

OFFICIAL RULES

“Resident Stories” Contest Official Rules

TRICON

NO PURCHASE OR PAYMENT OF ANY KIND IS NECESSARY TO ENTER OR WIN THIS CONTEST. A purchase will not improve your chances of winning. VOID WHERE PROHIBITED OR RESTRICTED BY LAW. OPEN TO LEGAL U.S. RESIDENTS ONLY.

1. **Eligibility.** The “Resident Stories” Contest (the “Contest”) is open only to legal United States residents, 18 or older at the time of entry and are a current resident of Tricon. (“TR”). Entrants must be current residents in good standing at the time of entry and at the time the prize is awarded. “Good standing” shall mean that the resident (a) has not provided a notice of their intent to vacate; (2) is not delinquent in rent or other amounts owed; and (3) is not subject to any notice of default, notice to vacate, eviction proceeding, or similar tenancy enforcement action. Employees (whether part-time or full-time), associates, officers, directors, and contractors of Sponsor (as defined below) and its affiliated companies and their immediate family (spouse, parents, siblings and children) or persons residing in the same household, are not eligible to participate or to win a prize. The Contest is subject to all applicable federal, state and local laws and regulations and is void where prohibited. Participation constitutes entrant’s full and unconditional agreement to these Official Rules and Sponsor’s decisions, which are final and binding in all matters related to the Contest. Winning a prize is contingent upon fulfilling all requirements set forth herein.

2. **Timing.** The Contest begins on May 1, 2026 at 12:01 a.m. Pacific Time and ends on December 31, 2026 at 11:59 p.m. Pacific Time (the “Entry Period”). Sponsor’s computer is the official time-keeping device for the Contest. During the Entry Period, Sponsor will conduct three (3) random drawings each month (each, a “Monthly Drawing”). Each Monthly Drawing entry period begins at 12:01 a.m. Pacific Time on the first day of the applicable month and ends at 11:59 p.m. Pacific Time on the last day of the applicable month (each, a “Monthly Entry Period”). Each Monthly Drawing will be conducted on the first business day following the last day of the applicable Monthly Entry Period from among all eligible and approved entries received during the applicable Monthly Entry Period, together with all eligible and approved entries received during any prior Monthly Entry Period that were not previously selected as winning entries, disqualified, or withdrawn. Subject to these Official Rules, each eligible and approved entry received during the Entry Period will remain eligible for each subsequent Monthly Drawing conducted during the Entry Period, unless the entry is disqualified, withdrawn, or previously selected as a winning entry. Potential winners will be notified via email and text within 3 business days after the applicable Monthly Drawing. Sponsor may also use social media, such as TR’s Facebook and Instagram pages, to publicly announce and celebrate the winners.

3. **How to Enter.** Persons who meet the eligibility requirements and have read and accepted these Official Rules may enter the Contest during the Entry Period by sharing a story based on the “Tricon story prompt” through TR’s submission form. Limit one (1) entry per household during the entire Entry Period. Once submitted, each eligible and approved entry will remain active and will be included in each subsequent Monthly Drawing conducted during the Entry Period, unless the entry is disqualified, withdrawn, or selected as a winning entry. In the event of a dispute as to the identity of an entrant, entrant will be deemed the authorized account holder at time of entry. Should more than one (1) entry per household be received, Sponsor reserves the right to void all duplicate entries. Any entrant found to have made entries using multiple accounts or otherwise attempting to circumvent the entry limitations will be ineligible. Sponsor is not responsible for late, lost, misdirected or scrambled entries. By submitting an entry, each entrant represents and warrants that he/she has read and accepted these Official Rules and agrees to be contacted by Sponsor for winner notification and by Sponsor, its affiliates and others for advertising purposes.

4. **Additional Content Requirements:** Sponsor reserves the right in its sole and absolute discretion to alter, change or modify, or to remove from public viewing, any entry or any photo, at any time. Each entry is subject to these additional content requirements:

- Entry/Photo must be an original photo taken by entrant.

