

## VH SERIES Heat Recovery Ventilators VE SERIES Energy Recovery Ventilators

HRV Models: VH30100, VH30120R, VH30160, VH30160R,  
VH70220, VH30160NC, VH70220NC  
ERV Models: VE30100, VE30160, VE70220

### LIMITED WARRANTY

Daikin North America LLC (“Daikin”) warrants this product, to the original consumer, to be free from defects in materials and workmanship under normal use and service, for the applicable time periods listed below.

Component/Product	Warranty Period
Controls, sensor and electronics (models VH30160NC and VH70220NC)	2 years after installation
Controls, sensor and electronics (all other models)	5 years after installation
Ventilation motors (models VH30160NC and VH70220NC)	2 years after installation
Ventilation motors (models VH30100 and VH30120R)	5 years after installation
Ventilation motors (all other models)	10 years after installation
Polypropylene heat recovery core	as long as the original owner owns the product
Enthalpy energy recovery core	5 years after installation
Replacement parts replaced after expiration of the previously applicable limited warranty period (if any)	1 year after installation

### Terms Applicable to All Warranties

THE WARRANTIES SET FORTH HEREIN ARE THE ONLY EXPRESS WARRANTIES ON THE PRODUCT, AND DAIKIN EXPRESSLY LIMITS THE DURATION OF ANY IMPLIED OR STATUTORY WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, WORKMANSHIP, OR FITNESS FOR A PARTICULAR USE, TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY. Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Daikin’s exclusive obligation, and the purchaser’s only remedy, under these warranties shall be for Daikin to supply, without charge, a new or remanufactured replacement for any covered component or part of the product which is found to be defective within the applicable warranty period; provided, however, that Daikin reserves the option to repair and return the defective part or component. None of these warranties include labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts/components or replacement parts/components. DAIKIN SHALL NOT HAVE ANY OTHER RESPONSIBILITY, INCLUDING ANY LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, RESULTING DIRECTLY OR INDIRECTLY FROM ANY BREACH OF WARRANTY, EXPRESS OR IMPLIED, OR OTHER CONTRACT BREACH, NEGLIGENCE OR OTHER TORT. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

Warranties apply only to products installed in their original location. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Owner’s Manual and service information. Defective parts must be returned to the distributor through a registered servicing dealer for credit. All work shall be performed by a state-licensed technician.

Daikin will not be responsible for normal maintenance, installation, including filter cleaning and/or replacement, damage or repairs required as a consequence of faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation, damage as a result of floods, winds, fires, lightning, accidents, corrosive environments or other conditions beyond the control of Daikin, parts not supplied or designated by Daikin, or damages resulting from their use.

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This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Upon notice of warranted failure, information should be gathered specific to the cause and results of the failure. Warranty claim request must be filed within 30 days of failure.

Contact Daikin Technical Support Line at 1-888-724-5211 and explain the situation, including model and serial number of the machine. We will advise as to proper procedures to either repair or replace as necessary and the warranty coverage available. Important - the unit model as well as the serial number must be stated to insure replacement parts are accurate.

**Daikin North America LLC**

480 Ferdinand Blvd.  
Dieppe, New Brunswick Canada E1A 6V9  
1-888-724-5211



- \*1-Year after installation
- \*2-Years after installation
- \*5-Years after installation
- \*10-Years after installation