

Käesolev juhend on mõeldud HP toodetele ostetud garantii laienduste ja garantii pikenduste registreerimiseks HP veebikeskkonnas. Kui vajate abi õige garantiitoote valimisel, siis pöörduge palun ePoe klienditoe poole.

Ostu sooritamine.

Kuna garantiilaienduse / -pikenduse toote registreerimise info saadetakse tootja infosüsteemist otse lõpptarbijale emailiga, siis on oluline ostu sooritamisel lisada tellimusele Arve andmete juurde oma õige ja töötav E-posti aadress.

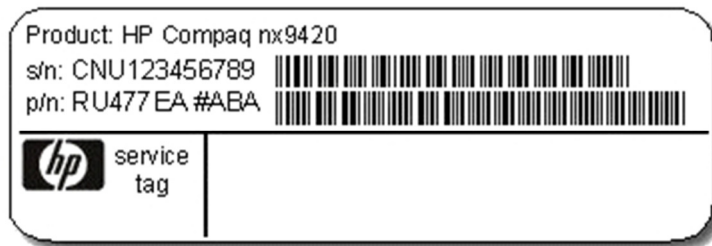
The screenshot shows the Elion e-pood checkout process. The navigation bar includes 'Eraklient', 'Äriklient', and 'E-pood'. The 'Ostukorv' (Shopping cart) section shows a progress bar with five steps: 1. Ostukorvi ülevaade, 2. Maksja andmed (highlighted), 3. Kohaletoimetamine, 4. Maksmine, and 5. Kokkuvõte. The 'Kliendi tüüp' (Client type) section has radio buttons for 'Eraklient' (selected) and 'Äriklient'. The 'Tasumise viis' (Payment method) section has radio buttons for 'Pangalingiga' (selected), 'Sõlmin järelmaksu lepingu', and 'Tasun ettemaksuarve alusel'. The 'Arve andmed' (Invoice details) section contains input fields for 'Eesnimi*', 'Perenimi*', 'E-posti aadress*', 'Kontakt telefon*', 'Maakond*' (set to 'Harjumaa'), 'Asula*', 'Aadress*', and 'Sihtnumber*'. The 'Tingimused' (Terms) section has checkboxes for 'Soovin liituda E-Poe heade pakkumistega' and 'Nõustun E-poe kasutustingimustega'. At the bottom, there are 'Tagasi' and 'Jätkan' buttons.

Ennem registreerimist.

Registreerimiseks peab olema toimiv interneti ühendus. Ennem registreerimise alustamist tuleb leida garantii laiendamist või –pikendamist vajava HP seadme tootekood ja seerianumber.

Vastava info välja selgitamiseks on mitmeid võimalusi:

- Info asub seadme all või tagaküljel klepsu (*service tag*) peal, mille üldine kujundus on allolev (NB! tegemist on näidisega!!):



- arvel, mille olete saanud seadme soetamisel
- seerianumbrit on võimalik leida sülearvuti või lauaarvuti BIOS'ist.

Lühend: S/N tähendab seadme seerianumbrit (serial number)

Lühend: P/N tähendab seadme tootekoodi (product number). Garantiitoote registreerimisel on vaja sisestada esimesed 7 tähemärki ehk antud näites „RU477EA“. Tootekoodile järgnev „#“ koos tähekombinatsiooniga ei ole tootekoodi oluline osa.

PS! Antud näide kehtib HP laua- ning sülearvutite kohta. Printerite ning serverite tootekoodid ning seerianumbrid on erinevas formaadis kuid garantiitoote registreerimise protsess on sama.

Registreerimise alustamine

Mõne aja pärast peale ostu sooritamist saate teie poolt antud antud e-posti aadressile kirja, mis näeb välja alljärgnev:

From: csncarepack@hp.com [mailto:csncarepack@hp.com]
Sent: Tuesday, October 18, 2011 AM
To:
Cc:
Subject: Register your HP Care Pack Services

PLEASE DO NOT REPLY TO THIS MESSAGE AS IT IS SYSTEM GENERATED AND REPLIES WILL NOT BE SEEN.

Dear Customer,

Thank you for your purchase of HP Care Pack Services.

To activate your purchase, you must register as soon as possible.

Please click on the URL below for registration:

https://h30125.www3.hp.com/csn/salesmktg/elfpack/elf_enduser_main.asp?code=elem::ees5&orderrefnum=97ed090a0f7291f417789b&ccode=ee&lcode=en

Enter your Activation Number (case sensitive) <XXXXXXXXXXXX> to register your HP Care Pack Services.

If you experience a problem with the above hyperlink, please copy the complete 'URL text' below and paste in your Internet browser address s box.

Start Copying here--->https://h30125.www3.hp.com/csn/salesmktg/elfpack/elf_enduser_main.asp?code=elem::ees5&orderrefnum=97ed090a0f7291f417789b&ccode=ee&lcode=en**---End Copying here**

Thank you,

HP Care Pack Services Team.

Registreerimise alustamiseks tuleb klõpsata esimesel lingil, mis on märgitud punase joonega. Järgmisel real olev punase joonega ümbritsetud info (näites kujul: XXXXXXXXXXXX) tuleb kopeerida avanenud aknas olevale tühjale väljale „Activation Number“. Kui info on allolevasse vormi sisestatud, vajuta „submit“.


