

Ranger & Ranger Raptor

Service Portfolio



Ford Australia Key Contacts

Ford Customer Relationship Center	13 3673 (13 FORD)
Ford Roadside Assistance	

Visit www.ford.com.au

Information provided was accurate at the time this manual was approved for printing. Ford reserves the right, subject to all applicable laws and regulations, to change specifications of any vehicle model at any time without incurring any liability whatsoever.

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Introduction

Thank you for buying a Ford vehicle. We trust it will meet with your expectations and will provide you with many years of enjoyable motoring.

We believe very strongly that buying a Ford marks the beginning of an enjoyable experience rather than the end of a transaction.

Throughout the world, Ford is recognized as being synonymous with the manufacture of quality vehicles. With your new Ford, you get more than just the benefit of over 100 years of technological achievement and experience; you also have at your disposal the service expertise of Authorised Ford Dealers throughout Australia, all fully committed to ensuring you enjoy your Ford from the day you buy it.

The Owner's Manual tells you all you need to know about the operation of your vehicle, together with useful guidance on economic motoring and general care.

The service portfolio contains servicing information for your vehicle. While it may take you a few minutes to read, it will certainly help to derive maximum satisfaction from your new Ford vehicle.

The information on the inside back cover of this guide gives you a record of your Vehicle's Identification Number (VIN), date of purchase and other important data. Keep this manual in the glove compartment of your vehicle for reference as the need arises, and for service from an Authorised Ford Dealer.

For full details about Ford warranties, please visit: www.ford.com.au/owners/warranties

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Contact Ford

Ford Customer Relationship Center

Contact the Ford Customer Relationship Center or use the online resources listed below to find the nearest authorised dealer.

Telephone

13 3673 (13 FORD)

E-mail

foacust1@ford.com

Website

<https://www.ford.com.au/owners/service/>

Ford National Roadside Assistance and Auto Club Membership Queries

Telephone

13 3673 (13 FORD)

Additional information and resources are available online:

<https://www.ford.com.au/owners/service/roadside-assistance/>

These are some of the items that can be found online:

- Dealer locator by dealer name, location or city/state.
- Owner's manual.
- Service and Maintenance.
- Recalls.
- Ford genuine accessories.

Additional Assistance

In order to help us serve you better, please have the following information available when contacting a Customer Relationship Center:

- VIN (vehicle identification number).
- Your telephone number (home and business).
- The name of the authorised dealer and city where located.
- The vehicle's current odometer reading.

Connectivity

Welcome to Connectivity and important information about the data your vehicle transmits

Your vehicle contains a FordPass Connect embedded modem. This is a cellular modem containing a SIM card which enables your vehicle to connect to the internet. Like other parts of a vehicle, it is fitted at the factory. Your vehicle's modem in its factory setting is in a 'partially activated' state. This means it is transmitting data to Ford as outlined below.

To make full use of the modem in your vehicle, you need to download the FordPass App, create an account and, similar to the concept of Bluetooth pairing, link the two together to create a 'fully activated' vehicle. If you are not the first owner, we recommend that you contact Ford to let us know you are the new owner of your vehicle and we recommend you Master Reset your vehicle, as described below.

Once fully activated, a range of services such as Remote Start and Unlock will be available to you. This is a rapidly changing area of vehicle technology with features and connected services (for example, over-the-air updates) added or updated frequently. For a full explanation and access to these services, download the FordPass App.

Connectivity and Privacy Notice

As mentioned upfront, your vehicle contains a modem which is in a partially activated state at the time of new vehicle delivery, or after completing a Master Reset. In this state, the modem in your vehicle is sending certain data to Ford, Ford Motor Company (Ford's parent company) and cloud service providers (based in the USA).

Data sent comprises vehicle diagnostic data (including diagnostic trouble codes when detected), vehicle maintenance data (such as fuel and fluid levels, engine temperature and odometer information), the electronic serial number of your FordPass Connect modem (ESN), the SIM serial number (ICCID) and the vehicle identification number (VIN).

The data sent by your vehicle in this partially activated state is collected for the purpose of product improvement, research and development. Our engineers really value this. We also use this information when providing services to you such as timely service reminders, vehicle servicing and vehicle health alerts. For these purposes, it may be disclosed to our dealers, our related companies and relevant third-party providers, including to overseas locations (as set out in our Connected Vehicle Terms and Privacy Policy).

