## Service Instructions

for use by heating contractor



Vitodens 200-W, B2HE

**Models 85, 120, 150 and 199** Wall mounted gas-fired condensing boiler with 7 inch color touchscreen display For operation with natural gas or liquid propane gas

Heating Input: 8.5 to 199 MBH 2.5 to 58.3 kW

## **VITODENS 200-W**



Please file in Service Binder

### Safety, Installation and Warranty Requirements

Please ensure that these instructions are read and understood before commencing installation. Failure to comply with the instructions listed below and details printed in this manual can cause product/property damage, severe personal injury, and/or loss of life. Ensure all requirements below are understood and fulfilled (including detailed information found in manual subsections).

#### Product documentation

Read all applicable documentation before commencing installation. Store documentation near boiler in a readily accessible location for reference in the future by service personnel.

► For a listing of applicable literature, please see section entitled "Important Regulatory and Safety Requirements".



#### Warranty

Safety

Information contained in this and related product documentation must be read and followed. Failure to do so renders the warranty null and void.



### Licensed professional heating contractor

The installation, adjustment, service and maintenance of this equipment must be performed by a licensed

professional heating contractor.

► Please see section entitled "Important Regulatory and Installation Requirements".



Air contaminated by chemicals can cause by-products in the combustion process, which are poisonous to inhabitants and destructive to

Viessmann equipment.



► For a listing of chemicals which cannot be stored in or near the boiler room, please see subsection entitled "Mechanical room" in the "Installation Instructions".

#### Advice to owner

Once the installation work is complete, the heating contractor must familiarize the system operator/ ultimate owner with all equipment, as well as safety precautions/requirements, shutdown procedure, and the need for professional service annually before the heating season begins.

## 

Installers must follow local regulations with respect to installation of carbon monoxide detectors. Follow the Viessmann maintenance schedule of the boiler contained in this manual.

#### **Operating and Service Documentation**

It is recommended that all product documentation such as parts lists, operating and service instructions be handed over to the system user for storage. Documentation is to be stored near boiler in a readily accessible location for reference by service personnel.

#### Carbon monoxide

Improper installation, adjustment, service and/or maintenance can cause flue products to flow into living space. Flue products contain poisonous carbon monoxide gas.

► For information pertaining to the proper installation, adjustment, service and maintenance of this equipment to avoid formation of carbon monoxide, please see subsection entitled "Mechanical room" and "Venting requirements" in the "Installation Instructions".



Fresh air

This equipment requires fresh air for safe operation and must be installed ensuring provisions for adequate combustion and ventilation air exist. For information pertaining to the fresh air requirements of this product, please see subsection entitled "Mechanical room" in the "Installation Instructions".



#### Equipment venting

Never operate boiler without an installed venting system. An improper venting system can cause carbon monoxide poisoning.

► For information pertaining to venting and chimney requirements, please see section entitled "Venting Connection". All products of combustion must be safely vented to the outdoors.



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## WARNING

This boiler requires fresh air for safe operation and must be installed with provisions for adequate combustion and ventilation air (in accordance with local codes and regulations of authorities having jurisdiction).

Do not operate this boiler in areas with contaminated combustion air. High levels of contaminants such as dust, lint or chemicals can be found at construction sites, home renovations, in garages, workshops, in dry cleaning/laundry facilities, near swimming pools and in manufacturing facilities.

Contaminated combustion air will damage the boiler and may lead to substantial property damage, severe personal injury and/or loss of life. Ensure boiler/burner is inspected and serviced by a qualified heating contractor at least once a year in accordance with the Service Instructions of the boiler.



Do Not operate the boiler without the front cover in place.

#### Safety, Installation and Warranty Requirements (continued)

Fiberglass wool and ceramic fiber materials

### 

Inhaling of fiberglass wool and/or ceramic fiber materials is a possible cancer hazard. These materials can also cause respiratory, skin and eye irritation.

The state of California has listed the airborne fibers of these materials as a possible cancer hazard through inhalation. When handling these materials, special care must be applied.

## Suppliers of ceramic fiber products recommend the following first aid measures:

- Respiratory tract (nose and throat) irritation: If respiratory tract irritation develops, move the person to a dust free location.
- Eye irritation: If eyes become irritated, flush immediately with large amounts of lukewarm water for at least 15 minutes. Eyelids should be held away from the eyeball to ensure thorough rinsing. Do not rub eyes.
- Skin irritation: If skin becomes irritated, remove soiled clothing. Do not rub or scratch exposed skin.
   Wash area of contact thoroughly with soap and water.
   Using a skin cream or lotion after washing may be helpful.
- Gastrointestinal irritation: If gastrointestinal tract irritation develops, move the person to a dust free environment.

# Suppliers of fiberglass wool products recommend the following precautions be taken when handling these materials:

- Avoid breathing fiberglass dust and contact with skin and eyes.
- Use NIOSH approved dust/mist respirator.
- Wear long-sleeved, loose fitting clothing, gloves and eye protection.
- Wash work clothes separately from other clothing. Rinse washer thoroughly.
- Operations such as sawing, blowing, tear-out and spraying may generate airborne fiber concentration requiring additional protection.

#### First aid measures

- If eye contact occurs, flush eyes with water to remove dust. If symptoms persist, seek medical attention.
- If skin contact occurs, wash affected areas gently with soap and warm water after handling.

## 

Appliance materials of construction, products of combustion and the fuel contain alumina, silica, heavy metals, carbon monoxide, nitrogen oxides, aldehydes and/or other toxic or harmful substances which can cause serious injury or loss of life and which are known to the State of California to cause cancer, birth defects and other reproductive harm. Always use proper safety clothing, respirators and equipment when servicing or working nearby the appliance.

	Pag	je
Safety	Safety, Installation and Warranty Requirements Important Regulatory and Installation Requirements	
General Information	About these Installation Instructions	.6
	Necessary Tools	
	Important Regulatory and Installation Requirements	
	High Limit Safety Cut-out Test	
	Applicability	
	Intended Use	
Commissioning	Commission the System with the Commissioning Assistant	0
	Filling the Heating System	
	Thing the fleating bystem	0
Start-up	Checking All Connections on the Heating Water and DHW Sides for Leaks1	8
	Purging the Heating System1	8
	Naming Heating Zones or Heating Circuits	
	Entering Contact Details of Heating Contractor1	8
	Checking the Gas Type1	
	Converting the Gas Type for Operation with LPG1	9
	Removing the Front Panel1	
	Moving the Programming Unit to the Service Position2	
	Checking the Static Pressure and Supply Pressure2	
	Function Sequence and Possible Faults	
	Setting the Max. Heating Output	
	Adjusting Pump Rate of Integral Circulation Pump2 Seal Test on Coaxial Venting System (annular gap check)2	
		.0
Service	Removing the Burner2	26
	Checking the Burner Gasket and Flame Body Assembly2	
	Checking the Flue Gas Flapper2	29
	Checking and Adjusting the Ignition and Ionization	
	Electrodes	
	Cleaning the Heating Surfaces	0
	Checking the Condensate Drain and Cleaning the	
	Siphon Trap	
	Installing the Burner	
	Checking the Neutralizing System (if installed)	34
	Checking the Expansion Tank (on site) and	
	System Pressure	
	Checking the Electrical Connections	
	Checking all Gas Equipment for Leaks at	
	Operating Pressure	ł۵
	Fitting the Front Panel	
	Checking the Combustion Quality	
	Clock Natural Gas Meter	
	Matching the Control Unit to the Heating System	
	Adjusting the Heating Curves	1
	(for muli boiler systems via the software tool)	36
	Emissions Test Mode	
	High Limit Safety Cut-out Test3	
	Calling Up and Resetting the Maintenance Display3	
	Instructing the System User	
	Calling Up Parameters	
	-	

Page
------

System Configuration (parameters)	General	
eyetetti eettigaratteri (parattette),	Boiler	
	DHW	
	Heating Circuits 1, 2, 3, 4	45
	Solar	
	Subscriber Numbers of Connected Extensions	54
	Service Menu	55
Diagnostics and Service Checks	Changing the Service Password	56
9	Resetting all Passwords to the Factory Settings	56
	Diagnostics	
	Calling Up Messages (message history)	
	Checking Outputs (actuator test)	58
Troubleshooting	Fault Display on the Programming Unit	60
0	Fault in Cascade System	
	Overview of Electronics Modules	61
	Fault Messages	
	Further Messages	
	Repairs	75
Function Description		
	Opening the Junction Box	
	Boiler Functions	
	DHW Heating Increased DHW Hygiene	
	Interval Function Solar Circuit Pump	
	Control Strategies for Cascade Application	
Connection and Wiring Diagrams	Control Strategies for Cascade Application	07
	Overview of the Modules	
	HMU Heat Management Unit	
	BCU Burner Control Unit	
	MZIO Electronics Module	91
	Wiring Panel	92
	Overview of Electrical Connections	93
Maintenance Record		
Specification	Service Reports	94
opcontoution	Technical Data	95
Parts		
Additional Information	Parts List	97
	Electronic Combustion Controller	110
	Final Decommissioning and Disposal Lighting and Operating Instructions	
		114

### **About these Service Instructions**

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Take note of all symbols and notations intended to draw attention to potential hazards or important product information. These include "WARNING", "CAUTION", and "IMPORTANT". See below.

### WARNING

Indicates an imminently hazardous situation which, if not avoided, could result in death, serious injury or substantial product/property damage.

### CAUTION

Indicates an imminently hazardous situation which, if not avoided, may result in minor injury or product/ property damage.

### **IMPORTANT**

- ► Warnings draw your attention to the presence of potential hazards or important product information.
- Cautions draw your attention to the presence of potential hazards or important product information.
- Helpful hints for installation, operation or maintenance which pertain to the product.
- This symbol indicates that additional, pertinent information is to be found.

This symbol indicates that other instructions must be referenced.

### **Necessary Tools**

Testing/analysis equipment (Use only calibrated equipment)

- Multimeter to measure 0 230VAC, 0 12A and 0-100 mA DC
- Flue gas analyzer to measure % CO<sub>2</sub> or O<sub>2</sub> (i.e.: Bacharach fluid samplers or suitable electronic analyzer)
- Manometer to measure gas pressure 0 to 11 "w.c. (accurately) and up to 28 "w.c. gas pressure (or a nonelectric Magnehelic<sup>®</sup> manometer may also be utilized)
- Stack thermometer 0 to 500°F (0 to 260°C)
- Bacharach calculator or suitable tables to calculate efficiency
- Carbon monoxide measuring equipment 0 to 400 ppm

#### **Cleaning supplies**

- Plastic hand brush
- Rags

#### **Special items**

- Approved leak detection fluid for natural gas and liquid propane gas
- Pipe joint sealant

### Important Regulatory and Installation Requirements

#### Codes

The installation of this unit shall be in accordance with local codes or, in the absence of local codes, use CAN/CSA-B149.1 or .2 Installation Codes for Gas Burning Appliances for Canada. For U.S. installations use the National Fuel Gas Code ANSI Z223.1. Always use latest editions of codes.

In Canada all electrical wiring is to be done in accordance with the latest edition of CSA C22.1 Part 1 and/or local codes. In the U.S. use the National Electrical Code ANSI/ NFPA 70. The heating contractor must also comply with both the Standard for Controls and Safety Devices for Automatically Fired Boilers, ANSI/ASME CSD-1, and the Installation Code for Hydronic Heating Systems, CSA B214-01, where required by the authority having jurisdiction.

#### Instructing the system user

The installer of the system is responsible to ensure the system operator/ultimate owner is made familiar with the system functioning, its activation, and its shut-down.

The following topics must be covered:

- Proper system operation sequence.
- Explain the equipment.
- Demonstrate an emergency shut-down, what to do and what not.
- Explain that there is no substitute for proper maintenance to help ensure safe operation.

#### Initial start-up

Initial start-up must be performed by a qualified heating contractor. Proper completion of the Maintenance Record by the heating contractor is also required.

The Maintenance Record is located in the Service Instructions.

#### Working on the equipment

The installation, adjustment, service, and maintenance of this boiler must be done by a licensed professional heating contractor who is qualified and experienced in the installation, service, and maintenance of hot water boilers. There are no user serviceable parts on the boiler, burners, or control.

Please carefully read this manual prior to attempting start-up, maintenance or service. Any warranty is null and void if these instructions are not followed.

For information regarding other Viessmann System Technology componentry, please reference documentation of the respective product.

We offer frequent installation and service seminars to familiarize our partners with our products. Please inquire.

Ensure main power supply to equipment, the heating system, and all external controls has been deactivated. Close main gas supply valve. Take precautions in all instances to avoid accidental activation of power during service work.

The completeness and functionality of field supplied electrical controls and components must be verified by the heating contractor. These include low water cut-offs, flow switches (if used), staging controls, pumps, motorized valves, air vents, thermostats, etc.

#### **Technical literature**

Literature for the Vitodens boiler:

- Technical Data Manual
- Installation Instructions
- Service Instructions
- Operating Instructions and User's Information Manual
- Instructions of other Viessmann products utilized and installed
- Installation codes mentioned in this manual

Leave all literature at the installation site and advise the system operator/ultimate owner where the literature can be found. Contact Viessmann for additional copies.

This product comes with several safety instruction labels attached.

Do not remove!

Contact Viessmann immediately if replacement labels are required.

#### Important Regulatory and Installation Requirements (continued)

## For installations on the Commonwealth of Massachusetts, the following modifications to NFPA-54 chapter 10 apply: Excerpt from 248 CMR 5-08:

- 2(a) For all side-wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the sidewall exhaust vent termination is less than (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:
  - 1. INSTALLATION OF CARBON MONOXIDE DETECTORS. At the time of installation of the side-wall horizontal vented gas fueled equipment, the installing plumber or gasfitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gasfitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side-wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professional for the installation of hard-wired carbon monoxide detectors.
    - a. In the event that the side-wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard-wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.
    - b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.
  - 2. APPROVED CARBON MONOXIDE DETECTORS. Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.
  - 3. SIGNAGE. A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".
  - 4. INSPECTION. The state or local gas inspector of the side-wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a) 1 through 4.
- (b) EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a) 1 through 4:
  - 1. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and
  - 2. Product Approved side-wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

#### CSD-1 Field Testing of High Limit Switches for Vitodens boilers - where required by law.

As per ASME Boiler and Pressure Vessel Code, section IV, subsection HG-613 TEMPERATURE CONTROL requirements, Vitodens 200-W hot water boilers are protected from over-temperature by two temperature-operated controls. These temperature control devices conform to Standards for Limit Controls, and are accepted by CSA, a nationally recognized testing agency. Each boiler is equipped with a manual reset high temperature limit control and a temperature control that will cut off fuel supply when the system water temperature reaches a preset operating temperature. VIESSMANN IS NOT RESPONSIBLE FOR ANY DAMAGES THAT THE FOLLOWING TEST PROCEDURE MAY RESULT IN BY OVERHEATING THE SYSTEM.

The Vitodens 200 boilers are equipped with flow switches that when activated enable the burner to operate. The fixed high limit, when tripped, produces a fault that will require manual reset of the boiler control.

### **High Limit Safety Cut-out Test**

### IMPORTANT

To ensure proper operation of the high limit cut-out test in cascade systems, only activate it at one boiler at a time. While running the test the other boilers should be switched off or set to standby, Vitoguide is required to activate the high limit test on lag boilers. Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with V.
- 5. "Test modes"
- 6. "High limit safety cut-out test"
- 7. Confirm with  $\checkmark$ .
- 8. Use 👈 to end the Test.

#### Flow Switch Procedure:

The Vitodens 200 boilers are equipped with a flow sensing device. Upon detection of an inadequate flow rate, the switch will open and the burner will shut down and will prevent restart until an adequate flow rate is restored.

## 

The boiler serial number must be provided when ordering replacement parts. Some replacement parts are not reverse compatible with previous versions of the Vitodens 200-W B2HE boiler.

### IMPORTANT

When ordering replacement parts, provide either the 16-digit boiler serial number (on the bar code label) or the 12-digit ASME/NB serial number, located as shown underneath boiler front enclosure panel. Refer to page 19 for instructions on how to remove front enclosure panel.

#### NG and LPG

Model No.	Serial No.
B2HE - 85	7722778
B2HE - 120	7722779
B2HE - 150	7722780
B2HE - 199	7722781



Product may not be exactly as shown

- A Inox-Radial heat exchanger made from stainless steel
   for high operational reliability and a long service life.
   Large heating output in the smallest of spaces
- B Modulating MatrixPlus cylinder burner for extremely clean combustion and quiet operation
- © Variable speed combustion fan for quiet and economical operation
- D Gas and water connections
- (E) 7 in. color touch screen boiler control unit

### **Intended Use**

The appliance is only intended to be installed and operated in sealed unvented heating systems, with due attention paid to the associated installation, service and operating instructions. It is only designed for the heating of water that is of potable water quality.

Intended use presupposes that a fixed installation in conjunction with permissible, system-specific components has been carried out.

Commercial or industrial usage for a purpose other than heating the building or DHW shall be deemed inappropriate. Any usage beyond this must be approved by the manufacturer in each individual case.

Incorrect usage or operation of the appliance (e.g. the appliance being opened by the system user) is prohibited and results in an exclusion of liability. Incorrect usage also occurs if the components in the heating system are modified from their intended use (e.g. if the flue gas and ventilation air paths are sealed).

### **IMPORTANT**

Only commission the appliance with a fully filled siphon trap. Check that the siphon trap has been filled with water.

#### Commissioning assistant - single boiler system

- 1. Open the gas shut-off valve.
- 2. If the appliance has not been switched on yet: Turn on the ON/OFF switch.
  - The commissioning assistant starts automatically. If the appliance has already been switched on:
  - See chapter "Calling up the commissioning assistant at a later point", page 15.
- 3. Commission the boiler and follow the commissioning assistant. See the overview below.
  - **Note:** Depending on the type of heat generator, the accessories connected and other settings, not all menu points will be displayed.
  - **Note:** After the commissioning assistant has finished, check that the actuators are connected and operating correctly. Start the actuator test.

commissioning assistant sequence	Explanations and references			
commissioning				
Language				
With programming unit	If commissioning is to be carried out at the programming unit of the heat generator.			
With software tool	The appliance automatically switches on the WiFi access point. Further commissioning steps according to the instructions of the software tool used (e.g. "Vitoguide mobile") Note: Apps for commissioning and service are available for iOS and Android devices. Download on the App Store Geogle Play			
Altitude	Set the elevation of the installation site			
Units of measurement	°C/m or °F/ft			
Date and time				
Operating mode (based on boiler application)	<ul> <li>Weather-compensated operation The outside temperature sensor must be connected.</li> <li>Constant operation Operation with constant supply temperature</li> </ul>			
Building type	<ul> <li>Detached house</li> <li>One shared vacation program and time program for DHW and heating</li> <li>Apartment building</li> <li>A separate vacation program can be set for each heating circuit</li> </ul>			
Gas type	If operating with LPG, switch to "LPG"			
Flue system type	<ul> <li>Single connection Only one boiler is connected to the flue system (factory setting).</li> <li>Multiple connections Several heat generators are connected to the flue system.</li> </ul>			
Filling and purging				
no further settings are to be perf	ormed, the commissioning assistant can now be closed.			

ommissioning assistant sequence	Explanations and references
ystem scheme	
Heating circuit 1 (based on boiler application)	Heating circuit without mixing valve or heating circuit without mixing valve with external hook-up (if installed)
Heating circuit 2, 3 (based on boiler application)	Heating circuits with mixing valve or heating circuits with mixing valve with external hook-up (if installed)
<ul> <li>DHW</li> <li>Not available</li> <li>Tank with one sensor</li> <li>Tank with one sensor and DHW circulation pump</li> <li>Tank with temperature switch</li> <li>Tank with temperature switch and DHW recirculation pump</li> </ul>	external hook-up (if installed) Tank equipped with DHW temperature switch (such as an Aquastat) Tank equipped with DHW temperature switch (such as an Aquastat) and DHW recirculation pump
<ul> <li>Low loss header/buffer cylinder</li> <li>Not available</li> <li>Low loss header, heating only</li> <li>DHW heating upstream of low loss header</li> <li>DHW heating downstream of low loss header</li> <li>BHF cylinder, heating only</li> <li>DHW heating upstream of buffer cylinder</li> <li>DHW heating downstream of buffer cylinder</li> </ul>	Settings for the consumer circuits according to the system components There is no low loss header or heating water buffer tank in the system. System with low loss header, without DHW heating DHW heating with e.g. separate DHW tank connected upstream of the low loss header DHW heating with e.g. separate DHW tank connected downstream of the low loss header System with heating water buffer tank, without DHW heating DHW heating with e.g. separate DHW tank connected upstream of the heating water buffer tank DHW heating with e.g. separate DHW tank connected upstream of the heating water buffer tank DHW heating with e.g. separate DHW tank connected downstream of the heating water buffer tank
Solar (if installed) No solar function	Solar thermal system connected to boiler via EM-S1 extension Setting subject to the design of the solar thermal system EM-S1 extension installation and service instructions
Heating zone/safety input	
<ul> <li>Heating zone 1</li> <li>Heating zone 2</li> </ul>	Not available, or temperature controller or low water indicator Not available or temperature controller or monitoring for excessively low gas pressure
<ul> <li>Heating zone 3</li> <li>(based on boiler application type)</li> </ul>	Not available or temperature controller or monitoring for excessively high gas pressure

Commissioning assistant sequence	Explanations and references		
Floating contact: Function selection plug 96	If a contact has been connected to plug 96.		
No function			
External demand, DHW circulation pump	Push button function, DHW recirculation pump runs for 5 min.		
External demand	Boiler demand with adjustable target supply temperature		
(based on boiler application type)	(parameter 528.0) and target primary pump speed (parameter 1100.2)		
External blocking			
Heat demand	Call for heat is shown in the display/menu as "Heating zone 4".		
(based on boiler application type)			
EM-EA1 (DIO): Function selection	If an EM-EA1 extension (DIO electronics module) is connected as a function		
(based on boiler application type)	extension.		
Functions	Selection of the connected function according to the table in the EM-EA1 extension installation instructions.		
Remote control units			
(based on boiler application type)	Set the type of remote control and subscriber no. as assignment to the respective heating circuit. Up to 4 heating circuits can be assigned to one remote control unit. It is not possible for several remote controls to act on one heating circuit.		
Maintenance			
Interval in burner hours run until next maintenance	Interval adjustable in steps of 100 h.		
Interval until next maintenance	Interval adjustable to 3, 6, 12, 18 or 24 months.		

