

# F-150

## Service Portfolio



## Ford Australia Key Contacts

Ford Customer Relationship Center	13 3673 (13 FORD)
Ford Roadside Assistance	

Visit [www.ford.com.au](http://www.ford.com.au)

Information provided was accurate at the time this manual was approved for printing. Ford reserves the right, subject to all applicable laws and regulations, to change specifications of any vehicle model at any time without incurring any liability whatsoever.

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# Introduction

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Thank you for buying a Ford vehicle. We trust it meets with your expectations and provides you with many years of enjoyable motoring.

We believe very strongly that buying a Ford marks the beginning of an enjoyable experience rather than the end of a transaction.

Throughout the world, Ford is recognized as being synonymous with the manufacture of quality vehicles. With your new Ford, you get more than just the benefit of over 100 years of technological achievement and experience; you also have at your disposal the service expertise of authorised Ford dealers throughout Australia, all fully committed to ensuring you enjoy your Ford from the day you buy it.

The Owner's Manual tells you all you need to know about the operation of your vehicle, together with useful guidance on economic motoring and general care.

The service portfolio contains servicing information for your vehicle. While it may take you a few minutes to read, it will certainly help to derive maximum satisfaction from your new Ford vehicle.

The information on the inside back cover of this guide gives you a record of your Vehicle Identification Number (VIN), date of purchase and other important data. Keep this manual in the glove compartment of your vehicle for reference as the need arises, and for service from an authorised Ford dealer.

For full details about Ford warranties, please visit: [www.ford.com.au/owners/warranties](http://www.ford.com.au/owners/warranties)

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# Contact Ford

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## Ford Customer Relationship Center

Contact the Ford Customer Relationship Center or use the online resources listed below to find the nearest authorised dealer.

### Telephone

13 3673 (13 FORD)

### E-mail

[foacust1@ford.com](mailto:foacust1@ford.com)

### Website

<https://www.ford.com.au/owners/service/>

## Ford National Roadside Assistance and Auto Club Membership Queries

### Telephone

13 3673 (13 FORD)

### Additional information and resources are available online:

<https://www.ford.com.au/owners/service/roadside-assistance/>

These are some of the items that can be found online:

- Dealer locator by dealer name, location or city/state.
- Owner's manual.
- Service and Maintenance.
- Recalls.
- Ford genuine accessories.

## Additional Assistance

To help us serve you better, have the following information available when contacting a Customer Relationship Center:

- VIN (vehicle identification number).
- Your telephone number (home and business).
- The name of the authorised dealer and city where located.
- The vehicle's current odometer reading.

# Connectivity

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## **Welcome to Connectivity and important information about the data your vehicle transmits**

Your vehicle contains a FordPass Connect embedded modem. This is a cellular modem containing a SIM card which enables your vehicle to connect to the internet via 3G or 4G. Like other parts of a vehicle, it is fitted at the factory. Your vehicle's modem in its factory setting is in a partially activated state. This means it is transmitting data to Ford as outlined below.

To make full use of the modem in your vehicle, you need to download the FordPass app, create an account and, similar to the concept of Bluetooth pairing, link the two together to create a fully activated vehicle. If you are not the first owner, we recommend that you contact Ford to let us know you are the new owner of your vehicle and we recommend you master reset your vehicle, as described below.

Once fully activated, a range of services such as remote start and unlock are available to you. This is a rapidly changing area of vehicle technology with features and connected services (for example, over-the-air updates) added or updated frequently. For a full explanation and access to these services, download the FordPass app.

## **Connectivity and Privacy Notice**

As mentioned up front, your vehicle contains a modem which is in a partially activated state at the time of new vehicle delivery, or after completing a master reset. In this state, the modem in your vehicle is sending certain data to Ford, Ford Motor Company (Ford's parent company) and cloud service providers (based in the USA).

Data sent comprises vehicle diagnostic data, including diagnostic trouble codes when detected, vehicle maintenance data, such as fuel and fluid levels, engine temperature and odometer information, the Electronic Serial Number (ESN) of your FordPass Connect modem, the SIM serial number (ICCID) and the Vehicle Identification Number (VIN).

The data sent by your vehicle in this partially activated state is collected for the purpose of product improvement, research and development. Our engineers really value this. We also use this information when providing services to you such as timely service reminders, vehicle servicing and vehicle health alerts. For these purposes, it may be disclosed to our dealers, our related companies and relevant third-party providers, including to overseas locations (as set out in the Ford Privacy Policy and the FordPass Terms and Privacy Policy).

