

MOTORAMA[®] PRE-OWNED

5 Star Mechanical Cover

Protection Plan

Administered by KaCare Pty Ltd - ABN 70 111 865 993

KEY FEATURES

- Australia-wide Mechanical Protection Coverage
- Access to over 1,200 approved repairers Australia-wide.
- 36 Months Protection Cover
- Up to \$5,000 per claim
- Unlimited claims up to \$10,000 over the term of the Protection Plan
- **Includes FREE Roadside Assistance for the term of the Protection Plan**

WITH
**BONUS
CUSTOMER
CARE
PACK**



For full coverage details, please refer to the terms, conditions, limitations and exclusions of the 5 Star Mechanical Cover Protection Plan.

motorama.com.au

Look What We Cover

Engine

Engine block (if damaged by internal components), balance shaft, balance shaft bearings, camshafts, camshaft bearings, internal bushes, connecting rods, big end bearings, crankshaft, crankshaft main bearings, oil pressure relief valve, oil pump, cylinder wrist pins, piston rings, gudgeon pins, pistons, crank thrust bearings, air pump, throttle cables, meshing timing gears

Steering System

Power steering pump, power steering rack and pinion, power steering box (specifically excludes rack ends and rack boots)

Cooling System

Water pump (impeller shaft, bearing and bushes), electric engine cooling fan, viscous fan hub, fan blades, thermostat, heater tap, coolant level sensor

Drive Shafts, CV Joints, Universals

Drive shafts, universal joints, centre bearings, tail shafts, slip joints, tail shaft coupling, cv joints (specifically excluding cv dust boot)

Air-Conditioning

Compressor, compressor bearings, compressor clutch, condenser, evaporator, air conditioning pressure switch (specifically excluding gas, leakages, pipes, hoses, thermostat, receiver dryer and tx valves)

Engine Computers

Engine control module, cruise control actuators and cruise control sensors

Electrical System

Starter motor, alternator, voltage regulator, windscreen wiper motor, rear window wiper motor, windscreen washer pump

Cylinder Head

Cylinder head, lash adjusters, inlet valves, exhaust valves, pre combustion chambers, valve guides, valve seats, valve springs, valve collets and retainers, hydraulic lifters, rocker shaft

Manual Gearbox

Internal lubricated components including input shaft, output shaft, main shaft, cluster gearset, syncro rings, syncro hubs, internal bearings, roller bearings, internal thrust bearings, selector forks, internal selector arms, external mechanical components, pedal box, speedo transducer, vehicle speed sensor, reverse light switch, transfer case linkages, transfer case and transmission case if damaged by a covered component (specifically excluding selespeed systems)

Other

Cylinder head gaskets and seals will be replaced only when such replacement is required in the normal course of repair of a covered component



This brochure is designed as an overview only. For full terms and conditions please refer to the Terms and Conditions which applies to your purchase. Act 2010 (Australian Consumer Law) and State and Territory legislation. This product is offered by Motorama. Motorama does not take into account as listed under the "Mechanical Protection Plan Details" on the Application page of the contract. The Application page of the contract will indicate both:

Turbo

Turbo impeller, internal bushings and bearings, turbo housing, turbine wheel, wastegate, turbo actuator (this cover only applies to factory fitted turbochargers)

Automatic Transmission

Internal lubricated components including clutches, bands, bushes, planetary gear set, bearings, solenoids, clutch drums, transmission pump, valve body, apply pistons, shafts, external mechanical components including inhibitor switch, speedo transducer, vehicle speed sensor, torque converter, transfer case and transmission case if damaged by a covered component (specifically excluding selespeed systems)

Power Window Motors & Switches

Power window motor, power window master switch, power window regulators (specifically excluding sun roofs)

Electronic Ignition System

Ignition module, ignition coil, crank angle sensor, hall effect sensor, cam position sensor, knock sensor, ignition amplifier, throttle positioning sensor, ignition switch, push button starter switch

Electronics and Electro-Mechanical

Electric boot release, fuel flap release solenoid, rear demister switch, power mirror switch, hazard light switch, head light switch, mirror motors, windscreen wiper arms and linkages, interior light switch, courtesy Air-Conditioning light switch

Braking System

Brake booster, brake master cylinder, front and rear brake calipers, brake caliper slide pins, proportioning valve, brake accumulator

ABS Braking System

ABS actuators, electronic module, wheel speed sensors, abs accumulator, steering angle sensor

Electronic Transmission Computers

Transmission computer, power train control module

Clutch

Clutch master cylinder, slave cylinder, clutch fork, clutch cable (specifically excluding clutch plate, pressure plate, throw out bearing)

Fuel Management System

Electrical and mechanical fuel pumps, diesel injector pump, fuel pressure regulator, map sensor, air flow meter, oxygen sensor, suction control valve, fuel pump relay (specifically excluding fuel injectors and injection service items)

Differential

The internal lubricated parts only, crown wheel and pinion, pinion bearings, carrier bearings, hemisphere, axle hub bearings, axle shafts, bushes, limited slip clutch pack



3. Benefits offered by these products are in addition to any other warranties and guarantees relating to your vehicle under the Competition and Consumer your personal or financial circumstances when offering these products. The total monetary limits under this Protection Plan will not exceed the amount • The Benefit Limit of the MPP: \$5,000 • The Aggregate Limit of the MPP: \$10,000

Why Buy a Motorama Protection Plan?

