

# Where's My Runner?

**Looking for your Runner? See below for helpful tips.**

Download the LiveTrail app by scanning one of the QR codes below



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Not all Aid Stations will have tracking, so don't panic if you don't see a time for your runner at the following locations:

- **Devils Thumb 1 & 2**
- **Swinging Bridge Turnaround**
- **Coffer Dam 1 & 2**

Due to the nature of the course and terrain, there is extremely limited cellular & satellite connection which the runner tracking system uses. Some Aid Stations may report runner times more frequently, while others may have a significant delay. You can expect a delay at the following Aid Stations:

- **Deadwood 1 & 2**
- **Cal 2**
- **Drivers Flat**
- **Mammoth Bar**
- **Cool 1 & 2**
- **ALT**
- **Browns Bar 1 & 2**

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**Q: My runner should have checked in by now. Where are they?**

A: No need to worry! There are plenty of reasons they may not show as checked in:

- **There is no tracking at that location**
- **There is limited connection & tracking is delayed**
- **The course terrain varies, and some sections are more difficult than others, so they could just be behind schedule**

\*Anticipate up to a 2 hour delay in your runner tracking for any of these reasons

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**Q: Who can I talk to about problems with tracking my runner?**

A: The Announcing Team at The Finish Line, our Registration Team and our Information Booth volunteers DO NOT have any further information on where a runner may be outside what the LiveTrail app displays.

We have an experienced Runner Tracking Team working tirelessly, making sure all runners are on course, safe and accounted for. They use the same LiveTrail software to track the runners. If you are using the app, you'll know where your runner is when they do

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Our Runner Tracking Team has procedures in place, in the rare case that a runner is off course. These are tested methods to quickly locate runners and make sure they are accounted for.

**Thank you for your patience!**

**Please know the safety of your runner is our number one priority.**