Ford is committed to managing your personal information fairly and in accordance with our privacy policies and the law. Where connected vehicle data is associated with your vehicle and linked to you, Ford manages this as personal information. Connected vehicle data may also be used for marketing purposes, if you have opted to receive marketing communications from Ford.

## Connectivity

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Our Privacy Policies state how you can access or correct any personal information Ford holds about you, how to complain about a privacy breach by Ford and how Ford deals with a privacy complaint. You can contact Ford on 13FORD (13 3673) or by emailing [foacust1@ford.com](mailto:foacust1@ford.com).

Unless you deactivate the modem, you acknowledge and agree to the transmission of data and collection of information described in this important notice.

### **How do I control the data that is sent from my vehicle's FordPass Connect modem?**

You can change the data you send from your FordPass Connect modem or deactivate the modem via the SYNC system in your vehicle. In the Settings menu, select Customer Connectivity Settings and choose the options that are right for you.

For further information on your Ford Connected Vehicle, including how to deactivate or fully activate the FordPass Connect modem, please read the FordPass Terms and Privacy Policy, available on the Ford Australia website [www.ford.com.au](http://www.ford.com.au).

### **The importance of master reset if you plan to sell your vehicle or you have just acquired it**

If you are the first owner, your modem came in a partially activated state. If you are not the first owner, it may be in one of three states – fully activated, partially activated or deactivated.

### **A master reset resets both SYNC and the modem to factory settings.**

For the modem, this means returning it to a partially activated state. This deletes all authorised users, removing access to the Connected Vehicle via any linked FordPass account.

For the SYNC system, this means erasing all mobile phone and navigation data imported from all mobile devices that had been previously linked to your vehicle via Bluetooth. It also includes deleting addresses manually entered into the SYNC navigation system.

Completing this process is particularly important if you are not the first owner. Likewise, please don't forget to do a master reset if you ever sell your vehicle. It is much like wiping your smartphone memory when you upgrade to a new device.

**Master reset instructions:** To perform: - Sit in the car, turn the vehicle on and in SYNC select Settings, select General, select Reset, and select Master Reset.

# Connectivity

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## **Connected Vehicle System Updates (SYNC4/4A equipped vehicles)**

Connected vehicles contain in-vehicle systems. From time to time these systems may require updating. System updates can range from small adjustments to extensive software upgrades or changes, for example to introduce a new feature. These updates can be made in multiple ways, physically when you take your vehicle to be serviced or remotely through over-the-air transmission using your vehicle's embedded modem (also referred to as Ford Power-Up Software updates). If not updated, some vehicle features or services may not operate as intended or may cease to work.

Where a small adjustment is administered, it does not alter the vehicle software nor its function, rather it fine tunes the operation of an existing feature. Where the embedded modem in your connected vehicle is on, your vehicle receives these small adjustments remotely, without any further action from you and without disruption to you, your vehicle usage or your driving experience.

Where a system update involves an upgrade or change to software, some of these changes can be delivered over-the-air to your connected vehicle. Your vehicle contains an Automatic Updates setting. Information on automatic updates can be viewed via the SYNC system by selecting Settings, then System Updates. You will see Automatic Updates with a slide bar indicating whether it is set to On or Off.

Where Automatic Updates is set to On, over-the-air updates are automatically delivered and downloaded and may be automatically installed. These updates may include updates to the SYNC system, updates to the FordPass Connect modem, vehicle enhancements and updates to improve vehicle quality, vehicle capability and to add vehicle features or software security updates. If you do not agree to software updates automatically occurring in your vehicle, you can disable automatic updates by setting to Off. If you have set Automatic Updates to off, your vehicle can still receive these updates however you will be prompted to accept the update.

Where Automatic Updates is set to On, you agree that Ford, our affiliates and/or service providers may remotely check and deliver software updates, upgrades, supplements, or changes to the software without any further notice or additional consent from you.



## **Servicing Plan**

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# **F-150**

## **Servicing Plan**

# Servicing Plan

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## Powertrain Availability Chart

Engine
3.5L GTDI EcoBoost.
Transmission
10-Speed Automatic Transmission (10R80).

