

BOCCHI®

Homeowner's Guide

Granite Kitchen Sinks

Thank you for Choosing BOCCHI

Thank you for choosing BOCCHI. By doing so, you will enjoy the outstanding quality and durability of your new BOCCHI product for many years to come.

All information in this guide is based upon the latest product information available at the time of publication. At BOCCHI, we strive to fulfill our mission of improving the level of gracious living for each person who is touched by our products and services.

Please take a few minutes to review this guide. Pay special attention to the care and cleaning instructions.

We reserve the right to make changes in product characteristics, packaging, or availability at any time without notice.

General Care & Cleaning Tips for BOCCHI Granite Sinks

The non-porosity of the surface of BOCCHI granite sinks allows for quick cleaning using standard liquid cleaners and a soft cloth or sponge. For best results, keep the following in mind when caring for your new product.

- Always test your cleaning solution on an inconspicuous area before applying to the entire surface.
- Wipe surfaces clean and rinse completely with water immediately after applying cleaner. Rinse and dry any over-spray that lands on nearby surfaces.
- Do not allow cleaners to soak on the surface, outside of the instructions listed in this guideline.
- Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean the surfaces.
- Daily and regular cleaning after each use will keep the sink looking new and prevent limescale, calcium and other hard water stains and stubborn build-up.

Care & Cleaning Products for BOCCHI Granite Sinks

Success with cleaners and procedures is dependent upon such factors as the hardness and temperature of the water, using exact measurements of ingredients, changes in cleaning formulas and the condition of the product being cleaned. Since there are variations within these factors, BOCCHI cannot guarantee the effectiveness of the formulas mentioned.

BOCCHI granite kitchen sinks and accessories, including strainers, cutting boards, colanders and racks will help protect the surface of your sink.

Products to Consider

- Mr. Clean Magic Eraser
- Supreme Surface Scum & Mineral Deposit Remover
- Dawn dish soap, or a similar mild dish detergent, may be used for general daily cleaning
- Mrs. Meyer's Cleaning Products - diluted according to directions if in concentrate
- Bar Keeper's Friend - good for rust removal and stubborn stains

Care & Cleaning Procedures for BOCCHI Granite Sinks

- Rinse thoroughly and use a soft cloth to wipe the product dry after each use.
- Soft abrasive cleaners may be used, when necessary, to clean BOCCHI granite products. Strong abrasive cleaners should not be used.
- Do not store open containers of cleaners, or chemicals, such as acids, bleach, sodium chloride, lye, toilet bowl cleaners, drain cleaner, or hard water stain removal products under your sink.
- Do not leave pots, utensils, or standing water in the sink as this may cause rust stains on the surface of the sink.
- TO PREVENT LIMESCALE BUILD-UP AND FOR STUBBORN STAINS OR DEEP CLEANING: Leave a solution of warm water and normal kitchen vinegar, or a specific descaling, anti-limescale product safe for use with granite sinks, on the bottom of the basin for a few hours (or as directed by the manufacturer of the solution being used). Then rub vigorously with a non-abrasive sponge until the limescale is completely removed. Rinse thoroughly with warm water and dry with a soft cloth.
- TO REMOVE SCUFF MARKS: If you drop a knife, or metal utensil, into your sink and it leaves a mark, don't worry. The metal has actually worn off onto the surface of the sink and left a scuff mark. To remove the scuff mark, use an abrasive sponge, some mild detergent, or baking soda, and rub vigorously until the mark is removed. Rinse thoroughly with water and wipe dry with a soft cloth.
- Do NOT use drain unblocking products that involve filling the sink water and chemicals.

Care & Cleaning Tips for Metal Finishes of Sink Accessories

- Do NOT use cleaners containing ammonia, bleach or acid.
- Rinse thoroughly and use a soft cloth to wipe the product dry after each use.

The ideal cleaning technique is to always blot dry any water from metal surfaces. Allowing water to evaporate on metal will form water deposits. It is important to use a dabbing action to dry metal, not an abrasive action.

Cleaning with a damp sponge and buff drying should keep your product looking beautiful.

Products to Consider

- Fantastik Antibacterial Heavy Duty
- Green Works All-Purpose
- Mrs. Meyer's Cleaning Products - diluted according to directions if in concentrate
- Dawn dish soap or a similar mild dish detergent

Care & Cleaning Tips for Wood Finishes of Sink Accessories

- Clean your cutting board immediately after each use. Wipe clean with a damp cloth, or wash using dish soap. Rinse with water to remove all debris and soap. Dry thoroughly. If letting air dry, set cutting board on edge to aid in proper draining.
- Do not allow water to puddle or stand on the surface of the wood.
- Maintain the beauty of your wood finishes by occasionally rubbing a food-grade oil, mineral, vegetable, or olive oil, into both sides of the board, wiping off any excess or unabsorbed oil.

Limited Lifetime Warranty for BOCCHI Granite Sinks

BOCCHI warrants its granite kitchen sinks, manufactured after 2021, to be free of defects in material and workmanship, and against thermal shock breakages, during normal residential use for as long as the original consumer/purchaser owns their own home. Gloss reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices, or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. This warranty applies only to BOCCHI granite kitchen and bar sinks installed in the United States of America, Canada, or Mexico (North America). If a defect is found in normal residential use, BOCCHI will, at its election, repair, replace or make appropriate adjustment.

Damage caused by accident, misuse, or abuse, such as chips and scratches after installation, or by catastrophic causes such as fire, mother nature, or other calamity, are not covered by this warranty. Improper care and cleaning will void the warranty. Proof of purchase (original sales receipt) must be provided to BOCCHI with all warranty claims.

BOCCHI is not responsible for labor charges, installation, or other incidental or consequential costs. In no event shall the liability of BOCCHI exceed the purchase price of the product.

If the granite kitchen product is used commercially or is installed outside of North America, BOCCHI Co. warrants the granite kitchen sink, or bar sink, to be free from defects in material or workmanship for one (1) year from the date the product is installed, with all other terms of this warranty applying except duration. All other components, other than the granite sink component, carry BOCCHI's one-year limited warranty unless otherwise specified.

If you believe that you have a warranty claim, contact your Dealer, Plumbing Contractor, Home Center, or E-tailer, or write to BOCCHI at: BOCCHI Co., Attn: Customer Care Center, 6590 Shiloh Rd. East, STE D, Alpharetta, GA 30005, USA. You may also send your claim via email to info@bocchiusa.com -- Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, and the date the product was purchased and from whom the product was purchased, along with your original invoice/receipt.

BOCCHI CO. AND/OR SELLER ARE PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, BOCCHI AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province-to-state/province. This warranty is to the original consumer/purchaser only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or the consumer.

This is BOCCHI's exclusive written warranty.

BOCCHI

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