

# CHATHAM TIDES

## CAPE COD







# WELCOME

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We extend to you a very warm welcome to **CHATHAM TIDES** and are delighted with the opportunity to have you as our guest. You can expect to find a sense of personal renewal during your stay. Whether you are traveling on business or pleasure, we know you have a choice and are honored that you have selected our property for your lodging needs. Chatham is a charming town with a colorful past and a promising future. In the meantime, if there is anything we can do for you, please do not hesitate to contact the front desk or myself.

**We hope that you will have a memorable and productive stay with us.**

Be inspired,

**JOHN BORZILLERI**

*General Manger*





# GENERAL INFORMATION

## CHECK IN/OUT

**CHECK-IN:** 3:00pm

**CHECK-OUT:** All guests are requested to vacate their room by 11:00am on the day of departure.

We accept payment by Visa, MasterCard and American Express or cash.

Guests wishing to have a later check out are requested to check with us the day before to ensure their room is available. If available, a late check out is 1pm and is tarified at 25% of the nightly room rate.

## SMOKING

You are respectfully reminded that Chatham Tides is a non-smoking establishment and we request that you refrain from smoking whilst in the rooms or on the front terraces.

There are designated smoking areas in the driveway and in the gardens, please dispose of your cigarette ends responsibly using the sand buckets provided.

If you are found to have been smoking in your room, we will levy a deep cleaning charge equivalent to one night's accommodation.

## PARKING & ACCESS TO MAIN ROAD

Please **DO NOT PARK** in the area in front of reception. We have left this area for Emergency Services, taxis and for you to check in only. Please park responsibly using the designated spaces in the parking lot.

## ACCESS TO ROOMS & KEYS

Your room has a set of keys for your bedroom and front door. Please keep these safe and take them with you.

If arriving late we ask you to please keep the noise down out of respect for other guests.

If you inadvertently take a key home with you we will give you seven days return the key by mail, otherwise a replacement charge of \$20.00 will be charged to your account.





# ROOM INFORMATION



## PILLOWS

As part of our environmental policy, we dress the bed with two pillows per person. Extra pillows are stored in the closet. Please ask at front desk if you would like additional pillows.

## TELEVISIONS

Remotes can be found in each room and the televisions offer a wide range of channels. If you have any problems, please do not hesitate to contact front desk.

## OUTDOOR FURNITURE

Please do not leave outdoor patio umbrellas open unattended as winds come up quickly resulting in damage. Please do not move deck furniture off designated areas. There are Adirondack chairs available at the beach for your use.

Grills are available at the main office, please only use grills on the gravel area and not on the wooden decks or grass.

## HOUSEKEEPING

Your room will be cleaned daily between the hours of 9.00 am and 4.00 pm.

You will find a housekeeping sign on the inside of your door, if you would like your room cleaned simply place the card on the outside with the “*service please*” sign. If you would prefer us not to clean your room or to not be disturbed, please place the “*privacy please*” sign out.

## BATHROOM

Please do not flush anything other than toilet paper down the toilet. All other items should be placed in a sanitary disposal bag before depositing in the bathroom bin (*which we empty daily*).

## HAIR DRYER

For your convenience a hair dryer can be located in your bathroom closet.



# ROOM INFORMATION



## TOWELS

Please help us maintain our commitment to being environmentally friendly, by using the following system to prevent the unnecessary washing of towels:

- If you leave your towels in the bath/shower, we will gladly change them
- If you leave your towels on the rail, you are happy to re-use them

Please do not use bathroom towels on the beach, kindly only use the beach towels provided (*white with blue stripe*) Beach towels can be requested at the main office.

## IRONING & LAUNDRY

If you wish to use an iron and ironing board they can be found in your closet, kindly refrain from using the iron on the floor.

## LAUNDROMAT:

CHATHAM LAUNDROMAT: (508) 954-6400 | 758 Main street, Chatham

CRANBERRY LAUNDROMAT: (508) 432-0552 | 2 Doane Road, Harwich Port

## NOISE

Our guests come to relax at Chatham Tides and we respectfully request that you do not play music or use the television on a high volume after 9.00pm.

## HEATING/COOLING

The temperature controls in your room have thermostats so you can adjust them per how warm or cool you like your room. Please remember to keep doors and windows closed for efficiency.