Ford is committed to managing your personal information fairly and in accordance with our privacy policies and the law. Where connected vehicle data is associated with your vehicle and linked to you, Ford will manage this as personal information. Connected vehicle data may also be used for marketing purposes, if you have opted in to receive marketing communications from Ford.

Connectivity

The Ford Connected Vehicle Terms and Privacy Policy states how you can access or correct any personal information Ford holds about you, how to complain about a privacy breach by Ford and how Ford will deal with a privacy complaint. You can contact Ford on 13FORD (13 3673) or by emailing foacust1@ford.com.

Unless you de-activate the modem, you acknowledge and agree to the transmission of data and collection of information described in this important notice.

How do I control the data that is sent from my vehicle's FordPass Connect modem?

You can change the data you send from your FordPass Connect modem or de-activate the modem via the SYNC system in your vehicle. In the Settings menu, select Customer Connectivity Settings and choose the options that are right for you.

For further information on your Ford Connected Vehicle, including how to de-activate or fully activate the FordPass Connect modem, please read the Ford Connected Vehicle Terms and Privacy Policy, available at www.ford.com.au/fordpass/

The importance of Reset if you plan to sell your vehicle or you have just acquired it

If you are the first owner, your modem came in a partially activated state. If you are not the first owner, it may be in one of three states – fully activated, partially activated or de-activated.

A Master Reset will reset both SYNC and modem to factory settings.

For the modem, this means returning it to a partially activated state. This will delete all authorised users, removing access to the Connected Vehicle via any linked FordPass account.

For the SYNC system, this means erasing all mobile phone and navigation data imported from all mobile devices that had been previously linked to your vehicle via Bluetooth. It also includes the deletion of addresses entered manually into the SYNC navigation system.

Completing this process is particularly important if you are not the first owner. Likewise, please don't forget to do a Master Reset if you ever sell your vehicle. It is much like wiping your smart phone memory when you upgrade to a new device.

Master Reset Instructions: To perform: - Sitting in the car, turn the vehicle on and in SYNC select Settings, select General, select Reset, and select Master Reset.

Servicing Plan

Ranger Ranger Raptor

Servicing Plan

Servicing Plan

Powertrain Availability Chart

2.0L Single Turbo Diesel – 6 Speed Auto.
2.0L Single Turbo Diesel – 6 Speed Manual.
2.0L Bi-Turbo Diesel – 10 Speed Auto.
3.0L V6 Turbo Diesel - 10 Speed Auto.
3.0L EcoBoost V6 Petrol - 10 Speed Auto (Ranger Raptor).

Servicing Plan

Servicing

Regular maintenance is an essential part of keeping your vehicle operating in a safe, economical and environmentally friendly condition. It can also be a benefit when you sell or trade in your vehicle. Regular servicing of your vehicle is vital because wear and tear are gradual processes. With servicing, the costs are small and the benefits in safety and economy can be significant.

The following sections explain when your vehicle should have a service, which service you should have done and the required work at each service. The repair of defects in your vehicle which result from a failure to have your vehicle properly, regularly and punctually serviced in accordance with Ford's instructions and recommendations will not be covered under the Ford New Vehicle Warranty.

Your vehicle requires servicing as follows:

- **General Service.** Your vehicle requires regular inspection and maintenance to keep it operating safely and effectively as detailed in the General Service table. Your General service may include the replacement of Genuine service parts, filters, oils, and fluids.
- **Other Maintenance Items.** Other Maintenance Items are additional items that need routine servicing on a kilometer or time basis and should be performed as recommended under Other Maintenance Items.
- **IOLM Service.** Your vehicle may also require an engine oil and filter change more frequently than the General Service depending on how you use your vehicle. Your vehicle must have an engine oil and filter change whenever the Intelligent Oil Life Monitor (IOLM) in your vehicle triggers the engine oil change message in the information display of your vehicle. When your IOLM triggers in your vehicle your Ford Dealer will be able to advise you whether only an engine oil and oil Filter change is recommended or whether you should complete your General Service.

Vehicles Driven Under Severe or Extreme Conditions

Vehicles that are driven under severe or extreme conditions may require additional servicing. Your service advisor can help you determine the best servicing intervals for your vehicle in line with our requirements.

You should complete a Severe or Extreme Condition Service if you drive your vehicle under one or more of the conditions listed below as per the frequency listed.

