



Mohammad Imrul Hasan

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PERSONALPROFILE:

I am a highly driven IT support professional with wide range of experience in providing IT support, both in country and abroad. My current position at one of the major company in Bangladesh as an IT admin support has provided me with various key skills and experience, which enabled me to be a successful IT professional. I have also worked as a freelancer at international online platform, which exposed me to various challenging projects, which required swift solution, which I have successfully resolved. I am currently looking to continue my passion for my work as an IT administrator and looking to make sure that I do so by engaging with an organization which will challenge me and provide me with enough exposure so I can learn, grow and feed my ambition to be successful at my work.

Key Skills:

- ✓ Creating VPS Hosting Accounts / setting up os on VPS servers (LAMP Stack)
- ✓ Linux Server Administration
- ✓ Working in WHM/cPanel
- ✓ Database: MySQL, MariaDB, Apache Tomcat
- ✓ Transfer sites from one server to another server
- ✓ Knowledge of fixing issues on the server. (Database repair, Restoring/ Taking backups)
- ✓ Strong Security/Monitoring knowledge of Web Server (For example - preventing DDoS/Large attacks / searching and removing base64 and other malwares)
- ✓ Website Maintenance (Making sure all the sites are 100% up always, Automated site monitoring programs setting up)
- ✓ Creating a backup for sites and maintaining backup for future resolution.
- ✓ Good knowledge in WordPress, WordPress plugins, updating WordPress sites and page speed optimization.
- ✓ Server Skills: Load Balancing, Installing SSL (via cPanel/SSH/Parallel Plesk), SSH etc
- ✓ OS: Ubuntu (Desktop/Server), Redhat, Debian, kali Linux, Windows 10, CentOS
- ✓ Mobile Devices Setup (Apple, Android, windows)
- ✓ PC Assembling/Troubleshooting/ Hardware Installations and updates
- ✓ Security Software/ Data Encryption
- ✓ Strong Client-facing skills at all levels
- ✓ Good Communication & Team Work.
- ✓ Good knowledge in AWS.
- ✓ Basic knowledge in Digital Marketing and SEO.
- ✓ Natural team player with the team building and leadership skills.

CareerHistory:

Administrative IT Support, SWAN Group of Industries Bangladesh. September, 2014-Present

Web development and Maintenance.

E-mail server and clients setting up and Maintenance

Providing IT supports to desks.

I also provide supports such like which are listed in my latter job roles within this role.

Freelancer, Online IT support Platform, UPWORK, June 2011 – Present

Server Admin

Wordpress Theme customization

Website Maintenance

Website speed optimization

Ecommerce websites development using woocommerce

Digital marketing

Search Engine Optimization

VPS setting up

Recovering and cleaning hacked websites

Installing and configuring firewall

Analyze websites/ servers security level

Techbeeo Software Limited, Projectmanger, April 2013 – June 2014

Learning open source ERP software and advice development team to add/remove/modify new/existing features.

Communicate with clients to know their expectation.

EducationHistory:

- ✓ **Masters of Business Administration** – University of Liberal Arts Bangladesh (2012 - 2015), Major in marketing, CGPA: 2.7
- ✓ **Bachelor in Computer Science & Engineering** – Darul Ihsan University (2007 - 2011), CGPA: 3.5
- ✓ **Higher Secondary School Certification** – Dhaka College (2004 - 2006), Achieved GPA 4.10 major in General Science.
- ✓ **Secondary School Certification** – Govt. Laboratory High School (1995 - 2004), Achieved GPA 5.00 major in General Science.

ProfessionalCourses:

- ✓ Web Development Professional (IBCS PRIMAX)
- ✓ REDHAT LINUX 6 ENTERPRISE (IBCS PRIMAX)
- ✓ PHP ZEND Certification (IBCS PRIMAX)

Interests:

Travelling, Blogging, Documentaries, Photography, Cycling, Reading books and Strong interest in Sports.

References: