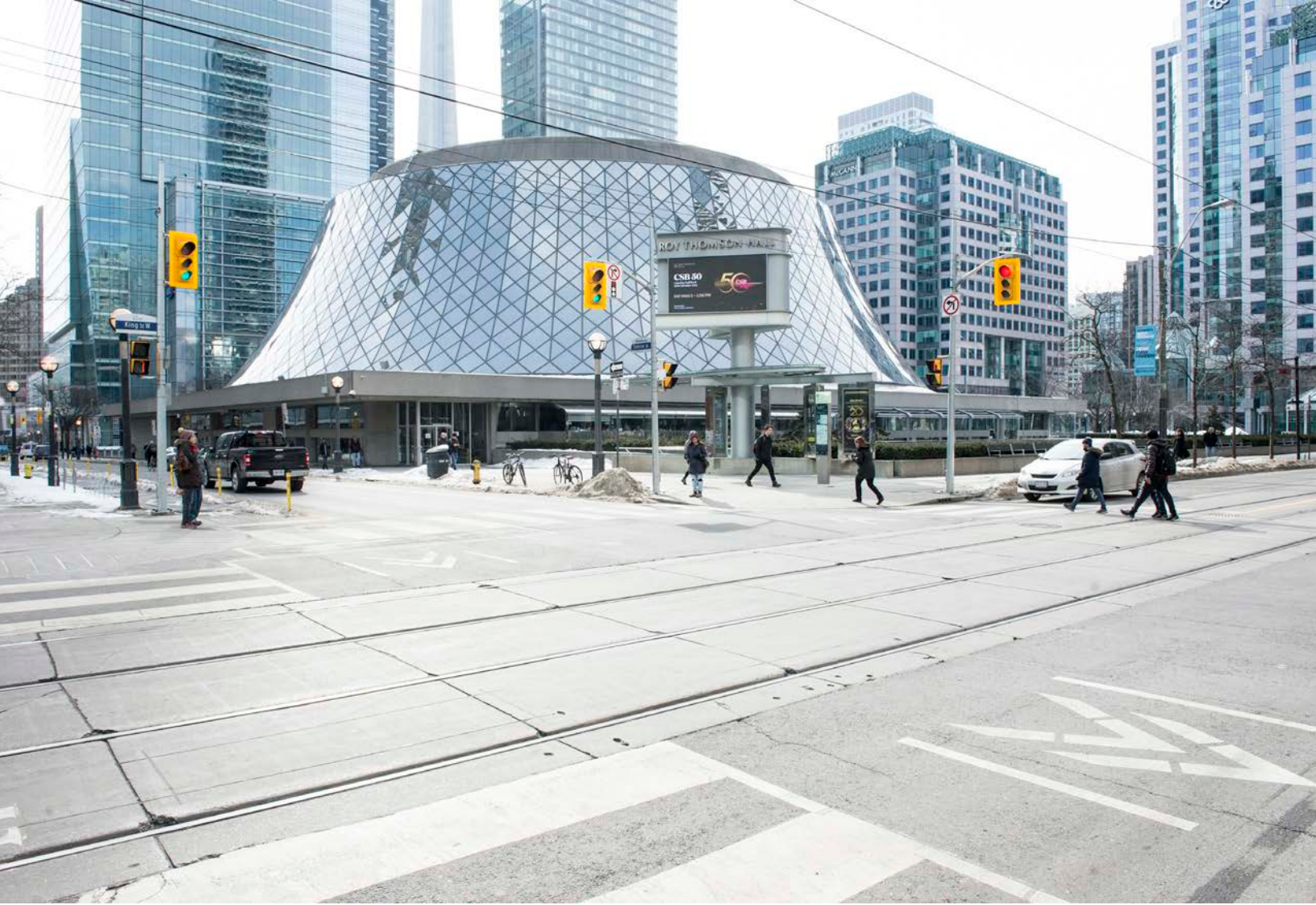


School Concert

Venue Guide

I am going to a School Concert
at the Toronto Symphony Orchestra.



Roy Thomson Hall

The concert is at Roy Thomson Hall.



Getting there

We will take a school bus or the TTC to get to the concert.



School bus drop-off

If we take a school bus, it will drop us off near the main doors.



Greeting

Our class will be greeted by a Roy Thomson Hall staff member. Our teacher will tell them our school's name.



Ushers

We will see many people dressed in black uniforms. They are **ushers**. Ushers are there to help us before, during, and after the concert.



Police Constable

We will see a Police Constable. They help keep traffic moving and keep us safe. We can wave hello and smile at them if we want.