- When the outside temperature is below 5°C and most trips are less than 10 km.
- Driving in stop and go traffic with extended periods of idling.
- Towing a heavy trailer or caravan or carrying heavy loads or high roof rack loads.
- Excessive idling such as taxi or door to door delivery use.
- Driving in dusty or sandy conditions.

Servicing Plan

A Severe or Extreme Condition Service is required if you occasionally operate under one or more of the conditions described above, for example, for a period of one month, 1,500 km or on a holiday trip.

Infrequent Usage

If your vehicle normally travels less than 15,000 km in 12 months, even if the IOLM indicates there is remaining oil life and has not triggered, you must not exceed 12 months between General Services.

Servicing Intervals

The following chart details the service requirements for your vehicle.

Service Type	Interval
Peace of Mind Inspection	3,000 km or 2 months from the date of delivery. Expires after 5,000 km or 4 months after delivery.
General Service	No Later than 12 months or 15,000 km (whichever occurs first) from your previous General Service.
Severe or Extreme Condition Service	A Severe or Extreme Condition Service comprises of all the items listed as part of your General Service as well as additional service recommendations.
Intelligent Oil Life Monitoring (IOLM) Service	Under certain conditions the vehicle's IOLM may determine your oil requires replacement prior to your General Service. Should this occur it is recommended you replace your oil within two weeks or 800 km of being alerted. Your Ford Dealer will be able to advise you whether only an engine oil and filter change is recommended or whether you should complete your General Service inclusive of oil and oil Filter.
Other Maintenance items	Additional items that need routine servicing on a kilometer or time basis such as filters and fluids and oils.

Servicing Plan

Intelligent Oil-Life Monitor

Your vehicle is equipped with an Intelligent Oil-Life Monitor (IOLM) system that determines when to change the engine oil and filter in your vehicle based on how you use your vehicle. The Intelligent Oil-Life Monitor displays a message in the information display when the system determines that your vehicle requires an IOLM service.

The Intelligent Oil-Life Monitor uses several important factors in its calculations to determine if an IOLM service is required prior to the General Service. If the OIL CHANGE REQUIRED message appears, an IOLM service is required. The OIL CHANGE REQUIRED message may appear before your vehicle is due for a General Service.

If the OIL CHANGE REQUIRED message appears in the information display, it is time for an IOLM service. Make sure you perform the IOLM service within two weeks or 800 km of the message appearing. Your Ford Dealer will be able to advise you whether only an IOLM service is recommended, or whether you should complete your General Service.

If your information display resets prematurely or becomes inoperative, perform the IOLM service interval at six months or 15,000 km from your last engine oil and filter change, whichever occurs first.

Servicing Plan

The following table provides examples of vehicle use and its impact on engine oil life. It is a guideline only. Actual oil life intervals depend on several factors and generally decrease with severity of use.

When to expect the OIL CHANGE REQUIRED Message	
Interval	Vehicle Use and Example
Greater than 15,000 km	Optimal
	Highway driving at moderate, regular speeds. Avoidance of high revs after cold starts. Avoidance of engine idling. Use of Eco mode in vehicle, if equipped.
12,000–15,000 km	Normal
	Normal commuting with highway driving. Unladen to moderate loads. Flat to moderately hilly roads.
8,000–12,000 km	Severe
	City stop-start driving. Short journeys. Moderate to maximum load and towing. Mountainous or off-road conditions. Extended idling. High proportion of short journeys less than 10 km or less than 15 minutes duration, particularly starting from a cold engine.
Up to 8,000 km	Extreme
	Multi-drop city stop-start driving. Speed controlled sites such as airports.

Servicing Plan

PEACE OF MIND INSPECTION

Your Authorised Ford Dealer offers a complimentary inspection after 3,000 km, or 2 months from the date of delivery, just to make sure that everything is as it should be. Simply contact your Authorised Ford Dealer for a booking, and they will happily inspect your vehicle.

The Peace of Mind Inspection expires 5,000 km or 4 months after delivery. The work which is performed at this peace of mind inspection is detailed below.