#### Multi boiler system

The lead boiler must be commissioned using the Vitoguide mobile app (service layer).

Note: Commission the lead boiler first, then the lag boilers.

- The lag boiler is numbered by manually setting the subscriber number (ID).
- Always enter the ID number consecutively and without gaps!

After this, the respective boiler has to be commissioned using the Vitoguide mobile app. Follow the instructions in the app and establish a connection between the lead appliance (heat generator) and the Vitoguide app.

Commissioning assistant sequence	Explanations and references			
Commissioning				
Vitoguide function type:	Lead (1) Cascade lead without heat provides cascade functionalities to connected lag devices. Does not support DHW or heat supply by itself.			
	Lead (1) Cascade heat lead provides cascade functionalities to its own and connected lag devices. Does not support DHW supply or global DHW supply.			
	Lead (1) Cascade heat DHW lead provides cascade functionalities to its own and connected lag devices and provides local DHW production.			
	Lag 1-14 (2-15) Heat lag is a device controller that provides lag heating device functionalities			
	Lag 1-14 (2-15) Buffer lag to be applied for multivalent systems, e.g. CHP			
	Lag 1-14 (2-15) DHW lag is a lag device that provides only support in DHW production – hydraulically separated (e.g. Vitocal 262)			
	Lag 1-14 (2-15) Backup heater is a lag device that is taken out of the cascade sequence as a fall-back solution, central heating only			
Vitoguide cascade member sequencing strategy:	1.1 Dynamic strategy – fixed first dynamic sequence of the cascade members with manually configured fixed first device in sequence			
	1.2 Dynamic strategy – fixed last dynamic sequence of the cascade members with manually configured fixed last device in sequence			
	1.3 Dynamic strategy – runtime optimization dynamic sequence of the cascade members with runtime optimization of the cascade members			
	2 Manual mode – manual mode of the cascade members with fixed configured sequence.			
	In general the whole cascade is supply temperature-controlled: A particular supply temperature is requested from all cascade members.			

Commissioning assistant sequence	e Explanations and references		
Language			
Vitoguide lead boiler commissioning:	Units: Gas type Altitude Filling Purging		
	Safety functions on MZIO (low water cut-off via input ZI1 (requires connection at each boiler); low gas pressure via ZI2; high gas pressure via ZI3). Central heating pump mode (auto or modulation controlled pump).		
	Set up the combustion air interface.		
	Flue gas sensor test.		
	Time and auto summer/wintertime.		
	DHW function: one-time load, hygiene function and scald protection.		
	Supported number and type (direct/mixed/none) of heating circuits.		
	Number of TT circuits.		
	Function of TT circuits.		
	Control type (weather-compensated/constant control) – if weather- compensated, then the setting "heating and TT circuit" or only "heating" witho TT circuit is selectable.		
	Setup of internet connection		
	If weather-compensated, then source of valid outside air temperature is selectable.		
	If constant mode control type: a) Constant flow control for heating circuits.		
	b) Constant flow control with data interface for gateway/building automation system for heating circuits.		
	c) Fixed temperature supply to TT zones with TT circuits is selectable.		

ommissioning assistant sequence	Explanations and references			
Vitoguide lag boiler commissioning:	Units: Gas type Altitude Filling Purging			
	Safety functions on MZIO (low water cut-off via input ZI1 (requires connection a each boiler); low gas pressure via ZI2; high gas pressure via ZI3). Central heating pump mode (auto or modulation controlled pump).			
	Set up the combustion air interface.			
	Flue gas sensor test.			
Vitoguide service layer lead device:	Emissions test mode Actuator test mode			
	Min. partial load			
	Max. partial load			
	Screed drying			
	System configuration: General – device/boiler – DHW – heating circuit 1/2/3/4 - TT circuits			
	Diagnosis: ■ General – device/burner – DHW – heating circuit - TT circuits			
Vitoguide service layer	Emissions test mode			
lag device:	Actuator test mode			
	Min. partial load			
	Max. partial load			
	System configuration: General – device/boiler			
	Diagnosis: ■ General – device/burner			

Switching WiFi ON/OFF (single or lead boilers only) The appliance is equipped with an integrated WiFi communication module with extended type plate. The internal communication module supports commissioning of the boiler with the "Vitoguide app", connectivity with the "ViCare app", and connection to the "Vitoguide Web" digital service centre. The access details required for establishing a connection are recorded in the form of an access code with "WiFi symbol". Three copies of this code are located on the rear of the programming unit. Before installing the programming unit, remove the access code labels from the rear. For commissioning, affix one label to the HMI as shown in the installation instructions. Switch on the WiFi connection and establish a connection to the router.

Activating the internet connection:

C C

Operating instructions



**Calling up the commissioning assistant at a later point** If you need to continue commissioning later, the commissioning assistant can be reactivated at any time.

#### Tap the following buttons:

- 1. 🔳
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with ✓.
- 5. "Commissioning"

#### Water connections

Vitodens 200-W boilers can be used in any fully pumped hot water heating system.

Minimum system pressure is 0.8 bar (12 psig).

Chemical corrosion protection products: Corrosion does not typically occur in sealed heating systems which have been correctly installed and are correctly operated. Many manufacturers of plastic pipes recommend the use of chemical additives. In this case, only those commercially available corrosion protection products approved for boilers with domestic hot water heating via single-wall heat exchangers (instantaneous plate heat exchangers or DHW tanks) must be used.

#### Water quality

Treatment for boiler feed water should be considered in areas of known problems, such as where a high mineral content and hardness exist. In areas where freezing might occur, an antifreeze may be added to the system water to protect the system. Please adhere to the specifications given by the antifreeze manufacturer.

Do not use automotive silicate based antifreeze. Please observe that an antifreeze/water mixture may require a backflow preventer within the automatic water feed and influence components such as diaphragm expansion tanks, radiation, etc. Maximum antifreeze content is 50% for the Vitodens 200-W boiler.

Do not use sulphur-containing boiler feed water. Check pH-level after some operating time. It should be in the range from 8.2 to 10. If it is not, please take appropriate measures.

Do not use antifreeze other than specifically made for hot water heating systems. System also may contain components which might be negatively affected by antifreeze. Check total system frequently when filled with antifreeze. Advise system operator/ultimate owner that system is filled with a glycol mix. The heating contractor must provide a MSDS (Material Safety Data Sheet) for the antifreeze used to the system operator/ ultimate owner.

Total heating output	Specific heating	g volume				
MBH	< 5 USG per 3412 BTU		-	3412 BTU to er 3412 BTU	≥13USG pe	er 3412 BTU
≤170	300 ppm	17.5 gpg	200 ppm	11.7 gpg	2 ppm	0.11 gpg
> 170 to ≤682	200 ppm	11.7 gpg	150 ppm	8.8 gpg	2 ppm	0.11 gpg
> 682 to ≤170	150 ppm	8.8 gpg	2 ppm	0.11 gpg	2 ppm	0.11 gpg
> 2050	2 ppm	0.11 gpg	2 ppm	0.11 gpg	2 ppm	0.11 gpg

Total permissible hardness of the fill and top-up water

ppm - parts per million gpg - grains per gallon







- Valves/fittings on site:
  - Gas shut-off valve
  - Heating return with fill valve
- Heating supply with drain valve
- **ON/OFF** switch

- 1. Check the pre-charge pressure of the expansion tank.
- 2. Close gas shut-off valve (A).
- 3. Fill the heating system at boiler fill value (B)in the heating return (on site). Minimum system pressure > 12 psi (0.8 bar). Check the system pressure at pressure gauge. The indicator must be in the green band. If necessary, open the system air vents.

Note: Pressure spikes may occur during filling, ensure pressure does not exceed pressure relief valve rating.

- 4. Fit hose to drain valve (C). Route the hose into a suitable container or drain outlet.
- Close the shut-off valves on the heating water side. 5.
- Open drain valve C and fill valve B in the heating 6. return. Vent (flush) until no more air noise is audible. Note: Required minimum flow rate for flushing: 800 L/h for B2HE 85/120 boilers; 1100 L/h for B2HE 150/199 boilers
- 7. Activate the filling function (see commissioning assistant or following chapter).
- 8. Close drain valve  $\bigcirc$  and fill valve  $\bigcirc$ . Check the system pressure at pressure gauge. The indicator must be in the green band.
- 9. Open the shut-off valves on the heating water side.

#### Activating the filling function

If the filling function is to be activated after commissioning. Tap the following buttons:

1. 🔳

- 2. Select "Service".
- 3. Enter password "viservice".
- 4. Confirm with  $\checkmark$ .
- 5. Select "Service functions".
- 6. "Filling"
- 7. Confirm with  $\checkmark$ .

The filling function ends automatically after 20 min. or when you tap  $\checkmark$ .

# Start-up Vitodens 200-W B2HE 85, 120, 150, 199 Service Checking all Connections on the Heating Water and DHW Sides for Leaks

Check heating system and domestic hot water connections (if applicable). Ensure all connections are pressure tight.

Correct any leaks found on fittings, pumps, valves, etc.

### Purging the Heating System

- 1. Close the gas shut-off valve and switch the boiler ON.
- Open the automatic air vent valve.
   Note: To use the purging function, an automatic air vent valve must be installed on site.
- 3. Activate the purging program.
- Adjust the system pressure. The boiler pressure gauge shows the system pressure.
- 5. Disconnect the supply hose from the boiler drain and fill valve.
- 6. Open the gas shut-off valve.

### **Naming Heating Zones or Heating Circuits**

Risk of electric shock from escaping heating water or DHW.

When commissioning and after carrying out maintenance work, check all water side connections for leaks.

#### Activating the purging function

Tap the following buttons:

- 1. 🔳
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with  $\checkmark$ .
- 5. "Service functions"
- 6. "Purging"
- Use ✓ to activate the venting function. The display shows the system pressure. The venting function ends automatically after 20 min or when you tap ✓.

In the delivered condition, the heating zones or heating circuits are designated "Heating zone 1", "2", "3" and "4" (if available).

If the system user prefers, the heating zones can be renamed to suit the specific system.

To enter names for the heating zones:

Op 🖓

Operating instructions

### **Entering Contact Details of Heating Contractor**

The system operator can call up contact details when required and notify the heating contractor.

- 1. 🔳
- 2. Select "Information".
- 3. Select "Contractor contact details".
- 4. Fill in the fields and confirm each with V.

### Checking the Gas Type

The Vitodens 200-W boiler is for use with gases whose characteristics fall within the following ranges. Do not use any other types of gas.

	Natural gas	Liquid Propane gas
Heating value (gross)		
Btu/ft <sup>3</sup>	970 to 1100	2466 to 2542
Specific gravity	0.57 to 0.70	1.522 to 1.574
Ultimate carbon		
dioxide (CO <sub>2</sub> ) %	11.7 to 12.2	13.73 to 13.82

- 1. Verify that the fuel type listed on the boiler rating plate is the correct type for the installation being attempted.
- 2. Once verified, record the fuel type in Maintenance Record on page 94.



 To change the gas type on the control unit, see "Commissioning the system with the commissioning assistant"

Start-up

- **Note:** No mechanical adjustments are made to the gas solenoid valve.
- 2. Affix labels as shown.

### Legend

- (A) CSA Rating Plate
- $(\underline{\mathbb{B}})$  Field Conversion Label
- © Gas Type Label

### **Removing the Front Panel**





## Moving the Programming Unit to the Service Position

To facilitate certain maintenance tasks, move the programming unit up or down, depending where it has been installed, to the service position shown.



Start-up



HMI mounted at the top

HMI mounted at the bottom

Do not disconnect the plug from the mounting panel. Do not alter where and how the cable is secured (fixing point of the cable tie).

### **Checking the Static Pressure and Supply Pressure**



#### Legend

(A) Inlet gas pressure measurement port

Measuring running gas supply pressure, using test nipple (A)

#### Static pressure

- 1. To measure static and/or running pressure remove burner cover panel as per the removal instructions on page 19.
- 2. Close gas shutoff valve.
- Loosen screw in test nipple (A) on the gas combination valve, do not remove completely. Connect calibrated manometer.
- 4. Open the gas shutoff valve.
- 5. Measure static pressure. Values must be:
  - 14 "w.c. max. for NG
  - 14 "w.c. max. for LPG
- 6. Enter measured value into Maintenance Record on page 94 in this manual.
- 7. Start up boiler, using the on/off service switch (field supplied).

### IMPORTANT

A CO<sub>2</sub> measurement (see page 35) must be taken before and after working on gas appliances to eliminate health risks and to guarantee the satisfactory condition of the system.

- 8. All measurements must be made under high-fire conditions.
  - **Note:** Use suitable measuring instruments calibrated with a minimum resolution of 0.04 "w.c. for measuring the running pressure.

Measure the running pressure; value must be:

Running supply pressure with Natural gas	Running supply pressure with Liquid propane gas	Corrective action
under 4 "w.c.	under 10 "w.c.	Do not attempt adjustment. Call local gas utility to increase pressure.
4 to 14 "w.c.	10 to 14 "w.c.	Start up boiler.
over 14 "w.c.	over 14 "w.c.	Do not attempt adjustment. Call local gas utility to decrease pressure. Boiler valve must not be exposed to pressure over 14 "w.c.

- 9. Enter gas type into Maintenance Record on page 94 in this manual.
- 10. Switch off the heating system ON/OFF service switch (boiler is shut down), close the gas shut-off valve, remove the manometer and re-tighten the screw in the test nipple (A).
- 11.Open gas shutoff valve and check that the test nipple (A) and all gas connections are gas-tight.

## 

Ensure that there is no open flame in the room.

## 

Never purge a gas line into a combustion chamber. Never use matches, candles, flame, or other sources of ignition for purpose of checking leakage. Use a soap-and-water solution to check for leakage. A failure to follow this warning could result in fire, explosion, personal injury, or death.

Supply pressure (flow pressure)		Measures	
For natural gas	For LPG	Denote start the bailer. Notify the area suggly utility as LDC suggliss	
< 4" w.c.	< 10" w.c.	Do not start the boiler. Notify the gas supply utility or LPG supplier.	
4 - 14" w.c.	10 - 14" w.c.	Start the boiler.	
> 14" w.c.	> 14" w.c.	Install a separate gas pressure governor upstream of the system. Set the pre-charge pressure to 4" w.c. for natural gas and 10" w.c. for LPG. The gas solenoid valve must not be exposed to pressures above 14 "w.c.	

### **Function Sequence and Possible Faults**



#### Setting the Max. Heating Output

A limit can be set on the maximum heating output for heating operation. The limit is set via the modulation range.

- Note: The flow rate must be checked before the max. heating output can be adjusted. Ensure adequate heat transfer.
- 1. Тар **三**.
- 2. Select "Service".
- 3. Enter password "viservice".
- 4. Confirm with V.
- 5. Select "System configuration".
- 6. Select "Boiler".
- 7. Parameter 596.0 "Maximum heating output"
- Check that a sufficient flow rate is ensured. If necessary, increase the heat transfer. Confirm the prompt with " ".
- 9. 🖊
- 10. Set the required value as a % of the rated heating output and confirm with ✓. Factory setting 100 %.
- 11. End service functions.

### Adjusting Pump Rate of Integral Circulation Pump



Setting (%) in Heating circuit 1 group:

- Min. speed: Parameter 1102.0
- Max. speed: Parameter 1102.1

#### Operation of the integral circulation pump as heating circuit pump for heating circuit 1

The pump speed and consequently the pump rate are controlled subject to the outside temperature and the switching times for heating operation or reduced mode. The minimum and maximum speeds for heating operation can be matched to the existing heating system at the control unit.

The minimum pump rate and the maximum pump rate are factoy-set to the following values:

Rated heating output in MBH	Factory-set speed settings in %		
	Min. pump rate	Max. pump rate	
B2HE-85	50	85	
B2HE-120	50	100	
B2HE-150	50	75	
B2HE-199	50	100	

 In the following system conditions, the internal circulation pump is operated at a constant speed:

- Low loss header or heating water buffer tank and heating circuits with mixing valve
- Constant supply temperature operation

Speed setting (%): Parameter 1100.2 in the Boiler group











#### For sealed combustion, coaxial vent only

Viessmann strongly recommends that the heating contractor perform a simplified leak test during boiler start-up. For this purpose it is sufficient to measure the CO<sub>2</sub> concentration of the combustion air in the coaxial gap of the air intake pipe. The vent pipe is considered sufficiently leak-proof if a CO<sub>2</sub> concentration in the combustion air no higher than 0.2% or an O<sub>2</sub> concentration no lower than 20.6% is measured.

If higher  $CO_2$  values or lower  $O_2$  values are measured, check venting system thoroughly.

- **Note:** The vent pipe adaptor comes with two measurement ports, one for combustion air intake measurement and one for flue gas measurement.
- **Note:** This test is not applicable for single-wall venting systems (non-sealed combustion).

### IMPORTANT

If the test port is not sealed, combustion air is drawn in from the room. After the leak test, re-seal the test port with the plug.

### Service Removing the Burner



B2HE 85/120



**Note:** If the programming unit is located at the top: Move the programming unit down into the maintenance position. See page 20.

- 1. Turn off the ON/OFF switch.
- 2. Close the gas shut-off valve and safeguard against reopening.
- 3. Disconnect cables and leads from:
  - Fan motor (A) (2 plugs)
    - Ionization electrode 
      B
    - Ignition unit ⓒ
    - Ground D
- 4. Undo gas supply pipe fitting  $\bigcirc$ .
- 5. Undo screws  $\bigcirc$  and remove the burner.
  - Note: Cover gas connection (E) (B2HE 85/120) so that no small parts can fall into it.

### IMPORTANT

Always hold the fitting of the gas connection pipe with a suitable open-ended wrench.

Use a two handed wrench method when tightening fittings, and ensure that the corragated gas line does not twist. The gas pipe must not touch any other components. Do not use pliers or similar tools.

B2HE 150/199

### Checking the Burner Gasket and Flame Body Assembly



#### Burner B2HE 80/120

Check flame body assembly (D), electrodes (B), thermal insulation ring (F) and gasket (G) for damage. Only remove and replace components if they are damaged or worn.

- Note: If replacing the flame body assembly, also replace the gauze assembly gasket and the fixing screw.
- 1. Disconnect plug with ignition electrode leads from ignition unit (A).
- 2. Remove electrodes (B).
- 3. Undo Torx screws ©. Hold onto flame body assembly © when undoing the screw.
- Remove flame body assembly D with gasket E and thermal insulation ring F. Check components for damage.

- 5. Install new burner gasket (G). Observe correct installation position. Align the tab as per the diagram.
- Insert thermal insulation ring (F) and flame body assembly (D) with gasket (E). Observe correct installation position. Align the tab as per the diagram.
- Align the hole in flame body assembly (D) with the burner door pin. Secure flame body assembly (D) and gasket (E) with Torx screw (C). Torque: 27 lb.in (3.0 Nm).
- 8. Check thermal insulation ring  $\bigcirc$  for firm seating.
- Fit electrodes (B). Check clearances, see following chapter. Torque: 40 lb.in (4.5 Nm).

Service Vitodens 200-W B2HE 85, 120, 150, 199 Service Checking the Burner Gasket and Flame Body Assembly (continued)



#### Burner B2HE 150/199

Check flame body assembly (D), electrodes (B), thermal insulation ring (F) and gasket (G) for damage. Only remove and replace components if they are damaged or worn.

- **Note:** If replacing the flame body assembly, also replace the gauze assembly gasket and the fixing screw.
- 1. Disconnect plug with ignition electrode leads from ignition unit (A).
- 2. Remove electrodes B.
- Undo the 3 hex head screws. Hold the insulation ring in place as you do so. Then carefully remove upwards over the flame body assembly.

If the insulation mats behind the insulation ring are in good condition after removal, it is not necessary to replace them.