Most people intend to keep their vehicle for between 3 to 5 years. As any vehicle ages, there is a risk of part failure and breakdown. Any breakdown can be costly, particularly after any factory manufacturer warranty has expired. Motorama's 5 Star Protection plan may help reduce the financial impact of unexpected and potentially expensive mechanical repairs.

Why Service with Motorama?



MOTORAMA – THE SERVICE EXPERTS

Our six modern Service Centres already service thousands of cars every month. Our expert technicians work on all makes and models with the latest diagnostic equipment.



OUR COOL VALUE SERVICING PROGRAM

3 Locations from which to choose – Hillcrest, Springwood, Moorooka. Our Service Essentials Program can help you select a service that suits your budget* – scan the QR Code for more information.



24 HOUR DROP OFF & PICK UP

We've got you covered 24 hours, if you need flexibility!#



COMPLIMENTARY EXTRAS

Includes Exterior Car Wash, Battery Life Check, Wipers & Tyre Safety Check!#



BOOK A COURTESY RIDE OR WAIT IN-STORE

Enjoy a tea or coffee In-store, or book a Loan Car^, Taxi or UBER!#



PRODUCT SAFETY & WARRANTY

Warranty Claims and Factory Recalls are taken care of at every Service!



YOUR SERVICING SPECIALISTS

We Service over 100,000 cars every year!



EXPRESS SERVICING

We'll have you in and out in no time!#



EXPRESS CHECK-IN / CHECK-OUT

Quick, friendly staff will help get you on your way!#



PRICE MATCH GUARANTEE

Find a cheaper price, we'll match it!

* All terms and conditions available at motorama.com.au. # Selected locations only. ^ Loan car needs to be booked ahead of time.

Some Frequently Asked Questions

DO I HAVE ANY FURTHER OBLIGATIONS UNDER THIS PLAN?

To be eligible to make a claim under this Plan, you must have the vehicle serviced in accordance with the manufacturer's specification's during the manufacturer warranty period.

After expiry of the manufacturer's warranty period, you must have the vehicle serviced by a qualified motor mechanic at intervals not to exceed ten thousand (10,000) kilometres or six (6) months, whichever occurs first.

DO I HAVE TO SERVICE AT MOTORAMA?

No. You don't have to service at Motorama however we hope you will and there are benefits if you do. For instance, if your motor vehicle is serviced at Motorama, as set out above, a manufacturer specified service schedule will automatically be deemed to be in accordance with the required servicing schedule.

WHAT OTHER ADVANTAGES DO YOU OFFER IF I SERVICE WITH MOTORAMA?

You'll receive a complimentary loan car every time you service with Motorama – no extra cost. You'll also get a free external car wash – at no extra cost.

WHERE CAN I HAVE MY MOTOR VEHICLE REPAIRED?

If a problem occurs, whether at home or interstate, we have you covered with access to over 1,200 approved repairers Australia-wide. We'll recommend an approved repairer and pay the approved repair amount to the repairer on your behalf.

DO I HAVE TO PAY ANY EXCESS WHEN MAKING A CLAIM?

There are no additional fees, or excesses to pay. Nor do you have to worry about paying for a repair and waiting for reimbursement.

We will pay the approved claim amount direct to the approved repairer.

BONUS CUSTOMER CARE PACK

Any mechanical breakdown has the potential to cause personal inconvenience.

That's why this three part Bonus Customer Care Pack has been added to your Mechanical Plan.



TOWING ASSISTANCE

We will reimburse you up to \$100 (per claim) for towing charges in the event of a covered mechanical breakdown where your motor vehicle is unable to be quickly mechanically repaired on the spot or safely driven to an AWN Approved Repairer.



ACCOMMODATION ASSISTANCE

We will reimburse you up to \$100 (per claim) for emergency accommodation, arrangements and costs in the event of a covered major motor vehicle breakdown where you are more than 400km from your registered residence and taking more than 48 hours to repair.



CAR HIRE ASSISTANCE

We will reimburse you up to \$100 (per claim) for car hire costs in the event of a covered major motor vehicle breakdown where you are more than 400km from your registered residence and taking more than 48 hours to repair.

(Specifically excluding car hire over weekends and public holidays).

You're Covered

GENERAL COVER

Our roadside assistance program provides access to the following services. Some services are provided on a fee for service arrangement – as noted below –

- **FLAT BATTERY**

Jump start motor vehicle.

