

WARRANTY INFORMATION

TOILETS & BASINS

We are pleased to announce that we have initiated a new warranty program to the Teago™ name effective March 1, 2012.

1-Year Limited Warranty

Teago™ brand toilets and basins are guaranteed against defects in material or workmanship for any normal domestic purpose for which it is intended for a 1-year limited warranty.

Teago™ will repair or replace, at no charge excluding labor, any toilets and basins item supplied by Teago™ that is proven to be defective under normal use. An equivalent replacement will be issued to the original owner provided the defective item was installed in accordance with Teago™ installation procedures, used and cleaned as recommended and not damaged due to abuse, misuse or negligence. Chips, scratches and stains are not deemed to be manufacturing defects. Teago™ will not be held liable for chips, scratches and stains that can occur under normal use over a period of time. Teago™ will not be held liable under this warranty where the item has been used in a non-domestic application, improperly installed, or damaged from the impact caused by a heavy object being dropped on the item or from improper handling. Teago™ shall not be liable for any inconvenience or expense for material or labor related to the removal or replacement of a defective item. All transportation costs to and from the point of purchase will be the responsibility of the purchaser.

Teago™ reserves the right to inspect any item reported to be defective prior to its replacement.

Warranty Exclusions

Excluded are any accessories that accompany the toilets and basins (toilet seats, waste fittings, etc.).

Accessories

Teago™ warrants its accessories to be free from manufacturing defects for a period of one year from the date of purchase.

Obligation of the Original Owner

The original dated sales receipt must be retained by the customer and is the only acceptable proof of purchase. Teago™ makes no additional warranties, expressed or implied and any implied warranty including that of merchantability or fitness for a particular purpose, is limited in its duration to the duration of the written limited warranties set forth herein.

No employee, agent or other person is authorized to provide any warranty on behalf of Teago for a Teago product that is in addition to or different from the warranty stated above unless the warranty has been previously approved by an authorized Teago™ representative.

This warranty gives you specific legal rights.

For any questions regarding warranty service, please call our Customer Service at 780-451-2432 locally or toll free at 1-800-330-1843.



Massachusetts Code: Approved



1-Year
Warranty

teago.ca