## INTERNET ACCESS

Wireless internet access is available throughout Chatham Tides and is free for guests to use. To connect please select 'ChathamTidesGuest' on your device with password "**Ct394**"

## TELEPHONE

Mobile phone signals are good, however if you need to use our land line telephone please dial "8" for an outside line.

## ICE MACHINE & GIFT SHOP

The ice machine is located in the gift shop next to the office along with vending machines and a small selection of items you may have forgotten or a souvenir to take home.



# EMERGENCY INFORMATION

*In an emergency or life threatening situation dial 911*

## IN THE EVENT OF THE FIRE ALARM SOUNDING

In the event of the fire alarm sounding (a two-tone siren) please evacuate the building as quickly and calmly as possible to the assembly point which is located at the parking lot located directly in front of the beach. Please close all doors behind you. Do not stop to pick up belongings. Do not re-enter the building until authorized to do so. Please familiarize yourself with your means of escape.

If you have any hearing or sight problems, mobility difficulties or issues which may make it difficult to evacuate the building in the event of an emergency, please notify us upon arrival so that we can assist you.

## OTHER EMERGENCIES

For non-emergency calls to Chatham Police, use (508) 945-1213

## MEDICAL INFORMATION

If you require an ambulance, please dial 911

**FONTAINE MEDICAL:** (508) 432-4100 | 525 Long Pond Dr, Harwich, MA 02645

## DENTIST

**CAMPAGNA FAMILY DENTIST:** (508) 432-8686 | 119 MA-137, Harwich, MA 02645

## NEAREST HOSPITALS

**VA NEW ENGLAND HEALTH CARE:** (508) 771-3190 | 233 Stevens St, Hyannis, MA 02601

**CAPE COD HOSPITAL:** (508) 771-1800 | 27 Park St, Hyannis, MA 02601

**URGENT CARE HYANNIS:** (508) 862-7900 | 1220 Iyannough Rd N93, Hyannis, MA 02601





# TRAVEL INFORMATION



## TAXIS

**Cape Cab:** (508) 487-2222

**Eldredge Taxi:** (508) 945-0068

**Cape Destinations:** (508) 432-3400

## CYCLE HIRE

**Old Colony Bikes**

(508) 545-3238

1 Old Colony Rd, Harwich, MA 02645

[www.oldcolonybikes.com](http://www.oldcolonybikes.com)

**Chatham Hood Bikes**

(508) 469-0210

400 Main St, Chatham, MA 02633

[www.chathamhoodbikes.com](http://www.chathamhoodbikes.com)

## FERRY SERVICES

**Island Queen**

[www.islandqueen.com](http://www.islandqueen.com)

**Steamship Authority**

[www.steamshipauthority.com](http://www.steamshipauthority.com)

**Hyline Cruises**

[www.hylinecruises.com](http://www.hylinecruises.com)

**Bay State Cruise Company**

[www.baystatecruisecompany.com](http://www.baystatecruisecompany.com)

**Boston Harbor Cruises**

[www.bostonharborcruises.com](http://www.bostonharborcruises.com)

**Nantucket Island ferry**

[www.nantucketislandferry.com](http://www.nantucketislandferry.com)



# LOCAL RESOURCES & ATTRACTIONS

## **POST OFFICE and TOURIST INFORMATION CENTRE)**

### **SOUTH CHATHAM POST OFFICE**

(508) 432-3721

2455 Main St, South Chatham, MA 02659

## **CHATHAM CHAMBER OF COMMERCE**

(508) 945-5199

2377 Main St, Chatham, MA 02633

## **VISITOR ATTRACTIONS**

We have a great selection of visitor attractions just outside our door and details of these can be found in our lobby. If you have any queries or would like more information on anything you have seen, we will be more than happy to help and recommend. Some favorites include:

1. Beaches
2. Lighthouse
3. Theaters
4. Museums
5. Boat Tours
6. Bike Tours
7. Nature Experiences
8. Baseball



# DINING

*Chatham is known for its fish and seafood, and the cuisine ranges from clam shacks to fine dining. Bon Appetit!*

## FINE DINING

### PISCES

Corner of Rt28 & Pleasant St, Chatham  
(508) 432-3600  
[www.piscesofchatham.com](http://www.piscesofchatham.com)

### TWENTY-EIGHT ATLANTIC

At the Wequassett Resort & Golf Club  
(508) 430-3000  
[www.wequassett.com/dining](http://www.wequassett.com/dining)

