

B&B Italia S.p.A. issues this commercial warranty on its own products and related components under the conditions set out below. B&B Italia S.p.A. warrants:

- **for 10 years from the manufacturing date of the product** (as indicated on the “Product Data Sheet” found inside the packaging), the absence of manufacturing defects in the structural parts consisting of the iron frame embedded in the cold-cured foam polyurethane of its own upholstered furniture (sofas, armchairs, chairs and beds);
- **for 24 months from the delivery date of the product or for 30 months from the manufacturing date, depending on which period expires first**, the absence of manufacturing defects in the coverings, feet, accessories and mechanisms making up the product. It is understood that the materials, although provided with adequate resistance to sunlight and artificial light, may undergo changes over time due to prolonged exposure to light, cleaning operations and normal wear.

This commercial warranty applies exclusively to products purchased at B&B Italia showrooms or from retailers authorized by B&B Italia S.p.A. and is not transferable in the event of subsequent resale of the product by the original purchaser. The list of authorized retailers is available on the website <https://www.bebitalia.com/it-it/find-a-store.html>.

The warranty consists of the free repair or replacement of the product or of the parts recognized by B&B Italia S.p.A. as defective. B&B Italia S.p.A. reserves the right to determine, at its own discretion, whether to proceed with the repair or replacement of the product or the relevant component.

This commercial warranty does not cover:

- defects resulting from normal wear over time;
- use of the product in conditions that do not comply with the applicable instructions/technical standards, including, by way of example but not limited to, those relating to the environment in which the product must be installed (for example, temperature, humidity, exposure to atmospheric agents), those relating to the assembly of the product (even where such operation is the Customer's responsibility) and those relating to the care and maintenance of the product, available in the “Maintenance” section of the web page dedicated to the product and accessible via the QR Code found on the “Product Data Sheet”.

Please review the “Warnings” section of the web page dedicated to the product and accessible via the QR Code found on the “Product Data Sheet”.

The commercial warranty becomes void if the products are disassembled, modified or repaired by persons not authorized by B&B Italia S.p.A.

Any interventions carried out under warranty do not result in the extension, suspension or interruption of the validity period of this warranty.

To exercise the rights arising from this warranty, the purchaser must enclose (i) proof of purchase of the product; (ii) the "Product Data Sheet" showing the manufacturing date; and (iii) suitable photographic documentation of the defect. The request may be sent to the authorized retailer from which the product was purchased or to B&B Italia S.p.A., by post to Strada Provinciale 32 n.15 - 22060 Novedrate (CO).

The rights that the law grants to the purchaser for defects and faults in the goods purchased remain unaffected and unprejudiced, regardless of the capacity in which the purchaser acts. This commercial warranty is in addition to such rights and does not limit them in any way.

In particular, where the purchaser acts as a consumer, the Products are covered by the legal warranty of conformity of 24 months from delivery pursuant to Articles 128 et seq. of the Consumer Code. In the event of a lack of conformity existing at the time of delivery and appearing within that period, the consumer is entitled, as a primary remedy, to the free repair or replacement of the product and, in the cases provided for by law, to a proportionate reduction of the price or to termination of the contract. The rights arising from the legal warranty are time-barred after twenty-six months from delivery. For contracts concluded on or after 31 July 2026, if the consumer chooses repair as the remedy, the seller's liability period is extended by a further twelve months.

Last updated: 1 September 2026