



**DISCLAIMERS**

NO EXPRESSED WARRANTY HAS BEEN OR WILL BE MADE ON BEHALF OF THE WARRANTOR WITH RESPECT TO THE MERCHANTABILITY OF THE HEATER OR THE INSTALLATION, OPERATION, REPAIR OR REPLACEMENT OF THE HEATER OR PARTS. THE WARRANTOR SHALL NOT BE RESPONSIBLE FOR WATER DAMAGE, LOSS OF USE OF THE UNIT, INCONVENIENCE, LOSS OR DAMAGE TO PERSONAL PROPERTY, OR OTHER CONSEQUENTIAL DAMAGE. THE WARRANTOR SHALL NOT BE LIABLE BY VIRTUE OF THIS WARRANTY OR OTHERWISE FOR DAMAGE TO ANY PERSONS OR PROPERTY, WHETHER DIRECT OR INDIRECT, AND WHETHER ARISING IN CONTRACT OR IN TORT.

Should governmental regulations or industry standards prohibit the warrantor from furnishing a comparable model replacement under this warranty, the owner will be furnished with the closest comparable water heater meeting the then current governmental regulations and industry standards. A supplementary fee may be assessed to cover the additional cost associated with the changes made to meet applicable regulations and standards. The limited warranty is voided if the maintenance procedures listed in the owner's instruction manual are not followed.

The terms of this warranty may not be varied by any person, whether or not purporting to represent or to act on behalf of the warrantor.

**SERVICE AND LABOUR RESPONSIBILITY**

UNDER THIS LIMITED WARRANTY, THE WARRANTOR WILL PROVIDE ONLY A REPLACEMENT WATER HEATER OR PART THEREOF. THE OWNER IS RESPONSIBLE FOR ALL OTHER COSTS. Such costs may include but are not limited to:

- a. Labour charges for service, removal, or reinstallation of the water heater or part thereof.
- b. All freight, shipping, handling, and delivery costs of forwarding a new water heater or replacement part(s) to the owner and returning the claimed defective water heater or component part(s) to a location designated by the warrantor.
- c. All costs necessary or incidental for handling and administrative charges, and for any materials and/or permits required for installation of the replacement heater or part(s).

**LIMITATION ON IMPLIED WARRANTIES**

Implied warranties, including any warranty of merchantability imposed on the sale of this heater under provincial or territorial law are limited to one year duration for the heater or any of its parts. Some provinces or territories do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

**CLAIM PROCEDURE**

Any claim under this warranty should be initiated with the dealer who sold the heater, or with any other dealer handling the warrantor's products. If this is not practical, the owner should contact: A. O. Smith Enterprises Ltd., 599 Hill Street West, Fergus, ON Canada N1M 2X1. Phone: 1-888-479-8324 or visit our website: [www.hotwatercanada.ca](http://www.hotwatercanada.ca)

The warrantor will only honour replacement with identical or similar water heater or parts thereof which are manufactured or distributed by the warrantor.

Dealer replacements are made subject to in-warranty validation by warrantor.

PROOF-OF-PURCHASE AND PROOF-OF-INSTALLATION DATE ARE REQUIRED TO SUPPORT WARRANTY CLAIM FROM ORIGINAL OWNER. THIS FORM DOES NOT CONSTITUTE PROOF-OF-PURCHASE OR PROOF-OF-INSTALLATION.

**IMPORTANT INFORMATION**

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

**INSTALLATION INFORMATION**

Date Installed \_\_\_\_\_

Company's Name \_\_\_\_\_

Street or P.O. Box \_\_\_\_\_

City, Province, and Postal Code \_\_\_\_\_

Phone Number \_\_\_\_\_

Plumber's Name \_\_\_\_\_



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