### CHATHAM BARS INN

At the Chatham Bars inn, Chatham  
(508) 945-0096  
[www.chathambarsinn.com/dining](http://www.chathambarsinn.com/dining)

### IMPUDENT OYSTER

15 Chatham Bars Ave, Chatham  
(508) 945-3545  
[www.theimpudentoyster.com](http://www.theimpudentoyster.com)

### BUCAS TUSCAN ROADHOUSE

4 Depot Road, Harwich | (508) 432-6900  
[www.bucasroadhouse.com](http://www.bucasroadhouse.com)

## BREAKFAST

### THE LAZY LOBSTER

247 Orleans Road (Rt 28), Chatham | (508) 945-0032  
[www.lazylobsteroflongboat.com](http://www.lazylobsteroflongboat.com)

### HANGAR B

240 George Ryder Road, Chatham | (508) 593-3655  
[www.hangarbcapecod.com](http://www.hangarbcapecod.com)

### RED COTTAGE

36 Old Bass River Rd, South Dennis | (508) 394-2923  
[www.redcottagerestaurant.com](http://www.redcottagerestaurant.com)

## TAKE AWAY

### MARIONS PIE SHOP

220 Main street, Chatham | (508) 432-9439  
[www.marionspieshopofchatham.com](http://www.marionspieshopofchatham.com)

### CORNER STORE

1403 Old Queen Anne Rd, Chatham  
(508) 432-1077 | <http://www.freshfastfun.com>

## CASUAL/FAMILY DINING

### BRAX LANDING

705 Route 28, Harwich Port | (508) 432-5515  
[www.braxrestaurant.com](http://www.braxrestaurant.com)

### EMBER RESTAURANT

600 Route 28, Harwich Port | (508) 430-0407  
[www.emberdining.com](http://www.emberdining.com)

### CHATHAM SQUIRE

487 Main street, Chatham | (508) 945-0945  
[www.thesquire.com](http://www.thesquire.com)

### DEL MAR

907 Main Street, Chatham | (508) 945-9988  
[www.delmarbistro.com](http://www.delmarbistro.com)

### MOM AND POPS BURGERS

1603 Main Street, Chatham | (508) 840-4144  
[www.momandpopschatham.com](http://www.momandpopschatham.com)

### LOBSTER CLAW RESTAURANT

42 Route 6A, Orleans | (508) 255-1800  
[www.lobsterclaw.com](http://www.lobsterclaw.com)

### CHATHAM FISH PIER

45 Barcliff Ave, Chatham | (508) 945-3474  
[www.chathamfishmarket.com](http://www.chathamfishmarket.com)

### TALKATIVE PIG

Corner of Rt 28 at Morton/Forest Beach  
(508) 430-5211 | [www.thetalkativepig.com](http://www.thetalkativepig.com)





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394 Pleasant St  
South Chatham, 02659 MA  
508-432-0379



# TV DIRECTORY

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2	PBS	35	USA	186	TruTV
3	HSN	36	Lifetime	208	Hallmark
4	CBS	37	A&E	209	WGBH World
5	ABC	38	TLC	217	GBH Kids
6	ABC	39	Discovery	229	TBN
7	NBC	41	Fox News	234	Inspiration
8	NECN	42	CNN	237	WGBH Create
10	NBC	43	CNN Headline News	238	EWTN
11	CW	44	C-SPAN	251	MSNBC
12	CBS	46	CNBC	270	Lifetime Movie Network
13	FOX	47	The Weather Channel	283	Leased Access
14	IND	49	ESPN	284	Fox Business
15	ION	50	ESPN 2	294	WSBE Learn
16	PBS	51	MESN	295	Daystar
17	Public Access	52	Comcast SportsNet	297	This TV
18	Gov. Access	53	Golf Channel		
19	Shop NBC	54	The Travel Channel		
20	PBS	55	Spike TV		
21	Telefutura	57	Bravo		
22	Ed Access	58	History		
24	Disney	59	AMC		
25	Nickelodeon	60	Cartoon Network		
26	ABC Family	61	Comedy Central		
28	MTV	62	SyFy		
29	VHI	63	Animal Planet		
31	TBS	64	TV Land		
32	HGTV	65	VERSUS		
33	TNT	67	Food Network		
34	E!	98	Cape Cod Comm. College		