If the insulation ring needs to be replaced due to damage:

Undo 4 Torx screws  $\bigcirc$ . Hold onto flame body assembly  $\bigcirc$  when undoing the screw.

- 4. Remove flame body assembly  $\bigcirc$  with gasket  $\bigcirc$ .
- Install new burner gasket G. Observe correct installation position. Align the tab as per the diagram.
- Insert thermal insulation ring (F) and flame body assembly (D) with gasket (E). Observe correct installation position. Align the tab as per the diagram.
- Align the hole in flame body assembly (D) with the burner door pin. Secure flame body assembly (D) and gasket (E) with Torx screw (C). Torque: 40 lb.in (4.5 Nm).
- Place the inner and outer insulation mats in the burner door. Insert thermal insulation ring (F). Ensure that the outer insulation mat is not under the 3 support points of the retaining clips. Secure the thermal insulation ring with 3 hex head screws 35 lb.in (4 Nm). Check thermal insulation ring (F) for firm seating.
- 9. Fit electrodes (B). Check clearances, see following chapter. Torque: 40 lb.in (4.5 Nm).



B2HE 85/120



B2HE 150/199

#### Flue gas flapper in the mixing shaft of the burner

- 1. Undo 2 screws and remove fan  $\triangle$ .
- 2. Remove back flue gas flapper device B.
- Check the damper and gasket for dirt and damage. Replace if necessary.
- Refit flue gas flapper safety device (B).
   Note: Observe correct installation position!
- 5. Refit fan (A) and secure with 2 screws. Torque: 35 Ib.in (4.0 Nm).

# Service Vitodens 200-W B2HE 85, 120, 150, 199 Service Checking and Adjusting the Ignition and Ionization Electrodes



#### Legend

- A Ignition electrodes
- B Ionization electrode
- © Ionization electrode gap:
  - B2HE-85, -120 [0.40 in. ± 0.02 in. (10 mm ±0.5)]
    B2HE-150, -199 [0.47 in. ± 0.02 in. (12 mm ±0.5)]
- D Ignition electrode gap:
  - B2HE-85, -120 [0.25 in.  $\pm$  0.02 in. (6.5 mm  $\pm$ 0.5)]
  - B2HE-150, -199 [0.24 in.  $\pm$  0.02 in. (6 mm  $\pm$ 0.5)]

### **Cleaning the Heating Surfaces**



### WARNING

Follow cleaning agent manufacturer's safety instructions and wear appropriate protective equipment.

## 

Never use a metal wire brush or mechanically driven brushes.

## IMPORTANT

Scratches to the surfaces of the heat exchanger that come into contact with hot gas can result in corrosion damage. Brushing can cause deposits to become lodged in the gaps between the coils.

Do not use brushes to clean the heating surfaces.

- 1. Check the electrodes for wear and contamination.
- 2. Clean the electrodes with a small brush (not a wire brush) or sandpaper.
- Check the electrode gaps. If the gaps are not as specified or the electrodes are damaged, replace the electrodes and gaskets and adjust them as required. Tighten the electrode fixing screws to a torque of 40 lb.in (4.5 Nm).

- 1. Remove burner assembly and reinstall upon completion of service work as per the instructions on page 26 in this manual.
- 2. Clean the combustion chamber (A) by vacuuming loose debris out.
- Remove embedded sediment from the stainless steel heat exchanger surface by thoroughly rinsing with water or cleaning agents such as Axiom Industries "Clean F Steel". Follow Axiom handling and application instructions when using cleaning agent.

Avoid getting the refractory wet during cleaning.
Note: Discoloration of the heat exchanger surface (A) is the normal result of the combustion process. It has no impact on the functionality or the longevity of the heat exchanger.

- Use a non-metallic brush if necessary, with a gentle brushing motion to remove the embedded sediment. Only cleaning agents such as Axiom Industries "Clean F Steel" should be used on the heat exchanger surface (A).
- If the gaps between the heat exchanger coil windings are plugged, carefully remove debris without scratching the heat exchanger surface using the Viessmann tool specific for this purpose. Tool part number 7858492; Replacement blade part number 7840346.
- 6. Flush the combustion chamber A with water until it runs clear through the condensate trap.
- Remove and clean out any accumulated debris from condensate trap. Reinstall condensate trap. See page 31 for details.

### IMPORTANT

Prevent damage due to cleaning water. Cover electronic components with suitable watertight material.

### Checking the Condensate Drain and Cleaning the Siphon Trap



- 1. Cover electronic components with suitable watertight material.
- 2. Move the bracket together with the programming unit upwards. See "Moving the programming unit to the maintenance position".
- 3. Remove the supply hose.
- 4. Pull siphon trap upwards out of the drain hose.
- 5. Hold siphon trap as straight as possible and remove. Ensure that no condensate runs out.
- 6. Clean the siphon trap.
- 7. Fill the siphon trap with water and refit it on the drain hose, ensure that the clip is securely fastened.

### IMPORTANT

9.

If the siphon trap is not filled with water, flue gas can escape. Only start the appliance when the siphon trap has been filled. Check that the siphon trap is seated correctly.

8. Refit supply hose and clip.

Risk of electric shock from escaping condensate Check the connections for leaks and check that the siphon trap is seated correctly. Before commissioning, remove any condensate that has escaped from the appliance.

**Note:** Route the drain hose without any bends and with a constant fall.

#### Common vent system:

Clean the siphon trap in the flue gas collector as well.

#### Service

### Checking the Condensate Drain and Cleaning the Siphon Trap (continued)

#### Examples of condensate drain installation



### **IMPORTANT**

If the condensate does not drain freely, condensate will accumulate in bottom part of boiler resulting in a burner shut-down (fault message).

### **IMPORTANT**

Pipe ventilation must take place between the condensate trap and the neutralization unit (if applicable).



Refer to Installation Instructions Neutralization Unit (if applicable)

### IMPORTANT

Do not connect the drain pipe from any other appliance, such as water softener backwash pipe, to Vitodens condensate drain pipe.



B2HE 85/120



- 1. If necessary, move the programming unit.
- Insert the burner. Tighten screws (F) diagonally. Torque: 35 lb.in (4 Nm)
- Fit gas supply pipe (E) with a new gasket. Torque: 22 lb.ft (30 Nm)

## 

Do not damage the gas pipe! The gas pipe must not come into contact with any other components in the appliance. Keep the gas pipe from testing during tightening by using the two wrench system. Do not use pliers!

4. Check the gas connections for leaks.

#### 

Escaping gas leads to a risk of explosion. Check all fittings and the gas shut-off valve for gas leaks.

- 5. Connect the cables/leads:
  - Fan motor (A) (2 plugs)
  - Ionization electrode B
  - Ignition unit ⓒ
  - Ground D

### Checking the Expansion Tank (on site) and System Pressure

Perform check with the system cold.

- 1. Drain boiler/system and reduce pressure until the pressure gauge reading is "0".
- 2. If the nitrogen pressure of the precharged expansion tank is less than the static pressure of the system, inflate membrane pressure to slightly exceed pressure of system.

The static pressure required at the tank is based upon the static height of the system. The system fill pressure value must be equal to the expansion tank pressure value at approximately 60°F (15.6°C). **Note:** Static head of 33 ft. (10 m) (distance between

- boiler and topmost heat emitter surface) corresponds to a static pressure of 0.8 bar (12 psig).
- Top up with water until filling pressure is higher than the inlet pressure of the diaphragm expansion tank.
   Note: With the system cold, the filling pressure must be approximately 3 psig higher than the static pressure.
   B2HE 85/120
   Maximum operating pressure: 45 psig

	Jug
Minimum operating pressure:12 p	sig
B2HE 150/199	
Maximum operating pressure:60 p	sig

Minimum operating pressure: .....12 psig

- 4. When starting up the system for the first time, mark this value as the minimum filling pressure on the manometer.
  - **Note:** A lower pressure gauge reading usually indicates loss of water due to leakage. All leaks must be repaired.

### **Checking the Safety Valve Function**

Ensure proper operation of low water cut-off(s) (if applicable), pressure relief valve, and pump(s).

Check pressure gauge, air vent and pressure relief valve. Ensure that pressure relief valve does not leak and that it operates in accordance with information provided by the manufacturer.



Refer to maintenance instructions supplied with low water cut-offs, pumps, etc.

Flush float water type low water cut-offs (if used).

Follow local regulations with respect to backflow preventers.

If oil-lubricated pumps are used, ensure proper lubrication.

If motorized zone valves are used, refer to maintenance instructions provided with zone valves.

### **Checking the Electrical Connections**

Ensure all plug-in connectors and strain reliefs make positive contact and are seated properly.



Refer to the Installation Instructions

### Checking all Gas Equipment for Leaks at Operating Pressure

## WARNING

The gas supply piping must be leak tested before placing the boiler in operation.

## 

Ensure all joints of gas line are pressure tight and that gas valves do not leak when under normal operating pressure (use approved leak detection liquid).

See page 35.

### **Checking the Combustion Quality**

The Vitodens 200-W is factory set for operation with natural gas.

The electronic combustion controller automatically ensures optimum combustion guality.

During commissioning/maintenance, only the combustion values need to be checked. To do this, test the CO<sub>2</sub> and O<sub>2</sub> content, and record these in the report on page 94.



Note: To prevent operating faults and damage, operate the appliance with uncontaminated combustion air.

### Permissible CO<sub>2</sub> or O<sub>2</sub> content

- Operation with natural gas
- CO<sub>2</sub> content: 6.9 11%
   O<sub>2</sub> content: 2.1 8.4%

#### Operation with LPG

- CO<sub>2</sub> content: 8.3 12.4%
- O2 content: 2.1 8.4%

The CO emissions shall not exceed 400 ppm within the specified range.

If the actual CO<sub>2</sub> or O<sub>2</sub> values are outside their respective ranges, proceed as follows:

- Check the balanced flue system for leaks; see page 25.
- Check the ionization electrode and connecting cable; see pages 27 and 28.
- Note: During commissioning, the combustion controller carries out an automatic calibration. Allow approx. 50 sec. after the burner has started before testing the emissions.
- 1. Connect a flue gas analyzer at flue gas port (A) on the boiler flue connection.
- 2. Open the gas shut-off valve. Start the boiler. Create a call for heat.
- 3. Adjust the lower heating output. See page 36.
- Check the CO<sub>2</sub> content. If the actual value deviates from the permissible ranges, implement steps listed above.
- 5. Enter the value into the maintenance report.
- 6. Adjust the upper heating output. See page 36.
- Check the CO<sub>2</sub> content. If the actual value deviates from the permissible ranges by more than 1%, implement steps listed above.
- 8. Enter the value into the maintenance report.
- 9. Re-seal test port (A).

## WARNING

Escaping flue gas can damage your health. Check test port A for leaks.

### IMPORTANT

A  $CO_2$  measurement must be taken before and after working on gas boilers to eliminate health risks and to guarantee the satisfactory condition of the system.

Record the measured combustion values in the sequence stated in the Maintenance Record on page 94 in this manual.

### Checking the Combustion Quality (continued)

Selecting the upper/lower heating output (for multi boiler systems via the software tool) Note; Ensure adequate heat transfer.

Tap the following buttons:

- 1. 🔳
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with  $\checkmark$ .
- 5. "Actuator test"
- 6. Confirm with 🗸
- 7. Select "Primary circuit pump, set speed" and adjust the target value to the maximum value.

### **Clock Natural Gas Meter**

Clock natural gas meter to verify input

- Ensure all other gas equipment served by the meter is turned off during timing of gas input to the Vitodens 200-W boiler.
- Measure the time in seconds it takes for the boiler to use 10 cu. ft. of gas. Divide 3600 x 10 by the number of seconds and you get the number of cu. ft. of gas used per hour. Multiply this number by the heating value of the gas to obtain Btu per hour input.

## CAUTION

Always contact your gas utility to obtain the correct heating value before clocking the meter.

- 8. Select "Burner modulation, set value".
- Set the lower heating output: Select "Minimum heating output". The burner now operates at the lower heating output.
- Set the upper heating output: Select "Maximum heating output". The burner now operates at the upper heating output.
- 11. End output selection:



For example:

A Vitodens 200-W 150 boiler (150 000 Btu/h input) requires 240 seconds to use 10 cu. ft. of natural gas. After contacting the local utility, you find the heating value is e.g. 1000 Btu per cu. ft. Therefore,  $((3600 \times 10)/240) \times 1000 \cong 150\ 000\ Btu/h$  input. Therefore, the boiler input is correct. Burner input formulas: INPUT =  $(3600 + t) \times 1000$  where t = TIME (sec.) for 1 ft.3 INPUT =  $(3600 \times .01 \times 1000 \times 35.31) + T$  where T = TIME (sec.) for .01 m3 natural gas

### IMPORTANT

A boiler under fired by 5% is still acceptable. Do not over fire the boiler.

### Matching the Control Unit to the Heating System

The control unit must be matched to the system equipment level.

Set the parameters according to the accessories fitted:

Accessories inst

Accessories installation and service instructions

### Adjusting the Heating Curves (for multi boiler systems via the Vitoguide mobile)

#### Tap the following buttons:

- 1. 🔳
- 2. "Heating"
- 3. Select "Heating circuit 1" or "Heating circuit ..." for the required heating circuit.
- "Heating curve"
- Set the heating curve according to the requirements of the system using "Slope" +/- or "Level" +/-.
- 6. 🗸 to confirm
# **Emissions Test Mode**

**Note:** For multiboiler systems, tap the 'emission test' symbol on the home screen of the lead or lag boiler to start the test. Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- Confirm with V.
- 5. "Test modes"
- 6. "Test mode"
- Confirm with ✓.
   Note: Ensure adequate heat transfer.
- 8. Use 👈 to end Test mode.

# **High Limit Safety Cut-out Test**

Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with  $\checkmark$ .
- 5. "Test modes"
- 6. "High limit safety cut-out test"
- Confirm with ✓.
   Note: Ensure adequate heat transfer.
- 8. Use **t** to end the Test.

# Calling Up and Resetting the Maintenance Display

In the following cases, will be displayed (red indicator flashes):

- The specified limits have been reached.
- There is a need for maintenance.

# Checking service messages

- 1. 🔳
- 2. For "Message lists"
- 3. For "Service"

# Acknowledging a service

- 1. M to acknowledge the service messages
- 2. V to confirm
  - **Note:** An acknowledged service message that was not reset reappears the following Monday.

Reset maintenance

(for multi boiler systems via a software tool)

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with ✓.
- 5. "System configuration"
- 6. "Boiler"
- 7. Select parameter 1411.0 "Clear maintenance messages" and "ON".
  - **Note:** The selected service parameters for hours run and time intervals restart at 0.

# Instructing the System User

The system installer must provide the operator of the system with the operating instructions and instruct the operator in the system operation.

This also includes all components added as accessories, e.g. remote controls. The system installer should also provide information on the required maintenance.

## DHW hygiene

For optimum DHW hygiene, avoid DHW temperatures that are <  $122^{\circ}F$  (50°C). For larger systems and systems with low water exchange, the temperature should not drop below <  $140^{\circ}F$  (60°C).

#### Hygiene function

The DHW can be heated to a specified (higher) target DHW temperature for a period of one hour. To activate the function, see the operating instructions. Inform the system user what DHW temperatures should be set and the risks associated with having a raised outlet temperature at the draw-off points.

# **Calling Up Parameters**

- Parameters are split into the following groups:
  - "General"
  - "Boiler"
  - "DHW"
  - "Heating circuit ..."
  - "Solar"
- Heating systems with one heating circuit without mixing valve and one to three heating circuits with mixing valve:

In the following, the heating circuit without mixing valve is referred to as "Heating circuit 1" and the heating circuits with mixing valve as "Heating circuit 2"... (if installed).

If the heating circuits have been given individual names, the chosen name appears.

- Note: The display and setting of some parameters is dependent on:
- Boiler
- Connected accessories and the functions associated with them

#### Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with V.
- 5. "System configuration"
- 6. Select group.
- 7.  $\wedge \vee$  to select parameters.
- 8. 🖊
- for the required value in line with the following tables.
- 10.  $\checkmark$  to accept the set value.

# Note: Parameter values in **bold** are factory settings.

# 508.0 "UTC time zone"

Setting	Explanations
<b>2</b> -24 to +24	Setting of the UTC time zone in which the appliance is located. The factory setting is UTC $+1$ h Time difference adjustable from $-12$ h to $+12$ h in increments of 0.5 h

### 528.0 "Set flow temperature for external demand"

Setting		Explanations
	<b>70</b> 20 to 82	Target supply temperature for external demand Target supply temperature in the factory setting 158°F (70°C) Target supply temperature adjustable from 68 to 180°F (20 to 82°C) in 1.8°F (1°C) increments

## 896.0 "Display correction for outside temperature"

Setting		Explanations
	<b>0</b> -10 to + 10	Correction of measured outside temperature Target supply temperature in the factory setting 158°F (70°C) Target supply temperature adjustable from 68 to 180°F (20 to 82°C) in 1.8°F (1°C) increments

# 897.0 "Screed drying"

Setting	Explanations
Not active 0	Do not adjust

# 912.0 "Automatic summer/wintertime changeover"

Setting		Explanations
No	0	Automatic changeover switched off
Yes	1	Automatic changeover switched on

# 912.1 "Earliest day of changeover from winter to summertime"

25	Changeover from 02:00 h to 03:00 h occurs on the Sunday after or on this set date.
1 to 31	Day of changeover adjustable from 1st to 31st of the month

### 912.2 "Month of changeover from winter to summertime"

Setting		Explanations
	<b>3</b> 1 to 12	Month of changeover: March Month of changeover adjustable from January to December

# General (continued)

912.3 "Earliest day of changeov	er from summer to wintertime"
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Setting	Explanations	
<b>25</b> 1 to 31		om 03:00 h to 02:00 h occurs on the Sunday after or on this set date. over adjustable from 1st to 31st of the month

## 912.4 "Month of changeover from summer to wintertime"

Setting		Explanations
	<b>10</b> 1 to 12	Month of changeover: October Month of changeover adjustable from January to December

#### 1098.4 "Gas volume correction factor"

Setting	Explanations
<b>1.0000</b>	Value is provided on the gas supplier's bill. Used for gas consumption data.
0.7000 to 1.0000	Gas volume correction factor adjustable from 0.7000 to 1.0000 in increments of 0.0001.

### 1098.5 "Calorific value"

Setting		Explanations
	<b>10.0000</b> 5.0000 to 40.0000	Value is provided on the gas supplier's bill. Used for gas consumption data. Calorific value adjustable from 5.0000 to 40.0000 kWh/m <sup>3</sup> in increments of 0.0001 If you don't have a supplier's bill - Conversion factor for Natural Gas: 1kWh/m3=96.6 BTU/ft3 - Conversion factor for Liquid Propane Gas: 25.8745 kWh/m3=2500 BTU/ft3

# 1139.0 "Outside temperature limit for cancelling reduced set room temperature"

Setting		Explanations
	- <b>5</b> -61 to +10	Temperature limit for cancelling reduced target room temperature Temperature limit in the factory setting 23°F (-5°C) Temperature limit adjustable from -78 to 50°F (-61 to +10°C) in 1.8°F (1°C)increments

#### 1139.1 "Outside temperature limit for raising the reduced set room temperature to the standard set room temperature"

Setting		Explanations
	- <b>14</b> -60 to +10	Temperature limit for raising the reduced target room temperature (see function description) Temperature limit in the factory setting -14°F (7°C) Temperature limit adjustable from 76 to 50°F (-60 to +10°C) in 1.8°F (1°C) increments

#### 1504.0 "Source for date and time"

Setting		Explanations
Local	<b>0</b> 1	Selection of source for date and time The setting depends on the boiler and accessories. Factory setting: The date and time are adopted from the control unit. Internet protocol (see parameter "508.0")

### 2241.0 "Source outside temperature sensor "

Setting	Explanations	
0 1 2 3	Not available Hardwired Home automation Internet service provider: Outside temperature values via internet	13 - 04
		6167 8

# **Boiler**

# Note: Parameter values in **bold** are factory settings.

Setting		Explanations
	0	Number of burner hours to run until next service
	0 to 25500	Burner hours until next service adjustable from 0 to 25500

# 521.0 "Interval in burner hours run until next maintenance"

## 522.3 "Interval until next maintenance"

Setting	Explanations
0	Interval until next maintenance No interval selected 3 months
2	6 months 12 months
4	18 months 24 months

#### 596.0 "Maximum heating output"

Setting		Explanations
	<b>100</b> 0 to 100	A limit can be set on the maximum heating output for heating operation. Heating output in the factory setting 100% Adjustable from 0 to 100%

#### 597.0 "Limit, max. heating output for DHW heating"

Setting		Explanations
	<b>100</b> 0 to 100	A limit can be set on the maximum heating output for DHW heating. Heating output in the factory setting 100% Adjustable from 0 to 100%

#### 1100.0 - minimum limit for pump modulation in line with burner modulation (related to VDD1240 = 2)

Setting		Explanations
	50	can only be adjusted via Vitoguide mobile

#### 1100.1 - maximum limit for pump modulation in line with burner modulation (related to VDD1240 = 2)

Setting		Explanations
	100	can be adjusted via HMI

## 1100.2 "Set speed of the primary circuit pump in heating mode"

Setting	Explanations
 20 to 100	<ul> <li>Target speed of internal circulation pump</li> <li>In heating operation</li> <li>With external demand</li> <li>With demand in conjunction with a low loss header</li> <li>Factory settings defined by settings specific to the appliance</li> <li>Target speed adjustable from 20 to 100%</li> </ul>

# Boiler (continued)

Setting	Explanations
1	"Automatic"
	Switched on regardless of current temperature level
2	Modulating in line with the modulation level of the heat generator.
	Appliance-specific min. and max. pump speeds are observed.
7	Shutdown in reduced mode (in conjunction with constant operation or when no
	demand via room thermostat)

# 1240.0 "Operating mode of primary circuit pump" (not for weather compensated operation)

#### 1411.0 "Clear maintenance messages"

Setting		Explanations
No Yes	<b>0</b> 1	Clear maintenance messages once maintenance has been performed. Maintenance messages are active (if present). Clear maintenance messages once.