- Entrant must have secured all permissions, rights and clearances for any person (living or dead) or third party brand, location or item shown in the entry/photo;
- Entry/Photo may not include images of any celebrity, famous or well-known person which violates any rights of such person;
- Entry/Photo may not include any private information of a third party;
- Entry/Photo may not be immodest, obscene, profane, pornographic, sexually explicit, suggestive or contain nudity;
- Entry/Photo may not depict or promote tobacco, alcohol, firearms, or illegal activity or illegal products such as drugs;
- Entry/Photo may not defame, misrepresent, or disparage people, companies, or countries;
- Entry/Photo may not be offensive, derogatory, harmful, or endorse any hate;
- Entry/Photo may not be in violation of any law;
- Entry/Photo may not have been previously submitted in any promotion or displayed publicly.
- Sponsor reserves the right, in its sole discretion, to disqualify any entries which do not meet Sponsor's eligibility and appropriateness standards.
 - Sponsor may disqualify any entry that, in Sponsor's determination, is inappropriate, offensive, defamatory, retaliatory, or otherwise inconsistent with the purpose of the Contest. Only eligible and approved entries are eligible to win.

By submitting an entry, entrant grants to Sponsor and its and related entities, agents and assigns a license to use, reproduce, modify, publish, distribute, publicly display, create derivative works of and otherwise exploit the entry/photo, and entrant's likeness and first and last name and city of residence, in any advertising and/or promotional activities worldwide without compensation, further permission or notification, in Sponsor's sole discretion which may be replicated by Sponsor or third parties in other platforms and media beyond Sponsor's control.

By submitting an entry, entrant warrants and represents that: (a) the entry meets all entry requirements; (b) the entry/photo does not infringe the intellectual property or other rights of any person or entity; (c) entrant has obtained prior written permission from any person or third party brand, location or item in the entry/photo; and (d) entrant owns all rights in the photo, including without limitation copyrights, or has received prior written permission from any relevant third party to submission and the use of the entry/photo as provided herein.

5. Photo and Content Restrictions: Photos and/or content that, in the sole discretion of TR, include language or images that are defamatory, immodest, obscene, lewd, inappropriate, negative, retaliatory, or otherwise inconsistent with the purpose of the Contest material owned by a third party, or uses any trademarks, service marks, logos, brands, or products other than those owned by TR are not qualified for the Contest. TR reserves the right, in its sole discretion, to review, screen, and disqualify entries that do not adhere to these established rules or that Sponsor determines are not aligned with the spirit of the promotion.

6. Sponsor. TR, located at 15771 Red Hill Ave, Tustin, CA 92780, is the sponsor of the Contest ("Sponsor"). Sponsor reserves its right, in its sole discretion, to modify, cancel or terminate this Contest if any fraud, technical failures or any other factor beyond Sponsor's reasonable control impairs, corrupts or interferes with the administration, security, fairness, integrity or proper play of the Contest. Sponsor's computer is the official time-keeping device for the Contest. Sponsor reserves the right to hold multiple similar or identical contests concurrently or consecutively. The Contest is in no way sponsored, endorsed, administered by or associated with Instagram or Facebook.

7. The Prize. Three (3) prize winners selected at the conclusion of each Monthly Drawing will each win a credit worth \$1,000, applied to the winner's TR rental ledger. The total approximate retail value of each prize is \$1,000. (the "Prize"). No cash alternative or prize substitution will be allowed.

All federal, state, and local taxes and all other expenses and costs, not expressly listed as included in the prize, are the winners' sole responsibility. It is each winner's responsibility to determine whether the Prize is or is not taxable. You may not request cash or a substitute prize; however, Sponsor reserves the right to substitute a prize with another prize of equal or greater value if the prize is not available for any reason. All prize details are at Sponsor's sole discretion. Sponsor Entities have no responsibility or liability for damages or losses resulting from participation in the Contest or acceptance or use of any prize. Prizes are non-transferable.

