

# THE LOUNGE CO

A LOT OF LIFE HAPPENS ON YOUR SOFA

## STORE SALES ASSISTANT

Based in Chiswick, London

### Job Summary

The Lounge Co. is a premium furniture brand, selling British-made sofas and chairs.

Our flagship store has been based on Chiswick High Road for the past 6 years, and we are on the lookout for a sales assistant to join our friendly team.

You will provide exceptional customer service to all customers who visit our new store in Islington or contact us through our various platforms.

You will have a good understanding of the continuing growth in omni/multi-channel retail and how this impacts customer experience.

Self-motivation and a hard-working attitude are essential, as is the ability to work as part of a team and pull together to reach the end goal. An interest in interiors would be preferable.

### Key Skills

- **Previous experience of retail essential – ideally within furniture**
- A good understanding of the continuing growth in omni/multi-channel retail and how this impacts customer experience is key
  - Confident and professional
- Understanding of the importance of outstanding product knowledge
  - Strong team player
  - Brand advocate
- A genuine passion for providing great customer service
  - Results focused
  - Good IT skills

### Package

- Salary dependent on experience
- Hours of work- to be fully flexible including weekend working
- Pension scheme – company will match up to 4%. Aligned with this is 4 x life cover and Permanent Health Insurance (Income Protection) Scheme.
  - 20 days holiday, plus bank holidays