# Servicing Plan

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## Servicing

Regular maintenance is an essential part of keeping your vehicle operating in a safe, economical and environmentally friendly condition. It can also be a benefit when you sell or trade in your vehicle. Regular servicing of your vehicle is vital because wear and tear are gradual processes. With servicing, the costs are small and the benefits in safety and economy can be significant.

The following sections explain when your vehicle should have service, which service you should have done and the required work at each service. The repair of defects in your vehicle which result from a failure to have your vehicle properly, regularly and punctually serviced in accordance with Ford's instructions and recommendations are not covered under the Ford New Vehicle warranty.

Your vehicle requires servicing as follows:

- **General Service.** Your vehicle requires regular inspection and maintenance to keep it operating safely and effectively as detailed in the general service table. Your general service may include the replacement of genuine service parts, filters, oils, and fluids.
- **Other Maintenance Items.** Other maintenance items are additional items that need routine servicing on a kilometer or time basis and should be performed as recommended under Other Maintenance Items.
- **IOLM Service.** Your vehicle may also require an engine oil and filter change more frequently than the general service depending on how you use your vehicle. Your vehicle must have an engine oil and filter change whenever the Intelligent Oil Life Monitor (IOLM) in your vehicle triggers the engine oil change message in the instrument cluster display. When your IOLM triggers in your vehicle your Ford dealer can advise you whether only an engine oil and oil filter change is recommended or whether you should complete your general service.

## Vehicles Driven Under Severe or Extreme Conditions

Vehicles that are driven under severe or extreme conditions may require additional servicing. Your service advisor can help you determine the best servicing intervals for your vehicle in line with our requirements.

You should complete a Severe or Extreme Condition Service if you drive your vehicle under one or more of the conditions listed below as per the frequency listed.

- When the outside temperature is below 5°C and most trips are less than 10 km.
- Driving in stop-and-go traffic with extended periods of idling.
- Towing a heavy trailer or caravan or carrying heavy loads or high roof rack loads.
- Excessive idling such as taxi or door-to-door delivery use.
- Driving in dusty or sandy conditions.

# Servicing Plan

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A Severe or Extreme Condition Service is required if you occasionally operate under one or more of the conditions described above, for example, for a period of one month, 1,500 km or on a holiday trip.

## Infrequent Usage

If your vehicle normally travels less than 15,000 km in 12 months, even if the IOLM indicates there is remaining oil life and has not triggered, you must not exceed 12 months between general services.

## Servicing Intervals

The following chart details the service requirements for your vehicle.

Service Type	Interval
Peace of Mind Inspection	3,000 km or 2 months from the date of delivery. Expires after 5,000 km or 4 months after delivery.
General Service	No later than 12 months or 15,000 km (whichever occurs first) from your previous general service.
Severe or Extreme Condition Service	A severe or extreme condition service comprises of all the items listed as part of your general service as well as additional service recommendations.
Intelligent Oil Life Monitoring (IOLM) Service	Under certain conditions the vehicle's IOLM may determine your oil requires replacement prior to your general service. Should this occur it is recommended you replace your oil within two weeks or 800 km of being alerted. Your Ford dealer can advise you whether only an engine oil and filter change is recommended or whether you should complete your general service inclusive of oil and oil filter.
Other Maintenance items	Additional items that need routine servicing on a kilometer or time basis such as filters and fluids and oils.

# Service Plan

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## Intelligent Oil-Life Monitor

Your vehicle is equipped with an Intelligent Oil-Life Monitor (IOLM) system that determines when to change the engine oil and filter in your vehicle based on how you use your vehicle. The Intelligent Oil-Life Monitor displays a message in the instrument cluster display when the system determines that your vehicle requires an IOLM service.

The Intelligent Oil-Life Monitor uses several important factors in its calculations to determine if an IOLM service is required prior to the general service. If the OIL CHANGE REQUIRED message appears, an IOLM service is required. The OIL CHANGE REQUIRED message may appear before your vehicle is due for a general service.

If the OIL CHANGE REQUIRED message appears in the instrument cluster display, it is time for an IOLM service. Make sure you perform the IOLM service within two weeks or 800 km of the message appearing. Your Ford dealer can advise you whether only an IOLM service is recommended, or whether you should complete your general service.

If your instrument cluster display resets prematurely or becomes inoperative, perform the IOLM service interval at six months or 15,000 km from your last engine oil and filter change, whichever occurs first.