8. Selection of Each Winner. For each Monthly Drawing, Sponsor will select three (3) potential winners in a random drawing from among all eligible and approved entries received during the applicable Monthly Entry Period, together with all eligible and approved entries received during any prior Monthly Entry Period that were not previously selected as winning entries, disqualified, or withdrawn. Sponsor reserves the right, in its sole discretion, to disqualify any entry that does not meet the eligibility or appropriateness standards set forth in these Official Rules. Each Monthly Drawing will be conducted on the first business day following the last day of the applicable month's Monthly Entry Period. Once the potential winners are selected, eligibility will be verified per the guidelines herein. If a potential winner is determined, in Sponsor's sole discretion, not to be in good standing at the time of verification or prize award, the potential winner will be disqualified, and an alternate potential winner may be selected. The Contest will be held in Tustin, California, commencing as provided above. Odds of winning depend on the total number of eligible and approved entries included in the applicable Monthly Drawing. Each potential winner will be notified via email and text within 3 business days after the applicable Monthly Drawing. Each potential winner will be required to sign and return to Sponsor a Declaration of Eligibility and Liability & Publicity Release within 48 hours after such notification. If a potential winner is ineligible or unwilling to accept a Prize, or does not return the signed Declaration of Eligibility and Liability & Publicity Release within 48 hours of notification, an alternate potential winner may be selected from all remaining eligible entries included in the applicable Monthly Drawing and notified in the same manner. The Prize will be added as a credit to each winner's TR rental account ledger by Sponsor within two (2) weeks of confirmation of eligibility and Sponsor's receipt of the signed Declaration of Eligibility and Liability & Publicity Release.

9. Publicity. Except where prohibited, participation in the Contest constitutes each winner's consent to Sponsor's, its affiliated companies' and their agents' use of the winner's name, likeness, photograph, voice, opinions and/or hometown and state for promotional purposes in any media, worldwide, without further payment or consideration. The winners may be announced on TR's social media and featured on TR's website and marketing materials; and each winner consents to the same by participating in the Contest. By entering the Contest, the entrant grants permission for all content, photos and/or videos submitted by the entrant to be used by TR in future marketing materials, social media, or online promotions. By entrant's submission, entrant agrees that TR may use the entrant's first name, last initial, city and state.

10. Release. By participating in the Contest, entrants agree (a) that Sponsor, its affiliates and related entities, and each of their employees, directors, officers, shareholders, partners, members and agents, and Facebook and Instagram/Instagram, and its employees, directors, officers, shareholders, partners, members and agents (collectively, the "Contest Parties") are not responsible for printing or typographical errors, stolen or fraudulent entries, or entries that are delayed, garbled or lost due to computer or electronic malfunction or human or technical failures. The Contest Parties are not responsible for any injuries, losses, damages or costs of any kind arising in connection with, or as a result of, any entrant's participation in the Contest or the winner's acceptance or use of the Prize or use of winner's likeness or information to announce the winner or for publication, advertising and promotional purposes. Entrant hereby releases and agrees to indemnify and hold the Contest Parties harmless from any and all losses, damages, rights, claims and actions of any kind arising in connection with or as a result of participation in the Contest, winner's acceptance or use of the Prize, or any use of information about the winner. Entrant acknowledges that he/she is familiar with the provisions of California Civil Code § 1542, which provides as follows: "A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM OR HER MUST HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR." Being aware of said code section, entrant hereby expressly waives any rights he/she may have thereunder, as well as any other statute or common law principles of similar effect.

11. Administration of Contest: Sponsor reserves the right in its sole discretion to cancel or modify this Contest or void the entries at issue, including without limitation if Sponsor determines, in its sole discretion, that there is any suspected or actual tampering with the Contest or if technical difficulties compromise the integrity of the Contest. Sponsor is not responsible for incorrect or inaccurate transcription of entry information, or for any human error, technical malfunctions, lost/delayed data transmission, omission, interruption, deletion, defect, line failures or any telephone network, computer equipment, software, inability to access any website or on-line service, or any other error or malfunction, or late, lost, incomplete, illegible or misdirected entries. Any attempt to deliberately damage the content or operation of this Contest is unlawful and subject to legal action. Sponsor is not responsible for any computer or human

error which compromises the administration or proper play of the Contest. All federal, state and local laws apply. Void where prohibited or restricted by law.

12. Entire Agreement: These Official Rules and any Declaration of Eligibility and Liability & Publicity Release, serve as entrant's or winner's agreement with Sponsor and reflect the entire understanding between entrant or winner and Sponsor concerning the Contest and the subject matter hereof. The invalidity or unenforceability of any provision of these Official Rules will not affect the validity or enforceability of any other provisions, which will remain in effect and will be construed in accordance with their terms as if the invalid or illegal provision were not contained herein. Sponsor's failure to enforce any term will not constitute a waiver of that term or any other term. No modification or waiver of any terms shall be effective unless made in a writing signed by all parties.

13. Taxes; Other Charges. The winner is solely responsible for payment of all federal, state, and local taxes on the Prize and for any expenses not specifically mentioned in the Prize description. Sponsor may request information from the winner for tax reporting. Entrants are responsible for all online charges of any internet service or wireless carrier.

14. Governing Law. All issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, or the rights and obligations of the entrant and Sponsor in connection with the Contest, shall be governed by, and construed in accordance with, the laws of the State of California, without regard to its conflict of law provisions, except as to matters relating to arbitration, which shall be governed by the Federal Arbitration Act.

15. Disputes. Any dispute with Sponsor arising out of or relating to the Contest or the Prize will be decided only by arbitration, individually and not on a class-wide basis. Any arbitration will be administered by the American Arbitration Association and will take place in Orange County, California.

16. Entrant's Personal Information. Information collected from entrants is subject to the Sponsor's Privacy Policy (<https://triconhomes.com/privacy-policy>).

For a copy of these Official Rules or name of the winner, send a self-addressed, stamped envelope to Tricon, Attn: Marketing Department, 15771 Red Hill Ave, Tustin, CA 92780.

Email Disclaimer:

NO PURCHASE NECESSARY. ONLY ONE (1) ENTRY PERMITTED PER HOUSEHOLD. Open only to legal United States residents who are 18 years of age or older at the time of entry and are current residents of Tricon Residential. Entrants must be current residents in good standing at the time of entry, winner selection, verification, and prize award. "Good standing" means that the resident: (a) has not provided notice of intent to vacate; (b) is not delinquent in rent or other amounts owed; and (c) is not subject to any notice of default, notice to vacate, eviction proceeding, or similar tenancy enforcement action. Employees of TAH Operations LLC ("Sponsor") and its respective parent company, affiliates, subsidiaries, advertising, promotion, and fulfillment agencies, their immediate family members, and persons living in their same household are not eligible to participate. Void where prohibited. Odds of winning depend on the total number of eligible and approved entries included in the applicable Monthly Drawing. The promotion begins on May 1, 2026 at 12:01 a.m. Pacific Time and ends on December 31, 2026 at 11:59 p.m. Pacific Time. Each Monthly Entry Period begins at 12:01 a.m. Pacific Time on the first day of the applicable month and ends at 11:59 p.m. Pacific Time on the last day of the applicable month. Each Monthly Drawing will be conducted on or about the first business day following the applicable Monthly Entry Period. For each Monthly Drawing, Sponsor will randomly select three (3) potential winners from among all eligible and approved entries received during the applicable Monthly Entry Period, together with all eligible and approved entries received during any prior Monthly Entry Period that were not previously selected as winning entries, disqualified, or withdrawn. Three (3) winners will be randomly selected each month to receive a \$1,000 rental ledger credit upon confirmation of eligibility.

All entries are subject to review for eligibility and appropriateness and may be disqualified in Sponsor's sole discretion. Only approved entries are eligible to win. The promotion may be modified or canceled at any time in Sponsor's sole discretion. By entering the promotion, entrants agree to be contacted by Sponsor for winner notification and promotional purposes, subject to applicable law. Entrants are subject to the Tricon Residential Privacy Policy. Pricing, product information, and community/neighborhood information are

subject to change without notice or obligation. See Official Rules for details: [\[ENTER FULL LINK\]](#). All rights reserved.