



Bath Hardware Warranty Information

Taymor is pleased to offer a LIMITED LIFETIME WARRANTY* against defects in materials and workmanship, to the original consumer purchaser from the date of purchase, as long as the original consumer purchaser owns the home in which the product(s) are installed.

This warranty excludes products that have been damaged through misuse, accidental damage, alteration, normal wear and tear, or by the use of corrosive or abrasive cleaning agents. This warranty applies to products installed in a residential setting. Purchasers for industrial, commercial and business usage are covered by a 5 year limited warranty from the date of purchase.

Taymor is not liable for damages caused by neither incorrect installation nor incidental or consequential damages. At the company's discretion, Taymor will replace any part or finish that proves to be defective in material and/or workmanship under normal use, installation and service. This warranty does not cover shipping costs, labour costs or any other cost associated with the installation or replacement of the product/parts and is extended only to the original consumer purchaser of the product(s). The original sales receipt must be supplied to Taymor for all warranty claims.

CARE AND CLEANING TIPS

Taymor uses advanced technology to create a finish highly resistant to the effects of normal wear and tear. Over time, frequency of use may cause some finishes to gracefully age in appearance. Additionally, with exposure to elements such as cleaning chemicals and humidity your product may show some signs of wear or tarnishing. These finish changes are not considered manufacturing defects and are not covered by warranty. Rather, they are indicative of normal wear and tear. As always, following the manufacturer's care instructions will safeguard the longevity of your Taymor product.

DO: Clean the product with mild soap and warm water. For best results, dry immediately with a soft, clean cloth.

DON'T: Do not use abrasive sponges or scouring agents for cleaning. We also advise against the use of solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid.

For additional information or questions regarding Taymor warranties, please contact our Customer Service team:

WESTERN CANADA 1-800-267-4774 | custserv@taymor.com
EASTERN CANADA 1-800-387-7064 | customerservicetor@taymor.com

*WARRANTY APPLIES IN CANADA ONLY.

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03/2018