## Servicing Plan

The following table provides examples of vehicle use and its impact on engine oil life. It is a guideline only. Actual oil life intervals depend on several factors and generally decrease with severity of use.

When to expect the OIL CHANGE REQUIRED Message	
Interval	Vehicle Use and Example
Greater than 15,000 km	Optimal
	Highway driving at moderate, regular speeds. Avoidance of high revs after cold starts. Avoidance of engine idling. Use of Eco mode in vehicle, if equipped.
12,000–15,000 km	Normal
	Normal commuting with highway driving. Unladen to moderate loads. Flat to moderately hilly roads.
8,000–12,000 km	Severe
	City stop-start driving. Short journeys. Moderate to maximum load and towing. Mountainous or off-road conditions. Extended idling. High proportion of short journeys less than 10 km or less than 15 minutes duration, particularly starting from a cold engine.
Up to 8,000 km	Extreme
	Multi-drop city stop-start driving. Speed controlled sites such as airports.

# Servicing Plan

## PEACE OF MIND INSPECTION

Your authorised Ford dealer offers a complimentary inspection after 3,000 km, or 2 months from the date of delivery, just to make sure that everything is as it should be. Simply contact your authorised Ford dealer for a booking, and they will happily inspect your vehicle.

The Peace of Mind Inspection expires 5,000 km or 4 months after delivery. The work performed at this peace of mind inspection is detailed below.

General	
Clarify the features of vehicles to customer, including the FordPass app.	
Complete the customer instructions.	
Check the Ford computer network to make sure there are no outstanding campaign or recall actions on the vehicle.	
Drive the vehicle into the workshop	
Instrument gauges, warning and control lights and horn	Inspect operation.
Washers, wipers	Inspect operation and adjust, if necessary.
Inside the vehicle	
Exterior and respective control lights, instrument cluster illumination	Inspect operation and condition.
Steering column	Inspect steering column lock operation.
Hand brake	Inspect operation and adjust, if applicable.
	Inspect hand brake warning lamp operation.
Automatic transmission	Inspect starter inhibitor switch operation.
	Inspect automatic transmission and transmission linkage operation.
	Inspect automatic transmission rotary dial or T-Bar operation.
Climate control	Inspect climate control system performance.
Electronic control unit self-test	Automatic transmission engine including idle speed and ABS check, if applicable.
Seatbelts, buckles and stalks	Inspect operation and condition.
Outside the vehicle	
Doors	Inspect door adjustment.
Water entry	Inspect for body related water leaks.

## Servicing Plan

Under the hood	
Engine	Inspect engine oil.
Auxiliary drive belts	Inspect drive belt condition.
Induction air filter	Inspect air cleaner, intake manifold tube and hoses.
Coolant	Inspect cooling system condition, including clamps.
Ignition system	Inspect condition and security.
Wiring, pipes, hoses, oil and fuel feed lines	Inspect for routing, damage, chafing and leaks, where visible.
Engine, vacuum pump, heater and radiator	Inspect for damage and leaks, where visible.
Battery	Visual check for leaks. In the event of fluid loss, a separate order is required to investigate and rectify.
Under the vehicle	
Exhaust	Inspect exhaust for signs of leakage, wear and damage.
Heat shields	Inspect heat shields for correct fit and signs of wear or damage.
Steering, suspension linkages, ball joints, halfshaft joints, boots	Inspect for damage, wear, security and rubber deterioration, where visible.
Engine, transmission	Inspect for damage and leaks.
Pipes, hoses, wiring, oil and fuel feed lines	Inspect for routing, damage, chafing and leaks, where visible.
Tyres	Inspect tyres for wear and damage.
Road test	
Engine	Inspect engine driveability.
Cruise control	Inspect cruise control operation.
Noise, vibration and harshness	Inspect for squeaks, rattles, wind noise and powertrain noise.



# Servicing Plan

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## IOLM SERVICE

The work performed at an IOLM service is detailed in the following table:

General	
Clarify the features of the vehicle to the customer.	
Complete the customer instructions.	
Check the Ford computer network to make sure there are no outstanding campaign or recall actions on the vehicle.	
Inside the vehicle	
Intelligent Oil-Life Monitor (IOLM)	Reset only after every oil and filter change.
Under the hood	
Engine oil and filter	Drain oil, replace oil filter, refill engine oil.