# 1503.0 "Minimum heating output"

Setting	Explanations
 5 to 100	A limit can be set on the minimum heating output for heating operation. Factory settings defined by settings specific to the appliance Adjustable from 5 to 100%

### 1606.0 "Minimum burner pause time"

Setting	Explanations
0 1	The minimum burner pause time can be set subject to boiler load. Fixed setting for minimum burner pause time Factory setting, integral method (see parameter 1606.4)

# 1606.4 "Integral threshold for burner switch-off"

Setting		Explanations
	<b>50</b> 5 to 255	Only effective if parameter 1606.0 has been set to 1. Factory setting 90°F x min (50 K x min) Adjustable from 9 to 459°F x min (5 to 255 K x min) in increments of 1K (1.8°F) The higher the value, the later the burner switches off.

## 1706.0 "Function selection MZIO"

Setting	Explanations
0	Cannot be selected
1	Individual (plug 66 and 0-10V input have no function)
2	Cannot be selected
3	Ext. temperature demand via 0-10V input
4	Ext. modulation demand via 0-10V input
5	Fault message output
6	Fault message output and ext. temperature demand
7	Fault message output and ext. modulation demand
8	Additional call for heat via plug 66 (see parameter 2445 in the software tool)
9	Additional call for heat via plug 66 and ext. temperature demand via 0-10V input
10	Additional call for heat via plug 66 and ext. modulation demand via 0-10V input

Setting		Explanations
		Setting for feedback from the ventilation air supply in minutes (if feedback does not occur within this time, fault message F.691 appears).
	<b>2</b> 1 to 10	Factory setting Range adjustable from 1 to 10 minutes.
	I	

# 2344.0 "Feedback combustion air supply"

## Note: Parameter values in **bold** are factory settings.

#### 396.0 "Set DHW temperature"

Setting		Explanations
		Factory setting depends on appliance

## 497.0 "Operating mode of DHW recirculation pump"

Setting		Explanations
		DHW recirculation pump:
	0	Time program
	4	Selected cycle (see parameter 497.3)

#### 497.1 "DHW recirculation pump for hygiene function"

Setting		Explanations	
Off On	<b>0</b> 1	DHW recirculation pump: In accordance with the selected time program Switched on during hygiene function	
		Risk of injury due to increased DHW temperature. Inform the system user of the risk from the raised outlet temperature at the draw-off points.	

## 497.2 "DHW recirculation pump for DHW heating"

Setting		Explanations
Off On	0 1	DHW recirculation pump: In accordance with the selected time program Switched on during DHW heating to the standard target value

# 497.3 "Number of cycles DHW recirculation pump"

Setting	Explanations
0 1	Number of cycles per hour for 5 minutes each during the selected time phase: 1 cycle 2 cycles
2	3 cycles 4 cycles
4	5 cycles
5	6 cycles

### 503.0 "Scald protection"

Setting		Explanations
Off	0	The adjustable water temperature is limited to a maximum value. Scald protection switched off
		Risk of injury due to increased DHW temperature. Inform the system user of the risk from the raised outlet temperature at the draw-off points.
On	1	<ul> <li>Scald protection switched on (maximum DHW temperature 140°F (60°C)</li> <li>Note: Even with the scald protection switched on, higher outlet temperatures may occur at the draw-off points in the following cases:</li> <li>With active hygiene function</li> <li>While the appliance is being calibrated</li> </ul>

43

# **DHW** (continued)

534.0 "Circulation pump run-on"	534.0	"Circulation	pump	run-on"
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Setting		Explanations
120 sec.	<b>120</b> 0 to 900	Circulation pump run-on after storage tank heating Factory setting 120 sec. run-on Run-on time adjustable from 0 to 900 sec. in 60 sec. increments (the run-on time is rounded down to full minutes) <b>Note:</b> To avoid damaging the appliance, do not set the run-on time to < 120 sec.

1085.0	"Cylinder	heating:	Set	start	point"
100010	• ,	noutingi	000	otait	point

Setting	Explanations
<b>25</b> 10 to 100	Start point for DHW heating below target DHW temperature Factory-set start point 2.5 K (5°F) below target DHW temperature Adjustable start points: 10: 1.0 K (1.8°F) 100: 10.0 K (18°F) Irrespective of this, the stop point is 2.5 K ( 5°F) above the target DHW temperature.

# 1087.0 "Max. duration, DHW heating"

Setting	Explanations
<b>60</b> 0 1 to 240	After a set period of time has elapsed, DHW heating ends even though the target DHW temperature has not yet been reached. Not adjustable on gas condensing combi boilers Factory setting 60 min No time limit for DHW heating Duration of DHW heating adjustable from 1 to 240 min in 1 min increments

1087.1	"Min.	delay	until	next	time	DHW	is	heated"
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Setting	Explanations
<b>60</b> 60 to 240	Minimum delay before DHW heating starts again, after the max. duration for 1087.0 has been exceeded, even though there is a demand. Not adjustable on gas condensing combi boilers Factory setting, delay of 60 min Delay adjustable from 60 to 240 min in 1 min increments

# 1101.2 "Set speed of the primary circuit pump for DHW heating"

Setting	etting Explanations	
		Target speed of the internal circulation pump when operated as a DHW pump Factory settings defined by settings specific to the appliance

# Heating Circuits 1, 2, 3, 4

Note: Parameter values in **bold** are factory settings.

# 424.3 "Set flow temperature increase when switching from operation with reduced room temperature to operation with standard/comfort room temperature, heating circuit 1"

Setting		Explanations
		Increase in target supply temperature when changing from operation at reduced room temperature to operation at standard room temperature or comfort room temperature. See also chapter "Function description"
0 К	<b>0</b> 0 to 20	Factory setting increase 0 K (0°F) Temperature rise adjustable from 0 to 20 K (0 to 36°F) increment steps of 1.0 K (1.8°F)

#### 424.4 "Duration for set flow temperature increase, heating circuit 1"

Setting		Explanations
60 min	<b>60</b> 0 to 120	Duration for target supply temperature increase See also chapter "Function description" Factory setting 60 min Temperature rise adjustable from 0 to 120 min

# 426.3 "Set flow temperature increase when switching from operation with reduced room temperature to operation with standard/comfort room temperature, heating circuit 2"

Setting		Explanations
		Increase in target supply temperature when changing from operation at reduced room temperature to operation at standard room temperature or comfort room temperature. See also chapter "Function description"
0 К	<b>60</b> 0 to 20	Factory setting increase OK (0 $^{\circ}$ F) Temperature rise adjustable from 0 to 20 K (0 to 36 $^{\circ}$ F) increment steps of 1.0 K (1.8 $^{\circ}$ F)

## 426.4 "Duration for set flow temperature increase, heating circuit 2"

Setting		Explanations
		Duration for target supply temperature increase See also chapter "Function description"
60 min	<b>60</b> 0 to 120	Factory setting 60 min Temperature rise adjustable from 0 to 120 min

# 428.3 "Set flow temperature increase when switching from operation with reduced room temperature to operation with standard/comfort room temperature, heating circuit 3"

Setting		Explanations	
		Increase in target supply temperature when changing from operation at reduced room temperature to operation at standard room temperature or comfort room temperature. See also chapter "Function description"	
0 К	<b>0</b> 0 to 20	Factory setting increase 0 K (0 °F) Temperature rise adjustable from 0 to 20 K (0 to $36^{\circ}$ F) increment steps of 1.0 K (1.8°F)	

### 428.4 "Duration for set flow temperature increase, heating circuit 3"

Setting E		Explanations
60 min	<b>0</b> 0 to 120	Duration for target supply temperature increase See also chapter "Function description" Factory setting 60 min Temperature rise adjustable from 0 to 120 min

# 430.3 "Set flow temperature increase when switching from operation with reduced room temperature to operation with standard/comfort room temperature, heating circuit 4"

Setting		Explanations
		Increase in target supply temperature when changing from operation at reduced room temperature to operation at standard room temperature or comfort room temperature.
		See also chapter "Function description"
ОК	0	Factory setting increase 0°F (0 K)
	0 to 20	Temperature rise adjustable from 0 to 36°F (0 to 20 K) increment steps of 1.0 K (1.8°F)

#### 430.4 "Duration for set flow temperature increase, heating circuit 4"

Setting		Explanations
	<b>60</b> D to 120	Duration for target supply temperature increase See also chapter "Function description" Factory setting 60 min Temperature rise adjustable from 0 to 120 min

# 933.3 "DHW heating priority, heating circuit 1"

Setting		Explanations	
Off DHW	0	<ul> <li>Priority of DHW heating over the heating circuit</li> <li>Note: If several heating circuits are connected, only adjust in conjunction with low loss header.</li> <li>Without DHW heating priority</li> <li>With DHW heating priority</li> </ul>	

# 933.6 "Operating mode of heating circuit 1"

Setting		Explanations	
Weather- compensated without room temperature hook-up	4	Only adjust for systems with one heating circuit. Heating operation: Weather-compensated without room temperature influence	
Weather- compensated with room temperature hook-up	7	Weather-compensated with room temperature influence (see also parameter 933.7)	

# 933.7 "Room influence factor, heating circuit 1"

Setting	Explanations
	The higher the value, the greater the influence of the room temperature on the set supply temperature of the heating circuit (heating curve). Operation with room temperature hook-up must be set for the heating circuit (parameter 933.6). Only change the value for systems with one heating circuit. For a sample calculation, see chapter "Heating curve" in the "Function description"
8	Room influence factor
0 to 64	Room influence adjustable from 0 to 64

934.3 "DHW heating priority, heating circuit 2"       Setting     Explanations		
		Explanations
Off DHW	0 1	Priority of DHW heating over heating circuit pump and mixing valve Without DHW heating priority With DHW heating priority

# 934.5 "Differential temperature, heating circuit 2"

Setting		Explanations
8 K	<b>8</b> 0 to 20	The supply temperature of the boiler is higher than the supply temperature of the heating circuit with mixing valve by an adjustable differential temperature. See also chapter Function description. Differential temperature in factory setting 8 K (14.4°F) Differential temperature adjustable from 0 to 20 K (0 to 36°F) increment steps of 1.0 K (1.8°F)

# 934.6 "Operating mode of heating circuit 2"

Weather- compensated without room temperature	Setting		Explanations	
hook-up       Weather-       7       Weather-compensated with room temperature influence         compensated       See also parameter 934.7         with room       temperature         hook-up       Image: Compensated with room temperature influence	compensated without room temperature hook-up Weather- compensated with room temperature	4 7	Weather-compensated without room temperature influence Weather-compensated with room temperature influence	

# 934.7 "Room influence factor, heating circuit 2"

Setting	Explanations	
<b>8</b> 0 to 64	The higher the value, the greater the influence of the room temperature on the set supply temperature of the heating circuit (heating curve). Operation with room temperature hook-up must be set for the heating circuit (parameter 934.6). Change value for heating circuit with mixing valve only. For a sample calculation, see chapter "Heating curve" in the "Function description" Room influence factor Room influence adjustable from 0 to 64	

# 935.3 "DHW heating priority, heating circuit 3"

Setting			Explanations
	8 K	0 1	Priority of DHW heating over heating circuit pump and mixing valve Without DHW heating priority With DHW heating priority

# 935.5 "Differential temperature, heating circuit 3"

Setting		Explanations
		The supply temperature of the boiler is higher than the supply temperature of the heating circuit with mixing valve by an adjustable differential temperature. See also chapter Function description. Differential temperature in factory setting 8 K (14.4°F)
2 8 K	8	Differential temperature adjustable from 0 to 20 K (0 to 36°F) increment steps
2 	0 to 20	of 1.0 K (1.8°F)

# "Operating mode of heating circuit 3"

Setting		Explanations	
Weather- compensated without room temperature hook-up Weather- compensated with room temperature hook-up	<b>4</b> 7	Heating operation: Weather-compensated without room temperature influence Weather-compensated with room temperature influence (see also parameter 935.7)	

# 935.7 "Room influence factor, heating circuit 3"

Setting	Explanations	
	The higher the value, the greater the influence of the room temperature on the set supply temperature of the heating circuit (heating curve). Operation with room temperature hook-up must be set for the heating circuit (parameter 935.6). Change value for heating circuit with mixing valve only. For a sample calculation, see chapter "Heating curve" in the "Function description"	
<b>8</b> 0 to 64	Room influence factor Room influence adjustable from 0 to 64	

# 936.3 "DHW heating priority, heating circuit 4"

Setting		Explanations	
Off DHW	0 1	Priority of DHW heating over heating circuit pump and mixing valve Without DHW heating priority With DHW heating priority	

# 936.5 "Differential temperature, heating circuit 4"

Setting Ex		Explanations	
8 K	<b>8</b> 0 to 20	The supply temperature of the boiler is higher than the supply temperature of the heating circuit with mixing valve by an adjustable differential temperature. See also chapter Function description. Differential temperature in factory setting 8 K (14.4°F) Differential temperature adjustable from 0 to 20 K (0 to 36°F) increment steps of 1.0 K (1.8°F)	

# 936.6 "Operating mode of heating circuit 4"

Setting		Explanations	
Weather- compensated without room temperature hook-up Weather- compensated with room temperature hook-up	<b>4</b> 7	See also parameter 936.7 Heating operation: Weather-compensated without room temperature influence Weather-compensated with room temperature influence	

Setting		Explanations	
		The higher the value, the greater the influence of the room temperature on the set supply temperature of the heating circuit (heating curve). Operation with room temperature hook-up must be set for the heating circuit (parameter 936.6). Change value for heating circuit with mixing valve only. For a sample calculation, see chapter "Heating curve" in the "Function description"	
8		Room influence factor	
	0 to 64	Room influence adjustable from 0 to 64	

# 936.7 "Room influence factor, heating circuit 4"

4400 0 """	1 6 4			•. •	
1102.0 "Min. :	speed of the va	iriable speed primar	y circuit/heating circu	lit pump in	standard mode, heating

Circuit 1"		Explanations	
		Minimum speed of the internal circulation pump in heating operation with standard room temperature	
		Factory settings defined by settings specific to the heat generator The setting range depends on the appliance.	

1102.1 "Max. speed of the variable speed	d primary circuit/heating circ	cuit nump in standard mode hea	ting circuit 1"
TIOZ. T Max. Speed of the valiable speed	a printiary circuit/neating one		ting onourt i

Setting	Explanations	
	Maximum speed of the internal circulation pump in heating operation with standard room temperature Factory settings defined by settings specific to the heat generator The setting range depends on the appliance.	

# 1192.0 "Minimum flow temperature limit, heating circuit 1"

Setting		Explanations
20°C	<b>20</b> 1 to 90	Minimum supply temperature limit for the heating circuit Minimum limit in the factory setting 68°F (20°C) Setting range limited by heat generator-specific parameters

# 1192.1 "Maximum flow temperature limit, heating circuit 1"

Setting		Explanations
74°C	<b>74</b> 10 to 100	Maximum supply temperature limit for the heating circuit Maximum limit in the factory setting 165°F (74°C) Setting range limited by heat generator-specific parameters

# 1193.0 "Minimum flow temperature limit, heating circuit 2"

Setting		Explanations
20°C	<b>20</b> 1 to 90	Minimum supply temperature limit for the heating circuit Minimum limit in the factory setting 68°F (20°C) Setting range limited by heat generator-specific parameters

## 1193.1 "Maximum flow temperature limit, heating circuit 2"

Setting		Explanations
74°C	<b>74</b> 10 to 100	Maximum supply temperature limit for the heating circuit Maximum limit in the factory setting 165°F (74°C) Setting range limited by heat generator-specific parameters

# 1194.0 "Minimum flow temperature limit, heating circuit 3"

Setting		Explanations
 20°C	<b>20</b> 1 to 90	Minimum supply temperature limit for the heating circuit Minimum limit in the factory setting 68°F (20°C) Setting range limited by heat generator-specific parameters

1194.1 "Maximum flow temperature limit, heating circuit 3"	1194.1 "Maximum	flow temperature limit	, heating circuit 3"
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Setting		Explanations
		Maximum supply temperature limit for the heating circuit
74°C	74	Maximum limit in the factory setting 165°F (74°C)
	10 to 100	Setting range limited by heat generator-specific parameters

## 1195.0 "Minimum flow temperature limit, heating circuit 4"

Setting		Explanations
20 °C	<b>20</b> 1 to 90	Minimum supply temperature limit for the heating circuit Minimum limit in the factory setting 68°F (20°C) Setting range limited by heat generator-specific parameters

### 1195.1 "Maximum flow temperature limit, heating circuit 4"

Setting		Explanations
74°C	<b>74</b> 10 to 100	Maximum supply temperature limit for the heating circuit Maximum limit in the factory setting 165°F (74°C) Setting range limited by heat generator-specific parameters

#### 1395.1 "Heating limit: Economy function, outside temperature, heating circuit 1"

Setting		Explanations
		Heating circuit pump logic function (summer economy control): Heating circuit pump switches off when outside temperature 1 K (1.8°F) above selected value. Heating circuit pump switches back on when outside temperature 1 K (1.8°F) below selected value.
25°C	<b>25</b> 10 to 35	Factory setting: Heating limit at outside temperature 25°C Heating limit adjustable from (50 to 95°F (10 to 35°C) in 1.8°F (1°C) increments

#### 1396.1 "Heating limit: Economy function, outside temperature, heating circuit 2"

Setting		Explanations
		Heating circuit pump logic function (summer economy control): Heating circuit pump switches off when outside temperature 1 K (1.8°F) above selected value. Heating circuit pump switches back on when outside temperature 1 K (1.8°F) below selected value.
25°C	<b>25</b> 10 to 35	Factory setting: Heating limit at outside temperature 77°F (25°C) Heating limit adjustable from (50 to 95°F (10 to 35°C) in 1.8°F (1°C) increments

## 1397.1 "Heating limit: Economy function, outside temperature, heating circuit 3"

Setting		Explanations
		Heating circuit pump logic function (summer economy control): Heating circuit pump switches off when outside temperature 1 K (1.8°F) above selected value. Heating circuit pump switches back on when outside temperature 1 K (1.8°F) below selected value.
25°C	<b>25</b> 10 to 35	Factory setting: Heating limit at outside temperature 77°F (25°C) Heating limit adjustable from (50 to 95°F (10 to 35°C) in 1.8°F (1°C) increments

# 1398.1 "Heating limit: Economy function, outside temperature, heating circuit 4"

Setting		Explanations
		Heating circuit pump logic function (summer economy control): Heating circuit pump switches off when outside temperature 1 K (1.8°F) above selected value. Heating circuit pump switches back on when outside temperature 1 K (1.8°F) below selected value.
25°C	<b>25</b> 10 to 35	Factory setting: Heating limit at outside temperature 77°F (25°C) Heating limit adjustable from (50 to 95°F (10 to 35°C) in 1.8°F (1°C) increments

# Solar

# Note: Parameter values in **bold** are factory settings.

# 950.0 "Flow rate, solar circuit at max. pump speed"

Setting		Explanations
0.1 to 25.5 L/min	<b>7</b> 0.1 to 25.5	Required for calculating the solar yield Flow rate adjustable from 0.02 to 6.7 gpm (0.1 to 25.5 L/min) 1 step $\overline{\gtrsim}$ 0.02 gpm (0.1 L/min)

## 1118.0 "Min. speed, solar circuit pump"

	The second se	
Setting		Explanations
	0 to 100	Minimum speed of solar circuit pump in % Speed adjustable from 0 to 100%

# 1125.0 "Maximum cylinder temperature for solar DHW heating"

Setting		Explanations	
60°C	<b>60</b> 10 to 90	Maximum temperature for solar heating of storage medium Factory setting: Target value 140°F (60°C) Target value adjustable from 50 to 194°F (10 to 90°C)	
		IMPORTANT	
		A high target value may incur a risk of scalding at the draw-off points. If necessary, take on-site action and inform the system user.	

