

1300 Columbus Ave.
San Francisco, CA
94133

Guest Last Name: _____

Guest Room Number: _____

Departure Date: _____

Pet and Service Animal Policy

Dear Guest,

Welcome to Hotel CaZa! We are excited to welcome you and your furry, four-legged family member to our property. We thank you for choosing to stay with us. For everybody's enjoyment of the property, we would like advise you of the following policies:

- Hotel CaZa is a pet-friendly hotel. We accept all pets and service animals. However, we do impose a maximum weight limit of 50 pounds for each pet. Pets exceeding the weight limit may be admitted with a manager's approval.
- All of our pet-friendly rooms are located on the ground floor.
- **A mandatory, one-time, non-refundable fee of \$100 will be charged upon departure.** The fee includes: a room deep-cleaning, in-room pet amenities, and take-home doggie bag. This fee will be waived for certified service animals.
- When in public areas, all pets and service animals must be on a leash or in a carrier. Special attention is requested in locations with food and beverages.
- Please keep your pet or service animal with you at all times. This is for the safety and security of all guests and hotel employees. **The pet or service animal should never be left alone, in your guest room, unattended.**
- Please schedule all housekeeping or engineering requests when the pet or service animal is not in the room.
- Any additional cleaning, repairs, or room recovery fees will be charged to your room and the credit/debit card on file will be charged; even if they are discovered after the departure from the hotel.
- Any disturbances or noise complaints will follow standard hotel procedures. At the request of the hotel manager, it may be necessary to house your pet or service animal elsewhere.

I further agree that I shall assume full and complete responsibility for any personal injury or property damage caused by my pet.

Printed Guest/Owner's Full Name

Pet's name(s)

Signature of Guest/Owner

Type/Breed of Pet

Date

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Pet and Service Animal Waiver

Guest Information:

Guest Name: _____

First

—
Last

Guest Cell Phone Number: (___ ___) ___ ___ - ___ ___
—

Emergency/Designated Contact: _____

First

—
Last

Cell Phone Number: (___ ___) ___ ___ - ___ ___
—

Pet Information:

1. Name of Pet: _____

1.Type of Pet: _____

1.Is this a service animal? NO / YES

*Fees will be waived for certified service animals.

In the event of an emergency and in case I cannot be reached, my designated contact will assume full responsibility. I agree to relinquish care of my pet to my designated contact.

Signature