# Servicing Plan

## GENERAL SERVICE

A general service may be performed with or without an oil and oil filter change depending on the status of your Intelligent Oil Life Monitor. Consult with your Ford dealer when booking your general service.

General	
Clarify the features of the vehicle to the customer.	
Complete the customer instructions.	
Check the Ford computer network to make sure there are no outstanding campaign or recall actions on the vehicle.	
Inside the vehicle	
Check oil life remaining in instrument cluster	30% or less - recommend changing oil and oil filter. 30% - 60% - Ford dealer to review and concur with customer whether to change the oil and filter as part of the general service. 60% - 100% - oil and oil filter do not require changing.
Intelligent Oil-Life Monitor (IOLM)	Reset only after every oil and filter change, if applicable.
Instrument gauges, warning and control lights and horn	Inspect operation
Exterior and respective control lights, instrument cluster illumination	Inspect operation and condition.
Replace pollen filter	Every 30,000 km or 2 years, whichever occurs first. More often under severe or extreme usage conditions.
Hand brake	Inspect operation and adjust, if applicable.
Seatbelts, buckles and stalks	Inspect operation and condition.
Steering	Inspect the steering wheel has the specified play.
DTC check	Perform DTC systems check on vehicle (FDRS).
Tyre pressure monitoring system (if applicable)	Adjust pressures, reset if applicable.
Washers, wipers	Inspect operation and adjust, if necessary.
Windshield	Inspect for crack, chips or pits.
Under the hood	
Engine oil and oil filter	Drain oil, replace oil filter, refill engine oil, recommended if oil life is less than 30% or as agreed with the customer.
Induction air filter	Inspect air cleaner, intake manifold tube and hoses. Replace air cleaner element at a maximum of 45,000 km or 3 years, whichever occurs first. More often in dusty conditions.
Air conditioning	Inspect air conditioning operation, lines for damage and leaks.

## Servicing Plan

Washer reservoirs	Inspect and top up fluid levels as necessary.
Wiring, pipes, hoses, oil and fuel feed lines	Inspect for routing, damage, chafing and leaks, where visible.
Engine, vacuum pump, heater and radiator	Inspect for damage and leaks, where visible.
Brake booster and brake master cylinder	Inspect for damage and leaks, where visible.
Auxiliary drive belts	Inspect operation and condition Inspect condition and inspect for wear, cracks, fraying and tension.
Coolant	Inspect anti-freeze concentration.
Coolant expansion tank and washer reservoirs	Inspect and top up fluid levels as necessary. In case of abnormal fluid loss, a separate order is required to investigate and rectify.
Exhaust manifold and heat shields	Inspect for damage, leaks and looseness.
Battery terminals	Clean and grease, if necessary.
Battery	Visual check for leaks. In the event of fluid loss, a separate order is required to investigate and rectify.
Battery performance	Check battery performance, in case of low charge, a separate order is required to investigate and rectify.
<b>Under the vehicle</b>	
Steering, suspension linkages, ball joints, halfshaft joints, boots	Inspect for damage, wear, security and rubber deterioration, where visible.
Propeller shaft joints	Inspect for damage, wear, security and leaks.
Engine, transmission	Inspect for damage and leaks.
Pipes, hoses, wiring, oil and fuel feed lines, exhaust	Inspect routing, damage, chafing and leaks, where visible.
Exhaust system and heat shields	Inspect for damage, leaks and looseness.
Tyres and tyre rotation	Inspect wear and condition, especially at tyre wall. Note tread depth and rotate wheels/tyres.
Automatic transmission	Inspect for oil leaks.
Brake system (4 wheel disc)	With wheels off, check brake pads, discs, linings for wear and check brake cylinders for leakage and discs for condition and thickness; check rubber hoses and components for deterioration.
Wheel bearings	Inspect for excessive free play and axial movement.
<b>Outside the vehicle</b>	
Hood latch, safety catch and hinges	Inspect operation and grease, if applicable.
Door hinges	Inspect operation and grease, if applicable.

## Servicing Plan

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Body and paint	Carry out visual check.
Tyres	Adjust pressure.
Spare wheel	Adjust pressure, check wear and condition. Note tread depth.
Wheel nuts	Tighten to correct torque and check for correct type. Inspect rim for damage.
Tyre pressure monitoring system	Reset if applicable.
<b>Other Maintenance Items</b>	Carry out other maintenance items as recommended on the following pages of this portfolio.
Service reminder sticker	Affix to the top right corner of the windscreen.
Road test	Road test vehicle post service.