### 1126.0 "Minimum collector temperature"

Setting		Explanations	
10°C None	<b>10</b> 0 1 to 90	Min. collector temperature for starting the solar circuit pump Factory setting: 50°F (10°C) Minimum temperature limit not active Minimum start temperature adjustable from 34 to 194°F (1 to 90°C)	

# 1126.1 "Maximum collector temperature"

Setting		Explanations
130°C 20 - 200°C	130 20 to 200	Maximum collector temperature (to protect system components) 266°F (130°C) Maximum collector temperature adjustable from 68 to 392°F (20 to 200°C) in 1.8°F (1°C) increments

# 1127.0 "Frost protection function for solar circuit"

Setting		Explanations
Off On	<b>0</b> 1	Frost protection function for the solar circuit: Not active Active Not required for Viessmann heat transfer medium

# **Solar** (continued)

1136.2 "Hea	t transfer	medium	solar	circuit"
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Setting		Explanations
		Setting is required for calculating the solar yield
	0	Calculation of solar yield with water as heat transfer medium
	1	Calculation of solar yield with Viessmann heat transfer medium

# 1394.0 "Set DHW temperature for reheating suppression"

Setting		Explanations
40°C	40	Target DHW temperature for reheating suppression.
		Reheating suppression is active above the set target value.
	0 to 95	Target DHW temperature adjustable from 0 to 203°F (0 to 95°C)

## 1492.0 "Start temperature differential, solar circuit pump"

Setting		Explanations
8 K	<b>8</b> 2 to 30	Start temperature differential between the actual temperature of temperature sensor $\boxed{5}$ and the actual temperature of collector temperature sensor $\boxed{6}$ Factory setting: 14.4°F (8 K ) Start temperature differential adjustable from 2 to 30 K (3.6 to 54°F )

# 1492.1 "Stop temperature differential, solar circuit pump"

Setting		Explanations
4 K	<b>4</b> 1 to 29	Stop temperature differential between the actual temperature of temperature sensor 5 and the actual temperature of collector temperature sensor 6 Factory setting: 4 K (7.2°F) Stop temperature differential adjustable from 1 to 29 K (1.8 to 52°F)

# 1505.0 "Stagnation time reduction"

Setting Explanations		Explanations
5 K	<b>5</b> 0 1 to 40	Temperature hysteresis for target storage tank temperature Reduction in the speed of the solar circuit pump to protect system components and heat transfer medium Factory setting: 9°F (5 K) Stagnation time reduction not active Temperature differential adjustable from 1 to 40 K (1.8 to 72°F)

## 1598.0 "Start temperature for thermostat function"

Setting		Explanations	
50°C	<b>50</b> 0 to 100	Only in conjunction with SDIO/SM1A electronics module Target start temperature adjustable from 0 to 100 °C (not in conjunction with parameter 1599)	

# 1598.1 "Stop temperature for thermostat function"

Setting		Explanations
40°C	<b>40</b> 0 to 100	Only in conjunction with SDIO/SM1A electronics module Target stop temperature adjustable from 0 to 100°C (not in conjunction with parameter 1599)

# **Solar** (continued)

Setting		Explanations
8 K	<b>8</b> 2 to 30	Only in conjunction with SDIO/SM1A electronics module Start temperature differential adjustable from 2 to 30 K With central heating backup: Temperature differential between heating circuit return and tank. With solar preheating: Temperature differential between the two tanks. Do not set in conjunction with parameter 1598

# 1599.0 "Start temperature differential for central heating backup/solar preheating"

1599 1 "Ston temperature	o differential for central heati	ng backup/solar preheating"
		ng buokup/oolar pronouting

Setting		Explanations
4 К	4 1 to 29	Only in conjunction with SDIO/SM1A electronics module Stop temperature differential adjustable from 1 to 29 K With central heating backup: Temperature differential between heating circuit return and tank. With solar preheating: Temperature differential between the two tanks. Do not set in conjunction with parameter 1598

## 1719.0 "Interval function solar circuit pump"

Setting		Explanations
	<b>0</b> 1	Not active Active For capturing the collector temperature, the collector circuit pump is cyclically switched on briefly.

# 2426.1 Weather-compensated heating circuit pump logic function (only for weather-compensated control units)

Setting	Explanations
	If the outside temperature is above the threshold value (selected set room temperature plus hysteresis in K), the heating cicuit pump is switched off. If the outside temperature is below the threshold value (selected set room temperature plus hysteresis in K), the heating circuit pump is switched on.

# 2426.2 Room temperature-depentent heating circuit pump logic (only for weather-compensated control units with room temperature hook-up).

Setting	Explanations
Only activate this function for the heating circuit with mixer or if there is only one direct heating circuit in the system.	If the actual temperature is above the threshold value (selected set room temperature plus hysteresis in K), the heating cicuit pump is switched off. If the actual temperature is below the threshold value (selected set room temperature plus hysteresis in K), the heating circuit pump is switched on.

# **Subscriber Numbers of Connected Extensions**



All extensions connected to the boiler must have a subscriber number. The subscriber number is set on rotary switch S1 at each extension.

Rotary switch S1 settings:

- EM-S1 extension (system with solar collectors): 0
- EM-EA1 extension (max. 3 extensions in one system) Consecutive no. (any sequence): 1 up to 3
- EM-P1 extension
   If no heating circuits with mixing valve are available in the system: 1
  - If heating circuits with mixing valve (EM-M1 extensions) are present in the system:
     Always set subscriber number for EM-P1 extension to the consecutive number after EM-M1 extensions.
- EM-M1 extension
  - Heating circuit 2 with mixing valve: Rotary switch on extension kit to 1
  - Heating circuit 3 with mixing valve: Rotary switch on extension kit to 2
  - Heating circuit 4 with mixing value: Rotary switch on extension kit to 3

Note: EM-EA1 extensions may have the same subscriber number as the EM-P1 or EM-M1 extensions. The following table shows an example of how a system may be equipped.

Function	Electronics module	Extension	Setting Rotary switch S1
System with solar collectors	ADIO	EM-S1	0
Heating circuit 2 with mixing valve	ADIO	EM-M1	1
Heating circuit 3 with mixing valve	ADIO	EM-M1	2
Heating circuit 4 with mixing valve	ADIO	EM-M1	3
Heating circuit 1 without mixing valve (circulation pump downstream of low loss header)	ADIO	EM-P1	4
Function extensions (e.g.):	DIO	EM-EA1	1
Fault message input	DIO	EM-EA1	2
<ul> <li>Fault message output</li> <li>Operating mode changeover</li> </ul>	DIO	EM-EA1	3

# Service Menu

# Service menu overview (for single boiler systems)

Service			
Diagnosis	Diagnosis		
	General		
	Burner		
	Heating circuit 1		
	Heating circuit 2		
	Heating circuit 3		
	Heating circuit 4		
	DHW		
	Solar energy		
	Communication module		
	Heating zone 1		
	Heating zone 2		
	Heating zone 3		
	Heating zone 4		
Actuator te	st		
System cor	nfiguration		
Message hi	story		
Service fun	ctions		
	Reset service		
	Filling		
	Purging		
	System log		
	WLAN information		
Change passwords			
Commissioning			
Appliances detected			
Exit demo mode			
Exit service			
Access poir	nt on/off		

Note: Tap 🗫 to return to the "Main service menu"

# Calling up the service menu (for single boiler systems) Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with  $\checkmark$ .
- 5. Select the required menu section.
  - **Note:** Not all menu areas will be available, depending on the system equipment level.

# Overview of service menu, lead boiler (for multi boiler systems via software tool)

Service			
Message hi	Message history		
	Reset service		
	Filling		
	Purging		
	System log		
	WiFi information		
Change pas	sswords		
Commissio	Commissioning		
Emissions test mode			
High limit safety cut-out test			
Exit service			
Access point on/off			

# Overview of the service menu for lag boilers (for multi boiler systems via software tool)

Service			
Message hi	Message history		
	Reset service		
	Filling		
	Purging		
	System log		
	WiFi information		
Change pas	Change passwords		
Commissio	Commissioning		
Emissions test mode			
High limit safety cut-out test			
Exit service			

# Leaving the Service Menu

Tap the following buttons:

"Exit service" or 👈.

Note: The system exits the service menu automatically after 30 min.

In the factory setting, "viservice" is preset as the password for accessing the "Service menu".

Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with  $\checkmark$ .
- 5. "Change passwords".
- 6. "Service menu"
- 7. Enter current password.
- 8. Confirm with  $\checkmark$ .
- 9. Enter new password.
- 10. Confirm twice with  $\checkmark$ .

# **Resetting all Passwords to the Factory Settings**

Tap the following buttons:

- 1. Request the master password from the Viessmann Technical Service Department
- 2. " 🔳 "
- 3. "Service"
- 4. Enter password "viservice".
- 5. Confirm with  $\checkmark$ .
- 6. "Change passwords"
- 7. "Reset all passwords"
- 8. Enter master password.
- 9. Confirm twice with V.

# **Diagnostics**

## Checking operating data

Operating data can be checked in various areas. See "Diagnosis" in the service menu overview. Operating data on heating circuits with mixing valve can only be called up if such components are installed in the system. **Note:** If a called up sensor is faulty, "- - -" appears on the

display. Calling up operating data

**T** 

Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with  $\checkmark$ .
- 5. "Diagnosis"
- 6. Select required group, e.g. "General".

# Calling Up Messages (message history)

The messages are sorted by date. Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with V.
- 5. "Message history"
- The following is displayed in the message lists:
- Date and time of the occurrence of the notification
- Notification number
- Description of the notification
- Subscriber number of the component on which the message has occurred:
- PlusBus subscriber components
- 0 EM-S1 extension (ADIO electronics module)
- 1 15 EM-M1 and EM-P1 extensions (ADIO electronics module)
- 17 31 EM-EA1 extension (DIO electronics module)
- 81 MZIO electronics module
- CAN BUS subscriber components
- 1 HMU heat management unit
- 50 BCU burner control unit
- 58 Communication module (TCU 200)
- 59 HMI programming unit
- 60 Fan unit
- 70 85 Cascade subscribers
- 90 Gateway
- 6. "Faults" to call up saved fault messages. For further details, see the following chapter "Fault messages".
  - "Service messages" to call up saved service messages.
  - "Status", to call up the saved status messages.
  - "Warnings" to call up saved warning messages.
  - "Information", to call up saved service information. For messages, see chapter "Further messages".
- 7. If you wish to delete messages, tap
- 8. 🗸 to confirm

# **Note:** For multi boiler cascade systems the Vitoguide mobile app is required.

**Note:** When the actuator test is started, all actuators are initially disabled and valves moved to their central position.

Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with  $\checkmark$ .
- 5. "Actuator test"
- 6. ✓ to confirm the security prompt.
   Note: If an actuator function is not possible due to the running process, the function is interrupted. A prompt appears.
- Use 
   to select the required group. See the table below.
- 8. Tap the required actuator function. Several functions can be activated simultaneously.
- If necessary, tap ✓ to confirm. The functions are active for 30 sec.
- 10. Use  $\frown$  to end the Actuator test.

Display		Explanation
Gas condensing boiler group		
Fan speed	Target value	Burner fan speed in rpm (rotations/minute)
Burner modulation, target value	<ul> <li>Off</li> <li>Minimum heating output</li> <li>Maximum heating output</li> <li>Maximum DHW output</li> </ul>	Modulation level (in accordance with specific boiler settings)
3-way valve target position	Heating Centre DHW	<ul><li>3-way diverter valve set to heating operation</li><li>3-way diverter valve in central position (filling/draining</li><li>3-way diverter valve set to DHW heating</li></ul>
Ventilation air supply 0-10V output/input		

# Checking Outputs (actuator test) (continued)

Display		Explanation
Heating group		
Primary circuit pump speed	Target value	Internal circulation pump speed in %
3-way valve target position	Heating	3-way diverter valve set to heating operation
	Centre	3-way diverter valve in central position (filling/draining)
	DHW	3-way diverter valve set to DHW heating
Heating circuit 1 pump speed	Target value	Speed, heating circuit pump, heating circuit 1 without mixing valve in %
Heating circuit 2 pump speed	Target value	Speed, heating circuit pump, heating circuit 2 with mixing valve in %
Heating circuit 3 pump speed	Target value	Speed, heating circuit pump, heating circuit 3 with mixing valve in %
Heating circuit 4 pump speed	Target value	Speed, heating circuit pump, heating circuit 4 with mixing valve in %
Mixer, HC2	Open	Output for "Mixing valve open" active (mixing valve extension kit)
	Stop Close	Current position is maintained Output for "Mixing valve close" active
Mixer, HC3	Open	Output for "Mixing valve close active Output for "Mixing valve open" active (mixing valve extension kit)
Mixer, HCS	Stop	Current position is maintained
	Close	Output for "Mixing valve close" active
Mixer, HC4	Open	Output for "Mixing valve open" active (mixing valve extension kit)
	Stop	Current position is maintained
	Close	Output for "Mixing valve close" active
Heating zone pump 1	On	
	Off	
Heating zone pump 2	On	
	Off	
Heating zone pump 3	On	
	Off	
DHW group		1
Primary circuit pump, set speed	Target value	Internal circulation pump in %
3-way valve target position	Heating	3-way diverter valve set to heating operation
	Centre	3-way diverter valve in central position (filling/draining)
	DHW	3-way diverter valve set to DHW heating
Circulation pump for DHW	On	
tank heating DHW circulation pump	Off	
DHW circulation pump	On Off	
Solar group	011	
Solar circuit pump, set speed	Target value	Speed, solar circuit pump in %
Circulation pump hygiene	On	
function	Off	
Circulation pump, solar	On	
• • •	Off	
3-way valve, solar	Open	
Target position	Close	
	Stop	

- **Note:** If a central fault message facility is connected, this is started.
- Tap ∆ in the footer to call up the fault messages. For an explanation of the fault codes, see the following table.
- Tap ✓ to hide the fault messages. For an explanation of the fault codes, see the following table.

If "Connection error" and  $\triangle$  appear on the display: Check connecting cable and plug between HMU heat management unit and HMI programming unit.

# Acknowledge fault display

## Тар 🕼.

Note: Any connected central fault message facility stops. If an acknowledged fault is not remedied, the fault message will be re-displayed the following day at 07:00, and the fault message facility restarts. Calling up acknowledged fault messages Tap the following buttons:

1. " 🔳 "

2. Tap "Message lists".

The fault messages appear in chronological order.

**Note:** When troubleshooting, note the subscriber number of the component.

Check the component displayed and rectify the fault if necessary. The subscriber number of the component depends on the position of rotary switch S1 on the corresponding extension module. The rotary switch position was set during installation. To identify the affected module, check the position of rotary switch S1 on the module if necessary.

Note: See also page 54

# Fault In Cascade System

CAN bus cascade with at least 2 boiler participating. The individual boiler can control the combustion air device (CAI) independently.

In the event of a communication failure to the lead boiler, the respective boilers automatically perform emergency operation by automatically controlling to a configurable flow temperature setpoint.

#### Procedure

The boilers control 'autonomously' to a configurable boiler setpoint. The time of communication failure / transition to emergency operation is 60 seconds (until then the individual boilers control to the last received value). The following is displayed:

- Date and time of the occurrence of the fault
- Fault code
- Description of the fault
- Subscriber number of the component on which the fault has occurred:
- PlusBus subscriber components
- 0 EM-S1 extension (ADIO electronics module)
- 1 15 EM-M1 and EM-P1 extensions (ADIO electronics module)
- 17 31 EM-EA1 extension (DIO electronics module)
- 48 63 Vitotrol 200-E
- 81 MZIO electronics module
- CAN BUS subscriber components
- 1 HMU heat management unit
- 50 BCU burner control unit
- 58 Communication module (TCU 200)
- 59 HMI programming unit
- 60 Fan unit
- 70 85 Cascade subscribers
- 90 Gateway

# Calling up fault messages from the fault memory (message history)

The 10 most recent faults (including those remedied) and service messages are saved and can be called up. Faults are sorted by date.

#### Calling up acknowledged fault messages

Tap the following buttons:

- 1. " 🔳 "
- 2. "Service"
- 3. Enter password "viservice".
- 4. Confirm with  $\checkmark$ .
- 5. "Message history"
- 6. "Faults" to call up saved fault messages.
- 7. If you wish to delete the list, tap
- 8.  $\checkmark$  to confirm.

The boiler setpoint for emergency operation can be set / enabled via a VDD.

The boiler frost protection monitoring remains active (actual boiler value <41 °F (<5 °C).

VDD: CascadeEmergencyOperationMode (parameter 2451) Boiler setpoint emergency operation / Enable emergency operation Enable emergency operation(BOOL) Default Enable emergency operation: By default, the function is disabled (OFF).

Boiler setpoint emergency operation Setting range : 32 to  $176^{\circ}F$  (0°C to  $80^{\circ}C$ )

Default for emergency operation: 140°F (60°C)

Note: the minimum / maximum system flow temperature (min/max) cannot be set.

Minimum limit: 32°F (0°C) Maximum limit: 176°F (80°C)

# Vitodens 200-W B2HE 85, 120, 150, 199 Service **Overview of Electronics Modules**



# Legend

- BCU burner control unit
   HMU heat management unit with MZIO electronics module and wiring panel
- © HMI programming unit with communication module

# **Note:** For diagnostics and troubleshooting, see chapter "Repairs". Fault messages dependent on appliance equipment

		I	level
Displayed fault code	System characteristics	Cause	Measures
F.5	System continues operating in normal mode with replacement value.	Lead break or short circuit	<ul> <li>Check plug 33/X6 and cable:</li> <li>Check voltage level, to see if 5V present at plug 33, pin 1 and 2.</li> <li>Turn the gas condensing system boiler ON/OFF switch off and back on again.</li> </ul>
F.7	No DHW heating	Lead break, storage tank temperature sensor	<ul> <li>Check DHW setting in the commissioning assistant and correct if necessary.</li> <li>Check storage tank temperature sensor (plug 5, wires 3 and 4).</li> <li>Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected. Replace faulty component if necessary.</li> </ul>
F.8	No DHW heating	Short circuit, storage tank temperature sensor	Check storage tank temperature sensor (plug 5, wires 3 and 4). Replace faulty component if necessary.
F.11	No solar DHW heating or central heating backup	Lead break, collector temperature sensor	<ul> <li>Check collector temperature sensor.</li> <li>Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected</li> </ul>
F.12	No solar DHW heating	Short circuit, collector temperature sensor	
F.13	Regulates as if the outside temperature were 0°C.	Lead break, outside temperature sensor	<ul> <li>Check the operating mode setting in the commissioning assistant and correct if necessary.</li> <li>Check outside temperature sensor and connection to sensor (external plug, contacts 1 and 2).</li> <li>Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected.</li> <li>Replace faulty component if necessary.</li> </ul>
F.14	Regulates as if the outside temperature were 0°C.	Short circuit, outside temperature sensor	Check outside temperature sensor and connection to sensor (external plug, and contacts 1 and 2). Replace faulty components if necessary.
F.15	No solar DHW heating or central heating backup	Lead break, storage tank temperature sensor	Check storage tank temperature sensor. Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected
F.16	No solar DHW heating or central heating backup	Short circuit, storage tank temperature sensor	Check storage tank temperature sensor. Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected
F.29	Regulates without supply temperature sensor for low loss header.	Lead break, low loss header sensor	<ul> <li>Check low loss header setting in the commissioning assistant and correct if necessary.</li> <li>Check supply temperature sensor, low loss header.</li> <li>Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected</li> </ul>
F.30	Regulates without supply temperature sensor for low loss header.	Short circuit, low loss header sensor	Check supply temperature sensor, low loss header. Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected
F.49	Burner in a fault state	Flue gas temperature sensor disconnection	Check flue gas temperature sensor. Reset the appliance.
F.50	Burner in a fault state	Short circuit, flue gas temperature sensor	Check flue gas temperature sensor. Reset the appliance.