General	
Clarify the features of vehicles to customer, including the FordPass app.	
Complete the customer instructions.	
Check the Ford computer network to make sure there are no outstanding campaign or recall actions on the vehicle.	
Drive the vehicle into the workshop	
Instrument gauges, warning and control lights and horn	Inspect operation.
Washers, wipers	Inspect operation and adjust, if necessary.
Inside the vehicle	
Exterior and respective control lights, instrument cluster illumination	Inspect operation and condition.
Steering column	Inspect steering column lock operation.
Handbrake	Inspect operation and adjust, if applicable.
	Inspect handbrake warning lamp operation.
Automatic transmission	Inspect starter inhibitor switch operation.
	Inspect automatic transmission and transmission linkage operation.
	Inspect automatic transmission rotary dial or T-Bar operation.
Climate control	Inspect climate control system performance.
Electronic control unit self-test	Automatic transmission engine including idle speed and ABS check, if applicable.
Seatbelts, buckles and stalks	Inspect operation and condition.
Outside the vehicle	
Doors	Inspect door adjustment.
Water entry	Inspect for body related water leaks.

Servicing Plan

Under the bonnet	
Engine	Inspect engine oil.
Auxiliary drive belts	Inspect drive belt condition.
Induction air filter	Inspect air cleaner, intake manifold tube and hoses.
Coolant	Inspect cooling system condition including clamps.
Ignition system	Inspect condition and security.
Wiring, pipes, hoses, oil and fuel feed lines	Inspect for routing, damage, chafing and leaks (where visible).
Engine, vacuum pump, heater and radiator	Inspect for damage and leaks (where visible).
Battery	Inspect battery security and terminals grease, if necessary.
Under the vehicle	
Exhaust	Inspect exhaust for signs of leakage, wear and damage.
Heat shields	Inspect heat shields for correct fit and signs of wear or damage.
Steering, suspension linkages, ball joints, sideshaft joints, gaiters	Inspect for damage, wear, security and rubber deterioration (where visible).
Engine, transmission	Inspect for damage and leaks.
Pipes, hoses, wiring, oil and fuel feed lines	Inspect for routing, damage, chafing and leaks (where visible).
Tyres	Inspect tyres for wear and damage.
Road test	
Engine	Inspect engine driveability.
Cruise control	Inspect cruise control operation.
Noise, vibration and harshness	Inspect for squeaks, rattles, wind noise and powertrain noise.

Servicing Plan

IOLM SERVICE

The work which is performed at an IOLM Service is detailed in the following table:

General	
Clarify the features of the vehicle to the customer.	
Complete the customer instructions.	
Check the Ford computer network to make sure there are no outstanding campaign or recall actions on the vehicle.	
Inside the vehicle	
Intelligent Oil-Life Monitor (IOLM)	Reset only after every oil and filter change.
Under the hood	
Engine oil and filter	Drain oil, renew oil filter, refill engine oil.
Under the vehicle	
Fuel filter – Diesel	Drain water in fuel filter.

Servicing Plan

GENERAL SERVICE

A General Service may be performed with or without an Oil and Oil Filter change depending on the status of your Intelligent Oil Life Monitor. Please consult with your Ford Dealer when booking your General Service.

General	
Clarify the features of the vehicle to the customer.	
Complete the customer instructions.	
Check the Ford computer network to make sure there are no outstanding campaign or recall actions on the vehicle.	
Inside the vehicle	
Check oil life remaining in instrument cluster	30% or less - recommend changing oil and oil filter. 30% - 60% - Ford dealer to review and concur with customer whether to change the oil and filter as part of the General Service. 60% - 100% - oil and oil filter do not require changing.
Intelligent Oil-Life Monitor (IOLM)	Reset only after every oil and filter change, if applicable.
Instrument gauges, warning and control lights and horn	Inspect operation
Exterior and respective control lights, instrument cluster illumination	Inspect operation and condition.
Handbrake	Inspect operation and adjust, if applicable.
Seatbelts, buckles and stalks	Inspect operation and condition.
Steering	Inspect the steering wheel has the specified play.
DTC check	Perform DTC systems check on vehicle (FDRS).
Tyre pressure monitoring system (if applicable)	Adjust pressures, reset if applicable.
Washers, wipers	Inspect operation and adjust, if necessary.
Windshield	Inspect for crack, chips or pits.
Under the hood	
Engine Oil and Oil Filter	Drain oil, renew Oil Filter, refill engine Oil (recommended if oil life is less than 30% or as agreed with the Customer).
Air conditioning	Inspect air conditioning operation, lines for damage and leaks.
Washer reservoirs	Inspect and top up fluid levels as necessary.
Induction air filter	Inspect air cleaner, intake manifold tube and hoses.
Wiring, pipes, hoses, oil and fuel feed lines	Inspect for routing, damage, chafing and leaks (where visible).

