MANAGED IT SERVICES

Badger State Fruit Processing

A HARVEST OF NETWORK PROBLEMS

Badger State Fruit Processing, based in Pittsville, Wisconsin, is the largest independent supplier of cranberry products in the U.S. For years, Badger State Fruit experienced ongoing network problems, including a crippling cyber-attack and server downtime during the busy harvest season. These challenges were the result of a poor network infrastructure, a lack of internal network ownership and ineffective external support.

Solutions

Werner Electric Supply's Network Solutions team worked with Badger State Fruit to develop a comprehensive strategy for updating and maintaining its network infrastructure:

- Evaluate, document and audit the network and systems within Badger State Fruit
- Implement managed services, including incident response, data backup and recovery, security monitoring and proactive security training
- Create a technology plan for IT budgeting and future proofing hardware and software
- Complete security and network audits based on industry standards
- Optimize the network and system

Partnership

Since turning to Werner Electric, Badger State Fruit has not experienced any downtime because of its network. The company's network ticket count dropped from 125 per month to under 20 per month. Ongoing support from the Network Solutions team has ensured the cranberry supplier can enjoy a reliable network and a plentiful harvest season.

PROJECT FEEDBACK

"Since Werner Electric came in, we now have the equipment we need to run our company, and we have not had a shutdown since. Go with Werner Electric."

Mark Konrardy

Director of Facilities & OT Operations

"You won't regret having Werner Electric assist you with your IT/network needs. They really become working partners with you."

Melissa Krieger

IT Manager

"Hacking and crimes involving computers is just increasing, so we need someone on our team that can combat that. I sleep better at night knowing we have Werner Electric on our team."

Candy Christianson

CFO

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