Displayed fault code	System characteristics	Cause	Measures
F.57	Normal operation without room influence	Lead break, room temperature sensor	<ul> <li>Check remote control setting in the commissioning assistant and correct if necessary.</li> <li>Check plug and cable of external room temperature sensor, heating circuit.</li> <li>If no external room temperature sensor installed, replace Vitotrol programming unit.</li> </ul>
F.58	Normal operation without room influence	Short circuit, room temperature sensor	Check plug and cable of external room temperature sensor, heating circuit. If no external room temperature sensor installed, replace Vitotrol programming unit.
F.59	Burner locked out	Power supply, low voltage	Check mains voltage. If voltage is correct and the fault occurs repeatedly, replace the fan unit.
F.62	Burner in a fault state	High limit safety cut- out has responded.	<ul> <li>Check heating system fill level.</li> <li>Check pre-charge pressure in diaphragm expansion tank. Adjust to required system pressure.</li> <li>Check whether flow rate is sufficient (flow sensor and circulation pump).</li> <li>Check 3-way diverter valve function in actuator test. Vent the system.</li> <li>Reset the appliance.</li> </ul>
F.63	Burner in a fault state	Flue gas temperature limiter has responded.	<ul> <li>Check heating system fill level.</li> <li>Check pre-charge pressure in diaphragm expansion tank. Adjust to required system pressure.</li> <li>Check whether flow rate is sufficient (flow sensor and circulation pump).</li> <li>Check 3-way diverter valve function in actuator test. Vent the system.</li> <li>Reset the appliance once the flue system has cooled down.</li> </ul>
F.67	Burner in a fault state	Ionization current lies outside the permissible range	<ul> <li>Check gas supply (gas pressure and gas flow switch), check gas solenoid valve and inlet strainer.</li> <li>Check ionization electrode:</li> <li>Clearance to flame body assembly.</li> <li>Check electrode/flame body assembly for contamination.</li> <li>If specified measures don't help, replace fan unit.</li> <li>Reset the appliance.</li> </ul>
F.68	Burner in a fault state	Flame signal is already present at burner start.	Close the gas shut-off valve. Remove connecting cable of the ionization electrode. Reset the appliance. If the fault persists, replace BCU burner control unit: See page 61.
F.69	Burner in a fault state	lonization current lies outside the permissible range	<ul> <li>Check ionization electrode:</li> <li>Check whether insulation block is touching electrode ceramic.</li> <li>Check gas solenoid valve: Activate "Minimum heating output" for approx. 4 min in actuator test. If this causes a fault to occur, replace BCU burner control unit.</li> <li>In the actuator test, switch from "Minimum heating output" to "Maximum heating output". If this fault occurs during modulation, check the intake screen for contamination. Replace the fan unit if necessary.</li> </ul>

Displayed fault code	System characteristics	Cause	Measures
F.70	Burner in a fault state	Internal error burner control unit	Replace BCU burner control unit: See page 61.
F.71	Burner in a fault state	Fan speed too low	<ul> <li>Check fan for blockage.</li> <li>Check the gas type and flue system setting in the commissioning assistant and correct if necessary.</li> <li>Reset the appliance.</li> </ul>
F.72	Burner in a fault state	Fan idle state not reached	Reset the appliance. If fault occurs repeatedly, replace fan unit.
F.73	Burner in a fault state	Internal communication error	Reset the appliance. If fault recurs, replace BCU burner control unit: See page 61.
F.74	Burner locked out. Internal circulation pump off. No central heating and no DHW heating.	Water pressure too low	<ul> <li>Top up with water.</li> <li>Vent the system.</li> <li>If the fault occurs repeatedly:</li> <li>Check system pressure sensor with external manometer.</li> <li>Check diaphragm expansion tank pre-charge pressure</li> <li>Check settings for target system pressure and range.</li> </ul>
F.77	Burner in a fault state	Data memory burner control unit	Reset the appliance. If fault recurs, replace BCU burner control unit: See page 61.
F.89	No central heating and no DHW heating	Internal circulation pump blocked	Check circulation pump. Replace if necessary.
F.91	Function of affected extension in emergency mode	DIO electronics module communication error	Check connections to DIO electronics module and connection to heat management unit.
F.92	Function of the relevant electronics module in emergency mode	ADIO electronics module communication error	<ul> <li>Check setting in the commissioning assistant and correct if necessary.</li> <li>Check connections and leads to the ADIO electronics module.</li> <li>Check PlusBus voltage level (24 to 28V).</li> <li>Check subscriber number on rotary switch S1 and correct if necessary.</li> </ul>
F.94	Electronics modules connected to PlusBus not functioning	Voltage error PlusBus	Check whether the PlusBus power supply on the HMU heat management unit is OK: Remove all connected PlusBus components and reconnect one by one. Check that there aren't more than 2 Vitotrol 200-E connected to the HMU. Check whether there is a short circuit at the PlusBus cable
F.100	Electronics modules connected to PlusBus not functioning	Voltage error PlusBus	Check whether the PlusBus power supply on the HMU heat management unit is OK: Remove all connected PlusBus components and reconnect one by one. Check that there aren't more than 2 Vitotrol 200-E connected to the HMU. Check whether there is a short circuit at the PlusBus cable.
F.104	Depending on configuration of EM EA1 extension (DIO electronics module)	External fault message input active	Check connected external device.
F.142	Burner in a fault state	Communication error CAN bus	<ul> <li>Check the fan unit for correct function. For this, check the stepper motor of the fan unit (reference run with mains ON).</li> <li>If the fault still persists, visually check the plug-in connections and cables of the CAN bus.</li> <li>Check further CAN bus subscribers.</li> <li>If fault still persists, replace the fan unit.</li> </ul>

Displayed fault code	System characteristics	Cause	Measures
F.160	Burner in a fault state	Communication error CAN bus	<ul> <li>If "Connection error" is displayed, check the internal CAN bus subscriber connections.</li> <li>If only F.160 is displayed, check the connections of the external CAN bus subscribers.</li> <li>Check the connecting cables for firm seating and corrosion.</li> <li>Reset the appliance.</li> </ul>
F.161	Burner in a fault state	BCU data memory access error	Reset the appliance. If fault recurs, replace BCU burner control unit: See page 61.
F.163	Burner in a fault state	Memory access checksum error BCU	Reset the appliance. If fault recurs, replace BCU burner control unit: See page 61.
F.182	No DHW heating	Short circuit, outlet temperature sensor (if installed)	Check outlet temperature sensor (plug X1, cores 13 and 14). Measure sensor input on electronics module. Target value: 3.3V- with sensor disconnected
F.183	No DHW heating	Lead break, outlet temperature sensor (if installed)	Check outlet temperature sensor (plug X1, cores 13 and 14).
F.184	Burner in a fault state	Short circuit, common supply temperature sensor/ high limit safety cutout	Check the supply temperature sensor/high limit safety cut-out. Check sensor lead. Replace faulty component if necessary. Reset the appliance.
F.185	Burner in a fault state	Lead break, common supply temperature sensor/high limit safety cut-out	Check the supply temperature sensor/high limit safety cut-out. Replace faulty component if necessary. Reset the appliance.
F.299	Time/date incorrect	Real time clock setting incorrect	Set the time and date.
F.342	No central heating, no DHW heating	Communication error, BCU burner control unit	<ul> <li>Check connecting cable to the burner control unit plug X4 on BCU.</li> <li>Check all plug-in connections and cables of the internal CAN.</li> <li>Remove all plugs except X4, X2, X16 and X18 from the BCU burner control unit. Check whether fault persists.</li> <li>Note: Several other fault messages will be added due to the removed plugs. Ignore these. If fault message F.342 is no longer shown, reinsert the plugs one by one and establish which component is faulty. Reset the appliance.</li> </ul>
F.345	Burner locked out, automatic enabling after appliance cool down. Independent restart.	Temperature limiter has responded. See boiler specification.	<ul> <li>Ensure adequate heat transfer.</li> <li>Check heating system fill level.</li> <li>Check pre-charge pressure in diaphragm expansion tank. Adjust to required system pressure.</li> <li>Check whether flow rate is sufficient (flow sensor and pump).</li> <li>Check 3-way diverter valve function in actuator test. Vent the system.</li> <li>If the fault occurs during DHW heating: Check DHW tank or plate heat exchanger for contamination and scaling.</li> </ul>

# Troubleshooting

Displayed fault code	System characteristics	Cause	Measures
F.346	Burner in a fault state	Ionization current calibration error	<ul> <li>Check the gas supply pressure.</li> <li>Check gas solenoid valve strainer on the inlet side for contamination.</li> <li>Check ionization electrode for contamination.</li> <li>Check flue system. Remove flue gas recirculation if necessary.</li> <li>Check the connecting cable to the fan unit.</li> <li>Check whether condensate is backed up. Reset the appliance.</li> </ul>
F.348	Burner in a fault state	Gas modulation valve	If several heat generators are connected to a common flue system: Check whether "Multiple connections" is set in the commissioning assistant. Check the flue system for unrestricted flow. If the fault persists, replace the gas fan unit.
F.349	Burner in a fault state	Air mass flow rate not detected correctly in fan unit.	<ul> <li>Check for dust contamination in the ventilation air.</li> <li>Check flame body assembly for contamination.</li> <li>Reset the appliance. If the fault occurs repeatedly, replace the gas fan unit.</li> </ul>
F.350, F.351	Burner in a fault state	lonization current lies outside the permissible range	Replace BCU burner control unit: See page 61.
F.352	Burner in a fault state	CO limit within appliance exceeded	<ul> <li>Check entire flue gas path for the following:</li> <li>Flue gas recirculation</li> <li>Leaks</li> <li>Flue gas back pressure caused by water pocket (if flue system fall is insufficient)</li> <li>Constrictions</li> <li>Blockages</li> <li>Repair flue system if necessary.</li> <li>Reset the appliance.</li> </ul>
F.353	Burner shutdown with restart if demand exists	Insufficient gas supply, burner output reduced	Check the gas supply. Optically check input-side screen in the gas solenoid valve for contamination. Reset the appliance.
F.354	Burner in a fault state	Gas modulation valve tolerance outside permissible range	Replace gas fan unit.
F.355	Burner in a fault state	Analogue signal reference check: Flame signal is already present at burner start.	Replace BCU burner control unit: See page 61.
F.357	Burner in a fault state	Insufficient gas supply	<ul> <li>Check that the gas shut-off valve is open.</li> <li>Optically check input-side screen in the gas solenoid valve for contamination.</li> <li>Test static gas pressure and gas flow pressure.</li> <li>Check that on-site gas line and gas flow switch are correctly sized.</li> <li>Note: If the building pressure regulator has a leak, you may notice rising pressure when the burner is idle. When the system is restarted, the gas flow switch may trip. If the static pressure doesn't drop, check cable to the fan unit. Check whether the coil resistance at the fuel valve is approx. 4 kΩ (plug 35, contact 2 and 4). Check the ignition electrode for damaged insulation. Reset the appliance.</li> </ul>

Displayed fault code	System characteristics	Cause	Measures
F.359	Burner in a fault state	No ignition spark	<ul> <li>Check whether the ignition electrode insulation is damaged.</li> <li>Check for a voltage of 120V ~ at the ignition module during the ignition phase. If not, replace the BCU burner control unit.</li> <li>If 120V ~ is present at the ignition module but there is still a fault, replace the ignition module.</li> <li>Check connecting cables and leads from ignition module and ignition electrode.</li> <li>Reset the appliance.</li> </ul>
F.361	Burner in a fault state	Flame signal is not present or insufficient at burner start.	Check ionization electrode and connecting cable. Check plug-in connections for loose contacts. Check for condensate back-up. <b>Note:</b> Deposits on the electrodes indicate foreign bodies in the combustion air. Check the installation room and flue system for causes of the deposits. For example: Laundry detergents, cleaning agents, toiletries, deposits in the ventilation air supply (chimney). Reset the appliance
F.366, F.367	Burner in a fault state	Gas valve electricity supply does not turn off.	Replace BCU burner control unit: See page 61.
F.369	Burner in a fault state	Flame loss immediately after flame formation (during safety time)	<ul> <li>Check gas supply (gas pressure and gas flow switch).</li> <li>Check balanced flue system for flue gas recirculation.</li> <li>Check ionization electrode:</li> <li>Clearance to flame body assembly.</li> <li>Contamination on electrode.</li> <li>Reset the appliance.</li> </ul>
F.370	Burner in a fault state	Fuel valve or modulation valve will not close.	Reset the appliance. If fault occurs repeatedly, replace fan unit.
F.372	Burner in a fault state	Repeated flame loss during calibration	<ul> <li>Check ionization electrode and connecting cable.</li> <li>Check plug-in connections for loose contacts.</li> <li>Check flue system. Remove flue gas recirculation if necessary.</li> <li>Check system for condensate backup.</li> <li>Visually inspect gas solenoid valve inlet and strainer on the inlet side for contamination.</li> <li>Note: To prevent water damage, detach fan unit before removing the burner. Deposits on the electrodes indicate foreign bodies in the combustion air.</li> <li>Check the installation room and flue system for causes of the deposits.</li> <li>For example: Laundry detergents, cleaning agents, toiletries, deposits in the ventilation air supply (chimney).</li> <li>If flame body assembly and ionization electrode have been replaced, also clean fan unit, gas/air channel and Venturi extension.</li> <li>Reset the appliance.</li> </ul>
F.373	Burner in a fault state	Heat transfer too low during calibration Temperature limiter has shut down.	<ul> <li>Ensure adequate heat transfer.</li> <li>Check circulation pump for faults, scale or blockages.</li> <li>Check 3-way diverter valve function in actuator test. Vent the system.</li> <li>Check function of flow sensor. Reset the appliance.</li> </ul>

# Troubleshooting

Displayed fault code	System characteristics	Cause	Measures
F.377	Burner in a fault state	Post-processing of ionization adjustment: Stabilization conditions for post calibration not met	Check gas type setting. If fault recurs, replace BCU burner control unit: See page 61. Reset the appliance.
F.378	Burner in a fault state	Flame loss during stabilization or operating phase	<ul> <li>Check gas supply (gas pressure and gas flow switch).</li> <li>Check flue gas recirculation.</li> <li>Check for contamination of ionization electrode and flame body assembly.</li> <li>Reset the appliance.</li> </ul>
F.379	Burner in a fault state	Flame signal not present or insufficient	<ul> <li>Check ionization electrode connecting cable for damage and firm seating.</li> <li>Check ionization electrode; replace if necessary. Reset the appliance.</li> </ul>
F.380	Burner in a fault state	Flame loss immediately after flame formation (during safety time)	<ul> <li>Check gas supply (gas pressure and gas flow switch).</li> <li>Check balanced flue system for flue gas recirculation.</li> <li>Check ionization electrode and flame body assembly:</li> <li>Clearance to flame body assembly</li> <li>Contamination on electrode</li> <li>Reset the appliance.</li> </ul>
F.381	Burner in a fault state	Flame loss during operating phase	<ul> <li>Check gas supply (gas pressure and gas flow switch).</li> <li>Check balanced flue system for flue gas recirculation.</li> <li>Check ionization electrode and flame body assembly:</li> <li>Clearance to flame body assembly.</li> <li>Contamination on electrode</li> <li>Reset the appliance.</li> </ul>
F.382	Burner in a fault state	Error counter has exceeded limit.	Reset the appliance. Work through fault analysis using fault history.
F.383, F.384	Burner in a fault state	Possible contamination of gas line	<ul> <li>Check gas line for contamination.</li> <li>Check the gas supply pressure.</li> <li>Replace gas fan if necessary.</li> <li>Reset the appliance.</li> </ul>
F.385	Burner in a fault state	Short circuit, signal 1, ionization current. BCU burner control unit faulty.	Check ionization electrode and connecting cable. If fault persists, replace BCU burner control unit: See page 61. Reset the appliance.
F.386	Burner in a fault state	BCU burner control unit faulty	Replace BCU burner control unit: See page 61. Reset the appliance.
F.387	Burner in a fault state	Ground fault, ionization current. BCU burner control unit faulty.	<ul> <li>Check ionization electrode and connecting cable.</li> <li>Check system for condensate backup.</li> <li>Check the condensate drain and siphon trap.</li> <li>Replace insulation blocks, electrodes and flame body assembly if necessary.</li> <li>Note: To prevent water damage, detach fan unit before removing the burner. Protect electronic components from escaping condensate.</li> <li>If there is no condensate backup, take the following steps If fault persists, replace BCU burner control unit: See page 61.</li> <li>Reset the appliance.</li> </ul>
F.388	Burner in a fault state	BCU burner control unit faulty	Replace BCU burner control unit: See page 61. Reset the appliance.
F.395	Burner in a fault state	IO electrode ground fault, BCU burner control unit faulty	Check ignition electrode for ground fault. If fault persists, replace BCU burner control unit: See page 61. Reset the appliance.

Displayed fault code	System characteristics	Cause	Measures
F.396	Burner in a fault state		Replace BCU burner control unit: See page 61. Reset the appliance.
F.399	Burner in a fault state		Check IO electrode for ground fault. If fault persists, replace BCU burner control unit: See page 61. Reset the appliance.
F.400	Burner in a fault state	BCU burner control unit faulty	Replace BCU burner control unit: See page 61. Reset the appliance.
F.401	Burner in a fault state	IO electrode ground fault, BCU burner control unit faulty	Check IO electrode for ground fault. If fault persists, replace BCU burner control unit: See page 61. Reset the appliance.
F.402	Burner in a fault state	BCU burner control unit faulty	Replace BCU burner control unit: See page 61. Reset the appliance.
F.403	Burner in a fault state	lonization electrode ground fault, BCU burner control unit faulty	Check IO electrode for ground fault. If fault persists, replace BCU burner control unit: See page 61. Reset the appliance.
F.404	Burner in a fault state	BCU burner control unit faulty	Replace BCU burner control unit: See page 61. Reset the appliance.
F.405	Burner in a fault state	Ionization electrode ground fault, BCU burner control unit faulty	Check IO electrode for ground fault. If fault persists, replace BCU burner control unit: See page 61. Reset the appliance.
F.406, F.408, F.410	Burner in a fault state	BCU burner control unit faulty	Replace BCU burner control unit: See page 61. Reset the appliance.
F.416	Burner locked out	Flue gas temperature sensor incorrectly positioned	Fit flue gas temperature sensor correctly. See "Repairs". Carry out mains reset after fault has been remedied.
F.417, F.418	Burner in a fault state	BCU burner control unit faulty	Replace BCU burner control unit: See page 61. Reset the appliance.
F.425	System operating normally; calculation not working	Time synchronization failed	Set the time. If external time is used, check parameters 1504 and 508.
F.430	Normal operation in line with target values of heat generator	Communication error gateway	Check gateway module connecting cable and power supply.
F.446	Burner in a fault state	Deviation, boiler supply temperature sensor/ high limit safety cutout	Check the supply temperature sensor/high limit safety cut-out. Check plug-in connection and lead to sensor. Reset the appliance.
F.447, F.448	Burner in a fault state	Deviation, ionization current signal	Replace BCU burner control unit: See page 61. Reset the appliance.
F.449, F.450, F.451, F.452	Burner in a fault state	Error in scheduled program run monitoring	Reset the appliance. If fault recurs, replace BCU burner control unit: See page 61.

# Troubleshooting **Fault Messages** (continued)

Displayed fault code	System characteristics	Cause	Measures
F.453	Burner in a fault state	Synchronization error, sequence	Reset the appliance. If fault recurs, replace BCU burner control unit: See page 61.
F.454	Burner in a fault state	Incorrect BCU software version	Flash the correct software version for the BCU burner control unit.
F.455, F.456	Burner in a fault state	Error in program run monitoring	Reset the appliance. If fault recurs, replace BCU burner control unit: See page 61.
F.457	Burner in a fault state	Fan sluggish or blocked.	Reset the appliance. Check fan for sluggishness. In the case of severe contamination or grinding noises, replace fan unit.
F.458	Burner in a fault state	Faulty reset sequence. Safety-relevant reset sequence is faulty.	Reset the appliance.
F.463	Burner in a fault state	Contaminated combustion air, flue gas recirculation	Check flue system for contamination and flue gas recirculation. Clean flue system if necessary. Reset the burner. <b>Note:</b> Deposits on the electrodes indicate foreign bodies in the combustion air. Check the installation room and flue system for causes of the deposits. For example: Laundry detergents, cleaning agents, toiletries, deposits in the ventilation air supply (chimney) If flame body assembly and ionization electrode have been replaced, also clean fan unit, gas/air channel and Venturi extension. Reset the appliance.
F.464	Burner in a fault state	lonization current too low during calibration. Differential compared to previous value not plausible.	<ul> <li>Check ionization electrode and connecting cable. Check plug-in connections for loose contacts.</li> <li>Check whether there is a lot of dust in the ventilation air (e.g. from construction work).</li> <li>Check flue system. Remove flue gas recirculation if necessary.</li> <li>Check system for condensate backup. Reset the appliance.</li> <li>Note: To prevent water damage, detach fan unit before removing the burner. Protect electronic components from escaping condensate.</li> <li>If fault is permanently present, replace the BCU burner control unit: See page 61.</li> <li>Note: Deposits on the electrodes indicate foreign bodies in the combustion air. Check the installation room and flue system for causes of the deposits.</li> <li>For example: Laundry detergents, cleaning agents, toiletries, deposits in the ventilation air supply (chimney)</li> <li>If flame body assembly and ionization electrode have been replaced, also clean fan unit, gas/air channel and Venturi extension.</li> </ul>
F.467	Burner in a fault state	Gas supply insufficient during calibration. Contaminated or insufficiently sized gas line.	<ul> <li>Test static gas pressure and gas flow pressure.</li> <li>Check that on-site gas line and gas flow switch are correctly sized.</li> <li>Visually inspect gas solenoid valve inlet and strainer on the inlet side for contamination.</li> <li>Reset the appliance.</li> <li>Note: Contamination from a brazed gas line, for example, can block up the gas solenoid valve strainer on the inlet side.</li> </ul>

Displayed fault code	System characteristics	Cause	Measures
F.468	Burner in a fault state	Ionization current too high during calibration	Check gap between ionization electrode and flame body assembly. Check whether there is a lot of dust in the ventilation air (e.g. from construction work). Reset the appliance. <b>Note:</b> Deposits on the electrodes indicate foreign bodies in the ventilation air. Check the installation room and flue system for causes of the deposits. For example: Laundry detergents, cleaning agents, toiletries, deposits in the ventilation air supply (chimney) If flame body assembly and ionization electrode have been replaced, also clean fan unit, gas/air channel and Venturi extension.
F.471	No call for heat	lead break or short circuit	<ul> <li>Check system (plug 33).</li> <li>Check lead and plug-in connection.</li> <li>Measure, to see if supply voltage to sensor is 5V</li> </ul>
F.473	No call for heat	HMU heat management unit communication error	Check connecting cable between BCU burner control unit and HMU heat management unit.
F.474	Burner in a fault state	Error in scheduled program run monitoring	Reset the appliance. If fault recurs, replace BCU burner control unit: See page 61.
F.477	Limited solar thermal system functionality	Differential temperature monitoring, solar	Check the solar circuit, solar circuit pump and sensors.
F.517	Normal operation, remote control unit not functioning	Lead break, PlusBus cable, incorrect appliance address set, remote control faulty	<ul> <li>Check setting in commissioning assistant.</li> <li>Check remote control cable.</li> <li>Check remote control subscriber number. Replace faulty remote control if applicable.</li> </ul>
F.527	Burner in a fault state	Incorrect parameter set, HMU heat management unit	Overwrite (flash) the HMU heat management unit with the correct parameter set: See page 61
F.528	Burner in a fault state	Incorrect parameter set, BCU burner control unit	Overwrite (flash) the BCU burner control unit with the correct parameter set: See page 61.
F.530	Solar function limited	Sensor value not available or lead break of one or more sensors/sensor(s) missing	Check sensor(s), or connect missing sensor(s) to SDIO electronics module.
F.538	No solar central heating backup with SDIO	Lead break, system return temperature sensor	Check sensor(s), or connect missing sensor(s) to SDIO electronics module.