The screenshot shows a web browser window displaying the HP Channel Services Network registration page. The page has a navigation bar with links for Home, Products & Services, Support & Drivers, Solutions, and How to Buy. Below the navigation bar is a search bar and a 'Contact HP CSN' link. The main content area features the HP logo, the title 'HP Channel Services Network HP Care Pack Services Registration', and a 'Message center' link. The registration form includes a 'Dear Customer' greeting, a thank you message, and instructions on how to activate the purchase by registering with a valid activation number. The form has an 'Activation Number' input field and a 'submit' button. At the bottom of the page, there are links for 'Privacy statement' and 'Using this site means you accept its terms', along with the copyright notice '©2011 Hewlett-Packard Development Company, L.P.'.

See järel avaneb alloleval kujul uus aken teie poolt tellitud garantii-toodetega. Valige „on-line registration“ ja linnutage kõik registreeritavad garantii-tooted veerus „Select Care Pack“ ära.

>> HP Home >> Products & Services >> Support & Drivers >> Solutions >> How to Buy

» Contact HP CSN Search: >>

HP Channel Services Network All of HP US

 **HP Channel Services Network**
HP Care Pack Services Registration

[Message center](#)
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Order Detail

HP Care Pack Product No.	HP Care Pack Product Description	Quantity
UC284E	HP 4y Nbd Onsite with ADP NB Only SVC	3

What do you want to do?

On-line Registration
 Bulk Registration.

Please select the Care Pack Services you would like to register now.

Select Care Pack	HP Care Pack Product No.	HP Care Pack Product Description	Status
<input checked="" type="checkbox"/>	UC284E	HP 4y Nbd Onsite with ADP NB Only SVC	Not Registered
<input checked="" type="checkbox"/>	UC284E	HP 4y Nbd Onsite with ADP NB Only SVC	Not Registered
<input checked="" type="checkbox"/>	UC284E	HP 4y Nbd Onsite with ADP NB Only SVC	Not Registered

[back >](#) [continue registration >](#)

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See järel avaneb teile allolev aken kuhu tuleb sisestada arvuti kasutaja kontaktandmed.

Valige, kas registreerite garantii-toote enda (Individual User) või organisatsiooni (Company) nimele.

Tumedas kirjas väljad on kohustuslikud ära täita:

Company –organisatsiooni nimi (vajalik ainult siis kui toode registreerida organisatsiooni nimele)

First Name – kasutaja eesnimi

Last Name – kasutaja perenimi

Telephone – kasutaja telefoni number


Address 1 – kasutaja aadress kujul Tänav nr

City – kasutaja aadressi asula nimi

Postal Code/ZIP – kasutaja aadressi postiindeks

Country – kasutaja aadressi riik, valida rippmenüüst ESTONIA

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HP Channel Services Network

HP Care Pack Services Registration

Customer Detail » clear all

Note: All the fields below in **bold** are mandatory for registration.

Customer Type	<input type="radio"/> Company		
	<input checked="" type="radio"/> Individual User		
Company Name	<input type="text"/>	Address 1	<input type="text"/>
Department	<input type="text"/>	Address 2	<input type="text"/>
First Name	<input type="text"/>	City	<input type="text"/>
Last Name	<input type="text"/>	State/Province	<input type="text"/>
E-Mail	<input type="text"/>	Postal Code/Zip	<input type="text"/>
Telephone	<input type="text"/>	Country	<input type="text" value="ESTONIA"/>
Fax	<input type="text"/>		

Occasionally, HP communicates information about products, services, and/or support. This may include new product information, special offers, or possibly an invitation to participate in market research. May HP contact you with information that may be relevant to you? Yes No

Registration Detail

Note: model number and product number are different; the product number is needed for your HP Care Pack registration. The product number and/or serial number data that you enter may be automatically corrected for you.

HP Care Pack Product No.	Product Serial No.	Product Number	Product Purchase Date
UC284E	<input type="text"/>	<input type="text"/>	<input type="text"/>
UC284E	<input type="text"/>	<input type="text"/>	<input type="text"/>
UC284E	<input type="text"/>	<input type="text"/>	<input type="text"/>

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Lehe allosas olevatele väljadele „Product Serial no.“ – seerianumber ja „Product Number“ – tootekood, tuleb sisestada vastavalt kõikide HP seadmete info milliste jaoks garantii-tooted on tellitud.

Kui kõik info on sisestatud, vajutada „Preview“. Avaneb uus lehekülj teie poolt sisestatud infoga. Saate selle veelkord ülekontrollida ning vajadusel prandada vajutades „Back“ või kinnitada registreerimine lõplikult vajutades „Confirm Care Pack registration“

Please **check** the Product Serial Numbers are applicable to the HP Care Pack Services you plan to register. In case there is a discrepancy observed, your registration can be cancelled by the system.

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[confirm care pack registration »](#)

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Nüüd on registreerimise protsess edukalt läbi viidud ning avaneval lehel võite veel igaks juhuks trükkida/salvestada vastava sertifikaadi info klikkides: „Go to printing certificates“. Viimane toiming ei ole kohustuslik ning saadud sertifikaate edaspidises suhtluses HP teenindusega vaja ei lähe.

Please **check** the Product Serial Numbers are applicable to the HP Care Pack Services you plan to register. In case there is a discrepancy observed, your registration can be cancelled by the system.

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Täname ostmast HP garantiitooteid!