Hundreds of students

There will be hundreds of students arriving at the same time. We will pay close attention and stick with our class to avoid getting mixed up with others.



Taking the TTC

If we take the TTC, we may see people we don't know. These people won't all be going to the concert, but some might be.



St. Andrew Station

If we take the subway, we will get off at St. Andrew Station. We can walk to Roy Thomson Hall from here.



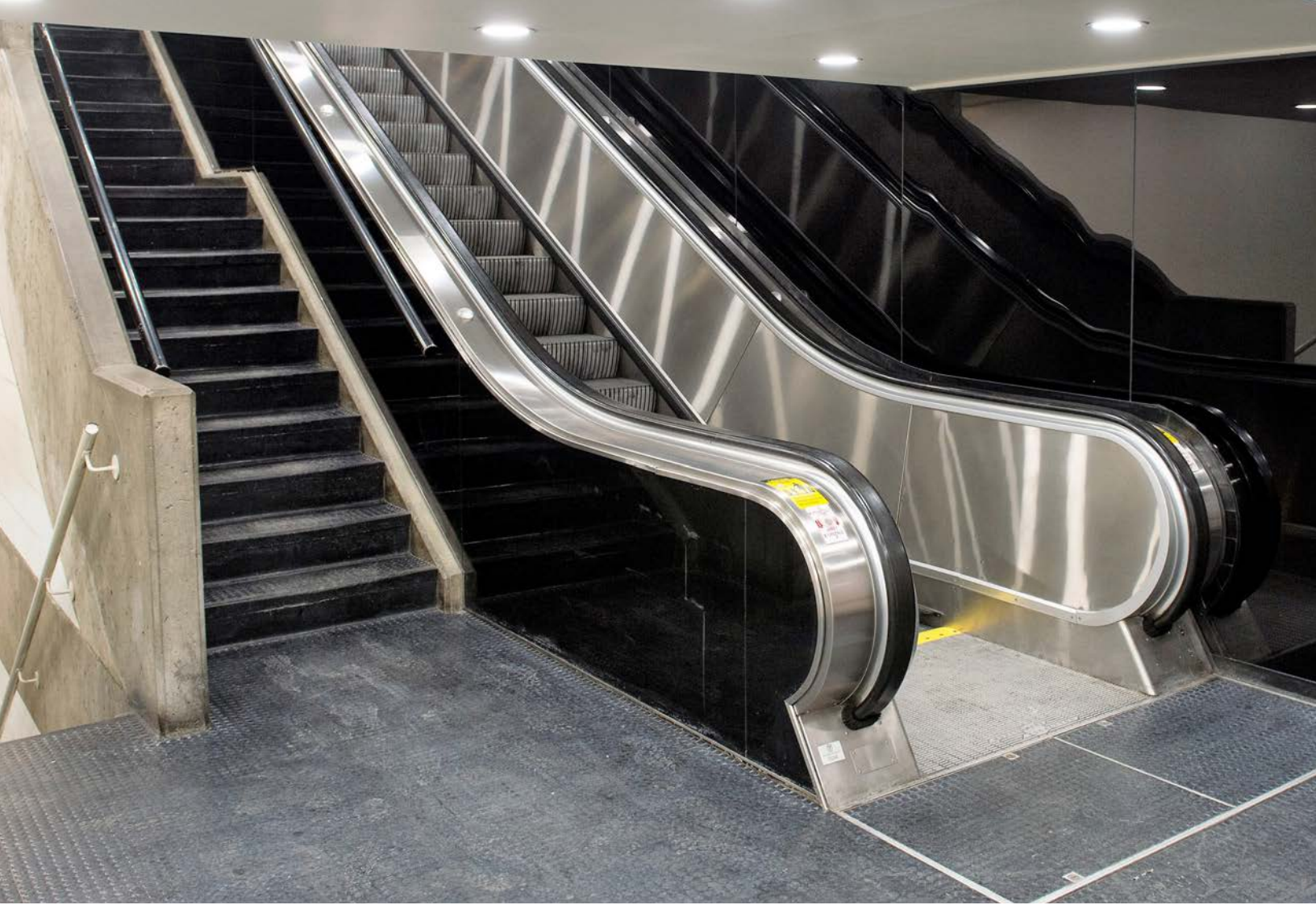
Walk above ground

If the weather is nice, we can walk above ground. We will cross the street at the traffic lights to get to the hall.



Walk underground

If the weather is bad, we can walk underground using the PATH system.



Going up

We can take the stairs, escalator, or an elevator up from the PATH to the exit.



Exit outside

We will go through the Box Office doors to exit outside.