# Servicing Plan

## SEVERE OR EXTREME CONDITION SERVICE

Vehicles which are driven under severe or extreme conditions could require additional servicing. Your Ford service advisor helps you determine the best servicing intervals for your vehicle in line with Ford requirements.

A severe or extreme condition service comprises of all the items listed in the general service as well as any additional items mentioned in the following table.

Additional items: Vehicles operated under severe or extreme conditions	
As required	Change the engine oil and filter as indicated by the instrument cluster display and perform services listed in the general service table.
Every 6 months	Replace the brake fluid if your vehicle is used for continuous hard driving and mountain driving or if very humid conditions apply.
Every 15,000 km	Clean the air cleaner body and intake tube.
	Replace the climate control filter (optional pollen filter only), at the discretion of dealer or owner if driving continuously in dusty or sandy conditions. If filter is not replaced, but is cleaned with compressed air, air quality and airflow quantity may be reduced.
Every 15,000 km	Replace air cleaner element (dusty or sandy conditions only) <b>Note:</b> <i>Cleaning the air cleaner element is not recommended due to potential damage. The air cleaner element is not washable.</i>
Every 60,000 km or every 24 months	Replace front and rear axle oil under extreme conditions such as continuous heavy towing.
Every 75,000 km	Replace transfer case fluid under extreme conditions such as continuous heavy towing.
Additional items that need routine inspection when driving through deep water	
Inspect front/rear axle oil for signs of water contamination after driving through deep water (water fording).	
Inspect transfer case fluid for signs of water contamination after driving through deep water (water fording).	
Inspect engine oil for signs of water contamination after driving through deep water (water fording).	

## Servicing Plan

### OTHER MAINTENANCE ITEMS

Add the following less frequently used operations at the specified intervals.

Additional items that need routine servicing on a distance travelled or time basis	
Every 30,000 km or 2 years, whichever occurs first. More often under severe or extreme usage conditions	Replace pollen filter.
Every 3 years. More often under severe or extreme conditions	Replace brake fluid.
At a maximum of 160,000 km	Replace spark plug.
At a maximum of 45,000 km or 3 years, whichever occurs first. More often in dusty conditions	Replace air cleaner element.
Every 240,000 km or 10 years, whichever occurs first	Replace auxiliary drive belts.
Initial change 10 years or 320,000 km, whichever occurs first. After initial change, every 5 years or 160,000 km	Replace coolant <sup>1</sup> .
Every 240,000 km or 10 years. More often for towing, water crossing, severe or extreme usage conditions	Replace automatic transmission fluid.
Every 240,000 km or 10 years. More often for towing, water crossing, severe or extreme usage conditions	Replace front and rear axle oil.
Every 240,000 km or 10 years. More often for towing, water crossing, severe or extreme usage conditions	Replace transfer box oil.

<sup>1</sup> Do not mix different colors or types of coolant in your vehicle. This reduces the effectiveness of the coolant and may affect your coverage under the New Vehicle Warranty in the event that a defect in your vehicle is attributable to this.

## Service Records

### 2 months or 3,000 km after delivery

Peace of Mind Inspection. This offer expires at **4 months or 5,000 km** after delivery

Date:	Km:
Repair Order Number:	Signature:

Service Type

**COMPLIMENTARY**  
Authorised Ford Dealer Service Verification Stamp  
**INSPECTION**



### Ford Dealer Service Verification

By stamping this service record you confirm that:

- ☐ You are an Authorised Ford Dealer Service Department.
- ☐ You have completed all aspects of the Ford Peace of Mind Inspection.
- ☐ You have checked and completed any outstanding campaign or recall actions.

