

Date Revised/Reviewed:

Borrower Resources for Complaints, Notices of Error, and Qualified Written Requests

Pursuant to RESPA, written Requests for Information about your loan, Qualified Written Requests (QWR) about the servicing of your loan, or Notices of Error on your loan must be sent to the following designated address:

United Wholesale Mortgage
585 South Blvd E, Ste 300
Pontiac, MI 48341

Toll Free Number for Consumer Complaints and Inquiries: (855)753-6201

New York Residents:

United Wholesale Mortgage, LLC is registered with the Superintendent of the New York State Department of Financial Services. You may obtain further information or file a complaint by calling the New York State Department of Financial Services Consumer Assistance Unit at 1-800-342-3736 or by visiting www.dfs.ny.gov.

Texas Residents:

COMPLAINTS REGARDING THE SERVICING OF YOUR MORTGAGE SHOULD BE SENT TO THE DEPARTMENT OF SAVINGS AND MORTGAGE LENDING, 2601 NORTH LAMAR, SUITE 201, AUSTIN, TX 78705. A TOLL-FREE CONSUMER HOTLINE IS AVAILABLE AT 877-276-5550.

Oregon Residents:

Borrowers: The Oregon Division of Financial Regulation (DFR) oversees residential mortgage loan servicers who are responsible for servicing residential mortgage loans in connection with real property located in Oregon and persons required to have a license to service residential mortgage loans in this state. If you have questions regarding your residential mortgage loan, contact your servicer at (855)753-6201. To file a complaint about unlawful conduct by an Oregon licensee or a person required to have an Oregon license, call DFR at 888-877-4894 or visit dfr.oregon.gov.