

Peace of Mind

## NEW CAR WARRANTY

**5** YEAR | **150K**<sup>^</sup>  
WARRANTY  
ON S11 AT DC PICK UP

**mahindra**  
**PIKUP**

Mahindra Automotive Australia Pty. Ltd.  
4/20 Buttonwood Place, Willawong, Brisbane QLD 4110 Australia.  
Phone: (07) 3213 1211 Fax: (07) 3213 1215  
Email: [info@mahindra.com.au](mailto:info@mahindra.com.au) | [www.mahindra.com.au](http://www.mahindra.com.au)

All features and colours mentioned are not available on all models. • Accessories shown are not part of standard equipment. • Performance figures may differ in conditions other than test conditions. • Vehicle body colour and interiors may differ from the printed photographs • In view of our policy of continuously improving our products, we reserve the right to alter specifications or designs without prior notice and without liability. • Please check model details with our nearest dealer. ^Vehicle tested in accordance with ADR 81/02 Actual fuel consumption and CO2 emission depend on factors such as traffic conditions, vehicle conditions and how you drive. \*Terms & Conditions apply, please see our website [www.mahindra.com.au](http://www.mahindra.com.au) for details. ^Terms & Conditions Apply, please see [www.mahindra.com.au/ownership](http://www.mahindra.com.au/ownership) for more details.

Dealer Details:



**mahindra** <sup>Rise</sup>

## Pikup Automatic New Car Warranty Roadside Assistance

### NEW CAR WARRANTY

Subject to the terms and conditions below, Mahindra Automotive Australia Pty Ltd ACN 133 379 218 t/a Mahindra Ag & Auto Australia (**MAA**) is pleased to provide You with a five (5) year or 150,000km warranty (whichever occurs first) (**Mahindra New Vehicle Warranty**) on Your new Mahindra Pickup S11 equipped with an automatic transmission (Your vehicle) purchased from 20th October 2022.

The **Mahindra New Vehicle Warranty** expires 5 years or 150,000km after the date of the first retail registration of Your vehicle (**Warranty Start Date**) subject to Your vehicle being operated, maintained, and serviced in accordance with the owner's handbook supplied to You when Your vehicle was purchased (**Owner's Handbook**).

Should any part of the vehicle require repair or replacement as a result of a manufacturing or

material defect within the **Mahindra New Vehicle Warranty** period, the part will be repaired or replaced free of charge by Your authorised Mahindra dealer, regardless of any change of ownership during the **Mahindra New Vehicle Warranty** period covered. Any part so repaired or replaced will benefit from these arrangements for the balance of the **Mahindra New Vehicle Warranty** period applicable to Your vehicle. Any repair to Your vehicle may be carried out using new parts or standard exchange parts at the sole discretion of the manufacturer or authorised Mahindra dealer.

No responsibility will be accepted where the part has required repair or replacement as a direct result of wear and tear, misuse or neglect, accidents, fire, theft, racing or rallying, fitting of non-genuine parts, alterations to vehicle specifications without manufacturer consent, or when the vehicle has not been serviced in accordance with the Owner's Handbook.

Please note that work carried out under the **Mahindra New Vehicle Warranty** does not extend the warranty. In particular, the replacement of a part within the **Mahindra New Vehicle Warranty** period does not extend the **Mahindra New Vehicle Warranty**. The warranty that covers the replaced part expires on the date of expiry of the **Mahindra New Vehicle Warranty**.

The **Mahindra New Vehicle Warranty** does not limit and may not necessarily exceed Your rights under the Competition and Consumer Act 2010 and other applicable Commonwealth, State and Territory legislation. The warranty does not affect those guaranties, rights, or remedies, except to the extent that their application may lawfully be excluded or limited.

### GENUINE PARTS

MAA warrants the Genuine Parts fitted to Your vehicle for:

a) 6 months or 10,000km, whichever occurs first, from

the date that the Genuine was fitted to Your vehicle, (**Genuine Part Warranty**); or

b) the balance of the **Mahindra New Vehicle Warranty** where the Mahindra New Vehicle Warranty exceeds the **Genuine Part Warranty**.

c) If the Genuine Part/part/s is/are purchased from one of our authorised dealers/service agents and is fitted at a Mahindra authorised dealer/ service agent workshop, in case of failure within aforementioned Genuine Part Wwarranty period, Mahindra MAAwarrants reimbursement of part cost as well as labor costs through the said aAuthorized dealer/ service agent who carries out the repair. If the partGenuine Part/s is/are not fitted at a Dealer/Service agent workshop, Mahindra Automotive AustraliaMAA, reserves its right to deny the part / labor cost for the part Genuine Partreplaced if it is evident that the failure has occurred due to negligence/improper fitment.

