



The Business Impact of Fiix's Maintenance Management Software

IDC's research, which included interviews with **key facility and maintenance managers at manufacturing, agricultural, and insurance** organizations, demonstrates the value of Fiix's platform to **increase technician productivity** and **reduce unplanned downtime** while enabling organizations to **streamline maintenance workflows** and **standardize best practice operations across multiple locations**.

KEY BUSINESS RESULTS



44% more
productive facilities
and maintenance teams



10% reduction
in production-related
costs



10% reduction
in operating
expense

CUSTOMER QUOTE:

“Simply having the availability to see the accounts without physically being at a location because anywhere you have internet access and a computer, phone, tablet, you can use Fiix. You can remotely manage a team without having to actually be there.”

Staff Efficiencies Benefits



20% reduction
for mean-time-to-repair

CUSTOMER QUOTE

“The biggest impact is that we're on the same team, in terms of the management team, the maintenance team, and the technician. We're on the same page now in terms of who's responsible for what, and it's a tool for us to hold others accountable.”



73% more efficient
equipment inspections

CUSTOMER QUOTE

“Fiix allows us to document and prove that we do what we're supposed to do, and we have that information in detail...It's very easily organized, so if somebody asks me a question in audit, I can answer in probably 30 seconds or less.”

Business Benefits



27% reduction
in asset-related unplanned
downtime incidents

CUSTOMER QUOTE

“In reality, (Fiix) is everything to our business, because if you're measuring it, you can manage it. With all the metrics we manage, we're able to improve our throughput here at the facility, and we're able to manage our downtime and equipment more efficiently.”