



Frequently Asked Questions



Are towels provided?

No, but towels are available for purchase at the resort gift shop.

Are life jackets provided?

Yes, we do provide life jackets; however, we do hold your driver's license or room key as collateral until the life preserver is returned.

How do I purchase tickets in advance?

Tickets can be purchased online 24 hours in advance of the day you plan to visit the park. If you arrive the day you plan to visit, you will need to purchase tickets at the front desk.



How do I purchase a locker?

Lockers can be purchased in the locker area at kiosks that take exact cash or credit/debit cards.

What does the height difference make?

Children under 42" cannot ride the three tube slides. A person with a height of 42"-48" must be accompanied by a person with a height over 48" when riding the tube slides. Children under 42" cannot ride the Flow Rider, and only a person of height greater than 52" can stand while riding the Flow Rider.

Are there changing rooms and showers?

Yes, there are changing stalls and showers in the bathrooms. There is also a shower in the family bathroom.

If I'm not swimming, do I still need a ticket?

Yes, you need a ticket whether you will be getting wet or not; however, you can purchase an observer pass for a discounted price.

Can I bring outside food/alcohol into the park?

Outside food and alcohol is not permitted in our park. Food and alcohol are available for purchase at our Island Oasis Snack Bar. You may also bring food from our food court into the park.

Can I buy more than a day pass?

Yes, we offer two and three day passes. These passes do not have to be used consecutively, but the pass must be used entirely within a week from the purchase date.

Can I leave the waterpark and come back?

Yes, if you leave your wristband on you can exit and re-enter the park.

Are all activities included in the entry price?

Yes, all activities are included in the entry price.

Do you offer birthday parties?

Yes, contact Water Park Group Sales at 570-215-6106 for details

Do you offer yearly and seasonal passes?

Yes. Seasonal Resident Pass (July 1- September 15) is \$149. Annual Resident Pass is \$249. Annual Family Pass (includes four tickets) is \$799 and you can add on additional individuals for \$99 each.

Can the water park sell out?

No, however when we reach capacity, we will not allow more guests to enter the park until guests leave for the day.

Are gift certificates available?

Yes, they can be purchased by calling 570-722-9111 ext 824.

What is the water and air temperature?

They are both kept between 82-84 degrees.



Do you have a bar?

Yes, alcohol can be purchased at our Island Oasis Snack Bar. Only wristbanded guests may access the bar.

Do we have group discounts?

Yes, 20 people or more purchased in a single transaction will receive 15% off unless otherwise stated by group sales department.

Is there an ATM?

Yes, in water park lobby.