- **FLAT TYRE**

Replace flat with spare.

- **OUT OF FUEL**

Supply minimum of 5 litres (unleaded) fuel to be paid for by driver. LPG/Diesel motor vehicles transport to fuel supply.

- **LOCK OUTS**

Access motor vehicle/replace key (up to \$77.00 per case). (Specialist locksmith attendance may involve extra charge to driver).

- **TOWING – BREAKDOWN**

If your motor vehicle is unable to be quickly mechanically repaired or safely driven, the motor vehicle, including the driver, will be transported to a nominated service centre or mechanical repair facility. If after hours, arrangements can be made to store the motor vehicle and transport when the service centre or repair facility is open.

A 20km metropolitan or 50km rural "Free of Charge" service for roadside response and breakdown towing applies. Excess kilometres charged at the recommended industry rates.

- **GENERAL ASSISTANCE**

We will relay urgent messages to family, friends and business associates, likely to be concerned by disruption or delay. We will also arrange for alternative transport in the case of a major breakdown or accident ie. taxi (cost at drivers expense).

- **EXCLUSIONS**

- ▶ Trucks, heavy equipment and motor vehicles over 3.5 tonnes gross
- ▶ Motor vehicles that require specialist or heavy equipment for removal or are not within easy reach of a public road
- ▶ Motor vehicles used for hire or reward
- ▶ Motor vehicles operated by non-Australian residents
- ▶ Unregistered motor vehicles.

PLATINUM EXTRAS

- **TOWING – BREAKDOWN**

Towing up to 50km free service radius.

- **CAR HIRE ASSISTANCE**

In the event of a major mechanical failure, whilst more than 100km from your registered residence, which sidelines your motor vehicle for longer than 48 hours, excluding weekends and public holidays, we will assist with reasonable, necessary car rental costs. (excluding fuel & insurance)

On submission of the account, (excluding petrol, km's and insurance) together with a copy of the repair bill, we will cover up to \$200.00 per claim.

- **ACCOMMODATION ASSISTANCE**

In the event of a major mechanical failure, whilst more than 100km from your registered residence, which sidelines your motor vehicle for longer than 48 hours, excluding weekends and public holidays, we will assist with reasonable, necessary emergency accommodation costs (excluding meals).

On submission of the account together with a copy of the repair and accommodation bill, we will cover up to \$200.00 per claim.

- **AMBULANCE COVER**

In the event of an accident where the registered motor vehicle is involved, and the driver or immediate family of the driver (ie. wife/husband, sons/daughters) require the services of an ambulance as a result of that accident, we will assist with ambulance costs.

On submission of the account together with a copy of the ambulance bill, we will cover up to \$200.00 per claim. (N.B. Liability not to exceed \$200 per registration period).



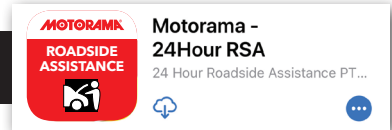
24 Hour Roadside Assistance

With Motorama Roadside Assistance, you can have the peace of mind that comes with a comprehensive 24 hour / 7 days a week Roadside Assistance Program.

MOTORAMA ROADSIDE ASSISTANCE APP

The Motorama Roadside Assistance App takes helps you contact Roadside Assistance when you need it. You load the app on your phone and when you need to contact our Roadside Assistance Team you have all the contact information in place on your phone. They can quickly locate you and discuss the help you need.

Available 24 Hours / 7 Days a Week



More Information

Find out more about the Motorama 5 Star Mechanical Cover Protection Plan or book your next Motorama Service at any of these locations –

HILLCREST / BROWNS PLAINS

- Toyota** 80 Anzac Avenue • 07 3884 8555
- Mitsubishi** 80 Anzac Avenue • 07 3884 8577
- Nissan** 90 Anzac Avenue • 07 3809 9111
- Kia** 80 Anzac Avenue • 07 3884 8544
- Mazda** 18-28 Anzac Avenue • 07 33462 2999

SPRINGWOOD

- Mitsubishi** 3477 Pacific Highway • 07 3290 7999
- Jeep** 3455 Pacific Highway • 07 3290 7988
- Pre-Owned**
- Holden** 3455 Pacific Highway • 07 3884 9444

MOOROOKA

- Toyota** 1060 Ipswich Road • 07 3000 9777
- Mitsubishi** 1060 Ipswich Road • 07 3426 7333
- Ford** 1160 Ipswich Road • 07 3426 7499
- Jeep** 1178 Ipswich Road • 07 3426 7288
- City Holden** 1060 Ipswich Road • 07 3215 7777
- Kia** 1086 Ipswich Road • 07 3426 7355
- Pre-Owned** 1178 Ipswich Road • 07 3426 7477
- MG** 1130 Ipswich Road • 07 3426 7488



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Book a Service Online NOW!