Box Office doors

Once outside the Box Office doors, our group will be greeted by an usher and asked to line up.



Line up outside

Our class will line up outside while waiting. It might be cold or raining. We will be sure to wear appropriate clothes for the weather.



Taken into the lobby

Once ready, our class will be taken into the lobby by an usher. We will need to put away any outside food or drink before entering the hall.



Main doors

The usher will take us through the main doors on Simcoe Street.



Follow the usher

We will follow the usher as they take us to our seats. We will be careful not to get mixed up with other school groups.



Three floors

There are three floors where our school group might be seated:

Main Floor (ground)

Mezzanine (middle)

Balcony (top)



Stairs

If we are on the upper floors, the usher will take us up the stairs. If we take the stairs, we will walk slowly and carefully and hold on to the handrail.



Elevator

If someone needs access to an elevator, an usher will show them where it is. The elevator is near the lobby entrance.



Where are we sitting?

The ushers will show us where we are sitting. There are no tickets. The ushers have a map of where everyone is sitting.



Who is beside us?

Our class will be sitting together, but we may be next to another school that we do not know. There are over 2,000 students at the concert today!



Hearing devices

If someone is hard of hearing, they can get a wearable device that helps them hear the concert. Our teacher will let the TSO know ahead of time.



Waiting to start

While waiting for the concert to start, I can watch the musicians warming up on stage, look around me, or talk to my classmates. If I need to use the washroom, I can ask my teacher.



Use washrooms before

It is better to use the washrooms before the concert starts because you don't want to miss any music! There are washrooms on each floor.



Stage

The stage is where the Orchestra will perform. I cannot touch the stage or go under or onto the stage.



Boxes

If we are seated in the boxes, we will be towards the side of the auditorium. Each box has its own entrance.



Choir Loft

If we are seated in the Choir Loft,
we will be as close as possible to the
Orchestra!



Parterre

If we are seated in the parterre, we will be towards the back of the auditorium. We might be in the left or the right parterre.



Accessible seating

If someone in our group uses a mobility device, we will be placed in a section with accessible seating. We will be able to enjoy the concert together.



Concert begins

When the concert begins, the lights will dim a little. The concertmaster will walk out and tune with the Orchestra. Then, the conductor will come out.



Conductor

The conductor is the leader of the Orchestra. They use a baton to tell the musicians how and when to play. The conductor may speak to the audience.



During the concert

During the concert, we can sit in our seats and listen to the music. Sometimes, we might be invited to sing and play along with the Orchestra.



Washroom break

If we need to use the washroom during the concert, our teacher or chaperones can take us at any time.



Find the washrooms

To get to a washroom, we will need to go back to the lobby. When exiting or entering the hall, we must be quiet so that others can still enjoy the concert.



Accessing washrooms

Some of the washrooms are on different floors. We can take the stairs, elevator, or escalator to access these washrooms.



Types of washrooms

There are washrooms for boys and for girls. There is also an accessible washroom. We will choose the washroom we are comfortable using.



Inside the washrooms

The washrooms are bright. The automatic toilet will flush by itself and the automatic tap will turn on by itself. This may startle me, but I am safe.



Clapping

I can clap at the end of a piece if I like it. Other people will clap too. I know a piece of music is over when the conductor turns around.



Bows

I will know it is the end of the concert because the conductor and the Orchestra will stand and bow. I can clap during the bows to show them how much I enjoyed the concert.



Leaving the Auditorium

After the concert, our class will leave the auditorium and go to the lobby. We can use the washrooms before we exit the building, but they will be very busy.



Exiting the building

Everyone is exiting at the same time. We may have to wait for others to exit first. We can't stay in the building because it is being prepared for the next concert.



Busses everywhere!

There will be buses everywhere. They will be picking up school groups. There might even be buses dropping off students for the afternoon concert!



Walking to our bus

Our bus may be parked farther away than before. We will be walking to our bus. We will pay close attention and stick with our class to avoid getting mixed up with other schools.



Feedback

We can let the TSO know what we thought of the concert. It could be a short written reflection, or even a drawing. Our teacher can share our feedback by mail or email with the TSO.



See you soon!

We look forward to welcoming you to
our School Concert!

Credits

This School Concert Venue Guide was created by the TSO and is based on our Relaxed Performance Venue Guide.

Photo credits:

“Rush hour at Yonge” – Enoch Leung
St. Andrew Station – Secondarywaltz
All other photos – Jag Gundu

School Concert

Venue Guide

Have a question?

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Email: schoolconcerts@TSO.CA

For more information: TSO.CA/Education