network Activity.
- Geolocation data.
- Professional or employment-related information.
- Inferences about your preferences.

Sensitive Personal Information: None.



### **California “Do Not Sell or Share My Personal Information” Rights**

California residents have a right to opt-out from the “sale” or “sharing” of their personal information with third parties who are not Talend “service providers” (as those these terms are defined in the CCPA). If you are a California resident, we monitor and respond to do not track signals for targeted advertising you may have set up in your browser. To exercise your right to opt out of “sale” or “sharing” please see the [Managing Cookies](#) and [Exercising your rights](#) sections of this Notice. We do not sell your sensitive personal information or share your sensitive personal information to infer characteristics about you.

### **Right to Limit Use and Disclosure of Sensitive Personal Information**

You have a right to limit our use of sensitive personal information for any purposes other than to provide the services you request or as otherwise permitted by law. To opt-out from such additional purposes, please use this [request form](#).

### **Right to Non-Discrimination.**

You have the right not to receive discriminatory treatment by us for the exercise of any your rights.

### **Information on Behalf of Our Customer**

If you are a California resident and you wish to exercise your CCPA rights where Talend processes your information as a service provider on behalf of our customers, please inquire with our customer directly. If you wish to make your request directly to us, please provide the name of our customer on whose behalf we processed your personal information. We will refer your request to that customer and will support them to the extent required by California privacy law in responding to your request.

### **California Shine the Light.**

Data subjects who are residents of California may request a list of the categories of personal information disclosed by us to third parties during the immediately preceding calendar year for those third parties’ own direct marketing purposes, and a list of the categories of third parties to whom we disclosed such information. To exercise a request, please submit using this [request form](#) or postal address set out in the [Contact Us](#) section of this Notice and specify that you are making a “California Shine the Light Request.” We may require additional information from you to allow us to verify your identity and are only required to respond to requests once during any calendar year.

### **Virginia Opt-Out of Targeted Advertising:**

Virginia residents have the choice to opt out of targeted advertising. To exercise your right to opt out of targeted advertising please see the [Managing Cookies](#) and [Exercising your rights](#) sections of this Notice, or click the “Do Not Sell or Share My Information” link on the bottom of the webpage where your information is being collected.

### **Disclosures for Data Subjects within the European Economic Area, United Kingdom, and Switzerland.**

#### ***Legal basis for processing personal information.***

Our legal basis for collecting and using the personal information described in this notice will depend on the personal information collected and the specific context in which we collect it. Specifically, our legal basis will be one of the following:

- Where you provide us your consent.
- For the performance of the contract we have with you.
- For compliance of our legal obligations.
- To protect your vital interests or those of another person.
- Where the processing is in our legitimate interests, where the processing is in ways you would reasonably expect, have a minimal privacy impact, and not overridden by your data protection interests or fundamental rights and freedoms. For example, it is in Talend's legitimate interest to conduct marketing activities, secure our Sites, administer and manage the Sites, update and upgrade our Sites, and prevent fraudulent activities.

Our Sites are not directed at persons under 16 and we do not knowingly collect personal information from children under 16. If you become aware that your child has provided us with personal information, without your consent, then please contact us using the privacy form or details below so that we can take steps to remove such information and terminate any account your child has created with us.

***Legal basis for processing special categories of personal information.***

The special categories of personal information that may be processed by Talend are set out in this Privacy Notice. Where we process special categories of data it will be justified by a condition set out above and also by one of the following additional conditions:

- The processing is necessary for purposes authorized by applicable law;
- The processing is necessary for the establishment, exercise or defense of legal claims;
- In exceptional circumstances the processing is carried out subject to your explicit consent;
- The processing is necessary to protect your vital interests or of another person;
- EU/EEA member state substantial public interest - proportionate to aim, respects data rights, safeguard data.

***Your Data Protection Rights.***

If you are a European data subject, you have the right to access, rectify, or erase any personal data we have collected about you. You also have the right to data portability and the right to restrict or object to our processing of personal data we have collected about you. In addition, you have the right to ask us not to process your personal data (or provide it to third parties to process) for marketing purposes or purposes materially different than for which it was originally collected or subsequently authorized by you. You may withdraw your consent at any time for any data processing we do based on consent you have provided to us.

You may exercise your rights by following the instructions within the "[Exercising your rights](#)" section of this policy. Applicable law may require or permit us to decline your request. If we decline your request,



we will tell you why, subject to legal restrictions. Please note that we retain information as necessary to fulfil the purposes for which it was collected and may continue to retain and use information even after a data subject request for purposes of our legitimate interests, including as necessary to comply with our legal obligations, resolve disputes, prevent fraud, and enforce our agreements.

### ***International Data Transfers.***

Talend may share your personal information within the Talend group of companies for a variety of purposes, for example to provide you with the latest information about our Sites and services. To facilitate our global operations, your personal information may be transferred to, stored, and/or processed in countries other than the country in which you are resident, and that may be outside of the European Economic Area.

