

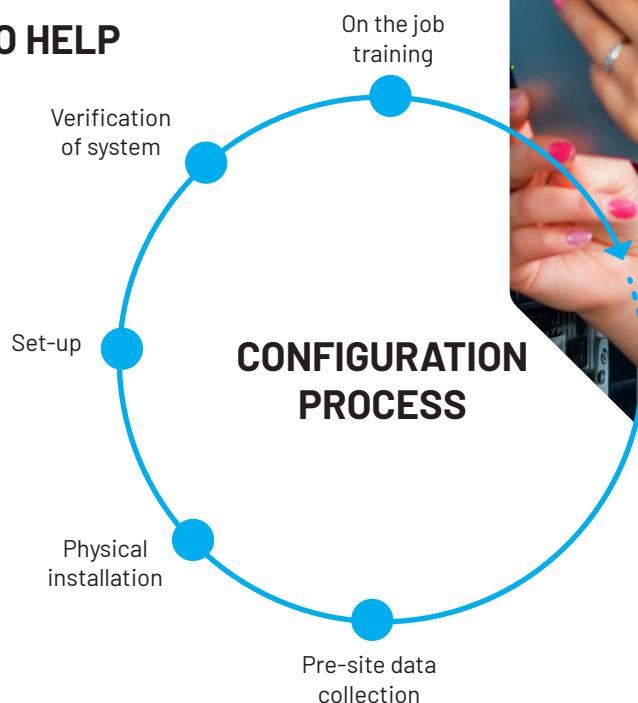
# Jump into virtualization without the headache of installation

With **VersaVirtual™ Installation**, have the experts take care of the virtualization integration.

## ASK YOURSELF

- Are you looking to virtualize in a managed environment or are you curious about what virtualization could mean for your organization?
- Does your IT department understand OT needs? Does it have the response time to maintain an OT infrastructure?
- Can you manage the environment that runs your applications?
- Do your employees know the state of your servers and how to maintain them?
- Do you want to avoid a costly and time-consuming DIY solution?

## WE HAVE THE EXPERIENCE TO HELP



## What Services are included with your VersaVirtual purchase?

### MONITORING:

- Real-time monitoring of physical hardware status, device health and faults
- Alarm reaction

### ADMINISTRATION:

- Global technical support
- Customer success
- Knowledgebase
- Hardware replacement
- Access to firmware updates
- Remote connection to site
- Service restoration

### VIRTUALIZATION MANAGEMENT-SPECIFIC ADMINISTRATION:

- Configurations of ports, devices, VLAN and vSwitch
- Documentation updates
- Image creation
- Template creation

## Benefits

Installation performed by engineers with **industry-leading expertise**

Improved **on-time production** performance

**Enhanced** equipment operation

**Installation services** provide a worry-free set-up experience

**Reduced** total maintenance costs

**1 Year of Remote Support Services contract** with the purchase of VersaVirtual™

## WHAT TO EXPECT

1

### Kick off meeting & pre-onsite data collecting

The process begins with a team meeting to review the details of your VersaVirtual Installation and your business objectives with the virtualization environment. You will receive a verification checklist to ensure you are prepared for the Rockwell Automation Authorized Service Provider Network Engineer to perform the installation without any delay.

2

### Onsite VersaVirtual installation, configuration, and verification

The Network Engineer will follow the necessary steps to ensure your VersaVirtual Installation is completed properly. Once your VersaVirtual installation is connected to Remote Support you will recognize the benefits of the support contract immediately.

3

### Onsite training

The Network Engineer will review various features of the VersaVirtual Installation and the Training Materials Guide.

4

### Review of as-installed document

The Network Engineer will review the As-Installed document which is generated from the data collected on site during and immediately following installation. It lists both the physical installation location and any configuration changes or additions made during installation.



**Authorized  
Service Provider**

A ROCKWELL AUTOMATION PARTNER

**For more information:**