Your next service is due at the earlier of:

Date:	Km:
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## Service Records

Vehicle Identification Number	Odometer Reading								
Date	Repair Order								
Service Advisor Signature									
<b>Service Type</b>									
<input type="checkbox"/> IOLM	<input type="checkbox"/> General Service								
<input type="checkbox"/> Severe or Extreme									
<b>Parts Replaced</b>									
<input type="checkbox"/> Engine oil & filter	<input type="checkbox"/> Transmission Oil								
<input type="checkbox"/> Pollen filter	<input type="checkbox"/> Transfer case oil								
<input type="checkbox"/> Air filter	<input type="checkbox"/> Axle oil								
<input type="checkbox"/> Fuel filter	<input type="checkbox"/> Coolant								
<input type="checkbox"/> Spark plugs	<input type="checkbox"/> Brake fluid								
Oil life percentage remaining at the conclusion of service - _____%									
<b>Ford Dealer Service Verification</b>									
By stamping the service record, you confirm that:									
<input type="checkbox"/> You are an Authorised Ford Dealer service department.									
<input type="checkbox"/> You have completed all aspects of the service.									
<input type="checkbox"/> You have checked and completed any outstanding campaign or recall actions.									
<input type="checkbox"/> You have only fitted Genuine Ford Parts.									
<input type="checkbox"/> You have recorded the service event on the Ford Motor Company computer system.									
<p style="text-align: center;"><b>Authorised Ford Dealer service Verification Stamp</b></p> <p>Next service inspection – prior to <table border="1" style="display: inline-table; vertical-align: middle;"> <tr> <td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> </table> or _____,000 km.</p>		D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y		



## Service Records

Vehicle Identification Number	Odometer Reading										
Date	Repair Order										
Service Advisor Signature											
<b>Service Type</b>											
<input type="checkbox"/> IOLM	<input type="checkbox"/> General Service	<input type="checkbox"/> Severe or Extreme									
<b>Parts Replaced</b>											
<input type="checkbox"/> Engine oil & filter	<input type="checkbox"/> Transmission Oil										
<input type="checkbox"/> Pollen filter	<input type="checkbox"/> Transfer case oil										
<input type="checkbox"/> Air filter	<input type="checkbox"/> Axle oil										
<input type="checkbox"/> Fuel filter	<input type="checkbox"/> Coolant										
<input type="checkbox"/> Spark plugs	<input type="checkbox"/> Brake fluid										
Oil life percentage remaining at the conclusion of service - _____%											
<b>Ford Dealer Service Verification</b>											
By stamping the service record, you confirm that:											
<input type="checkbox"/> You are an Authorised Ford Dealer service department.											
<input type="checkbox"/> You have completed all aspects of the service.											
<input type="checkbox"/> You have checked and completed any outstanding campaign or recall actions.											
<input type="checkbox"/> You have only fitted Genuine Ford Parts.											
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Next service inspection – prior to <table border="1" style="display: inline-table; vertical-align: middle;"> <tr> <td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> </table> or _____,000 km.				D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y				

## Service Records

Vehicle Identification Number	Odometer Reading								
Date	Repair Order								
Service Advisor Signature									
<b>Service Type</b>									
<input type="checkbox"/> IOLM	<input type="checkbox"/> General Service								
<input type="checkbox"/> Severe or Extreme									
<b>Parts Replaced</b>									
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<p style="text-align: center;"><b>Authorised Ford Dealer service Verification Stamp</b></p> <p>Next service inspection – prior to <table border="1" style="display: inline-table; vertical-align: middle;"> <tr> <td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> </table> or _____,000 km.</p>		D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y		

## Service Records

Vehicle Identification Number	Odometer Reading								
Date	Repair Order								
Service Advisor Signature									
<b>Service Type</b>									
<input type="checkbox"/> IOLM	<input type="checkbox"/> General Service								
<input type="checkbox"/> Severe or Extreme									
<b>Parts Replaced</b>									
<input type="checkbox"/> Engine oil & filter	<input type="checkbox"/> Transmission Oil								
<input type="checkbox"/> Pollen filter	<input type="checkbox"/> Transfer case oil								
<input type="checkbox"/> Air filter	<input type="checkbox"/> Axle oil								
<input type="checkbox"/> Fuel filter	<input type="checkbox"/> Coolant								
<input type="checkbox"/> Spark plugs	<input type="checkbox"/> Brake fluid								
Oil life percentage remaining at the conclusion of service - _____%									
<b>Ford Dealer Service Verification</b>									
<b>By stamping the service record, you confirm that:</b>									
<input type="checkbox"/> You are an Authorised Ford Dealer service department.									
<input type="checkbox"/> You have completed all aspects of the service.									
<input type="checkbox"/> You have checked and completed any outstanding campaign or recall actions.									
<input type="checkbox"/> You have only fitted Genuine Ford Parts.									
<input type="checkbox"/> You have recorded the service event on the Ford Motor Company computer system.									
<p style="font-size: 1.2em; margin: 0;">Authorised Ford Dealer service Verification Stamp</p>									
Next service inspection – prior to <table border="1" style="display: inline-table; text-align: center; width: 150px;"> <tr> <td style="width: 20px;">D</td><td style="width: 20px;">D</td><td style="width: 20px;">M</td><td style="width: 20px;">M</td><td style="width: 20px;">Y</td><td style="width: 20px;">Y</td><td style="width: 20px;">Y</td><td style="width: 20px;">Y</td> </tr> </table> or _____,000 km.		D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y		