Servicing Plan

Engine, vacuum pump, heater and radiator	Inspect for damage and leaks (where visible).
Brake booster and brake master cylinder	Inspect for damage and leaks (where visible).
Auxiliary drive belts	Inspect operation and condition Inspect condition and inspect for wear, cracks, fraying and tension.
Coolant	Inspect anti-freeze concentration.
Coolant expansion tank and washer reservoirs	Inspect and top up fluid levels as necessary. In case of abnormal fluid loss, a separate order is required to investigate and rectify.
Exhaust manifold and heat shields	Inspect for damage, leaks and looseness.
Battery terminals	Clean and if necessary, re-grease.
Battery	Inspect specific gravity and top up fluid level as necessary. In case of abnormal fluid loss, a separate order is required to investigate and rectify.
Under the vehicle	
Fuel filter - Diesel	Drain any water from fuel filter (where filter is not replaced).
Front suspension- steering rack lock stop 4X4/4X2 (Hi Ride only)	Clean grease and re-grease (4 points).
Steering, suspension linkages, ball joints, seshaft joints, gaiters	Inspect for damage, wear, security and rubber deterioration (where visible).
Propeller shaft joints (four-wheel drive)	Inspect for damage, wear, security and leaks.
Engine, transmission	Inspect for damage and leaks.
Pipes, hoses, wiring, oil and fuel feed lines, exhaust	Inspect routing, damage, chafing and leaks (where visible).
Exhaust system and heat shields	Inspect for damage, leaks and looseness.
Tyres and tyre rotation	Inspect wear and condition, especially at tyre wall (note tread depth) and rotate wheels/tyres.
Automatic transmission Rear differential (4X2) Front and rear differential (4X4) Transfer case (4X4)	Inspect for oil leaks.
Brake system (4 wheel disc)	With wheels off, check brake pads, discs, linings for wear and check brake cylinders for leakage and discs for condition and thickness; check rubber hoses and components for deterioration.

Servicing Plan

Brake system (disc and drum)	With wheels/drums off, check brake pads, discs, linings for wear and check brake cylinders for leakage and drums for condition and thickness; check rubber hoses and components for deterioration.
Wheel bearings	Check for excessive free play and axial movement.
Outside the vehicle	
Hood latch, safety catch and hinges	Inspect operation and grease (where applicable).
Door hinges	Inspect operation and grease (where applicable).
Body and paint	Carry out visual check.
Tyres	Adjust pressure.
Spare wheel	Adjust pressure, check wear and condition (note tread depth).
Wheel nuts	Tighten to correct torque and check for correct type. Inspect rim for damage.
Tyre pressure monitoring system	Reset if applicable.
Ford Power Roller Shutter- regular service	Power roller shutter clean and lubrication (where fitted).
Other Maintenance Items	Carry out other maintenance items as recommended on page 21 of this portfolio.
Service reminder sticker	Affix to the top right corner of the windscreen.
Road test	Road test vehicle post service.

Additional Service Items - Not Included in General Service. To be Performed Upon Agreement with the Customer	
Ford Power Roller Shutter - advanced service	When the power roller shutter closing cycle time is greater than or equal to 10 seconds, it requires an advanced clean which also requires the shutter to be removed, cleaned and reinstalled (where fitted).

Servicing Plan

SEVERE OR EXTREME CONDITION SERVICE

Vehicles which are driven under severe or extreme conditions could require additional servicing. Your Ford Service Advisor will help you determine the best servicing intervals for your vehicle in line with Ford requirements.

A Severe or Extreme Condition Service comprises of all the items listed in the General Service as well as any additional items mentioned in the below table.