# Troubleshooting

Displayed fault code	System characteristics	Cause	Measures
F.540	Burner in a fault state	Condensate backup in the heat cell	<ul> <li>Check system for condensate backup.</li> <li>Check the condensate drain and siphon trap.</li> <li>Replace insulation blocks, electrodes and flame body assembly if necessary.</li> <li>Note: To prevent water damage, detach fan unit before removing the burner.</li> <li>Protect electronic components from escaping condensate.</li> <li>Reset the appliance.</li> </ul>
F.544	Mixing valve closes. Heating circuit pump is operational.	Lead break, common supply temperature sensor, heating circuit 2 with mixing valve Incorrect setting during commissioning	Check supply temperature sensor, mixing valve 2. Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected. Check commissioning assistant setting. Checking setting of ADIO rotary switch.
F.545	Mixing valve closes. Heating circuit pump is operational.	Short circuit, common supply temperature sensor for heating circuit 2 with mixing valve	Check supply temperature sensor, mixing valve 2. Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected
F.546	Mixing valve closes. Heating circuit pump is operational.	Lead break, common supply temperature sensor, heating circuit 3 with mixing valve	Check supply temperature sensor, mixing valve 3. Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected. Check commissioning assistant setting. Checking setting of ADIO rotary switch.
F.547	Mixing valve closes. Heating circuit pump is operational.	Short circuit, common supply temperature sensor for heating circuit 3 with mixing valve	Check supply temperature sensor, mixing valve 3. Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected
F.548	Mixing valve closes. Heating circuit pump is operational.	Short circuit, common supply temperature sensor for heating circuit 4 with mixing valve	<ul> <li>Check supply temperature sensor, mixing valve 4.</li> <li>Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected</li> <li>Check commissioning assistant setting.</li> <li>Checking setting of ADIO rotary switch.</li> </ul>
F.549	Mixing valve closes. Heating circuit pump is operational.	Short circuit, common supply temperature sensor for heating circuit 4 with mixing valve	Check supply temperature sensor, mixing valve 4. Measure voltage at sensor input on electronics module. Target value: 3.3V- with sensor disconnected
F.574	Room temperature sensor for heating circuit 1 not available.	Normal operation without room influence	Check external room temperature sensor for heating circuit or room temperature sensor with remote control unit.
F.666	Lead break, DHW preheating sensor TS3	No solar function with preheating. 2nd storage tank and solar transfer pump not working	Check temperature sensor TS3.
Displayed fault code	System characteristics	Cause	Measures
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F.667	Short circuit, DHW preheating sensor TS3	No solar function with preheating. 2nd storage tank and solar transfer pump not working	Check temperature sensor TS3.
F.668	Lead break, DHW reheating sensor TS4	No solar function with preheating. 2nd storage tank and solar transfer pump not working	Check temperature sensor TS4.
F.669	Short circuit, DHW reheating sensor TS4	No solar function with preheating. 2nd storage tank and solar transfer pump not working	Check temperature sensor TS4.
F.670	Lead break, buffer temperature sensor TS3	No solar central heating backup	Check temperature sensor TS3.
F.671	Short circuit, buffer temperature sensor TS3	No solar central heating backup	Check temperature sensor TS3.
F.672	Lead break, temperature sensor, thermostat function TS3	No solar function with thermostat function and solar transfer pump not working.	Check temperature sensor TS3.
F.673	Short circuit, temperature sensor, thermostat function TS3	No solar function with thermostat function and solar transfer pump not working.	Check temperature sensor TS3.

Note: If subscriber faults occur, "Fault, subscriber ..." is displayed.

### Service messages

Message on the display	Meaning
P.1	Interval until the next service.
P.4	Top up heating water.
P.8	Service due after burner hours run.

### Status messages

Message on the display	Meaning           Summer mode active (outside temperature economy function)				
S.60					
S.74	Heating suppression, heating				
S.75	DHW recirculation pump active				
S.94	No demand, external hook-up, heating circuit 1				
S.95	No demand, external hook-up, heating circuit 2				
S.96	No demand, external hook-up, heating circuit 3				

### Warning messages

Messages on the display	Meaning	Measure			
A.12	Real time clock battery flat.	Replace the battery (type CR2032) in the HMU heat management unit.			
A.18	Possible condensate backup in the heat cell	Check combustion chamber and condensate drain. Condensate may escape when removing the burner door. Take appropriate precautions to protect the electronic components. If condensate is backed up into the combustion chamber, replace the insulation ring, insulating block, insulation mats and ionization electrode. If the condensate has reached the flame body assembly, also replace the gasket of the flame body assembly.			
A.19	Temperature limiter has responded				
A.20	Service interval could not be activated.	Check the time and date settings.			

### Information

Message on the display	Meaning
1.56	External demand active
1.57	External blocking active
1.59	Parameters were restored (parameter set was flashed to BCU electronics module).

### **Repairs**

## IMPORTANT

# Residual water will escape when the boiler or one of the following components is fitted or removed:

- Water-filled pipework
- Heat exchanger
- Circulation pumps
- Plate heat exchanger
- Components fitted in the heating water or DHW circuit.
- Flow switch

Water ingress can result in damage to other components.

Protect the following components against ingress of water:

- Control unit components (in particular in the maintenance position)
- Electrical components
- Plug-in connections
- Electrical cables/leads

### Shutting down the boiler

- 1. Switch off the power supply.
- 2. Shut off the gas supply.
- 3. If the boiler needs to be removed:
  - Isolate the system from the power supply.
  - Safeguard against system reconnection.
  - Disconnect the balanced flue system.
  - Drain the boiler on the heating water and DHW sides.
  - Disconnect the on-site cables/leads.

### Checking the temperature sensors

Boiler circuit supply temperature sensor (dual sensor)

- 1. Check the leads and plugs of supply temperature sensors A.
- 2. Disconnect the leads from supply temperature sensors A.
- 3. Check the sensor resistance. Note position of guide lug B.
  - Sensor 1: Connections 1 and 3
  - Sensor 2: Connections 2 and 4

Compare the resistances with the value for the current temperature from the following diagram. In the event of severe deviation (> 10%), replace the dual sensor.

# 

The dual sensor is directly immersed in the heating water (risk of scalding).

Drain the boiler on the heating water side before replacing the sensor.

# WARNING

Risk of electric shock from escaping heating water. Check the dual sensor for leaks.



#### DHW storage tank temperature sensor

- Check the lead and plug of storage tank temperature sensor 5.
- 2. Disconnect wires of sensor plug.
- Check the sensor resistance. Compare the resistance with the value for the current temperature from the following diagram. In the event of severe deviation (> 10%), replace the sensor.

#### Low loss header sensor

- 1. Check the lead and plug of temperature sensor TS1 at the heat generator.
- 2. Disconnect wires of sensor plug.
- 3. Check the sensor resistance. Compare the resistance with the value for the current temperature from the following diagram.

In the event of severe deviation (> 10%), replace the sensor.

#### Outside temperature sensor

- 1. Check the lead and plug of the outside temperature sensor.
- 2. Disconnect wires 1 and 2 from terminal 1 on the wiring panel.
- 3. Check the sensor resistance. Compare the resistance with the value for the current temperature from the following diagram.
  If the results are very different from the curve (> 10%), disconnect the wires from the sensor.
  Repeat the test directly on the sensor.
  Check the on-site lead. 2-wire cable, length up to 115 ft. (35 m) with a cross-section of 16 AWG (1.5 mm<sup>2</sup>).
  Depending on the result, replace the lead or the outside temperature sensor.

#### Flue gas temperature sensor

- 1. Check the lead and plug of flue gas temperature sensor  $\bigcirc$ .
- 2. Disconnect leads, flue gas temperature sensor  $\bigcirc$ .
- 3. Rotate sensor (anti-clockwise) by ¼ turn to remove it (bayonet fitting).
- Check the sensor resistance. Compare the resistance with the value for the currently recorded temperature from the following diagram. In the event of severe deviation (> 10%), replace the sensor.
- 5. Rotate sensor (clockwise) by 1/4 turn to install it.

**Escaping flue gas can cause poisoning.** 

When restarting, check for leaks on the flue gas side.

- 6. Reconnect leads, flue gas temperature sensor  $\bigcirc$ .
- If the permissible flue gas temperature has been exceeded, the flue gas temperature sensor locks out the appliance. Reset the burner on the programming unit once the flue system has cooled down.



Sensor type: NTC 10 kΩ



Sensor type: NTC 10  $k\Omega$ 

- Flue gas temperature sensor
- Supply temperature sensor
- Storage tank temperature sensor
- Temperature sensor, low loss header

Outside temperature sensor

# Note on replacing the HMU heat management unit and BCU burner control unit

If BCU burner control units and/or HMU heat management unit are replaced, the replacement must be carried out with the help of the "Vitoguide" .



See spare part installation instructions and internet address: "www.vitoguide.info"

### Replacing the HMI connecting cable

### **IMPORTANT**

Incorrect routing of the cable can lead to heat damage and impairment of the EMC properties.

For positioning and securing of the cable (fixing point of the cable tie) see connecting cable installation instructions.

## 

### Hot surfaces and media can cause burns or scalding.

- Before maintenance and service work, switch off the appliance and let it cool down.
- Never touch hot surfaces on the boiler, burner, flue system or pipework.

### IMPORTANT

Electronic assemblies can be damaged by electrostatic discharge. Before beginning work, touch grounded objects, such as heating or water pipes, to discharge any static. Disconnect all water and gas connections.

### B2HE 85/120



#### Removing the hydraulic unit

If components of the hydraulic unit have to be replaced.

- Close the gas shut-off valve and secure against unintentional reopening.
- Isolate the system from the power supply, e.g. by removing the separate fuse or by means of a mains isolator, and check that it is no longer live.
- Safeguard the system against reconnection.
- Wear suitable personal protective equipment when carrying out any work.

# WARNING

Risk of electric shock from escaping heating water or DHW. After installation, check all connections on the water side for leaks.

- 1. Remove the control unit.
- 2. Unscrew the union nut at the top and screws at the bottom of the gas pipe.
- 3. Remove the burner.
- Pull off the clips. Push the pipe upwards and pivot it backwards. Then remove the pipe downwards.
- Pull off the clips. Push the supply pipe upwards. Push the pipe bend downwards and remove it. Note: If necessary, the safety valve with drain must be removed.
- 6. Remove flow switch.
- 7. Undo the screws at the bottom of the hydraulic unit.
- 8. Undo the nuts.
- 9. Raise the hydraulic unit and remove it toward the front.

The hydraulic unit is installed in reverse order. Ensure to install new cable ties on the clips.



Do not damage the gas pipe! The gas pipe must not come into contact with any other components in the appliance. Keep the gas pipe from testing during tightening by using the two wrench system. Do not use pliers!

# WARNING

The gas supply piping must be leak tested before placing the boiler in operation.

### B2HE 150/199

# 

Do not damage the gas pipe! The gas pipe must not come into contact with any other components in the appliance. Keep the gas pipe from testing during tightening by using the two wrench system. Do not use pliers!



- 1. Remove the control unit.
- Loosen the union nut on the gas pipe. 2.
- 3. Remove the burner.
- 4. Pull off the clips and remove the supply pipe toward the front.
- 5. Unplug the flow switch.
- 6. Disconnect the electrical connections from the diverter valve and circulation pump. Undo the union nut.
- Undo union nut on the circulation pump.
- 6167 813 04 8 2. Undo 8 mounting screws, raise the hydraulic unit and remove it towards the front.
- Install the hydralic unit in reverse order, ensure to 9. in stall new cable ties on the clips.

# WARNING

Risk of electric shock from escaping heating water or DHW. After installation, check all connections on the water side for leaks.

# WARNING

The gas supply piping must be leak tested before placing the boiler in operation.

### puno (continued)



### Checking the fuse

- 1. Turn off the ON/OFF switch.
- Depending on the configuration: Move programming unit together with bracket to maintenance position.
- 3. Remove cover (A).
- 4. Check fuse F1 (see connection and wiring diagram).

# 

Incorrect or improperly fitted fuses can lead to an increased risk of fire.

- Insert fuses without using any force.
   Position fuses correctly.
- Only use structurally identical types with the specified response characteristics.

### **Opening the Junction Box**



- 1. Folding down the red clips to open the front cover of the junction box.
- 2. Open the front cover by a turning movement.

- 3. Push the side clips to the side to unlock the rear cover.
- 4. Now the rear cover is unlocked and can be turned out upwards and opened





 Now the separation wall can be removed. Pull it vertically upwards out of the lateral guides to its left and right.

- 6. The cables are now exposed and can be pulled off the pcbs.
- The rear cover can then be removed and the circuit boards are fully visible. The interlock must be observed.
- 8. To remove the rear cover pull forward to unlock the hinges.
- 9. Lift cover straight up.
- 10. Pull forward to remove.

#### 

Errors in assembly can result in a leaking air box.

### **Boiler Functions**

### Heating operation

- Weather-compensated operation: The rooms are heated in accordance with the room temperature and time program settings. The control unit determines a target supply temperature for the heat generator, subject to the outside temperature, the room temperature and the slope/ level of the heating curve.
- Constant operation with/without room thermostat: The rooms are heated according to the time program settings.

In the time phases at standard room temperature, the standard target supply temperature or the target comfort supply temperature is maintained. Outside the set time phases, the reduced target supply temperature is maintained.

# Heating circuit pump connection for heating circuit without mixing valve

Only for systems with several heating circuits. If a heating circuit without mixing valve is connected downstream of the low loss header, the circulation pump is connected to output P2. The function of the output is set in the commissioning assistant.

To start the commissioning assistant: See "Commissioning, inspection and maintenance".

If output P2 is being used for another function, the circulation pump can be connected to output P1 or an EM-P1 extension (accessories).

### Purging program

During the purging program, the circulation pump will be alternately switched on and off for 30 sec. over a period of 20 min.

The 3-way diverter valve alternates between central heating and DHW heating for a certain period of time. The burner is switched off during the purging program.



Activate purging program: See "Commissioning, inspection and maintenance".

### Filling program

In the delivered condition, the 3-way diverter valve is set to its central position, so the system can be filled completely. After the control unit has been switched on, the 3-way diverter valve no longer goes into its central position.

If the system is to be filled with the control unit switched on, the 3-way diverter valve is moved to its central position in the filling program and the pump is started.



Activate filling program: See "Commissioning, inspection and maintenance".

In this position, the control unit can be switched off and the system can be filled completely. When the function is activated, the burner shuts down. The program automatically becomes inactive after 20 min.



Slope setting ranges:

- Infloor heating systems: 0.2 to 0.8
- Low temperature heating systems: 0.8 to 1.6



Example 1: Adjusting the room temperature setpoint from 68°F to 79°F (20°C to 26°C)



Č Example 2: Adjusting the room temperature setback from 41°F to 57°F (5°C to 14°C) 6

#### Heating curve

The heating curves represent the relationship between the outside temperature and the supply temperature. Simplified: The lower the outside temperature, the higher the supply temperature must be in order to reach the target room temperature.

Factory settings:

- Slope = 1.4
- Level = 0
- **Note:** If heating circuits with mixing valve are present in the heating system: The supply temperature of the boiler is one differential temperature higher than the supply temperature for the heating circuits with mixing valve. Differential temperature in factory setting 8 K (14.4°F).

The differential temperature is adjustable using the following parameters:

- Heating circuit 2: Parameter 934.5
- Heating circuit 3: Parameter 935.5
- Heating circuit 4: Parameter 936.5

#### Target room temperature

#### Standard room temperature or comfort room temperature

Individually adjustable for each heating circuit. The heating curve is offset along the target room temperature axis. The start and stop points of the heating circuit pumps depend on the Heating limit, outside temperature, heating circuit... setting.

### Legend

- A Supply temperature
- B Outside temperature
- Č Target room temperature
- D Heating circuit pump "OFF"
- E Heating circuit pump "ON"

Changing the target room temperature



### Legend

- A Supply temperature
- B Outside temperature
- © Target room temperature
- D Heating circuit pump "OFF"
- E Heating circuit pump "ON"

Changing the reduced target room temperature



Operating instructions



- (A) Changing the slope
- (B) Changing the level
  - (vertical parallel offset of the heating curve)

#### Changing the slope and level

Individually adjustable for each heating circuit.

# Raising the supply temperature of the heating circuits during operation with room temperature hook-up

The higher the value, the greater the influence of the room temperature on the supply temperature of the heating circuit.

#### Room influence factor parameter

Heating circuit	Parameter					
1 (without mixing valve)	933.7 (only set if just one heating circuit is installed)					
2 (with mixing valve)	934.7					
3 (with mixing valve)	935.7					
4 (with mixing valve)	936.7					

Example for determining the increase in the supply temperature using the value of the heating curve when the actual room temperature deviates from the target room temperature:

- Target room temperature = 68°F (20.0°C) (RT target)
- Actual room temperature = 64°F (18.0°C) (RT actual)
- Heating curve slope = 1.4
- Room influence factor = 8 (factory setting)

#### Determining the increase in supply temperature

(RT target - RT actual) x (1 + slope) x room influence factor/4 = raising the supply temperature via heating curve value

 $(20 - 18) \times (1 + 1.4) \times 8/4 = 9.6$ 

Increase in supply temperature via heating curve value = 9.6 K

### **Boiler Functions** (continued)



#### Legend

- A Heating curve for operation with standard room temperature
- (B) Heating curve for operation with reduced room temperature



#### Legend

- Start of operation at standard room temperature or comfort room temperature
- B Target supply temperature in accordance with the set heating curve
- © Target supply temperature in accordance with parameter 424.3
- Duration of operation with higher target supply temperature in accordance with parameter 424.4:
   60 min

#### Raising the reduced room temperature

During operation with reduced room temperature, the reduced target room temperature can be automatically raised subject to the outside temperature. The temperature is raised in accordance with the selected heating curve, and no higher than the standard target room temperature or comfort room temperature. Depending on which target room temperature will become active in the next time phase.

The outside temperature limits for the start and end of temperature raising can be set in parameters 1139.0 and 1139.1.

#### Reducing the heat-up time

During the transition from operation at reduced room temperature to operation at standard room temperature or comfort room temperature, the supply temperature will be raised in accordance with the selected heating curve.

The value and duration of the additional increase in the target supply temperature is adjusted in parameters 424.3 and 424.4.

The burner, circulation pump and 3-way diverter valve are started or changed over if the storage tank temperature is  $2.5 \text{ K} (5^{\circ}\text{F})$  below the target storage tank temperature.

The factory-set target boiler water temperature is  $36^{\circ}F$  (20 K) higher than the target storage tank temperature. If the actual storage tank temperature exceeds the target storage tank temperature by 2.5 K ( $5^{\circ}F$ ), the burner shuts down and circulation pump run-on begins.

# 

Risk of injury due to increased DHW temperature.

Inform the system user of the risk from the raised outlet temperature at the draw-off points.

- Gas condensing system boiler:
- If the target DHW temperature is set to over 140°F (60°C)

### **Increased DHW Hygiene**

The DHW can be heated to a specified (higher) target DHW temperature [approx.  $149^{\circ}F$  (65°C)] for a period of one hour.



Risk of injury due to increased DHW temperature.

Inform the system user of the risk from the raised outlet temperature at the draw-off points. If necessary, provide on-site scald protection measures.

### **Interval Function Solar Circuit Pump**

For correct capture of the collector temperature, the interval function cyclically switches on the collector circuit pump briefly. See parameter 1719.0

### **Control Strategies for Cascade Application**

#### Condensing strategy

Benefit	Optimum utilization of the condensing effect and long burner runtimes It is the aim of the condensing strategy to operate as many boilers as possible at the lowest output level.
Starting criterion	The boilers are switched on via a power balance (only adjustable via software tool parameter 2235.3). An additional boiler starts if the current heat demand can also be covered by the currently active boilers plus the next boiler in the boiler sequence.
Switch-off criterion	The boilers are switched off via a switch-off integral (only adjustable via software tool parameter 2235.3). If the switch-off integral exceeds a set limit, the boiler most recently started is switched off.