## Service Records

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D	D	M	M	Y	Y	Y	Y				

## Service Records

### Brake System

No later than **36 months** from the date of registration

Date:

Km:

Service Type

# Brake Fluid

Authorised Ford Dealer Service Verification Stamp

# Replaced



## GENUINE

Parts, Service and Accessories

### Ford Dealer Service Verification

By stamping this service record you confirm that:

- ☐ You are an Authorised Ford Dealer Service Department.
- ☐ You have checked and completed any outstanding campaign or recall actions.
- ☐ You have only fitted Genuine Ford Parts.

## Service Records

### Brake System

No later than **36 months** from previous brake system service

Date:

Km:

Service Type

# Brake Fluid

Authorised Ford Dealer Service Verification Stamp

# Replaced



## GENUINE

Parts, Service and Accessories

### Ford Dealer Service Verification

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- ☐ You are an Authorised Ford Dealer Service Department.
- ☐ You have checked and completed any outstanding campaign or recall actions.
- ☐ You have only fitted Genuine Ford Parts.

## Service Records

### Brake System

No later than **36 months** from previous brake system service

Date:

Km:

Service Type

# Brake Fluid

Authorised Ford Dealer Service Verification Stamp

# Replaced



## GENUINE

Parts, Service and Accessories

### Ford Dealer Service Verification

By stamping this service record you confirm that:

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- ☐ You have checked and completed any outstanding campaign or recall actions.
- ☐ You have only fitted Genuine Ford Parts.

## Service Records

### Brake System

No later than **36 months** from previous brake system service

Date:

Km:

Service Type

# Brake Fluid

Authorised Ford Dealer Service Verification Stamp

# Replaced



## GENUINE

Parts, Service and Accessories

### Ford Dealer Service Verification

By stamping this service record you confirm that:

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- ☐ You have checked and completed any outstanding campaign or recall actions.
- ☐ You have only fitted Genuine Ford Parts.

## Service Records

### Cooling System

No later than **10 years** initially and  
thereafter **5 years** from previous cooling system service

Date:

Km:

Service Type

# Coolant

Authorised Ford Dealer Service Verification Stamp

# Replaced



## GENUINE

Parts, Service and Accessories

### Ford Dealer Service Verification

By stamping this service record you confirm that:

☐

You are an Authorised Ford Dealer Service Department

☐

You have checked and completed any outstanding campaign or recall actions

☐

You have only fitted Genuine Ford Parts



## Service Records

### Cooling System

No later than **10 years** initially and thereafter **5 years** from previous cooling system service

Date:

Km:

Service Type

# Coolant

Authorised Ford Dealer Service Verification Stamp

# Replaced



## GENUINE

Parts, Service and Accessories

### Ford Dealer Service Verification

By stamping this service record you confirm that:

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[illegible]

## This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

## Owner/vehicle identification

---

Owner's name

---

Address

---

Suburb

---

City

---

Postcode

---

Model Type

---

VIN

---

Reg no.

---

Date of Purchase

---

NSC

---

Paint/Trim

---

Selling Dealer Name

---

Selling Dealer Code

---

## Servicing Dealer Information

---

Dealer's name

---

Code

---

Address

---

Suburb

---

City

---

Postcode

---

Our Service Manager is

---

Ph. No.

---

Our Service Advisor is

---

Ph. No.

---

Produced by  
FORD MOTOR COMPANY OF AUSTRALIA PTY LIMITED ABN 30 004 116 223  
Registered Office: 1st Floor, 600 Victoria Street, Richmond, Victoria 3121

**[www.ford.com.au](http://www.ford.com.au)**