Additional items: Vehicles operated under severe or extreme conditions	
Every 6 months	Replace the brake fluid if your vehicle is used for continuous hard driving and mountain driving or if very humid conditions apply.
Every 15,000 km	Clean the air cleaner body and intake tube.
	Replace the climate control filter (optional pollen filter only), at the discretion of dealer or owner if driving continuously in dusty or sandy conditions. If filter is not replaced, but is cleaned with compressed air, air quality and airflow quantity may be reduced.
	Replace the fuel filter (diesel). Commercial applications where the vehicle is often off-road and the fuel may be regularly obtained from non-branded outlets or locations (for example, mining or agricultural usage).
Every 15,000 km	Replace air cleaner element (dusty or sandy conditions only) Note: <i>Cleaning the air cleaner element is not recommended due to potential damage. The air cleaner element is not washable.</i>
Every 60,000 km or every 24 months	Replace front and rear axle oil under extreme conditions such as continuous heavy towing.
Every 75,000 km	Replace transfer case fluid under extreme conditions such as continuous heavy towing.
Additional items that need routine inspection when driving through deep water	
Inspect front/rear axle oil for signs of water contamination after driving through deep water (water fording).	
Inspect transfer case fluid for signs of water contamination after driving through deep water (water fording).	
Inspect engine oil for signs of water contamination after driving through deep water (water fording).	

Servicing Plan

OTHER MAINTENANCE ITEMS

The following less frequent operations should be added at the required interval specified:

Additional items that need routine servicing on a distance travelled or time basis	
Engine oil - check oil level and oil life percentage. Change oil and filter as required	Drain oil, renew oil filter, refill engine oil.
Every 30,000 km or 2 years (whichever occurs first). More often under severe or extreme usage conditions	Replace pollen filter.
Every 3 years (more often under severe or extreme conditions)	Replace brake fluid.
At a maximum of 60,000 km or 4 years (whichever occurs first)	Replace diesel fuel filter - 4X4 Hi Ride & 4X2 Hi Ride (long filter).
At a maximum of 60,000 km or 4 years (whichever occurs first)	Replace diesel fuel filter - 4X2 Lo Ride (short filter).
At a maximum of 120,000 km	Replace external petrol fuel filter.
At a maximum of 150,000 km	Replace spark plug (3.0L petrol).
Every 240,000 km or 10 years	Replace auxiliary drive belts.
At a maximum of 45,000 km or 3 years (whichever occurs first). More often in dusty conditions	Replace air cleaner element.
Initial change 10 years or 320,000 km (whichever occurs first). After initial change, every 5 years or 160,000 km	Replace coolant ¹ .
Every 240,000 km or 10 years	Replace timing belt & tensioner (2.0L diesel & 3.0L diesel).
Every 240,000 km (more often for towing, water crossing, severe or extreme usage conditions)	Replace automatic transmission fluid.
Every 240,000 km (more often for towing, water crossing, severe or extreme usage conditions)	Replace rear axle oil (4X2).

¹ Do not mix different colors or types of coolant in your vehicle. This reduces the effectiveness of the coolant and may affect your coverage under the New Vehicle Warranty in the event that a defect in your vehicle is attributable to this.

Servicing Plan

Every 240,000 km (more often for towing, water crossing, severe or extreme usage conditions)	Replace front and rear axle oil (4X4).
Every 240,000 km (more often for towing, water crossing, severe or extreme usage conditions)	Replace transfer box oil (4X4).

Service Records

2 months or 3,000km after delivery

Peace of Mind Inspection. This offer expires at **4 months or 5,000km** after delivery

Date:	Km:
Repair Order Number:	Signature:

Service Type

COMPLIMENTARY
Authorised Ford Dealer Service Verification Stamp
INSPECTION



Ford Dealer Service Verification

By stamping this service record you confirm that:

- You are an Authorised Ford Dealer Service Department.
- You have completed all aspects of the Ford Peace of Mind Inspection.
- You have checked and completed any outstanding campaign or recall actions.

Your next service is due at the earlier of:

Date:	Km:
-------	-----

Service Records

Vehicle Identification Number	Odometer Reading
Date	Repair Order

Service Advisor Signature

Service Type

<input type="checkbox"/> IOLM	<input type="checkbox"/> General Service	<input type="checkbox"/> Severe or Extreme
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Parts Replaced

<input type="checkbox"/> Engine oil & filter	<input type="checkbox"/> Transmission Oil
<input type="checkbox"/> Pollen filter	<input type="checkbox"/> Transfer case oil
<input type="checkbox"/> Air filter	<input type="checkbox"/> Axle oil
<input type="checkbox"/> Fuel filter	<input type="checkbox"/> Coolant
<input type="checkbox"/> Spark plugs	<input type="checkbox"/> Brake fluid

Oil life percentage remaining at the conclusion of service - _____%

Ford Dealer Service Verification

By stamping the service record, you confirm that:

- You are an Authorised Ford Dealer service department.
- You have completed all aspects of the service.
- You have checked and completed any outstanding campaign or recall actions.
- You have only fitted Genuine Ford Parts.
- You have recorded the service event on the Ford Motor Company computer system.