Specifically, where Talend is a controller, our servers that process personal data regarding data subjects within the European Economic Area, United Kingdom, and Switzerland are located in the US and in the European Economic Area, and our group companies, third party service providers and partners operate in countries worldwide. This means that when we collect your personal information, we may process it in any of these countries.

As a result, in some circumstances your personal data will be transferred to countries outside of the country in which you live or outside of the European Union to countries whose data protection laws may be less stringent than yours. In certain situations, the courts, law enforcement agencies, regulatory agencies or security authorities in those countries might be entitled to access your personal information. In this case, Talend will ensure that appropriate or suitable safeguards are in place to protect your personal information and that transfer of your personal information is in compliance with applicable data protection laws.

To protect your personal information, we will generally rely on the following transfer mechanisms:

- Adequacy Decisions, as adopted by:
  - European Commission, based on Article 45 of Regulation (EU) 2016/679 (GDPR)
  - UK Secretary of State, based on Article 45 of the UK GDPR and Section 17A of the Data Protection Act 2018; or
- Standard Contractual Clauses as issued by:
  - European Commission
  - Information Commissioner's Office (ICO)

If you are a Talend customer, you can access to access our standard customer SCCs here: <https://www.talend.com/legal-agreements/>

Talend has an intra group data transfer agreement in place which regulates cross border transfers of your data within the Talend Group, according to which all non-EEA Talend entities have committed to protect personal data shared within Talend under the same security standards as requested by the GDPR.

### ***Privacy Shield.***

In addition, Talend, Inc., Talend USA, Inc., and Stitch, Inc. (collectively referred to as "Talend USA") comply with the EU-U.S. Privacy Shield Framework and Swiss-U.S. Privacy Shield Framework as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States. Talend USA has certified to



the U.S. Department of Commerce that it adheres to the Privacy Shield Principles. If there is any conflict between the terms in this privacy policy and the Privacy Shield Principles, the Privacy Shield Principles shall govern. To learn more about the Privacy Shield program, and to view our certification, please visit <https://www.privacyshield.gov/>

We have further committed to refer unresolved privacy complaints regarding personal data transferred in reliance on Privacy Shield Principles to an independent dispute resolution mechanism, the BBB EU PRIVACY SHIELD. EU and Swiss individuals with inquiries or complaints regarding our Privacy Shield policy should first contact Talend USA at: [privacy@talend.com](mailto:privacy@talend.com). If you do not receive timely acknowledgment of your complaint, or if your complaint is not satisfactorily addressed, please visit <https://bbbprograms.org/programs/all-programs/bbb-eu-privacy-shield-consumers/ProcessForConsumers> for more information and to file a complaint. This service is provided free of charge to you.

If your Privacy Shield complaint cannot be resolved through the above channels, under certain conditions, you may invoke binding arbitration for some residual claims not resolved by other redress mechanisms. See Privacy Shield Annex 1 at <https://www.privacyshield.gov/article?id=ANNEX-I-introduction>.

In certain situations, we may be subject to the investigatory and enforcement powers of public authorities, including the Federal Trade Commission (FTC), and required to disclose personal data in response to lawful requests, including to meet national security or law enforcement requirements.

Where we rely on Privacy Shield Principles for onward transfers of personal data from the EU, the United Kingdom, and Switzerland, including the onward transfer liability provisions, we remain responsible under the Privacy Shield Principles for third-party agents processing personal data on our behalf.

### **Complaints.**

If you have a complaint about our use of your personal data or our response to your data subject request, you may submit a complaint to the data protection regulator in your jurisdiction. However, we would appreciate the opportunity to address your concerns before you approach a data protection regulator and would welcome you directing an inquiry first to us. In addition to the contact information above, please contact our:

Data Protection Officer: [privacy@talend.com](mailto:privacy@talend.com)

## **Updates to this Privacy Notice.**

We reserve the right to update this Privacy Notice from time to time in response to changing legal, technical, or business developments.

When we make material updates to our Privacy Notice, we may take appropriate measures to inform you, including by placing a notice on our Sites and/or by sending you an email (if you have registered your email with us) when we are required to do so by applicable law. After we post any changes on this page, your continued use of the Sites is subject to the updated Privacy Notice.

You can see when this Privacy Notice was last updated by checking the “last updated” date displayed at the top of this Privacy Notice.



## Contact Us.

For Customers: Please contact the Talend entity identified on your order form.

If you have any questions or concerns about our use of your personal information, please contact us at [privacy@talend.com](mailto:privacy@talend.com).

By mail:

San Mateo, CA, USA (Co-Headquarters):  
400 South El Camino Real, Suite 1400  
San Mateo, California 94402  
United States  
Attn: Privacy Counsel

Suresnes, France (Co-Headquarters):  
5/7 rue Salomon De Rothschild  
92150 Suresnes, France  
Attn: Privacy Counsel

Additional contact information for the Talend group of companies can be found [here](#).

Users who have a visual disability may be able to use a screen reader or other text-to-speech tool to review the contents of this Policy. If you experience any difficulties assessing the information here or you wish to obtain a copy of this Policy, please contact us using the details above.