#### **Cascade strategy**

Type of control: Autonomous/parallel with system supply temperature sensor.

All heat generators operate to the same transfer point (heating circuit manifold).

The heat generators receive a temperature target value from the lead appliance (heat manager).

The heat generators work autonomously toward the temperature target value transferred by the cascade (system supply temperature sensor required).

Connect the system supply temperature sensor to the MZIO electronics module of the heat generator.



- A1 HMU heat management unit
- A2 Wiring panel
- A3 BCU burner control unit
- A4 MZIO electronics module
- A5 HMI programming unit with communication module (TCU 200)
- A6 ON/OFF switch



- A1 HMU heat management unit
- A5 HMI programming unit with communication module (TCU 200)
- A8 Power supply unit
- 1 Outside temperature sensor
- (for weather-compensated operation)
- 5 40 Storage tank temperature sensor
- Power supply
- 74 PlusBus
- 91 CAN bus
- 96 Input 120V (function configurable through K1 relay on WP board)
- 156 No function
- Output 120V, 60 Hz P1
- P2 Output 120V, 60 Hz
- To wiring panel X10
- A B C E F To the BCU burner control unit, plug 40
- To the BCU burner control unit, terminal X4
- Wiring panel terminal X9
- Wiring panel terminal X8



A3 BCU burner control unit

- HMU heat management unit (plug 156)
- HMU heat management unit (terminal X4)
- Flue gas temperature sensor
- Boiler water temperature sensor 1 and 2
- Gas solenoid valve and fan motor with PWM switching and feedback
- Boiler flow switch F G K L
  - Ignition unit and flame monitoring
  - Internal circulation pump (boiler pump)
  - 3-way diverter valve

### **MZIO Electronics Module**



Legend

	Legend	
	A	Power input, wiring panel (plug 156)
	<ul> <li>(A)</li> <li>(B)</li> <li>(C)</li> <li>(D)</li> <li>(A4)</li> </ul>	PlusBus wiring panel (plug 74)
	C	PlusBus accessories
	D	Combustion air device connection
	A4	MZIO electronics module
	A7	PCB
	40	Power input 120V AC, 60 Hz
	ZP1	Circulation pump, zone 1
	ZP2	Circulation pump, zone 2
	ZP3	Circulation pump, zone 3
	66	Potential-free switching contact
	ZI1	Connecting the temperature controller
		for zone 1 (optional water pressure sensor)
	ZI2	Connecting the temperature controller
		for zone 2 (optional gas pressure sensor,
		pressure too low)
	ZI3	Connecting the temperature controller
		for zone 3 (optional gas pressure sensor,
		pressure too high)
	CAI	Combustion air interface
	DIS	Digital input (no function)
	TS1	Low loss header sensor
	74	PlusBus
	F1	Fuse, 6.3A (slow), 120V
	0-10V (OUT)	Output 0-10V
	0-10V (IN)	Input 0-10V
	S1	Rotary switch
ţ		
-		



- A2 Wiring panel
- A6 ON/OFF switch
- 40 ON/OFF switch
- 156 Switched mains output 120V, AC 60 Hz
- P1 Storage tank loading pump downstream of low loss header
- P2 Circulation pump, zone 4
- 96 Programable input
- 5 Storage tank temperature sensor
- 1 Outside temperature sensor
- 91 No function
- 74 No function
- F1 Fuse, 6.3 A (slow blow), 120V

- A HMU heat management unit connection, 120VAC
   B CAN plug 91, HMU heat management unit
   C HMU heat management unit extra low voltage connection

### **Overview of Electrical Connections**



Vitodens 200-W B2HE 85, 120, 150, 199 Service

### Maintenance Record

# **Service Reports**

Measurements		Service date: by:	Service date: by:	Service date: by:	Service date: by:	Service date: by:	Service date: by:	Setpoint value
Static pressure	"w.c.							max. 14 "w.c.
Running pressure (supply pressure	)	•						
🗆 Natural gas	"w.c.							4-14 "w.c.
LPG	"w.c.							10-14 "w.c.
Check gas type								
Carbon dioxide content CO <sub>2</sub>	5	•						
at lower end of rated input range	vol%							
at upper end of rated input range	vol%							
Oxygen content O <sub>2</sub>								
at lower end of rated input range	vol%	-						
at upper end of rated input range	vol%							
Carbon monoxide content CO		,						
at lower end of rated input range	ppm							50 ppm air-free
at upper end of rated input range	ppm							
Ionization current	μΑ							
*Fuel type, altitude, venting and other site parameters may chan	ge							

### **Technical Data**

Boiler Model No. 200-W B2HE		85	120	150	199
CSA input Natural Gas (NG)	MBH	8.5-85	8.5-120	14-150	14-199
	kW	2.5-24.9	2.5-35.2	4.1-44.0	4.1-58.3
CSA input Liquid Propane Gas (LPG)	MBH	14-85	14-120	22.7-150	22.7-199
	kW	4.1-24.9	4.1-35.2	6.7-44.0	6.7-58.3
CSA output/DOE <i>*1</i>	MBH	8-80	8-113	13-141	13-187
heating capacity NG	kW	2.3-23.4	2.3-33.1	3.8-41.3	3.8-54.8
CSA output/DOE <i>*1</i>	MBH	13-80	13-113	21-141	21-187
heating capacity LPG	kW	3.8-23.4	3.8-33.1	6.1-41.3	6.1-54.8
Net AHRI rating *2	MBH	70	98	123	163
	kW	20.5	28.7	36.0	47.8
Heat exchanger surface area	ft. <sup>2</sup>	12.96	12.96	27.44	27.44
	m <sup>2</sup>	1.20	1.20	2.55	2.55
<b>Min. gas supply pressure</b> Natural gas Liquid propane gas	"w.c. "w.c.	4 10	4 10	4 10	4 10
<b>Max. gas supply pressure</b> * <i>3</i> Natural gas and liquid propane gas	"w.c.	14	14	14	14
A.F.U.E.	%	95	95	95	95
Weight	lbs	108	108	179	179
	kg	49	49	81	81
Boiler water content	USG	1.02	1.02	2.5	2.5
	L	3.88	3.88	9.50	9.50
Boiler max. flow rate *4	GPM	5.3	6.2	9.3	10.6
	L/h	1204	1408	2112	2408
Max. operating pressure	psig	45	45	60	60
at 210°F (99°C)	bar	3	3	4	4
Boiler water temperature - Adjustable high limit (AHL) range space heating (steady state)	°F °C	68-180 20-82	68-180 20-82	68-180 20-82	68-180 20-82
DHW production - Fixed high limit (FHL)	°F °C °C	194 90 99	194 90 99	194 90 99	194 90 99
Boiler connections	°F	210	210	210	210
Boiler heating supply and return	NPTM	<sup>3</sup> ⁄4 in.	<sup>3</sup> ⁄4 in.	1 in.	1 in.
Pressure relief valve	NPTF	<sup>3</sup> ⁄4 in.	<sup>3</sup> ⁄4 in.	¾ in.	¾ in.
Drain valve	(male	<sup>3</sup> ⁄4 in.	<sup>3</sup> ⁄4 in.	¾ in.	¾ in.
Boiler supply/return for	thread)				
indirect-fired DHW storage tank	NPT	¾ in.	<sup>3</sup> ⁄4 in.	1 in.	1 in.
Gas valve connection	NPTF	¾ in.	<sup>3</sup> ⁄4 in.	¾ in.	¾ in.

\*1 Output based on 140°F (60°C), 120°F (49°C) system supply/return temperature.

\*2 Net AHRI rating based on piping and pick-up allowance of 1.15.

\*3 If the gas supply pressure exceeds the maximum gas supply pressure value, a separate gas pressure regulator must be installed upstream of the heating system.

\*4 See page 24 in this manual.

### Technical Data (continued)

Boiler Model No. 200-W B2HE		85	120	150	199		
Dimensions							
Overall depth	in. (mm)	19¾ (500)	19 <sup>3</sup> ⁄ <sub>4</sub> (500)	21 <sup>3</sup> ⁄ <sub>4</sub> (550)	21 ¾ (550)		
Overall width	in. (mm)	17¾ (450)	17 <sup>3</sup> ⁄ <sub>4</sub> (450)	17 <sup>3</sup> ⁄ <sub>4</sub> (450)	17¾ (450)		
Overall height	in. (mm)	33 <sup>3</sup> / <sub>4</sub> (859)	33¾ (859)	39 (989)	39 (989)		
Flue gas *5							
Temperature (at boiler return							
temperature of 86°F (30°C)							
<ul> <li>at rated full load</li> </ul>	°F (°C)	99 (37)	102 (39)	106 (41)	104 (40)		
<ul> <li>at rated partial load</li> </ul>	°F (°C)	95 (35)	95 (35)	111 (44)	111 (44)		
Temperature (at boiler return	°F (°C)	144 (62)	145 (63)	151 (66)	149 (65)		
temperature of 140°F (60°C)							
Flue gas parameters							
Mass flow rate							
<ul> <li>at rated heating output</li> </ul>	lb/h (kg/h)	86.9 (39.4)	126.0 (57.1)	155.9 (70.7)	207.0 (93.9)		
(DHW heating)							
- at partial load	lb/h (kg/h)	8.9 (4.0)	8.9 (4.0)	14.5 (6.6)	14.5 (6.6)		
Max. condensate flow rate *6							
with natural gas and							
$T_S/T_R = 122/86^{\circ}F (50/30^{\circ}C)$	USG/h (L/h)	0.8 (3.2)	1.2 (4.4)	1.5 (5.5)	1.9 (7.4)		
Condensate connection *7	hose nozzle						
	Ø in	3¼ in.	3⁄4 in.	<sup>3</sup> ⁄ <sub>4</sub> in.	¾ in.		
Boiler flue gas connection *8	Ø						
, i i i i i i i i i i i i i i i i i i i	in (mm)	3 (80)	3 (80)	3 (80)	3 (80)		
Combustion air supply	coaxial outer						
connection	Ø in (mm)	5 (125)	5 (125)	5 (125)	5 (125)		
	single						
	Ø in (mm)	3 (80)	3 (80)	3 (80)	3 (80)		
Sound Rating							
- at maximum input	dB	52	59	51	55		
- at minimum input	dB	34	34	31	31		
NOx @ 3% O2		< 20 ppm					
		·					

\*5 Measured flue gas temperature with a combustion air temperature of 68°F (20°C).

\*6 Based on maximum input rate.

\*7 Requires <sup>3</sup>/<sub>4</sub> inch (19 mm) tubing. See the Installation Instructions of the Vitodens 200-W, B2HE for details.

\*8 For side wall vent installations (coaxial system):

Do not exceed max. equivalent length specified in the Installation Instructions of the Vitodens 200-W, B2HE Venting System.

The Vitodens 200-W B2HE can only be common vented with other Vitodens 200-W B2HE boilers of the same size and series.

Side wall co-axial vent installation must include Viessmann protective screen!

For details refer to the Installation Instructions for the Vitodens 200-W, B2HE Venting System.

For information regarding other Viessmann System Technology componentry, please reference documentation of respective product.

### **Parts List**

Boiler Model No.	Serial No.
B2HE-85	7722778
B2HE-120	7722779

### **Ordering Parts:**

Please provide Serial Number (A) when ordering replacement parts. Order replacement components from your Viessmann distributor.

(A) Rating plate with serial number



- 0002

0003









Parts

# Parts

### Parts List (continued)

Boiler Model No.	Serial No.
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number (A) when ordering replacement parts. Order replacement components from your Viessmann distributor.

0001	Casing
0002	Cable Set
0003	Hydraulic System
0004	Heat Cell
0005	Other
0006	Electronic Equipment
0007	Programming Unit

(A) Rating plate with serial number









### Parts List (continued)

Boiler Model No.	Serial No.
B2HE-85	7722778
B2HE-120	7722779
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.



# Parts **Parts List** (continued)

Boiler Model No.	Serial No.
B2HE-85	7722778
B2HE-120	7722779

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

#### Heat Cell

nout o	CII
0001	Heat exchanger
0002	Connection elbow HV
0003	Connection elbow HR
0004	Gasket set connection elbow
0005	Insulation block
0006	Boiler flue connection 80/125
0007	Flow sensor (Duplex)
8000	Flue gas sensor
0009	Flue gas gasket DN80
0010	Flue duct and gaskets
0011	Grommet DN80
0012	Cap plug boiler flue connection
0013	O-ring connected piping
0014	Ventilation cover
0015	Burner door screws
0016	Burner door gaskets
0017	ETT heat exchanger pack
0018	Burner



0014

### Parts List (continued)

Boiler Model No.	Serial No.
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.



Parts

# Parts **Parts List** (continued)

Boiler Model No.	Serial No.
B2HE-85	7722778
B2HE-120	7722779

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

### Burner

Dunner	
0001	Cylinder flame body Matrix Plus
0002	Thermal insulation ring
	with Mutlitherm
0003	Gasket set incl. screws
0004	Burner door
0005	Ignition transformer
0006	Blade terminal (5 pcs)
0007	Ignition electrode gasket
8000	Ignition electrode
0009	IO electrode gasket
0010	IO electrode
0011	Diaphragm backflow
	protection
0012	Radial fan 120V
0013	Gasket A 17 x 24 (5 pcs)
0014	Venturi extension
0015	Maintenance kit



### Parts List (continued)

Boiler Model No.	Serial No.
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

### Burner

0001	Flame body assembly
0002	Thermal insulation ring
0003	Burner door
0004	Ignition transformer
0005	Ignition + IO electrode
	gasket (3 pcs)
0006	Ignition electrode block
0007	FK gasket
8000	Ionization electrode
0009	Membrane non-return
	device
0010	Radial Fan 120V
0011	Blade terminal (5 pcs)
0012	Seal rings pack (9 pcs)
0013	Venturi extension
0014	Maintenance kit



Boiler Model No.	Serial No.
B2HE-85	7722778
B2HE-120	7722779

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

### Hydraulic System

0001	Diaphragm grommet
0002	Hydraulics flow pipe
0003	VT flow pipe with O-rings
0004	Connection pipe return
0005	Condensate hose
0006	Meander Siphon
0007	Siphon holder
0009	Hydraulics connection pipe
0010	Air box hydraulics gasket (4 pcs)
0011	Screw PT 50 x 14 (5 pcs)
0012	Gasket A 17 x 24 (5 pcs)
0013	Spring clip d = 25
0014	Connector fittings (2 pcs)
0015	Self-tapping screw (5 pcs)
0016	Round head screw (5 pcs)
0017	Pump Module
0018	O-Ring (5 pcs)
0019	Seal set O-Ring (5 pcs)
0020	O-Ring (5 pcs)
0021	Condensate hose
0022	Cable tie (5 pcs)



### Parts List (continued)

Boiler Model No.	Serial No.
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

### Hydraulic System

0001	Connection pipe
0002	Diaphragm grommet
0003	Connection pipe
0004	Connection pipe HR circulation
0005	Connection pipe HV circulation
	bottom
0006	Angle piece G1 1/4 - G1 1/4
0007	Condensate hose
8000	Meander Siphon
0009	Siphon holder
0010	Screw (5 pcs)
0012	Self-tapping screw (5 pcs)
0013	Spring clip d = 25
0014	Gaskets and O-rings
0015	Gasket set 1 1/4 in. (5 pcs)
0016	Pump Module
0017	Seal set O-Ring (5 pcs)
0018	O-Ring
0019	Air box hydraulics gasket (4 pcs)
0020	Screw pack
0021	Condensate hose
0022	Cable tie (5 pcs)

Boiler Model No.	Serial No.
B2HE-85	7722778
B2HE-120	7722779

#### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

### Pump Module

0001	Round seal ring (5 pcs)
0002	O-Rings (5 pcs)
0003	Screw (5 pcs)
0004	Valve insert
0005	O-Ring (5 pcs)
0006	Connector G3/4
0007	Fuse clip nipple connection
8000	Compact carrier sheet hydraulics
0009	Circulation adapter
0010	Circulation adapter return flow side
0011	Clip $D = 24$ (5 pcs)
0012	Screw EJOT (5 pcs)
0013	Plug $D = 8/D = 10$
0014	Clip D = 8 small (5 pcs)
0015	Return flow housing with cap and plug
0016	Circulation pump motor 115V
0017	Flow housing
0018	Flow switch
0019	Gasket set



### Parts List (continued)

Boiler Model No.	Serial No.
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

#### Pump Module

0001	3-Way Diverter valve
0002	Gasket set (5 pcs)
0003	Gasket set (5 pcs)
0004	Pump 115V
0005	Circulation pump motor 115V
0006	Flow switch
0007	Hydraulic module



Boiler Model No.	Serial No.
B2HE-85	7722778
B2HE-120	7722779
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

### **Electronic Equipment**

	=qa.p
0001	BCU
0002	Cover
0003	Rear Cover
0004	Base Enclosure
0005	Cable
0006	Cable Set
0007	Front Cover
8000	Divider
0009	Plug Set
0010	Board



### Parts List (continued)

Boiler Model No.	Serial No.
B2HE-85	7722778
B2HE-120	7722779
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

### Cable Set

0001	Wiring harness low voltage
0002	Wiring harness 120V
0003	Power cable
0004	Cable gland
0005	Cable 10-pin twisted L = 1300









# Boiler Model No. Serial No. B2HE-85 7722778 B2HE-120 7722779

B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

### **Programming Unit**

- 0001 Programming unit HMI 7 in. (450 mm) Touch
- 0002 Telemetric Control Unit (TCU200)
- 0003 Ribbon cable Wifi module
- 0004 Fiber optic HMI 450



### Parts List (continued)

#### Boiler Model No. Serial No.

B2HE-85	7722778
B2HE-120	7722779
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

#### Other

0001	Technical Documentation
0002	Lubricant
0003	Vitowhite spray paint 150 ml can
0004	Touch-up paint stick Vitowhite



0003

0004

0002

Boiler Model No.	Serial No.
B2HE-85	7722778
B2HE-120	7722779
B2HE-150	7722780
B2HE-199	7722781

### **Ordering Parts:**

Please provide Serial Number when ordering replacement parts. Order replacement components from your Viessmann distributor.

### Accessories

0001	Pressure Gauge
0002	Boiler Pressure Relief Valve
0003	Locking Clip
0004	O Ring
0005	Adaptor
0006	Label
0007	Boiler Drain/Fill Valve
0009	Outdoor Temperature Sensor
0013	Wall Mounting Bracket



The electronic combustion controller utilizes the physical correlation between the level of the ionization current and the air ratio  $\lambda$ . The maximum ionization current is achieved at an air ratio of 1 for all gas qualities. The ionization signal is evaluated by the combustion controller. The air ratio is regulated to a value that is between  $\lambda = 1.2$  and 1.6. This range provides for optimum combustion quality. Thereafter, the electronic gas solenoid valve regulates the required gas volume subject to the prevailing gas quality. To check the combustion quality, the CO<sub>2</sub> content or the O<sub>2</sub> content of the flue gas is measured. The prevailing

To achieve optimum combustion control, the system regularly carries out an automatic self-calibration; also after a power outage (shutdown). For this, the combustion is briefly regulated to maximum ionization current (corresponding to air ratio  $\lambda = 1$ ). Self-calibration takes place shortly after the burner starts. The process lasts approx. 20 sec. during which higher than normal CO emissions may occur briefly.

air ratio is determined using the measured values.

### **Final Decommissioning and Disposal**

Viessmann products can be recycled. Components and substances from the system are not part of ordinary household waste.

For decommissioning the system, isolate the system from the power supply and allow components to cool down where appropriate.

All components must be disposed of correctly.

### **Lighting and Operating Instructions**

### FOR YOUR SAFETY READ BEFORE OPERATING

W A R N I N G: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- A. This boiler does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do Not try to light the burner by hand.
- B. BEFORE OPERATING smell all around the boiler area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any boiler.
- Do not touch any electric switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

C. Use only your hand to push the main gas supply switch. Never use tools. If the main gas supply switch will operate by hand, don't try to repair it, call a qualified service technician.

Force or attempted repair may result in a fire or explosion.

D. Do not use this boiler if any part has been under water. Immediately call a qualified service technician to inspect the boiler and to replace any part of the control system and any gas control which has been under water.

### **OPERATING INSTRUCTIONS**

- 1. STOP! Read the safety information above.
- 2. Set thermostat or other operating control to lowest setting.
- 3. Turn off all electric power to the boiler.



- This boiler is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.
- 5. Close main gas shut-off valve.
- Wait five (5) minutes to clear out any gas. Then smell for gas, including near the floor. If you smell gas, STOP! Follow "B" in the safety information above. If you don't smell gas, go to the next step.
- 7. Open main gas shut-off valve.
- 8. Turn on all electric power to the boiler.
- 9. Set thermostat or other operating control to desired setting.
- 10. If the boiler will not operate, follow the instructions "To Turn Off Gas To Boiler" and call your service technician or gas supplier.

### TO TURN OFF GAS TO BOILER

- 1. Set thermostat or other operating control to lowest setting.
- 2. Turn off all electric power to the boiler if service is to be performed.
- 3. Turn off the control gas switch.



Technical information subject to change without notice.



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