

## **FLEXIGO / RIDESHARE SOLUTIONS HIRE RENTAL FEES & CHARGES SCHEDULE**

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### **Flexigo / Rideshare Solutions one-off subscription fee**

A one-off subscription fee of \$250 is payable at the time of approval and the commencement of the rental. No further fee is charged on renewal or for subsequent rehires by existing or former renewing customers.

### **Flexigo / Rideshare Solutions right to charge Your Payment Method or bank account**

Flexigo / Rideshare Solutions reserves the right to charge your relevant Payment Method or bank account for any of the listed tolls, fines, fees, charges or excesses accrued whilst using an Flexigo / Rideshare Solutions vehicle as outlined in the Vehicle Agreement.

### **Amendments to your banking details of payment method**

Where you make any amendments to any banking details, Payment Method details, residential address or contact numbers (including mobile phone) – please advise Flexigo / Rideshare Solutions in writing at:

rentals@ridesharesolutions.com.au

### **Fines and Infringements - \$85 administration processing fee per infringement notice**

If you receive a fine or infringement for speeding, parking illegally, littering or otherwise incur any other type of traffic related fine or infringement whilst using an Flexigo / Rideshare Solutions vehicle, you will be responsible for paying this fine in addition to the administration processing fee listed.

### **Cancellation Fee - \$85**

If You:

- (a) cancel your existing rental booking less than 48 hours prior to the pick-up time for collection specified in the Flexigo / Rideshare Solutions Rental Agreement; or
- (b) otherwise fail to collect the Vehicle from the pick-up location by the time for collection of the Vehicle specified in the Flexigo / Rideshare Rental Agreement, We can charge You a cancellation fee of \$85.

### **Fuel Charge - \$55.00 plus the cost of the fuel to fill tank**

This may include a service component. The minimum fuel charge is \$55.

### **Accident-Related Charges - \$275 Administration Fee**

- (a) \$275 (in addition to any applicable damage liability cost).
- (b) You will also be liable for the Damage liability costs outlined in the Flexigo / Rideshare Solutions Rental Agreement. If You do not purchase a Damage Cover fee reduction, and You have an Accident in the Vehicle, you may be charged up to the full Damage Fee of \$3,500 for Rideshare Solutions passenger vehicles, \$1,500 for Flexigo passenger vehicles or \$6,600 for commercial vehicles.

### **Cleaning and Deodorising Fee - \$275.00**

- (a) You must return the vehicle in a suitable state of cleanliness. Additional fees may apply if standard cleaning practices do not rectify the issue.
- (b) Removal of illicit drugs, odour, smell, stains and syringes will incur fees relating to additional costs incurred to fully rectify the issue.

### **Relocation Fee- \$2.20 per kilometre**

In addition to any and all other costs associated with transporting or towing the vehicle to the Return Location.

### **Roadside Assistance Fee - \$180 per instance**

In addition to other associated charges, where You are at Fault and roadside assistance is required. Refer to clause 9.

### **Broken or Tampered Odometer Fee**

- (a) 32.5 cents per kilometre at 500kms per day.
- (b) Plus, any cost of repairing or replacing the odometer.

### **Kilometre Allowance \$0.25 cents per klm in excess of allowed 215 klms per day.**

The Kilometre Allowance per day and Charge per Excess Kilometre Fee are \$0.20 cents per kilometre over that allowed, indicated in the Flexigo / Rideshare Solutions Rental Agreement under 'Charges'. We will charge you the applicable Excess Kilometre Fee weekly or when you return the Vehicle.

### **Toll Facility Terms and Conditions - \$85.00 administrative fee per toll**

#### **1 Your Toll Facility**

- (a) You and any Authorised Driver **must** pay all tolls and You **must** add the Vehicle to Your Toll account with Linkt for use of the Vehicle on toll roads.
- (b) In order to use Your Toll facility, You or Your Authorised Driver must travel in an Electronic Tolling Lane.
- (c) You always remain responsible for the acts and omissions of any Authorised Driver, any other person using the Vehicle or any Authorised Representative using or operating Your Toll Facility, including for any Tolls and Fees they incur.

#### **2 Your Vehicle is tag-less and the Vehicle registration plate is captured to identify when a Toll Road is used.**

- (a) If You fail to add the Vehicle to Your Toll account and We are required to nominate You as the responsible party when the Vehicle has been used on a toll road, we will charge You an administrative fee of \$85.00 for each nomination.
- (b) You are always liable for and must pay:
  - (i) all Toll and related costs including the video matching fee (it is Your responsibility to be aware of all Tolls payable in connection with the use of a toll road); and
  - (ii) the Service Fee for each Toll charge.
- (c) You acknowledge that if You fail to pay any Tolls or Fees as required by these Terms and Conditions, and we have paid these on your behalf, we may refer that failure to a Credit Reporting Agency.

#### **3 Errors in charging Tolls and Fees**

- (a) If We incorrectly credit You with, or pay You an amount in connection with, Your Toll Facility We may recover that amount from You provided that We have given You 10 days prior written notice of Our intention to do so.

- (b) We will pay, within a reasonable time, any refund due to You in connection with Your Toll Facility by such method as We may reasonably choose.

### **Breach of Contract**

A breach of any part of the rental agreement clauses is a Major Breach of the Rental Agreement that excludes Your entitlement to Damage Cover. See clause 12 for further details.

### **GPS Tracker Tampering, Removal or Loss - \$285.00 Fee**

You **must not** tamper with the tracking device or remove it from the vehicle. Refer to clause 15.2 as it is a Major Breach and you will incur the \$285 replacement fee.