

FAQ Tickets

Do I need a Wrist Band?

- If you are over 18 years of age and intend to watch the competing in a prelim or in the pavilion (Donald Gordon Theatre), you will be required to buy a Wrist Band for that day. The same principle will be in effect for evening competitions on Monday, Wednesday, Thursday, Friday and Saturday.
- Competitors (up to 24 years of age) and children / young people (up to 17 years of age) will not be required to buy a Wrist Band to gain entry to a prelim or the pavilion.

Where can I buy a Wrist Band?

- From 1 February 2019, Wrist Bands will be on sale from Wales Millennium Centre. They can be ordered over the phone (029 2063 6464), via their website or bought over the counter. WMC will charge a posting fee of approx. £1.50.
- The option of posting out the Wrist Bands will come to an end ten days before the event. From that date onwards, you will need to pick up your Wrist Bands from the front desk at WMC.
- During the week of the Eisteddfod, Wrist Bands can be purchased from WMC's website, from WMC's front desk, from the Red Dragon Centre and beside the Choral Hall and Dance Hall.
- For easy entry, we advise you to purchase your Wrist Bands in advance as these pick-up points can get busy during the week of the Eisteddfod.

Where can I go with a Wrist Band?

- Entry to the Eisteddfod *maes* will be free of charge and you will not be required to purchase a Wrist Band to visit the *maes* or the stalls. A Wrist Band allows you to enter all the competing areas such as the Odeon Cinemas, prelims at WMC, the Choral Hall, the Dance Hall and the pavilion at Donald Gordon Theatre.

Are there different Wrist Bands for the different areas?

- We have a different coloured Wrist Band for every day. A Wrist Band will allow you to enter all the competing areas during the day and evening (depending on whether there is a spare seat in the venue, at that time).

How much does a Wrist Band cost?

- Wrist Bands will be available for a reduced price of £13 until the end of April. From the beginning of May, prices will increase to £15.
- Wristbands for Saturday, 1 June will be half price. This means that a Wrist Band will cost £6.50 until the end of April and £7.50 from the beginning of May.
- A reduced price of £10 per Wrist Band will be available to students and the unemployed (on the day purchases only).

Can I print these at home?

- No. As we are introducing Wrist Bands instead of entry tickets in 2019, we are unable to offer the option of e-tickets and home printing.
- We intend to offer the option of e-tickets and home printing once again from 2020 onwards.

Does a Wrist Band mean that I'll have a guaranteed seat in a Prelim / Pavilion?

- Buying a Wrist Band does not guarantee a seat in a competition venue. As in previous years, you may only enter the Prelim / Pavilion if a seat becomes available. Our stewards will do their best to ensure that supporters swiftly enter a competition venue once a seating area becomes free.

Who will be checking the Wrist Bands?

- Stewards or security guards will be checking adult Wrist Bands by the doors of every competition venue. At the Wales Millennium Centre, these checks will take place at the bottom of the stairs.
- Important note: If you are a parent or supporter that wants to watch a certain competition, you will need to buy a Wrist Band from Wales Millennium Centre before entering the competition venue. At the same time, everyone will be able to enter the lobby of the Centre and use facilities / cafes / bars without obtaining a Wrist Band.

I'm going to watch the Action Song / Disco Dancing / Orchestra competitions in the evening - do I need a Wrist Band for these?

- Yes. Adults intending to watch the competing (either during the day or early evening) will need to buy a Wrist Band for that day (different colour for each day).

I'm going to watch the Opening Concert / Primary Concert / Youth Concert - do I need a Wrist Band?

- No. Evening concerts are different to the competitions. You will be required to buy a ticket for the concert. Tickets will be available to buy from 26 February 2019 through Wales Millennium Centre over the phone, on their website or to buy over the counter. Tickets will ensure that you have a seat in the location of the concert.
- Until the end of April, Adult concert tickets will be priced at £11. This will increase to £14 at the beginning of May.
- Children's tickets for the shows have been introduced this year, priced at £5.

Are week long Wrist Bands available to buy?

- No. You will be required to buy a separate Wrist Band for every day that you intend to enter the competition areas. Each day will have a different coloured Wrist Band.

Do you offer a Family ticket? Is there a Family Pack available?

- No. As children and competitors will be able to enter all the competition areas free of charge and everyone will be able to freely enter the *Maes*, family tickets will not be available in 2019.

I'm an adult who has arrived at a prelim to support a competitor. I don't have a Wrist Band and the steward /security officer won't let me in. What can I do?

- Wrist Bands will be available to buy from Wales Millennium Centre, the Red Dragon Centre and beside the Choral Hall and the Dance Hall. You must return to one of these locations to buy your Wrist Band.
- We advise everyone to pre-plan and buy the Wrist Bands in advance to avoid disappointment at the door.