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## General terms of contract for the tour “Discover E101 & E51”

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### 1. Registration & application deadline

Each training course or tour has an application deadline. If a tour is not fully booked, an application will also be accepted later in time. If a tour is unlikely to be conducted, due to the lack of participants, we will immediately inform you.

### 2. Payment & tour cancellation by the client

The full payment is due 10 days prior to the commencement of the tour. We strongly urge all clients to purchase cancellation insurance. If a client withdraws from the contract a reimbursement will be charged as follows:

- 30 – 21 days prior to tour commencement 50% of package rate
- 20 – 10 days prior to tour commencement 75% of package rate
- 9 – 0 days prior to tour commencement 100% of package rate

### 3. Tour cancellation by the Tour Operator

Each tour has an application deadline and a minimum of participants. Verein Running Grindelwald reserves the right to cancel the tour if the minimum of participants is not reached by the deadline. In order that the tour can take place the client has the right to pay the extra charge for the failing person. No further claims are possible.

#### 4.a. Cancellation prior to tour commencement

If the weather- and natural conditions, by order of the authorities or circumstances beyond one's control should endanger the safety or even make an activity impossible, Verein Running Grindelwald reserves the right to cancel a trip. The clients will be informed if a cancellation lies before. Full refunds will be given in this case. No further claims can be made.

#### 4.b. Cancellation or changes made during the tour

Should the weather and external conditions, official measures or circumstances beyond one's control, safety concerns or any other reason severely impede, endanger or even prevent the activity taking place, by mutual agreement the guide has the right to change or even abort a tour. No further claims can be made. Should the tour have to be aborted due to lack of fitness or illness, no claims for reimbursement may be made.

### 5. Photographs

Verein Running Grindelwald reserves the right to use photographs taken during activities for printed matter, website and photo galleries. People may be clearly recognisable in the photographs. Participants hereby give their consent and have no right to claim for damages.

### 6. Insurance

It is the client's responsibility to be adequately insured. However, Verein Running Grindelwald recommends all participants to conclude an extensive accident- and health insurance for the type of activity booked.

### 7. Waiver of liability

According to law, Verein Running Grindelwald holds a release of liability for any personal injury, death, property damage or loss caused by negligence on the part of the assigned guide.

### 8. Court of jurisdiction

The only court of jurisdiction is in Thun. All disputes subject the Swiss law.

**The general terms of contract, made by Verein Running Grindelwald, are accepted with the booking.**