Authorised Ford Dealer service Verification Stamp

Next service inspection – prior to

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

 or _____,000 km.

Service Records

Vehicle Identification Number	Odometer Reading								
Date	Repair Order								
Service Advisor Signature									
Service Type									
<input type="checkbox"/> IOLM	<input type="checkbox"/> General Service								
<input type="checkbox"/> Severe or Extreme									
Parts Replaced									
<input type="checkbox"/> Engine oil & filter	<input type="checkbox"/> Transmission Oil								
<input type="checkbox"/> Pollen filter	<input type="checkbox"/> Transfer case oil								
<input type="checkbox"/> Air filter	<input type="checkbox"/> Axle oil								
<input type="checkbox"/> Fuel filter	<input type="checkbox"/> Coolant								
<input type="checkbox"/> Spark plugs	<input type="checkbox"/> Brake fluid								
Oil life percentage remaining at the conclusion of service - _____%									
Ford Dealer Service Verification									
By stamping the service record, you confirm that:									
<input type="checkbox"/> You are an Authorised Ford Dealer service department.									
<input type="checkbox"/> You have completed all aspects of the service.									
<input type="checkbox"/> You have checked and completed any outstanding campaign or recall actions.									
<input type="checkbox"/> You have only fitted Genuine Ford Parts.									
<input type="checkbox"/> You have recorded the service event on the Ford Motor Company computer system.									
<p>Authorised Ford Dealer service Verification Stamp</p>									
Next service inspection – prior to <table border="1" style="display: inline-table; border-collapse: collapse; text-align: center;"> <tr> <td style="width: 20px; height: 20px;">D</td> <td style="width: 20px; height: 20px;">D</td> <td style="width: 20px; height: 20px;">M</td> <td style="width: 20px; height: 20px;">M</td> <td style="width: 20px; height: 20px;">Y</td> <td style="width: 20px; height: 20px;">Y</td> <td style="width: 20px; height: 20px;">Y</td> <td style="width: 20px; height: 20px;">Y</td> </tr> </table> or _____,000 km.		D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y		

Service Records

Vehicle Identification Number	Odometer Reading								
Date	Repair Order								
Service Advisor Signature									
Service Type									
<input type="checkbox"/> IOLM	<input type="checkbox"/> General Service								
<input type="checkbox"/> Severe or Extreme									
Parts Replaced									
<input type="checkbox"/> Engine oil & filter	<input type="checkbox"/> Transmission Oil								
<input type="checkbox"/> Pollen filter	<input type="checkbox"/> Transfer case oil								
<input type="checkbox"/> Air filter	<input type="checkbox"/> Axle oil								
<input type="checkbox"/> Fuel filter	<input type="checkbox"/> Coolant								
<input type="checkbox"/> Spark plugs	<input type="checkbox"/> Brake fluid								
Oil life percentage remaining at the conclusion of service - _____%									
Ford Dealer Service Verification									
By stamping the service record, you confirm that:									
<input type="checkbox"/> You are an Authorised Ford Dealer service department.									
<input type="checkbox"/> You have completed all aspects of the service.									
<input type="checkbox"/> You have checked and completed any outstanding campaign or recall actions.									
<input type="checkbox"/> You have only fitted Genuine Ford Parts.									
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D	D	M	M	Y	Y	Y	Y		

Service Records

Vehicle Identification Number	Odometer Reading								
Date	Repair Order								
Service Advisor Signature									
Service Type									
<input type="checkbox"/> IOLM	<input type="checkbox"/> General Service								
<input type="checkbox"/> Severe or Extreme									
Parts Replaced									
<input type="checkbox"/> Engine oil & filter	<input type="checkbox"/> Transmission Oil								
<input type="checkbox"/> Pollen filter	<input type="checkbox"/> Transfer case oil								
<input type="checkbox"/> Air filter	<input type="checkbox"/> Axle oil								
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Authorised Ford Dealer service Verification Stamp

