Expert Tips

- Avoid exposing your sofa to strong sunlight for long periods of time, for example in a conservatory or a sunny bay window, as the colour may fade and the fabric or leather may deteriorate. Heat from radiators may also have the same effect so please allow for a bit of space between the two.
- Avoid dragging your upholstery, placing furniture gently in place when moving it to prevent damage and protect wooden and delicate flooring from possible marking by feet. Make sure that your product sits on a level floor to avoid rocking or damage to the frame
- Sitting on the edges of cushions or arms may cause distortion and permanent damage.
- Avoid cosmetic products such as suncream or body lotion coming into contact with your upholstery and keep sharp objects, buckles and jewellery clear, as these could snag the fabric or leather. If snags occur, carefully tuck these back in do not pull them under any circumstance.
- Do not allow pets to claw or climb on your furniture.
- Avoid sitting on your furniture with non-colourfast clothes, particuarly dark denim jeans, or heavily soiled clothes as dyes and dirt can mark your furniture.
- For fabric sofas, regular cleaning with a brush or a light vacuum [with the exception of feather-filled cushions] will help keep your furniture looking smart. If you spill something on your sofa, immediately blot with a clean, dry cloth. Do not rub it in or use abrasive cleaners as this may leave a permanent mark. If the stain won't budge, seek professional help.
- For leather furniture, you can dust with a soft brush and wipe with a damp cloth. Do not rub the leather as this could damage the surface. We do not recommend any leather cleaning products as they may damage the leather.

Fabric Characteristics

Our fabrics will sometimes have characteristics such as pile effect or natural slubs.

These are natural, and will not affect durability. If you have any concerns, please get in touch.

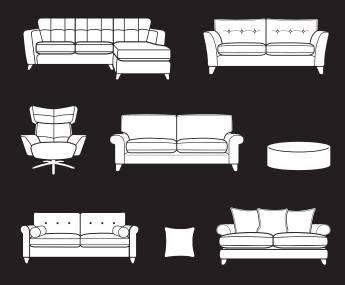
Leathers are a natural product and may display some marking. Our leathers have a light, protective finish, but scuff marks are unavoidable over time, adding to their unique, aged look.

Have a question about your upholstery or how to care for it?

Please contact our customer service team who will be more than happy to help you. **T:** 01225 792 333 **E:** customercare@theloungeco.com

HOW TO CARE FOR

SOFAS, CHAIRS, FOOTSTOOLS AND CUSHIONS



THE LOUNGE CO

IN STORE • ONLINE • MOBILE

Enjoy Lounging For Years To Come

The Lounge Co. furniture is designed and manufactured to exceptionally high standards using superior quality materials. By taking a few simple steps to care for your purchase you can look forward to many years of comfort and satisfaction.



Sofa and Chair Care Guide

The Lounge Co. furniture features premium quality seat interiors for lasting comfort. When your new sofa is delivered, you may find the seat and back cushions look and feel firmer that you expected. This is normal and they will soften over time. Reversible cushions should be turned weekly and their positions swapped around. This will enhance the appearance of your furniture and avoid localised wear and tear.

Fibre Seat Cushions

These sumptuous cushions are made up of QUALLOFIL® FUSION fibre, where the fibres are shaped to prevent them binding together. They have a soft and inviting appearance and should be plumped regularly throughout the week to prevent flattening.

Fibre Wrapped Foam Cushions

These cushions are made up of a premium foam core with a fibre wrap. They offer the same softness as a fibre cushion but with a slightly firmer sit and the ability to retain plumpness over time, as the foam has excellent recovery characteristics.

Feather Wrapped Foam Cushions

These cushions are high-density foam wrapped with a sumptuous duck feather jacket. A medium firmness, they offer the support and resilience of foam but feel like a feather cushion. They require regular plumping to keep them in shape.

Scatter Cushions

All feather-filled scatter cushions should be plumped up on a daily basis. This will not only enhance the look of your cushions but will help prolong their life. We recommend that feather cushions are not vacuumed, only brushed.

Cleaning your furniture

Due to the variety of fibres and fabric constructions used, The Lounge Co. recommends that you use a specialist upholstery cleaning company for your sofa. Covers should never be machine washed or dry-cleaned as this can damage the fire retardent treatment, fade colours and affect the finish of the fabric. Zips are fitted to assist the manufacturing process and are not intended to make the cover removable for cleaning.

Velvet and Chenille Fabrics

Fabrics with a longer pile, such as velvet and chenille, may show pressure marks and shade variations to the fabric surface through normal use. This appearance is not a fault, but a characteristic of these types of fabric, and does not affect durability. These fabrics are soft to the touch but will flatten in normal use. However, vacuuming and brushing the pile in the opposite direction will help to maintain their look. It may also be possible for a professional cleaner to restore the pile, but it will flatten again through use.

Family Friendly Fabrics

Aquaclean™ Technology is an invisible molecular layer that is built into our Family Friendly fabrics. Unlike protection that gets sprayed on after the sofa is made, the Aquaclean® treatment system covers every single fibre with an invisible molecular coating meaning that dirt is unable to penetrate the fabric's fibres and will disappear when water is applied.

To clean Family Friendly Fabric:

- Remove any excess residue on the upholstery.
- Apply water over the stain, either directly or using a damp cloth. Wait a few seconds.
- Press down over the stain with a damp cloth and rub gently over the fabric in circular movements. If the stain does not come off completely, repeat the process as required. Tougher stains can be steam-cleaned if required.

Legs

Timber or show wood areas of your furniture should be simply wiped with a soft duster. Periodically clean with a damp cloth rinsed in warm water and then buff with a soft duster to restore the shine. Do not use furniture polish or detergent. There may be some colour and grain variation, which is a natural characteristic of wood.

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