GENUINE ACCESSORIES

Genuine Accessories sold:

a) with the vehicle at the time of purchase, shall be warranted for 12 months or 20,000km (whichever occurs first); or

b) after vehicle purchase through Dealership Parts Department shall be warranted for 12 months or 20,000km (whichever occurs first) from the date of invoice supplied with Genuine Accessory purchase.

(Genuine Accessory Warranty)

VEHICLE EXCLUSIONS

Unless stated above, all other warranties are expressly negated and excluded.

The Mahindra New Vehicle Warranty, Genuine Part Warranty and Genuine Accessory Warranty do not apply to:

1] Your vehicle's battery (12 volt); batteries are

warranted for the first 12 months/100,000 kms (whichever earlier) from date of first retail registration only.

2] tyres or tyre replacement. Tyres are covered by the tyre manufacturer's warranty;

3] service items and wear & tear parts being those items and parts replaced during normal service and maintenance operations and which are subject to wear. These items include bulbs, oil and all filters, sparking plugs, drive belts, wiper blades, brake and clutch linings. These parts will only be replaced free of charge if there is a manufacturing or material defect. Please refer to the Owner's Handbook for a list of these items and their limitations;

4] normal deterioration of rubber components, trim, paint and appearance items having regard to the vehicle age, operating conditions and level of care given to Your vehicle;

5] normal wear and tear including the gradual reduction of operating performance of a part having regard to the distance travelled and with the age of the vehicle;

6] maintenance of Your vehicle's body, trim and paintwork;

7] repairs, part replacement or adjustments required due to vehicle misuse or neglect, including but not necessarily limited to the following:

- a] use of vehicle in formal or informal competitive events such as rallying, racing, track days and hill climbs;
- b] any speed trials;
- c] driving over kerbs or speed reduction devices exceeding the recommended speed;
- d] water ingress arising from driving the vehicle through flooded areas or vehicle becoming immersed in a flooded area;
- e] vehicle overloading (refer to the Owner's Handbook for what vehicle load is permitted for Your

Mahindra vehicle);

f] consequential damage that occurs because of continual vehicle operation after a fault becomes known;

8] Repairs or parts replacement required due to improper or inadequate vehicle servicing, including:

- a] failure to complete vehicle servicing in accordance with the Owner's Handbook;
- b] fitting non-genuine parts or accessories or add-on equipment not approved by MAA;
- c] the use of fluids, coolant or oils that do not meet the specifications outlined in the Owner's Handbook;
- d] any repair or parts required as a result of incorrect, contaminated or poor quality fuels (refer to the Owner's Handbook for fuel type and quality standards); or
- e] environmental damage.

MAA will not be liable for any cost, expense or damage incurred by you while your vehicle is out of service



during the performance of any warranty work other than as remedy for Your rights under the Competition and Consumer Act 2010 or other applicable Commonwealth, State and Territory legislation.

### OWNER RESPONSIBILITIES

It is Your responsibility to:

- ensure proper use and maintenance of Your vehicle in accordance with the Owner's Handbook;
- have Your vehicle is serviced and inspected in accordance with the manufacturer's recommendations;
- retain complete and itemised service invoices to record Your vehicle's service history;
- report any apparent defect in Your vehicle that may give rise to a warranty claim under the **Mahindra New Vehicle Warranty** to an authorised Mahindra Dealer within 30 days of becoming aware of any such issue, circumstance or event;
- use all reasonable means to protect Your vehicle from further damage once the defect becomes apparent;

- present Your vehicle to an authorised Mahindra Dealer as soon as practicable after report any issue, circumstance or event that may give rise to a warranty claim under the **Mahindra New Vehicle Warranty**;
- provide reasonable information to an Authorised Mahindra Dealer as the Authorised Mahindra Dealer's request.

### SUMMARY OF MAHINDRA ASSIST ROADSIDE ASSISTANCE

Mahindra offers you the Mahindra Assist roadside assistance program (**Mahindra Assist**) for a period of 12mths from date of your vehicles 1st registration. This is renewable upon completing the yearly service within our Dealer Network. This is renewable upon completing the yearly service within our Dealer network. This can be renewed each year up to a maximum of 5 years / 150,000 km from date of 1st registration. The services offered by Mahindra Assist are provided nationally through over 900 service centre using Australia's state motoring organisations.

Should you experience any mechanical breakdown, Mahindra Assist is available to you Australia wide, 24 hours a day, 365 days a year.

To access this service call **1800 241 467** and assistance will be provided through the motoring organisation in Your state. Every effort will be made to mobilise Your vehicle and get You back on the road as soon as possible.

For the full set of terms and conditions that apply, please refer to the document "Mahindra Assist - Service Benefits" available on our website. Also provided to You during delivery of your new vehicle.

**If you have any further questions,  
please call Mahindra Customer Service on  
(07) 3213 1211.**