Next service inspection – prior to

D	D	M	M	Y	Y	Y	Y
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Next service inspection – prior to <table border="1" style="display: inline-table; border-collapse: collapse; text-align: center;"> <tr> <td style="width: 15px; height: 15px;">D</td> <td style="width: 15px; height: 15px;">D</td> <td style="width: 15px; height: 15px;">M</td> <td style="width: 15px; height: 15px;">M</td> <td style="width: 15px; height: 15px;">Y</td> <td style="width: 15px; height: 15px;">Y</td> <td style="width: 15px; height: 15px;">Y</td> <td style="width: 15px; height: 15px;">Y</td> </tr> </table> or _____,000 km.		D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y		

Service Records

Vehicle Identification Number	Odometer Reading								
Date	Repair Order								
Service Advisor Signature									
Service Type									
<input type="checkbox"/> IOLM	<input type="checkbox"/> General Service								
<input type="checkbox"/> Severe or Extreme									
Parts Replaced									
<input type="checkbox"/> Engine oil & filter	<input type="checkbox"/> Transmission Oil								
<input type="checkbox"/> Pollen filter	<input type="checkbox"/> Transfer case oil								
<input type="checkbox"/> Air filter	<input type="checkbox"/> Axle oil								
<input type="checkbox"/> Fuel filter	<input type="checkbox"/> Coolant								
<input type="checkbox"/> Spark plugs	<input type="checkbox"/> Brake fluid								
Oil life percentage remaining at the conclusion of service - _____%									
Ford Dealer Service Verification									
By stamping the service record, you confirm that:									
<input type="checkbox"/> You are an Authorised Ford Dealer service department.									
<input type="checkbox"/> You have completed all aspects of the service.									
<input type="checkbox"/> You have checked and completed any outstanding campaign or recall actions.									
<input type="checkbox"/> You have only fitted Genuine Ford Parts.									
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D	D	M	M	Y	Y	Y	Y		

Service Records

Brake System

No later than **36 months** from the date of registration

Date:

Km:

Service Type

Brake Fluid

Authorised Ford Dealer Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Service Verification

By stamping this service record you confirm that:

- You are an Authorised Ford Dealer Service Department.
- You have checked and completed any outstanding campaign or recall actions.
- You have only fitted Genuine Ford Parts.

Service Records

Brake System

No later than **36 months** from previous brake system service

Date:

Km:

Service Type

Brake Fluid

Authorised Ford Dealer Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Service Verification

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- You have checked and completed any outstanding campaign or recall actions.
- You have only fitted Genuine Ford Parts.

Service Records

Brake System

No later than **36 months** from previous brake system service

Date:

Km:

Service Type

Brake Fluid

Authorised Ford Dealer Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Service Verification

By stamping this service record you confirm that:

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- You have checked and completed any outstanding campaign or recall actions.
- You have only fitted Genuine Ford Parts.

Service Records

Brake System

No later than **36 months** from previous brake system service

Date:

Km:

Service Type

Brake Fluid

Authorised Ford Dealer Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Service Verification

By stamping this service record you confirm that:

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- You have checked and completed any outstanding campaign or recall actions.
- You have only fitted Genuine Ford Parts.

Service Records

Cooling System

No later than **10 years** initially and thereafter **5 years** from previous cooling system service

Date:

Km:

Service Type

Coolant

Authorised Ford Dealer Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Service Verification

By stamping this service record you confirm that:

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- You have only fitted Genuine Ford Parts

Service Records

Cooling System

No later than **10 years** initially and thereafter **5 years** from previous cooling system service

Date:

Km:

Service Type

Coolant

Authorised Ford Dealer Service Verification Stamp

Replaced



GENUINE

Parts, Service and Accessories

Ford Dealer Service Verification

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Notes

Owner/vehicle identification

Owner's name

Address

Suburb

City

Postcode

Model Type

VIN

Reg no.

Date of Purchase

NSC

Paint/Trim

Selling Dealer Name

Selling Dealer Code

Servicing Dealer Information

Dealer's name

Code

Address

Suburb

City

Postcode

Our Service Manager is

Ph. No.

Our Service Advisor is

Ph. No.

Produced by
FORD MOTOR COMPANY OF AUSTRALIA PTY LIMITED ABN 30 004 116 223
Registered Office: 1st Floor, 600 Victoria Street, Richmond, Victoria 3121

www.ford.com.au